



CITY OF CHICAGO • OFFICE OF THE MAYOR



FOR IMMEDIATE RELEASE

December 30, 2022

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CITY OF CHICAGO'S KEY ACCOMPLISHMENTS IN 2022

Business and Economic Neighborhood Development

- Supported 159 pro-Chicago decisions in 2022 — 114 corporate expansions, 45 relocations or new market entrants, and 27 investments in the S/W sides — all supporting over 20,000 new jobs.
- Codified a new license allowing privately-owned outdoor entertainment venues to operate within city limits for the first time in Chicago's history.
- Voted “#1 Best Big City” by Conde Nast Traveler’s 2022 Reader’s Choice award for the sixth year running, solidifying Chicago’s reputation as a first-class travel destination.
- Announced the creation of Chicago's Cannabis Research Institute, a first of its kind research conglomerate establishing Chicago as premiere hub for the cannabis industry.
- Opened five Public Outdoor Plazas to provide more than 50,000 square feet of beautiful, safe public gathering spaces that will also catalyze further economic development along the adjacent commercial corridors.
- Launched the Corridor Ambassador program to encourage economic activity in 12 retail districts across the city by creating a visible, welcoming presence in those neighborhoods through more than 100 local ambassadors.
- Convened the Museum Campus Working Group to develop a visionary framework, *Where Worlds Connect*, that outlines recommendations to increase year-round activation and improve the experience for residents and visitors alike.
- Closed funding on 1,527 affordable housing units (nearly double the 863 units in 2021).
- Awarded Chicago’s first City-funded housing coop \$600,000 for a shared-ownership housing pilot to support long-term affordable homeownership opportunities.
- Broke ground on The Foglia Residences at Chicago Lighthouse, Chicago’s first affordable housing development for qualifying low-income households with an emphasis on residents who are blind, visually impaired, disabled and Veterans (76 units, 40 have accessibility features).



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Completed 325 accessibility modifications under the SARFS and HomeMod Program by end of 2022, such as installing lifts, widening entryways, and retrofitting bathrooms.
- Launched ChiBlockBuilder, a new program to encourage the purchase and redevelopment of City-owned vacant land in partnership with community stakeholders. ChiBlockBuilder streamlines the purchase of City-owned properties across the South and West Sides and increases transparency about the land sales process.
- Conducted environmental reviews of all 10,000 city-owned vacant lots to identify which lots are ready for use and development, saving time and money for potential buyers and facilitating development in neighborhoods.
- Launched the Community Growers Program with BACP to provide small grants and technical assistance to small urban agriculture organizations and growers with a goal of increasing local food access in communities.
- Awarded \$126M to 168 neighborhood development projects located in 55 community areas throughout Chicago. These projects were announced through the Department of Planning and Development's Community Development Grant program and are funded through the Chicago Recovery Plan, Tax Increment Financing (TIF), and Neighborhood Opportunity Fund (NOF).
- Awarded and launched \$2M storefront activation program with BACP, which funds pop-up retail and art in vacant storefronts along key commercial corridors throughout the City.
- Passed the Connected Communities Ordinance (the City's Equitable Transit Oriented Development, or ETOD, program) to intentionally add affordable housing near public transit.
- Awarded \$5.5 million across 48 grants to community artists under the Together We Heal Creative Place Program to support art projects that promote healing and transformation in Chicago's neighborhoods, with a focus on communities disproportionately impacted by the COVID-19 pandemic and systemic racism.
- World Business Chicago (WBC) and the Mayor's Office partnered with The Partnership to win \$18M under the Good Jobs Challenge. WBC will receive \$300K to support liaison work with industry leaders
- Celebrated numerous federal achievements in partnership with federal delegation: Argonne Urban Field Lab (\$25M) Englewood Trail (\$20M) Current Build to Scale (\$516K).
- INVEST South/West ground breakings for all three round one awardees — Auburn Gresham, Englewood, and Austin, along with three public art installations at each site.

Chicago Animal Care and Control



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- Received over 38,800 service requests, and 281 remained open as of Dec. 7.
- Taken in 12,601 animals as of Dec. 7, including 6,345 dogs, 5,103 cats, and 1,153 other animals including chickens, rabbits, guinea pigs, livestock, and all kinds of wildlife.
- Welcomed over 13, 500 visitors in the facility as walk-in adoptions have resumed.
- As of Dec. 7, 8,003 animals were adopted out or transferred out of the shelter to start their new lives. Additionally, 1,157 animals have been returned home to their families.
- Through Dec. 7, our medical team spayed/neutered 1,827 animals, provided 3,863 microchips, and administered 5,714 rabies vaccines. Additionally, over 37,063 exams, procedures, and other life-saving treatments were performed for animals.
- Participated in 37 different outreach events through Nov. 15, 2022. These events include fee waived & off-site adoption events, vaccine and microchip clinics, mobile City Hall events, and community meetings.
- Partnered with Cook County Animal and Rabies Control to provide FREE Vaccine Clinics, focusing on providing services to residents. To date, these clinics served 1,372 pets with vaccines and microchips. There were 1,205 rabies vaccines, 1,286 core vaccines, and 843 microchips administered.
- Began participating in the Equity & Racial Justice Cohort with 11 other departments to advance equity and racial justice work within the city.
- Worked with the Department of Family & Support Services throughout the year to discuss issues of pet ownership, specifically how to keep pets with those that love them when facing hardships, including providing pet donations to those experiencing homelessness.
- Partnered with OEMC for Chicago's first ever cross departmental 'Animal Adoption' event.
- Provided pet supplies and resources for four dogs that arrived with migrants bused from Texas to Chicago to assist these new neighbors during their transition period.
- Launched its first-ever advertisement campaign on CTA buses and trains.
- Restarted up the Doggie Day Out program, helping longer-term dogs get exposure and socialization out in the community.
- Hosted 21 New Volunteer Information sessions with 59 new volunteers joining the shelter. CACC's volunteer program has now grown to 176 volunteers.

Chicago Commission on Human Relations

- CCHR'S Adjudication Division completed nearly 50% more investigations of discrimination in housing, employment, and public accommodations in 2022 than in 2021.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Launched a citywide CTA ad campaign to educate the public about discrimination. The goal of the campaign is to provide information and empower residents by helping them understand their rights to live and work free from discrimination. The ads are anticipated to garner more than 10 million views.
- Helped to draft and implement the City's new Sexual Harassment Ordinance. The ordinance requires all businesses in Chicago to develop sexual harassment policies, post anti-sexual harassment notices in their workplaces, and requires sexual harassment training for all employees, additional training for managers, and bystander intervention training for all employees. The ordinance also sharply increases penalties to deter sexual harassment from \$100 to \$1,000 per act, up to \$5,000 to \$10,000. The CCHR developed a model policy, posting, and trainings for businesses and makes these resources available on our web page in English, Spanish, Polish, Simplified Chinese, Arabic, and Hindi.
- Worked with the City to support the passage and implementation of the Bodily Autonomy Ordinance. The ordinance prohibits city agencies from providing information to other governmental agencies, employers, and other entities concerning the reproductive health or gender-affirming care by people seeking to access such services in Chicago.
- Continues to support the City's Migrant Relief efforts for the thousands of migrants arriving from Texas. CCHR staff has been instrumental in providing bilingual support in the way of Know Your Rights Presentations at the welcoming centers and shelters since the first group of migrants arrived Sept. 1, 2022.
- Strengthened efforts to engage the community and make residents safe from the dangers of hate crimes by reinvigorating the CCHR Hate Crime Committee to create the Hate Crimes Reboot which brings together over twenty-five leaders representing government, community agencies, and law enforcement to discuss strategies and develop allies in the fight against hate.
- Completed participation in the city's first Racial Equity Cohort. Through the Cohort, CCHR team learned about the principles of equity and how to will apply them to all phases of our work and operations to better serve the public and promote healing from our past.
- Hosted CCHR's Latinx Heritage Month Celebration in Daley Plaza, highlighting the diversity of the Latinx community through cultural performances and guest speakers. Several of the local Latin Consular offices participated in and attended the program. Through conflict meditation, CCHR responded to more than 82 community tensions citywide before conflicts became a risk to the safety of our residents.



- Added e-signature software to streamline CCHR's online discrimination complaint filing process helping to make the process more equitable for all filers.

