



Office of Commissioner Rhee
O'Hare International Airport
Chicago, IL 60666

1/28/2020

To whom it may concern,

Thank you for the in-kind donation of two (2) t-shirts from #AXC2020.

We will add these shirts to our emergency clothing bank. These will be put to good use when an O'Hare passenger is need of clothing.

Thank you again,

A handwritten signature in black ink, appearing to read "John P. Ishu".

John P. Ishu

Associate Director

Travelers Aid Chicago

a program of Heartland Human Care Services

773-894-2427 General line

773-894-2426 Direct Desk line

jishu@heartlandalliance.org

a program of Heartland Alliance

phone: 773.894.2427 | fax: 773.686.7564

program address: O'Hare International Airport | Terminal 2 | PO Box 66019 | Chicago, IL 60666



CHICAGO DEPARTMENT OF AVIATION
CITY OF CHICAGO

Via E-mail Delivery and First Class U.S. Mail

January 31, 2020

Barb Moreno
Airport Experience Conference
Barb@airportxnews.com

Subject: Zero-Gift Tolerance Policy

Dear Ms. Moreno,

I want to thank Melissa K. Montes, yourself, and AXN team for the two promotional T-Shirts, a very thoughtful and generous gift, however, I must inform you that the Chicago Department of Aviation (CDA) has a Zero Tolerance Policy regarding gifts, gratuities, business expenses, and offers of employment to its employees related to their official duties. This includes all gifts, even those valued at less than \$50.00. CDA employees may not accept any items from vendors/consultants.

I do appreciate the two promotional T-Shirts you had delivered to my office, but I cannot accept them. Both T-Shirts were donated to the Travelers Aid Chicago. The gift was handled according to the Board of Ethics guidelines.

Thank you again.

Sincerely,



Jamie L. Rhee
Commissioner

Cc: Jamie L. Rhee, Commissioner Chicago Department of Aviation
Richard Butler, First Deputy Commissioner Chicago Department of Aviation
Elizabeth Granados-Perez, General Counsel Chicago Department of Aviation
Steve Berlin, Director of Ethics