



# PUBLIC VEHICLE INDUSTRY NOTICE

June 30, 2023

Notice No. 23-020

## Wheelchair Accessible Taxi Incentive Subsidy Program Updates Effective August 1, 2023



In its continuing efforts to support transportation options for people who use wheelchairs, the Department of Business Affairs and Consumer Protection (BACP) is updating the requirements for applicants to qualify for incentives to increase and sustain wheelchair accessible vehicle (WAV) taxi service.

### For ALL WAV Taxi subsidy programs, the following qualifications remain:

- ✓ Applicant's license status must be in Good Standing with the City of Chicago;
- ✓ Applicant must not have City of Chicago debt holds; and
- ✓ Applicant must demonstrate active participation in the City of Chicago Centralized WAV Taxi Dispatch Service program by performing the required minimum number of monthly trips requested by persons with disabilities through the City of Chicago Centralized WAV Taxi Dispatch Service contractor - Curb Mobility ( [gocurb.com/chicagowav](http://gocurb.com/chicagowav) )
  - **Qualifying WAV taxi trips must be completed through Curb.**

#### -WAV Taxi License Holder Maintenance Subsidy-

- Supports WAV taxi owners' extra expenses associated with WAV taxis and keeps WAV taxis on the road longer.
- Annual subsidy: up to \$9,000 for qualifying WAV vehicle maintenance expenses.
- Effective August 1, 2023, WAV taxi owner must demonstrate active participation by ensuring the WAV taxi is completing a **minimum of 40 Centralized WAV Taxi Dispatch Service Program trips per month through Curb.**

#### -WAV Taxi Chauffeur Lease Subsidy-

- Supports the lease expenses of WAV taxi drivers who operate WAV taxis to serve passengers who use wheelchairs.
- Subsidy amount: \$25 per day for 12-hour lease / \$50 per day for 24-hour lease.
- Effective August 1, 2023, WAV taxi driver must demonstrate active participation by performing a **minimum of 40 Centralized WAV Taxi Dispatch trips per month through Curb.**

#### -NEW WAV Taxi Owner-Operator Subsidy-

- Launching August 1, 2023, to support WAV taxi owners who also are the sole driver of the WAV taxi. These individuals are not eligible for the WAV taxi lease subsidy described above.
- Subsidy amount: \$25 per day that WAV taxi owner-operator operates their WAV taxi and demonstrates active participation by performing a **minimum of 40 Centralized WAV Taxi Dispatch trips per month through Curb.**

- Updated subsidy application forms will be posted at [Chicago.gov/PublicVehicles](http://Chicago.gov/PublicVehicles), on the "[Chicago Wheelchair Accessible Taxicabs](http://Chicago.gov/WheelchairAccessibleTaxicabs)" webpage.
- Questions for [Curb](http://Curb) should be emailed to [ChicagoWAV@gocurb.com](mailto:ChicagoWAV@gocurb.com).
- Questions or comments for BACP should be emailed to [BACPPV@cityofchicago.org](mailto:BACPPV@cityofchicago.org).

The City of Chicago's Department of Business Affairs and Consumer Protection (BACP) ensures Chicago's public passenger vehicles are safe, reliable and provide residents and visitors positive transportation options. BACP is committed to providing accessibility for all individuals, including people with disabilities.

#### Public Vehicle Division Operations:

- Schedule an appointment for service at the BACP Public Vehicle Licensing Facility at [Chicago.gov/PublicVehicles](http://Chicago.gov/PublicVehicles)
- Resolve an Administrative Notice of Violation (citation) remotely by emailing the ANOV number to [BACP-AdministrativeHearings@CityofChicago.org](mailto:BACP-AdministrativeHearings@CityofChicago.org)
- Rules governing City of Chicago public vehicles and public chauffeurs are available at [Chicago.gov/PublicVehicles](http://Chicago.gov/PublicVehicles)