Chicago Community Safety Coordination Center

- Worked across all City departments and sister agencies to implement a comprehensive and coordinated approach to community safety and ensure equitable investment in the communities with the highest levels of disinvestment and lack of opportunity.
- [Ranked the #3 city](#) by the Community Justice Action Fund's inaugural City Violence Prevention Index for achieving the broadest range of violence prevention programs, services, and policies.
- Launched [The Ripple Effect](#), a campaign that honors the lives lost to gun violence, shows the ripple effect violence has in communities across the city and highlights the path forward. The campaign featured over 15 violence prevention experts, survivors, researchers, and community leaders, and generated over 15 million social media and radio impressions and almost 800,000 social media video views.
- Implemented a multi-layered engagement strategy that solicits feedback from community members and subject matter experts alike to drive the violence reduction strategy across the city and from the ground up.
- Provided multiple [opportunities for residents and community leaders](#) to learn more and weigh in on the City's approach to violence prevention, including:
 - Tabletop exercises that utilized tailored case examples to activate stakeholders on a hyperlocal level in order to leverage existing resources and identify service gaps.
 - Block-club community action kick-off events that helped identify block-level challenges and solutions in partnership with the City.
 - A [Symposium on Trauma-Informed Response to Violence](#) that addressed the intersection of mental health, substance use, and violence.
 - [Community safety town halls](#) that brought together decision-makers across City departments to provide information and answer questions about community safety.
 - A series of community conversations with community-based organizations to discuss the City's comprehensive approach to community safety and strengthen existing partnerships.
- Hired independently with funding from philanthropy partners and embedded in the CSCC community engagement managers and community mobilizers who engage with the community, help build block clubs, create safe spaces, organize local activations, and target service requests to the most at-risk areas.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Launched [High Risk Intervention Teams](#) in eight communities to ensure a coordinated response to incidents by conducting weekly shooting reviews, addressing hotspots, and expanding pathways to direct services and referrals for individuals most impacted and most at risk of violence.
- In coordination with the Chicago Department of Public Health, brought [mental health skills trainings](#) to over 250 street outreach workers, youth serving staff, medical providers, faith leaders, and other leaders from ten communities most affected by violence to equip them with the skills to recognize the signs and provide immediate support to individuals experiencing trauma as a result of gun violence.
- Launched the [Home and Business Protection Program \(HBPP\)](#) and received more than 5,800 applications for the reimbursement program and more than 2,600 for the income-based program with over \$1.3M reimbursement payments already approved to help make it easier to keep our homes and businesses safe.
- Proactively surveyed and identified streetscape issues on the census blocks in 15 communities that experience high levels of violence, prioritizing services to the issues that directly impact public safety.
- In coordination with the City, infrastructure departments and community partners addressed 1,100 infrastructure issues, including improving street and alley lighting, removing graffiti, cleaning and fencing vacant lots, and addressing abandoned buildings. These efforts also include cleaning and greening to beautify up to 545 vacant lots.
- Launched [Low-Key Kickbacks: Saturday Edition](#) to ensure that youth have access to engaging activities and necessary resources within communities on the South and West sides, hosting a total of seven Saturday events with nearly 850 youth and family members in attendance.
- In partnership with the Chicago Department of Public Health, launched a pilot Emergency Supplemental Victims' Fund, which provides up to \$3,500 in immediate financial relief for costs associated with funeral/burial services, relocation, and any general expenses related to gun violence victimizations.

Chicago Department of Assets, Information and Services

- Led the procurement of the 100% renewable energy contract to enable the City to meet the goal of all municipal buildings being powered by 100% renewable energy on January 1, 2025.
- Achieved a 37% Minority/Women-owned Business Enterprises in contract spending.
- Reflected strong diversity with 32% African American, 37% Hispanic, 25% White, and 5% Asian new hires.
- Achieved the \$100M milestone in the second year of the 5-year Capital Improvement Plan, addressing improvements at multiple Libraires, Police



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Stations, Fire Engine Companies, and Community/Health Centers with focus on accessibility readiness, life-safety repairs, varying levels of deferred maintenance equitably across the city, and immediate needs repairs.
- Led the construction of the Joint Public Safety Training Campus. Phase I for the Training Academy building was turned over to the Public Safety Administration for full function and occupancy. With this project, community jobs have been created and the neighborhood development has been ignited. It will serve our city with increased training and support for our first responders.
 - Purchased and installed electric vehicle charging stations (both Level II and DC Fast-Charging), thereby allowing for the expansion of the Citywide electric vehicle fleet in accordance with the 2022 Chicago Climate Action Plan's commitment to invest in municipal fleet electrification combined with electric vehicle charging. This program will prioritize fleet electrification in pollution-burdened neighborhoods.
 - Initiated the remediation work of radiological impacted soil at the former Carnotite Reduction Company.
 - Continued community engagement through meetings and progress updates on the project website which includes a live camera view of the excavation.
 - Conducted 24x7 perimeter monitoring data for dust and public dose (from radiological constituents) and a map documenting excavation progress. Excavation has been completed.
 - At the request of the Mayor's Office, the Bureau of Environmental, Health and Safety Management (EHS) began bulk environmental and historic records reviews in October 2021 for approximately 10,000 vacant City-owned lots, with a goal of completing those reviews by the end of October 2022. To date, AIS has reviewed a total of 9,405 PINs and categorized them for use by the Mayor's Office and other departments
 - AIS commenced remediation efforts at the former Carnotite Reduction Company in April 2022 to remove approximately 28,000 tons of radiologically contaminated soil. To date, approximately 10 million gallons of extracted groundwater was treated and discharged to a sewer influent to the Metropolitan Water Reclamation District of Greater Chicago and approximately 27,000 tons (96% of estimated removal) of contaminated soil have been removed from the site and transported to a licensed disposal facility in Texas.
 - Launched the Chicago Information Technology Modernization Program (IT MOD) which is an ambitious multi-year initiative to transform the City's approach to using technology to better serve our constituents by modernizing legacy systems and accelerating our digital transition to more user-friendly, mobile-enabled, and accessible tools. Accomplishments include the



completion of business capability assessments to inform the modernization strategy; selection of a service-optimized operating model and new organizational structure; and upgrades to our technology infrastructure to enable modernization efforts.

Chicago Department of Aviation

- Announced in partnership with U.S. Secretary of Transportation Pete Buttigieg, Mayor Lori Lightfoot, and Commissioner Jamie Rhee at O'Hare International Airport that an FAA environmental review found there is "no significant impact" of the proposed Terminal Area Plan (TAP) from the CDA, paving the way to start construction on two new satellite concourses at O'Hare. The new O'Hare Global Terminal that will replace Terminal 2, and other associated projects.
- Expanded and modernized the facilities in Terminal 5 with more than \$1.2B in investments from Mayor Lightfoot and the CDA. This October, Delta Air Lines shifted operations from its longtime home in Terminal 2 to newly renovated gates in Terminal 5 and opened its new Sky Club lounge. Seven new permanent gates have opened in the terminal since June, with additional gates, renovations and amenities opening in phases through 2023. Crews broke ground in June on a new, six-story parking garage at Terminal 5 that will more than double the number of spaces available at the terminal when it opens in 2024, offering a mix of short- and long-term parking options like those available at the main terminals.
- Had a proposal passed through City Council that included the largest set of O'Hare concessions agreements in over a decade for Terminal 5, which will achieve an Airport Concessions Disadvantaged Business Enterprise (ACDBE) participation rate of 40%, exceeding the CDA's goal of 32% and the nationwide goal of 10%.
- Returned the Airport Transit System (ATS) to 24/7 operations this April following its phased reopening in November 2021. This convenient, fast and reliable people mover system offers fully-automated service every 3 to 5 minutes during peak hours with a top speed of 50 miles per hour to whisk passengers between Terminals 1, 2, 3, and 5 and connect them to the Multi-Modal Facility for economy parking and access to rental cars, Metra trains and more.
- Achieved City Council approval of a \$108 million deal negotiated by the Lightfoot administration to sell 202 acres of City-owned land on the western edge of O'Hare to the Illinois Tollway for the construction of I-490 O'Hare bypass tollway. The new toll road will provide vastly improved connectivity to O'Hare as it diverts other traffic with a complete beltline around the airport.
- The S&P and Fitch rating agencies both upgraded O'Hare's bond rating to "A+" in August, the airport's first bond upgrade since 2016. The City of Chicago



issued senior lien, general airport revenue and revenue refunding bonds at that time totaling about \$1.77 billion to fund O'Hare 21 terminal work and other capital expenses. This credit upgrade and new bond offering are evidence of the Lightfoot administration's ability to deliver new airport development and the jobs and diverse contracting opportunities that come with it as a major step forward for O'Hare 21.

- In 2022, the CDA spent \$191 million with Minority/Women-owned Business Enterprises certified firms, which accounts for 36% of our total spend, and an increase of \$1.5 million when compared to 2021. This total includes spending 9% with Black-owned firms, 13% with Latino-owned firms, 7% with Asian-owned firms, and 7% with women-owned firms.
- The CDA is trending toward achieving its highest ACDBE participation ever at Midway and the highest in a decade at O'Hare. O'Hare has achieved a 43% participation rate, and Midway has reached the highest reported participation.

Chicago Department of Buildings

- Maintained strong construction activity and investment in all communities through the pandemic. DOB issued approximately 41,000 building permits in 2022, which is a 5% increase over 2021.
- Increased architectural plan-based building permits (new construction and substantial renovation), which were at 8,900 through November, by 7.3% from the same period in 2021.
- Found that for the first 9 months of 2022, 26 community areas were more than 10% above their 10-year average for plan-based permits, and those community areas are all on the south and west sides, showing that Mayor Lightfoot's focus on driving investment to these historically underinvested areas of our city is working.
- Maintained Chicago as a consistent leader in construction job growth. Chicago had the third largest job growth of major cities from Oct. 2021 to Oct. 2022, adding 7,200 new construction job during that time. That brought the total to 143,600 construction jobs surpassing even New York City which has three times as many people.
- Construction Cranes, a key indicator of growth and investment which used to be concentrated in just a few communities surrounding the Central Business District, were spread across 16 different communities with that number expected to increase to 19 next year when Auburn-Gresham, Englewood, and Austin are included.
- Continued the code modernization program with the adoption of the Energy Transformation Code, which requires that new buildings be constructed with stronger energy efficiency and electrification standards in order to lower building emissions and the rate of energy consumption. In addition to saving homeowners money, Chicago was the first major city to adopt the code,



putting Chicago homeowners and businesses first in line to apply for the \$1B in funding from the federal Inflation Reduction Act as well as other incentives and rebates.

- Worked with Mayor Lightfoot and City Council to pass the new cooling ordinance. It requires 55+ senior buildings and other large residential buildings to provide cooling centers during extreme heat events.

Chicago Department of Housing

- Passed the Connected Communities Ordinance — the City's first and largest expansion of equitable TOD policy and affordability incentives.
- Passed the Encumbrance Ordinance, which eliminates city debt on vacant and abandoned buildings.
- Passed the SRO Preservation Loan Fund, which preserves affordable single-room occupancy units.
- Passed the South Shore Condo/Co-Op Preservation Fund Pilot, which supports common area repairs of aging condominiums, allowing low-income owners to age in place.
- Closed 2nd general application round for the Emergency Rental Assistance Program, the 4th overall COVID rental grant round for a total of \$170 million to prevent 30,000 households from becoming homeless.
- Awarded the City's first Right to Counsel pilot program with \$8 million over 3 years.
- Closed 10 multi-family developments (as of Oct. 30, 2022); 821 Units are to be created or preserved upon completion.
- Projecting 4 additional multifamily closings by year-end; 706 units will be created or preserved
- Launched the Non-Congregate Shelter (NCS) Acquisition Program under the Chicago Recovery Plan and with DFSS to fund the acquisition of non-congregate shelters for Chicagoans experiencing homelessness. RFP was published and closed, and 5 grantee finalist shelter operators were selected. DOH is currently working with these finalists to advance their shelter acquisition & rehab plans in 2023.
- Allocated substantial majority of the \$75M for multi-family developments under CRP.
- For the first time, used CRP funds to support limited equity cooperative homeownership. CRP funds will allow the Pilsen Housing Cooperative to acquire their third building and deeply underwrite the share cost for new coop members, allowing for both wealth-building and permanent affordability.
- Launched the creation of 42 affordable homeownership opportunities in North Lawndale and 21 in West Humboldt Park.
- Created 386 affordable units through the Affordable Requirements Ordinance through September — the most ever through the first three quarters of a year.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Launched the Emergency Relief for Affordable Multifamily Properties program to assist with operating shortfalls during COVID, supporting nine buildings in 2022 with a total of 139 units.
- Created a comprehensive guide to DOH's programs and services for homeowners, homebuyers, and renters and translated it into ten languages.

Chicago Department of Planning and Development

- Concluded the first three years of Mayor Lightfoot's INVEST South/West initiative with more than \$2.2 billion in public and private investment commitments within 10 South and West Side community areas.
- Broke ground on Englewood Connect, a \$13.9M, City-supported culinary food hub that is restoring Englewood's landmark Engine Co. 84 firehouse as a commercial kitchen and event space that's located along a targeted INVEST South/West corridor.
- Broke ground on Austin United, a \$45 million, City-supported adaptive re-use of the landmark Laramie State Bank building in Austin that will include 78 mixed-income apartments, a branch bank, business incubator, coffee lounge, and blues museum located along a targeted INVEST South/West corridor.
- Broke ground on Auburn Gresham Apartments, a \$43M City-supported redevelopment of vacant City land in Auburn Gresham with 58 affordable units and ground-floor commercial spaces that are located along a targeted INVEST South/West corridor.
- Opened the Auburn Gresham Healthy Lifestyle Hub, a \$20M conversion of a former furniture warehouse that includes a health clinic, bank branch and pharmacy located along a targeted INVEST South/West corridor.
- Finalized a draft of Chicago's first citywide plan in 60 years that includes more than 40 goals and 150 objectives for citywide resiliency and equity that were subject to more than 10,000 public comments. The We Will Chicago plan will be presented to the Chicago Plan Commission for adoption in early 2023, when it will provide a 10-year roadmap for multiple implementation strategies.
- Finalized a Request for Proposals for a Chicago gaming and entertainment complex with the selection of Bally's Casino at Chicago and Halsted. The \$1.7B project's review culminated in 2022 with its (pending) approval by Chicago Plan Commission.
- Selected 166 finalists for more than \$120M in Community Development Grants through the Chicago Recovery Plan. Ranging from \$12,000 to \$7.2M, the grants are helping to complete neighborhood investment projects valued at more than \$320M.
- Established a Transit Tax Increment Financing district on the South Side that will generate approximately \$960M for the \$3.6B extension of the CTA Red Line from 95th Street to 130th Street.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Supported approximately three dozen Chicago Public Schools' capital improvement projects with more than \$140M in Tax Increment Financing assistance.
- Opened Public Outdoor Plazas in Chatham, West Garfield Park, Uptown, Roseland, and Austin that are providing active and passive recreation spaces for area stakeholders through \$500,000 grants made possible by the mayor's Chicago Recovery Plan.
- Streamlined the City's land sale programs with the launch of the online portal Chicago.gov/BlockBuilder, which includes an interactive map of available properties, pricing information, and a digital submission process to foster infill development and open space projects within local neighborhoods.
- Implemented a Corridor Ambassador Program that is providing pedestrian-oriented hospitality services from more than 100 individuals stationed along a dozen shopping corridors citywide. The program is being made possible through \$5M in Chicago Recovery Plan funding for local community partners.
- Finalized a Western Avenue Corridor Study that established long-term land use guidelines for pedestrian-oriented improvements along the northern five miles of Chicago's longest street. The study will serve as a model for studies of other arterial streets citywide.

Chicago Department of Procurement

- Aided in the curation of the IT Modernization Initiative. As part of Mayor Lightfoot's initiative to modernize City services, the Department of Procurement Services (DPS) was selected to begin the process of acquiring a new eProcurement (ERP) system that will implement full automation and efficiencies that align with current industry trends and best practices. Software demos are currently being scheduled with vendors for January.
- Began the process of implementing electronic signature software across their platforms. This function will apply to DPS contracts and will help streamline and expedite the contracting execution process by eliminating the need for paper routing.
- Awarded three prime contracts to minority vendors for architecture and engineering services, custodial services, and other professional services at O'Hare Airport.
- Established the Office of Contracting Equity, whose responsibilities include making improvements to our MWBE program, expanding our capacity for outreach and education, and advocating for small, local, and minority firms. Since the Office of Contracting Equity was established, processing times for new certification applications are trending down, currently averaging 90 days.
- Removed the requirement for certified firms to re-certify every five years. Going forward, firms simply need to file an annual No Change Affidavit to maintain their certification.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Worked to reduce the timeline for request for proposal sourcing initiatives to 6 months.
- Administered a robust outreach and education program to ensure small and diverse firms have the tools and resources needed to participate in contracting opportunities with the City. In February, DPS's annual Construction Summit drew record attendance, despite being held virtually due to COVID safety considerations. In August, DPS hosted its annual Procurement Vendor Fair in-person for the first time since 2019. The event drew more than 1,000 registered attendees.
- Completed more than 300 salvage auctions, which generated nearly \$2 million in revenue for the City. The sale of decommissioned and antiquated equipment promotes repurposing and provides opportunities for the purchase of light and heavy-duty equipment for those unable to purchase it as new. Additionally, the auction of more than three (3) million pounds of scrap metal keeps material out of the waste stream while providing revenue and aligns with the City's Green Initiatives.
- Administered the Procurement Reform Task Force with six City of Chicago Sister Agencies, which was a seven-year strategic initiative aimed at streamlining the procurement process across government agencies through identifying and implementing uniform best practices. In 2022, The Task Force completed its work and submitted its final closeout report to the Inspector General.

Chicago Department of Public Health

- Began the path toward Healthy Chicago 2025. On April 25, 2022, the City of Chicago and Chicago Department of Public Health (CDPH) announced a post-pandemic drop in life expectancy among Chicagoans and held a round-table discussion on how to reverse the growing racial life expectancy gap. At the roundtable hosted by Phalanx Family Services and executive director Tina Sanders, Mayor Lightfoot and Dr. Arwady announced that Chicagoans' life expectancy fell by nearly two years, with Black and Latino residents suffering the steepest decreases.
- Launched the distribution of the bivalent COVID-19 booster in the fall with community partners and a series of vaccination clinics at City Colleges locations. Chicagoans could continue to receive the vaccine through the At Home program, as well. Despite challenges and COVID fatigue, rates of booster uptake in Chicago outpaced national averages.
- Continued operationalizing the City's public health approach to gun violence through supporting the Community Safety Coordination Center and expanding community violence interventions, such as street outreach.
- Highlighted the health-related research projects of over 50 community-based organizations at the first-ever Community Health Research Conference held at



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Malcom X College. Hosted by the Chicago Department of Public Health and the Chicago Consortium for Community Engagement (C3), the conference exhibited how community-academic research partnerships contribute to improve the health and wellbeing of Chicago communities. CDPH co-presented a poster highlighting the work of the Healthy Chicago Equity Zones with HCEZ Regional Lead, Phalanx Family Services.
- Awarded \$19.2 million to the Chicago Cook Workforce Partnership to delegate funding to 11 community organizations to serve as local employers for the City of Chicago's Community Health Response Corps (CHRC). Building on initial investments in the COVID-19 Contact Tracing Corps, these organizations are enlisting up to 150 community members from 17 priority neighborhoods to serve their communities as community health workers.
 - Established an Office of Health Equity in All Policies, which focuses on policy and systems change to address the social and structural determinants of health. As an initial project, the team engaged people who live near high-frequency transit routes in communities facing disinvestment and displacement pressures, youth leaders, and the City's Disability Advisory Committee in an assessment to identify how Equitable Transit-Oriented Development (ETOD) can impact health and race equity across the city. This work ultimately supported passage of the City's ETOD Connected Communities Ordinance.
 - Gained \$47 million in bond funds from the City of Chicago Recovery Plan and \$8.7 million from the Department of Housing and Urban Development. Both funding sources will be used over the next four years to expand home inspections and mitigation of lead and other healthy homes related hazards in Chicago homes.
 - Began scaling the Family Connects Chicago program with the goal of eventually providing all Chicago families a nurse home visit in the weeks following the birth of a baby to check on the health of the birthing parent and baby and provide community resources beneficial to the family. During 2022, Family Connects Chicago offered the program through four birthing hospitals (UChicago, Sinai, Rush and Humboldt Park Health), serving 2,218 birthing people. Partnerships with four additional hospitals were formed, and community-based organizations were selected to lead expansion citywide.
 - Expanded the Crisis Response and Engagement Program (CARE) to launch alternate response teams on the Southwest Side, in Gage Park, West Elsdon, West Lawn, Chicago Lawn, and West Englewood. The alternate response team consists of a CFD Community Paramedic and CDPH Mental Health Clinician. To date, the CARE team has responded to over 475 mental health 911 crisis calls.
 - Expanded the Trauma-Informed Centers of Care (TICC) network to fund no barrier mental health services in all 77 Chicago neighborhoods. CDPH's mental health services were on track to serve 60,000 Chicago residents in 2022.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Collaborated with Chicago Public Libraries to make Narcan accessible and free at all 81 library branches, distributing over 2,000 Narcan kits and training more than 300 CPL staff on overdose prevention.
- Vastly expanded the Fentanyl Test Strip distribution program to one of the largest in the nation. CDPH has distributed 87,000 fentanyl test strips and trained hundreds of individuals, agencies, and organizations on overdose harm reduction and drug testing. CDPH also held seven community test kit build events where community members helped build fentanyl test kits while learning about opioid overdose and harm reduction from CDPH.
- Collaborated with the Illinois Department of Human Services Division of Substance Use Prevention and Recovery (IDHS/SUPR) to partner with the Cook County Sheriff's Office (CCSO) to scale up and expand distribution of harm reduction kits to everyone leaving Cook County Jail.
- Began distributing Narcan and fentanyl test strips to faith-based organizations, aldermanic offices, and hospitality industry locations.
- Partnered with the Chicago Police Department, the University of Chicago Crime Lab and Health Lab, and Thresholds to scale up the Narcotics Arrest Diversion Program (NADP) to divert people into treatment rather than arrest.
- Worked with the Department of Cultural Affairs and Special Events (DCASE) to commission local artists to design casings for harm reduction vending machines that will be placed in five locations around the city next year.
- Received praise for the status-neutral approach to providing HIV services, which integrates all HIV and STI services, to include people vulnerable to HIV, by the CDC as a strategy that decreases new HIV infections, provides opportunities for more efficient delivery of services, and can improve health equity. The CDC encourages health departments throughout the country to follow the lead of local health department's, such as Chicago's, and utilize this approach.
- Significantly increased the amount of dedicated funding in HIV services for the transgender community to \$870,000.
- Began production of a documentary film to give voice to the Midwestern experience of people with HIV, and to answer fundamental questions of what "Getting to Zero" new HIV infections means. "HIV and the Journey Toward Zero" will be released in February, 2023. A three-and a-half minute trailer of the film was released on World AIDS Day, Dec. 1, to begin the discussion and uplift the voices and perspectives of a diverse array of Chicagoans.
- Produced an in-depth analysis of HIV and STIs in Chicago in the first full year of the COVID-19 pandemic, with its 2021 HIV & STI Data Brief. The extensive research done by CDPH showed that while there was a small uptick in new HIV cases in 2021 (which could be attributable to the COVID-19 pandemic), new AIDS diagnoses fell to the lowest level since 1985, and overall new HIV cases continue to trend downward, to its lowest point in decades.



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- Implemented a coordinated response to the 2022 MPOX (monkeypox) outbreak, bringing together community organizations, healthcare partners, business associations, LGBTQ businesses and community representatives, City departments, and elected officials to create public awareness of the virus and facilitate vaccination events. With input from community and healthcare partners, CDPH strategized on how best to stem the spread of the virus in Chicago and distribute vaccinations effectively, efficiently, and equitably. After an initial peak of cases, the city experienced a quick decline that held steady throughout the year.
- Partnered with the City, DSS, CDOT, and Chicago Park District to train and work with community ambassadors to plant 18,000 new trees as part of Our Roots Chicago, the City's strategy to plant 75,000 trees over the next five years.
- Created proposed new rules for rock crushing facilities designed to reduce dust and improve air quality in communities surrounding these facilities, implement continuous monitoring, and enhance CDPH oversight through greater reporting and record-keeping requirements.
- Convened with community partners most affected by industrial development to lay the groundwork for a proactive city-wide cumulative impact assessment, that will provide data on where pollution is coming from, how burdens may vary in communities across Chicago, and community-level vulnerability to pollution. We are on track to share results of that assessment in spring of 2023.
- Conducted an eight-month Health Impact Assessment and community listening sessions and ultimately, denied a permit application to operate a scrap metal recycling facility on Chicago's Southeast Side in an effort to protect the environment and public health in the surrounding communities.
- Worked with the City and partners, as well as Microsoft, to deploy over 100 low-cost air pollution sensors across Chicago for the [Microsoft's Project Eclipse](#), a community-driven air monitoring network designed to show where sharper monitoring is needed to protect communities in partnership with CDPH, JCDcaux, Environmental Law and Policy Center, and the Array of Things.
- Following the U.S. Supreme Court leak in *Dobbs v. Jackson*, Mayor Lightfoot announced her [Justice for All Pledge](#), including a \$500,000 initial investment from CDPH to support transportation, lodging, safe and necessary reproductive, obstetric, and gynecological care. Chicago Abortion Fund and Planned Parenthood of Illinois were each awarded \$250,000 for 2022, with additional dollars allocated in the City's 2023 budget to support this work. CDPH launched chicago.gov/abortioncare with links to free trainings on pregnancy options counseling services and other resources.
- Finished the first year of the Condoms4Schools program. In partnership with Chicago Public Schools, CDPH finished its first year of universal condom



availability across Chicago Public Schools, following a [CPS Sexual Health Education Policy](#) update mandating condom availability in schools serving grades five and up. The CDPH School Health Team, under the Bureau of Maternal, Infant, Child, and Adolescent Health, in collaboration with the Sexual Health Team with the CPS Office of Student Health and Wellness, provided 262,600 condoms to 633 schools in school year 2021-2022.

Chicago Department of Transportation

- Made progress on streetscape projects throughout the city, including breaking ground on two major INVEST South/West streetscapes in Austin and South Chicago that will create safe and attractive streets that promote economic growth.
- Supported by Mayor Lightfoot's Chicago Works jobs and infrastructure plan, paved more than 100 miles of residential streets and 55 miles of arterial streets, installed 9,000 ADA accessibility ramps, replaced 2,000 street light poles, refreshed more than 200 miles of pavement markings, and filled more than 470,000 potholes.
- Broke ground on Jackson Park Mobility Improvements in support of the Obama Presidential Center. The construction contract includes goals of hiring 15% of residents of neighborhoods adjacent to Jackson Park and 50% Chicago residents.
- Began construction on the Damen/Lake Green Line Station, which fills an important transit gap on the Near West Side and supports transit-oriented development.
- Completed the first year of operation of the Smart Lighting Modernization Program, improving nighttime visibility and operational efficiency while reducing the city's energy consumption and costs.
- Implemented pedestrian safety improvements at approximately 400 intersections, including bump outs, curb extensions, and refuge islands.
- Continued to expand and improve Chicago's bikeway network, adding nearly 40 miles in 2022 and surpassing 100 miles added since Mayor Lightfoot took office. Chicago has averaged about 40 miles of new bikeway investments per year, compared to an average of 23 miles prior to 2020. This year, CDOT began a new program to upgrade all existing plastic-protected lanes to concrete curbs to provide increased safety for all road users.
- Launched [Bike Chicago](#), a new program providing free bikes, as well as maintenance and safety equipment, to income-eligible residents. CDOT distributed approximately 500 bikes this year and will gradually increase distribution until 5,000 free bikes have been provided, as part of Chicago's goal to increase affordable and climate-friendly mobility options.
- Planted more than 5,000 new trees on arterial streets, supporting the [Our Roots Chicago](#) initiative.



Chicago Fire Department

- Continued to support the CFD Cares program, a community-based initiative focused on establishing neighborhood Pop-Ups where CFD employees educate the public about fire safety, recruit prospective firefighters at a grass-roots level, and provided free blood pressure testing and CPR training.
- In partnership with OEMC, CPD, and the American College of Surgeons, CFD assisted with the implementation and installation of bleed kits at more than 550 city facilities. CFD developed community outreach Pop-Ups to provide tourniquet training for the public as well. Participants gained the ability to recognize life-threatening bleeding and intervene effectively.
- Actively recruited within underrepresented communities. For the first time in the history of the CFD, the department employed a minority consultant to engage with the public in underrepresented areas of the city. In conjunction with community Pop-Ups, CFD visited neighborhoods and high schools to provide information about the opportunities that exist at the Chicago Police and Fire Training Academy.
- Through the Community Paramedicine (MIH-CP) program, CFD helped increase access to care in underserved areas while using Community Paramedics or other specially trained EMS practitioners for the management of high healthcare system utilizers or patients at risk for hospital admission or readmission, chronic disease management, preventive care, or post-discharge follow-up visits.

Chicago Housing Authority

- Together with our partners, we delivered more than 359 new homes in four mixed-income properties, including 138 units for CHA seniors and families. An additional 778 apartments at a dozen sites are under construction.
- Celebrated the opening of 396 new rental apartments, including 143 new Project-Based Voucher apartments and committed to funding another 238 at sites that are currently under construction.
- Demonstrated our commitment to preserving public housing, by rehabilitating 905 units at four senior buildings.
- Leased 80% (936) of Emergency Housing Vouchers, leading all large public housing agencies nationwide. We also received 217 new vouchers from HUD, the first allotment of regular vouchers in many years.
- Transitioned to new security companies with an enhanced security model and protocols.
- Returned 100 of the 108 elevators in the elevator modernization program back to operation and completed energy efficiency projects at five residential buildings at Dearborn Homes.



- Conducted extensive outreach minority/women/disadvantaged and Section 3 businesses, including hosting two Doing Business with CHA forums, organizing a Section 3 Pop-Up Showcase, and attending six hiring fairs with Chicago Public Schools.
- Began transitioning the Family Self-Sufficiency program (FSS) in-house to strengthen our connections and support to residents.
- Enhanced ethics and sexual harassment training for all employees and launched regular management training for all supervisors.

Chicago Park District

- Completed or set in construction over 200 capital projects across the city; including 15 major fieldhouse renovations, 20 playground upgrades; 15 court renovations; 10 new Chicago Splash! water spray features; 40 facility rehab projects, including new roofs, masonry, and mechanical projects; and 60 site improvements, including athletic field rehabs, new outdoor fitness stations, dog friendly areas, and more.
- Completed construction on the AIDS Garden, the city's first public garden created to memorialize the HIV epidemic in Chicago and honor those who live with the disease.
- The Washington Park Field House was fully renovated after extensive fire damage in 2022.
- The historic Seward Park Field House reopened in 2022 after \$4M of improvements to building envelope, interior, and accessibility.
- Launched construction on a \$13M project to renovate Clarendon Park and a \$10M project to renovate Riis Park.
- Conducted various site improvements at Warren Park, Kelvyn Park, Columbus Park, and Rainbow Beach Park funded by a \$1.5M grant for each park through the Chicago Works Community Challenge Program.
- Began programs with \$35.6M awarded through the Chicago Recovery Program for public Wi-Fi and neighborhood park improvements, including pickleball and new pocket parks
- Began implementing projects outlined in the South Lakefront Framework Plan, including completing the new Bob Pickens Track and Field in Jackson Park. The historic Iowa Building, Burnham Building, and 59th St. Comfort Station restorations are also in construction.
- Saw a total of more than 285,000 program registrations District-wide, a 57% increase from 2021 registrations.
- Served more than 24,000 summer day campers at 190 parks providing Chicago families with vital resources that keep children active and engaged while school is out.
- Celebrated the 10th anniversary of Night Out in the Parks by delivering 800 enriching cultural opportunities to neighborhood parks and engaging



- audiences citywide. Most events, including movies, concerts, and theatrical performances, are admission free.
- Conducted new 2022 greening investments, which include 6 new natural areas, bringing the total to 125 across the city; 3 new nature place spaces, bringing our total to 16; and an active ecological restoration underway at 14 parks on the lakefront and river system.
 - Planted 3,000 new trees, keeping our commitment to maintain and expand the City's tree canopy.
 - Supported community members in stewarding 68 ornamental community gardens and 33 edible community gardens in parks.
 - Codified and launched the Office of Prevention and Accountability. This Office, the first of its kind at the Park District, will be empowered to prevent misconduct and hold wrongdoers accountable through fair, independent, and thorough investigations into allegations of misconduct.

Chicago Police Department

- Recovered more than 12,000 guns for the second consecutive year. This also includes approximately 1,050 guns recovered through seven gun turn-in events hosted by the Office of Community Policing.
- Cleared more than 348 homicides this year, working to bring justice for the victims and families of senseless violence.
- Identified the top 55 police beats where more than half of the city's violence occurs and implemented strategic deployments to combat violence in these areas. Since the implementation, homicides have reduced by approximately 27% and shootings have been reduced by approximately 31% in the identified police beats.
- Expanded the Employee Assistance Program (EAP) to 16 licensed clinicians. CPD is continuing to expand to reach 22 clinicians, one for each police district.
- Hired more than 950 recruits this year. The Recruitment and Retention Unit hosted multiple rounds of in-person CPD entrance exams at City Colleges of Chicago locations across the city, as well as attended recruitment engagements across the country. From job fairs to historically Black colleges and universities, to military bases, recruiters met with potential applicants interested in becoming police officers.
- Cleared more than 100 cases by arrest in 2022 via the Organized Retail Crime Taskforce. These arrests include a prolific burglary crew responsible for more than 200 looting-style burglaries. The task force has also recovered more than \$2M worth of stolen merchandise.
- Expanded the Vehicular Hijacking Taskforce to all day operations, which helped lead to a reduction in vehicular hijackings and an increase in arrests for those responsible. So far this year, there is an approximately 10% decline



CITY OF CHICAGO • OFFICE OF THE MAYOR



in vehicular hijackings compared to 2021. There is also an approximately 18% increase over the last year.

- Worked closely with the Chicago Transit Authority via the Public Transportation Section (PTS) to increase visibility and engagement across the transit system. Additional officers were dedicated to the PTS to patrol around the clock. The transit officers also conducted multiple roll calls and drills in transit terminals and train platforms.

Chicago Public Library

- Launched *The 81 Club*, in partnership with Chicago Public Schools (CPS), to provide access to CPL materials for 21,000 teachers for in-classroom instruction and a simplified library card sign-up for 322,000 CPS students.
- Increased reading minutes by over 1 million minutes, as part of our Summer Learning Challenge, from 2021 to 2022 and increased teen engagement by 46%.
- Added teen programming staff to libraries in the 15 most challenging safety beats to provide reliable out-of-school programming and outreach.
- Launched the first CPL artist-in-residence at the Legler Regional Library to engage the West Side and West Garfield Park in art-based programming.
- Increased Latinx representation within CPL's Archives and Special Collections by acquiring Akito Tsuda's "Pilsen Days" photographs that document this Latinx neighborhood in the 1990s.
- Launched the *Book Sanctuary* campaign in response to unprecedented book banning across the county to promote the Freedom to Read, making frequently challenged books more available and promoting them through programming like *One Book, One Chicago* for which one of the most frequently banned books, Pulitzer Prize-winner *Maus* was selected for 2022.
- Launched a new *Voices for Justice* speaker series, in partnership with the City's Office of Equity and Racial Justice to bring authors, artists, and thought leaders into our city and libraries to spark conversations around race and social justice. To date, the program has seen over 80,000 views with speakers including Justice Sonya Sotomayor, Candace Parker and Pulitzer Prize winning author Margo Jefferson.
- Provided more than 57 million touch points with Chicagoans this year, which include in-person and virtual visits, library material borrowed, Wi-Fi and computer use, and programming for every age and stage of life.
- Increased Sunday visitation by 35% with the addition of Sunday hours at all 81 locations.
- Refreshed and updated children's collections at 20 library locations on the South and West Sides thanks to Mayor Lightfoot increasing the Library's collection budget.
- Increased spending on books in non-English languages by 20%.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Reduced wait-time for high-demand material by a full week resulting in quicker delivery of material and improved patron experience.
- Provided over 30,000 summer meals to youth in partnership with Greater Chicago Food Depository.
- Distributed over 2,000 life-saving Narcan kits in partnership with the Chicago Department of Public Health.
- Created a plan to bring a mental health liaison to CPL in partnership with CDPH.
- Brought more than 150 cultural and artistic events at CPL's 81 neighborhood locations in partnership with the Department of Cultural Affairs and Special Events.
- Secured funding for the development of a capital strategy that will serve as an aspirational vision for CPL capital, incorporating best practices in the field.
- Established our first Equity Office, hiring a Senior Equity Officer and Equity Officer, who will be conducting CPL's first equity assessment, informed by community engagement to establish CPL's goals and identify access barriers needing to be addressed through an action plan.

Chicago Public Schools

- Achieved a record-high four-year graduation rate of 82.9%, a record five-year graduation rate of 84% and a record scholarship total of more than \$1.5B achieved by the CPS Class of 2022. The District also achieved a 2nd-highest-ever Freshman On-Track rate, one of the most accurate indicators of high school graduation, of 88.8%.
- Successfully passed a \$9.5B budget for fiscal year 2023. This budget included:
 - \$765M in capital spending to improve air quality, aid growing schools, upgrade athletic and student recreation sites, and ensure that students and staff with disabilities have equitable access to our CPS buildings.
 - An increase of more than \$240M in school-level funding to increase staffing, reduce class sizes, and expand proven academic programs.
 - \$230M to support investments in academic recovery, including the CPS Tutor Corps, expanded summer programming, and social-emotional supports.
- Grew participation in Chicago Public Schools' Summer Programming to over 90,000 students.
- Five CPS high schools were named among the top 100 in the nation, according to U.S. News & World Report.
- Recruited and hired a record number of staff/teachers to ensure our students have the support they need with 46% of new teachers being Black or Latinx, up from 33% of new teachers in 2017. Despite national educator shortages, overall staffing levels are highest they've been in at least 10 years.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Recognized 460 members of the Class of 2022 who earned 15 or more hours of college credit while in high school, including 31 students who earned their associate degree alongside their high school diploma.
- Saw the highest number of votes cast in Local School Council elections in over a decade.
- Celebrated 13 high school educators as finalists for the Golden Apple Awards for Excellence in Teaching. Four of these educators received the award.
- Distributed nearly 1 million rapid COVID-19 take-home tests and administered 321,000 COVID-19 tests in schools since the 2022-2023 school year began.
- Managed 1,676 COVID-19 vaccination events over the past calendar year, offering COVID-19 vaccines and boosters free of charge to CPS families & staff
- Earned a \$1.1M grant from the U.S. Department of Education, and a \$2.5M grant from the Crown Family Foundation to recruit, prepare, develop, and retain a strong teacher workforce in partnership with local colleges and universities. This grant will build upon the progress made through innovative programs such as the CPS Teacher Residency Program and Teach Chicago Tomorrow, which have mitigated staffing shortages and led to an increase in the diversity of new teacher hires.
- Spearheaded the first-ever Apprenticeship Announcement Week as part of the Career Launch Chicago Initiative in partnership with City Colleges of Chicago. This led to 25 students from seven CPS high schools participating in competitively paid, semester-long apprenticeships at high-growth, high-demand industry job sites across the city.
- Expanded a partnership with Ann & Robert H. Lurie Children's Hospital of Chicago to better support youth mental health needs through the expansion of school-based Behavioral Health Teams.

Chicago Transit Authority

- [Completed New Red-Purple Bypass \(RPM\)](#). Mayor Lightfoot and CTA President Carter were joined by state and local elected officials in announcing the completion of the first component of the Purple Modernization (RPM) Phase One project: the Red-Purple Bypass. The event also marked the start of demolition work to reconstruct 100-year-old elevated track structure north of Belmont Red Line station, as well as plans to remove a curvature in the tracks between Belmont and Addison station, allowing CTA to improve its service throughout the transit system.
- [Announced "CTA Elevating Futures Scholarship Fund."](#) Mayor Lightfoot, CTA, and CPS announced that applications are now being accepted for the third year of the "CTA Elevating Futures Scholarship Fund," an innovative program that provides a path for economically disadvantaged youth to pursue education and careers in construction and engineering. The scholarship was created in



- partnership with the Walsh-Flour Design-Build Team, the contractor for the historic \$2.1B Red and Purple Modernization (RPM) Phase One project.
- [Unveiled first-ever roadmap for conversion to an all-electric bus system by 2040.](#) Following a multi-year analysis, CTA officially unveiled “Charging Forward” a detailed planning study that includes strategic recommendations and outlines an achievable transition to an all-electric bus fleet over next two decades. The study will serve as the first-ever roadmap for full-electrification of CTA’s bus fleet, facilities and supporting infrastructure by the year 2040.
 - [Made CTA service enhancements permanent on four bus routes serving Chicago’s South, West Sides.](#) The permanent changes make bus travel more convenient and provide stronger bus-rail system connections for riders by permanently extending the #31 31st and #157 Streeter/ville/Taylor routes, in addition to realigning the #52 / #94 routes along Kedzie and California Avenues for improved connections to the California and Kedzie Green Line stations.
 - [Worked on extensive repairs for nearly 30 rail stations as part of “Refresh and Renew.”](#) As part of ongoing efforts to provide new and returning riders with a safe and comfortable transit experience, CTA outlined plans for extensive repairs and improvements for nearly 30 rail stations in 2022 as part of Refresh & Renew — CTA’s cyclical station revitalization program.
 - [Launched a joint public outreach effort to help shape the proposed “Better Streets for Buses Plan.”](#) which when complete, will be used to help lay the groundwork for ongoing bus surface infrastructure improvements on a citywide scale.
 - [Brought back Pride Trains.](#) To celebrate Pride Month, CTA announced the return of the celebrated Pride Train — an eight-car Red Line train boasting a colorful wrap featuring the both the “Philly Flag” and the Transgender Flag. Now in its sixth year, the CTA Pride Train was launched in celebration of Pride month and intended to reflect the dynamism and continuing evolution of the LGBTQIA community in Chicago and nationwide.
 - [Introduced, in partnership with Metra and Pace, the **Regional Connect Pass**,](#) a new fare product that, when coupled with Metra’s new “Super Saver” monthly pass, will give Chicago area residents unlimited rides on all three systems — at a reduced cost and with greater flexibility. The Regional Connect Pass (\$30) is available only to holders of an unlimited ride Metra monthly pass and will provide unlimited rides all month on CTA and Pace with no day or time restrictions.
 - [Launched new Building Small Businesses \(BSB\) Program.](#) The CTA Building Small Businesses (BSB) Program is an innovative resource model and initiative designed to increase local small business participation in large-scale, government capital improvement projects. The BSB Program provides financial guidance to small businesses and other Disadvantaged Business



Enterprises (DBEs) by offering direct loan placement and other supports so they can demonstrate the up-front capital needed to compete on large-scale transportation construction and capital programs.

- [Welcomed 80 new full-time bus operators](#), the latest step by the agency to address workforce challenges and improve service throughout the system as part of the “Meeting the moment” Action Plan. The new operators were entered into service upon completion of extensive and comprehensive training in all facets of operations, safety, troubleshooting, customer communications and more.
- [Installed tactile bus signs](#). As part of ongoing efforts to make public transportation easier to navigate for people with disabilities, and in support of the “Meeting the Moment” Action Plan, CTA began installing more than 1,300 tactile signs across 12 bus routes as part of a pilot to make boarding locations for bus stops easier to identify for riders who are blind or low vision. The concept for the pilot, including design of the signs, is based on industry best-practices, as well as input CTA received from customers who are blind, low vision and DeafBlind.
- [Launched a fully redesigned bus tracker website](#), which allows customers to view and access bus arrival information and buses on route from their mobile devices with greater ease. The upgrade, measure outlined in the “Meeting the Moment” Action Plan, lays the foundation for future upgrades through 2023, that will further improve the accuracy and reliability of bus arrival information.
- [Took the next step in making the long-awaited Red Line Extension \(RLE\) a reality](#) by receiving the combined Final Environmental Impact Statement (EIS)/Record of Decision (ROD) and Final Section 4(f) Evaluation from the Federal Transit Administration (FTA). With these documents, CTA is able to advance to the next steps of the federal New Starts funding program.
- [Signed contract for new K-9 teams to be deployed across the rail system](#). CTA announced a new agreement, valued at up to \$30.9M, is to provide up to 100 unarmed, K-9 teams to patrol stations across the rail system over an 18-month period. Each K-9 team will consist of two, unarmed guards and a canine. This new contract supports the “Meeting the Moment” Action Plan and the guiding pillar to enhance safety and security of customers and employees.
- [Launched Ask CTA](#). As part of its increased efforts to expand the dialogue with the communities it serves, and in support of the “Meeting the Moment” Action Plan, CTA launched the new program to connect riders with senior CTA leaders at in-person events. This fall, senior CTA managers were made available at multiple stations throughout the system to answer questions, listen to rider feedback, update customers about ongoing improvements, provide info about CTA job opportunities



CITY OF CHICAGO • OFFICE OF THE MAYOR



- [Unveiled “Meeting the Moment,”](#) a comprehensive plan to address the continuing impacts of the pandemic on public transit. The first plan of its kind among U.S. transit agencies, “Meeting the Moment” focuses on five pillars:
 - Deliver reliable and consistent service.
 - Enhance safety and security for our riders.
 - Improve the customer experience at our facilities.
 - Upgrade our digital tools to improve rider communication.
 - Invest in our employees.
- [Installed new security camera monitors in customer service booths at all CTA rail stations.](#) As part of its continued efforts to enhance the security of riders and its employees under the “Meeting the Moment” Action Plan, CTA announced the completion of work to install 173 new security camera monitors in every Customer Assistant (CA) booth across the system. The cameras allow station personnel to monitor live-feeds from cameras throughout the station.
- [Celebrated its 75th Anniversary.](#) In celebration of the indispensable role the CTA has played in the growth and success of Chicago and its surrounding suburbs over, the agency held its 75th Anniversary event in downtown Chicago. Riders and transit fans from around the country were in attendance to enjoy rides on CTA’s Heritage Fleet buses and trains—a collection of vintage vehicles from the 1920s through the 1970s, and receive free commemorative posters.
- [Adopted the Equity in Infrastructure Project Pledge.](#) The Chicago Transit Board formally adopted the Equity in Infrastructure Project’s (EIP) Pledge, reinforcing CTA’s commitment to increase the number, size and proportion of contracting opportunities for Historically Underutilized Businesses (HUBs). EIP seeks to help build generational wealth and reduce the racial wealth gap by assisting HUBs that seek to participate in large capital construction projects as prime contractors, joint venture partners or as equity participants.
- [Announced CTA President Dorval Carter named APTA chair:](#) Adding to an already impressive career in the transit industry, in October CTA President Carter was appointed Chair of the American Public Transportation Association (APTA), which represents more than 1,500 public- and private-sector organizations in North America. This two-year commitment demonstrates President Carter’s strong dedication to the success of the transit industry.
- [Introduced monthly scorecards to track the progress of its “Meeting the Moment” Action Plan.](#) To help improve customer communications and offer transparency in its progress toward addressing riders’ most pressing concerns, the CTA unveiled a new monthly scorecard to help track the progress it’s making on initiatives introduced in support of the five guiding pillars of the “Meeting the Moment” Action Plan. Each scorecard also offers



detailed data on key metrics including ridership, service reliability (i.e., big gaps, bus bunching) and more.

- [Passed its proposed 2023 operating budget, which maintains service, holds the line on fares, and continues investment in modernization and service improvements.](#) The Chicago Transit Board approved CTA's \$1.8B operating budget for FY-2023, which keep fares at current levels and maintains the agency's commitment to improving service. Also approved was the \$3.4B 2023-2027 Capital Improvement Program that continues important investments to upgrade and modernize the system over the next five years.

Choose Chicago

- Welcomed Lynn Osmond as President and CEO in May, the first woman to helm the organization.
- Announced Chicago was voted, for the 6th consecutive year, the Best Big City in the United States by the readers of Condé Nast Traveler.
- Welcomed the successful full return of major tradeshow and conventions to Chicago's McCormick Place Convention Center and the entire city. Through the end of October, citywide events totaled 1,203, supporting 16,000 jobs, and an economic impact of \$2.1 billion.
- Experienced a successful rebound of tourism following the COVID-19 pandemic, with summer hotel room nights reaching 89% of 2019 levels.
- Launched a marketing campaign, *When You Go You Know*, starting summer 2022, to drive visitation to Chicago to key audience segments. The campaign generated over \$176 Million in hotel revenue and over 364,000 hotel bookings from April 18 - September 5, 2022.
- Hosted, through its Media Relations Team, hundreds of media and influencers throughout 2022 from throughout the U.S. — locally, regionally and nationally — as well from global key markets including Canada, Mexico, Brazil, UK, Germany, France, and Australia. In November, Choose Chicago hosted 40 global influencers from seven countries in to participate in a holiday themed tour of Chicago, which included their participating in the Magnificent Mile Lights Festival Parade aboard Choose Chicago's Best Big City in the U.S. double decker bus.
- Celebrated the successful return of in-person, in-market media events in 2022. In Mexico City and New York City, Choose Chicago hosted more than 150 media members and social media influencers, generating widespread media and social media coverage throughout 2022 and into the future.
- Received two prestigious 2022 Illinois Excellence in Tourism Awards in recognition of our innovation and excellence in the field of tourism marketing. The awards were bestowed on Choose Chicago for Best Social Media Marketing and Best Tourism Marketing.



City Colleges of Chicago

- Posted a 6.9% year over year enrollment gain this fall, exceeding state and national averages.
- Led the way to transitional math courses being available in 72 Chicago high schools and transitional English courses in 42 high schools through the Chicago Roadmap, City Colleges' strongest-ever relationship with the Chicago Public Schools — the launch of a new Options for the Future scholarship is to offer free tuition and books for up to three years to recent graduates of CPS Options high schools and the largest incoming class of Star Scholars ever.
- Received \$4.5M in Chicago Recovery Plan funding from the Chicago Department of Family and Support Services to address the workforce needs of Chicago residents and employers with the goal of providing short-term training certifications, work-based learning experiences and apprenticeships to up to 3,600 Chicago residents through the end of 2024.
- Worked with the Workforce Equity Initiative, a partnership between the Illinois Community College Board (ICCB), Illinois Legislative Black Caucus, and community colleges, 1,843 students, more than 60% of whom identify as Black students, to offer tuition waivers and stipends as students pursued credentials in high-demand fields since 2020.
- Enabled 2,156 students, who are overwhelming Black and/or Hispanic, through the Future Ready initiative, to pursue career training and/or a credential in a high-demand field at no cost during fiscal year 2022.
- Expanded City Colleges' Fresh Start initiative over the summer to give even more students the opportunity to return to college with their prior CCC debt waived. Any former student who left City Colleges with debt before July 1, 2020, is now eligible to take advantage of the program. Nearly 1,500 students have re-enrolled at City Colleges with the support of Fresh Start, and the overwhelming majority are Black and/or Hispanic.
- Launched an expanded partnership with student support organization One Million Degrees, with over \$15M raised in philanthropic support, such that at year four of the initiative, 3,000 students annually will have access to a professional mentor, last-dollar scholarships, up to \$1,000 in stipends, professional development workshops, and other OMD supports.
- Opened the Chicago Welcome Back Center, the first of its kind in the Midwest, at Daley College's Arturo Velasquez Institute. In partnership with the Chicago Bilingual Nurses Consortium, the Center helps immigrants with professional degrees obtained abroad gain an Illinois nursing license or different healthcare credential.
- Boasted an undocumented student liaison program to support students at every City College.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Supported the City of Chicago's efforts to welcome new arrivals from the US-Mexico border, providing volunteer translators and liaisons as well as facility space to assist in coordination of the response.
- Served college locations as sites for the City of Chicago's COVID-19 vaccination distribution.
- Provided, through its Tech Equity Program, more than 2,600 laptops to students and connected several hundred more students and their households to free internet service through the Chicago Connected program.
- Launched the Early Childhood Access Consortium for Equity (ECACE) Early Child Educators scholarship that helps current Early Childhood Educators earn their associates degree.
- Was honored by five City Colleges being named among the "Best Colleges for Student Voting" by *Washington Monthly* magazine and being named to ALL IN's inaugural list of the "Most Engaged Campuses for College Student Voting."
- Was honored by the U.S. Department of Energy awarding Argonne National Laboratory and a team of academic and community leaders, including City Colleges of Chicago, \$25M over five years to advance urban climate science by studying the effects of climate change. Part of the effort includes work to recruit and train the next generation of climate and environmental researchers, which is where City Colleges will play a key role.
- Hosted our first in-person graduation ceremonies since before the pandemic for associate degree earners, high school diploma completers, and Chicago Public Schools seniors who earned more than 15 college credits through our Early College program.
- Was honored when, in November, Chancellor Salgado and City Colleges apprentices joined First Lady Dr. Jill Biden, the U.S. Secretaries of Education, Labor, and Commerce, and others for a workforce event at Aon, one of our apprenticeship partners, to kick off National Apprenticeship Week, where the First Lady emphasized the Biden Administration's support for work-based learning opportunities, a focus area City Colleges has been deeply committed to since launching an apprenticeship program with Aon in 2017.
- Was honored when, in April, the U.S. Department of Education Undersecretary James Kvaal met with City Colleges of Chicago officials and joined more than 20 City Colleges of Chicago students for a roundtable discussion about how City Colleges supported them during the pandemic and how CCC is supporting them now.
- Was honored when, in March, the US Secretary of Education, Dr. Miguel Cardona, met with Harold Washington College students to discuss learning outside of the classroom and how much Chicago can offer via world class museums like The Art Institute of Chicago.
- Marked five years of Harold Washington College partnering with Aon to offer apprenticeships to students. In total, 140 students have been placed in



CITY OF CHICAGO • OFFICE OF THE MAYOR



- apprenticeships at the global financial services firm, and 82% of apprenticeship graduates have been offered full-time jobs at the company.
- Aided 328 current and future early childhood professionals who are working toward a teaching degree at no cost through Chicago Early Learning Workforce Scholarship based at Truman College. Details about the successful partnership between City Colleges, the Chicago Mayor's Office, Chicago Public Schools, and the Department of Family and Support Services were shared at the U.S. Department of Education's Effective Educator Development Annual Summit.
 - Celebrated 10 years and more than 700 veteran graduates of the Utility Workers Military Assistance Program (UMAP), offered at Kennedy-King College's Dawson Technical Institute. The six-month, training-to-placement program prepares former service members for careers in the utility industry and has a 95% job placement rate with Peoples Gas.
 - Offered a Vaccine Ambassador Course in partnership with the Chicago Department of Public Health, through Malcolm X College, the Center of Excellence in Health Sciences, to equip Chicagoans with information about the COVID-19 vaccine. Approximately 3,335 people have completed the course to date.
 - Received, through the U.S. Economic Development Administration's Good Jobs Challenge, for the Chicago Cook Workforce Partnership ("the Partnership"), over \$18M to support workforce development in the region. The Partnership selected Olive-Harvey College to be a lead partner in preparing Chicagoans for jobs in transportation, distribution, and logistics (TDL).
 - Offered the first community college Applied Cannabis Studies associate degree in Illinois through Olive-Harvey College.
 - Partnered with the Chicago Police Department through Olive-Harvey College to develop "Pathways to Policing," a one-year accelerated associate in applied science degree program in criminal justice.
 - Served, through Olive-Harvey College, two cohorts of students in the City of Chicago-funded *Still I Rise* program, which offers community members the opportunity to earn a credential in cannabis studies at no cost, along with stipends, and individualized support.
 - Was honored when the Engineering and Advanced Manufacturing Department at Daley College was awarded one of eight "Future of Illinois" grants by the Illinois Manufacturing Excellence Center (IMEC). The grant funding is being used to develop entry-level skills training programs focusing on industrial 3D printing.
 - Launched the 'After 22' Project through Dailey College in partnership with Anixter Center and Special Olympics Chicago to connect adults with intellectual and developmental disabilities to career training, educational



CITY OF CHICAGO • OFFICE OF THE MAYOR



opportunities, and jobs. Historically, after the age of 22, people with disabilities age out of traditional schools.

- Was honored when Wright College's Engineering program, which offers guaranteed admission to the engineering programs at the University of Illinois Urbana-Champaign and Illinois Institute of Technology, was named an "Example of *Excelencia*" by *Excelencia* in Education. One-hundred percent of participating students that transferred to four-year institutions have graduated or are on track to earn their bachelor's degrees.

Civilian Office of Police Accountability

- Welcomed the confirmation of Andrea Kersten as the Chief Administrator of the Civilian Office of Police Accountability (COPA). Chief Kersten previously served as the agency's Chief of Investigative Operations and a Deputy Chief Administrator.
- Celebrated its 5-Year Anniversary on September 16, 2022, by hosting a celebration at the Harold Washington Library's Winter Garden. The event highlighted many of COPA's accomplishments and celebrated the employees who are responsible for its success, past and present.
- Fully operationalized the agency's Video Release and Transparency Unit (VRTU) which is responsible for the release of materials as stipulated in the City's Video Release Policy and the Mayoral Executive Order No. 2021-1, as well as COPA's response to Freedom of Information Act (FOIA) requests. VRTU was responsible for 16 transparency postings, the release of 163 related materials; receiving and responding to over 150 FOIA requests; and 17 Executive Order requests. Re-engaged Chicago residents post-pandemic by participating in over 100 community-based events across 30 of Chicago's 50 wards and 20 of 22 police districts. COPA has forged new partnerships with community-based organizations like the Northwest Community Alliance and the Back of the Yards Neighborhood Council.
- As a result of COPA's community engagement commitment to youth, staff strategically participated in weekly youth events over the summer with the My Chi My Future initiative.
- Released, through its Policy Research and Analysis Division (PRAD), two advisory letters to the Chicago Police Department (*Feedback on CPD's Constitutional Policing Training Module* and *Needs Assessment for CPD 2023 Training Plan*), posted two policies for public review, and is currently undergoing a study of allegation rates.
- Launched a community-based mediation pilot program, along with Mayor Lightfoot, the Chicago Police Department, and the Center for Conflict Resolution, to resolve select misconduct complaints.
- Achieved over 90% preliminary Consent Decree compliance.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Achieved a 64% success rate in CPD/COPA disagreement cases before the one-member panel of the Police Board. When the Chief Administrator and the Superintendent of the Police Department do not agree regarding investigative outcomes or discipline of an officer, a reviewing member of the Police Board rules on the disagreement.
- Launched a new interactive data dashboard on COPA's website which improves how data can be retrieved and better informs the public and stakeholders about complaints of police misconduct and incidents under COPA's jurisdiction.
- Was selected to present at the 2022 National Association for Civilian Oversight of Law Enforcement (NACOLE) Annual Conference in Fort Worth, Texas. The two presentations, *COPA Academy: A Blueprint for Investigative and Legal Staff Training* and *The Three C's of Critical Incident Response: Coordination, Collaboration, and Communication*, further cement COPA and the City of Chicago as the leader in civilian oversight of law enforcement.
- Obtained critical consent decree compliance by drafting an ordinance amendment, which City Council approved. COPA's investigatory jurisdiction is now expanded to include allegations of Sexual Misconduct. COPA has a specialized Special Victims Unit uniquely trained to investigate allegations of sex misconduct.
- Delivered over 80 hours of training to its staff through its Training and Professional Development Division (TPDD). Training topics included: trauma-informed interview techniques, procedural justice, implicit bias, and CPD's foot pursuit policy. Additionally, TPDD graduated two COPA Academy classes (36 total employees). The academy is a 10-week training program that educates staff on tools, legal framework, and investigatory practices that are essential to COPA's investigations and operations.
- Launched a new community engagement initiative, *COPA Clean & Green*, where members of COPA staff volunteered to clean and beautify vacant city lots in neighborhoods most impacted by the agency's work. In 2022, COPA beautified four lots in the Lawndale, Homan Square, Englewood and South Shore Neighborhoods.
- Had the Deputy Chief Administrator of Investigations and a Supervising Investigator attend a Use-of-Force Seminar hosted by Ohio's Bureau of Criminal Investigation. This three-day seminar covered numerous subjects relevant to Officer-Involved Shootings, focusing on evidence collection techniques, advanced video and audio analysis, shooting scene reconstruction and much more. COPA won the Thin Blue Line Teardrop Award for its efforts at the event.
- Closed 1012 investigations, as of Dec. 8, 2022.
- Received 4,984 complaints and retained 1,108 as of Dec. 8, 2022. The remaining 3,876 cases fall under the jurisdiction of the Bureau of Internal



CITY OF CHICAGO • OFFICE OF THE MAYOR



Affairs or were otherwise referred to another referred to another appropriate body (i.e., the City of Chicago Office of the Inspector General, or the appropriate federal, state, or local law enforcement authorities).

- Totaled 26 non-concurrences between COPA and CPD, as of Dec. 9, 2022, meaning the Superintendent and the Chief Administrator did not initially agree on discipline. Of the 26 non-concurrences, 6 reached a concurrence agreement, and 15 were forwarded to the Police Board for one-member review.

Community Engagement and Office of New Americans

- Hosted over 20 in-person and virtual engagements ranging from cultural celebrations to public safety, reaching over 15,000 residents.
- Hosted a Readiness Summit, with County and State, to prepare community organizations and vendors to access federal recovery funds
- Launched three additional engagement councils focused on African American, Latin Americans, and Native Americans.
- Along with Policy and EdHS, created an Office of Veteran's Affairs, set to launch in 2023.
- Welcomed over 3,700 asylum seekers from South and Central America arriving to Chicago.
- Presented the City's response to new arrivals at the annual National Immigrant Integration Conference (NIIC), the largest conference in the country focused on immigrant and refugee issues.
- Hosted various discussions with international leaders in Ukraine and Poland as well as Senator Durbin, Congressman Quigley, and Consul General Koledov to discuss humanitarian support for Ukrainians.
- Resettled hundreds of Afghans and Ukrainian refugees.
- Working with OBM to create a language access ordinance compliance manager for 2023.
- Assisted CPD in streamlining U visa certification process.

Department of Administrative Hearings

- Attended and recruited Administrative Law Judge candidates at the Illinois State Bar Association's Minority Bar Program in furtherance of its commitment to a diverse Bench/Judiciary. There were 11 Minority Bar Associations in attendance. Outreach efforts continue in the Latinx and Asian communities to achieve diverse numbers, which are more reflective of Chicago's demographics.
- Continued Access to Justice initiatives by the continuation of the online filing of motions (previously required to be filed in person) and the ability to attend a hearing virtually via WebEx.



- Installed Assisted Listening Devices (ALDs) in Courtrooms at its Central Hearing Facility in December. The ALDs will ensure that those who are hearing impaired can fully participate in their hearings. This supplements the services offered by Sign Language Interpreters and the closed captioning devices. The ALDs will also be installed at DOAH's 2 satellite Courthouses.

Department of Business Affairs and Consumer Protection

- Installed the following new legislation:
 - As of January 1, 2022, all Chicago employers of nannies, care workers, and home cleaners must provide their workers with a written contract in their preferred language.
 - The Single-Use Foodware Ordinance, went into effect January 18, 2022, requiring that food dispensing establishments, for any delivery or take-out order, provide single-use food ware only upon request from the customer or at a self-service station.
 - BACP issued over 30 sidewalk signs as part of a new program to legalize the use of A-frame and T-frame signs on the public way for businesses to advertise their services and enliven retail corridors.
 - BACP launched the Scooter Sharing program by licensing three companies to responsibly deploy thousands of scooters across Chicago.
 - In September 2022, City Council approved a proposal to allow a Personal Delivery Device (PDD) pilot program to operate under the City's Emerging Business Permit. Under the pilot program, PDD companies will partner with local food establishments as a courier service to deliver food orders to customers using small robots traveling on sidewalks and in crosswalks. The robot delivery services are app-based and partner with food establishments to make deliveries within a small radius of the restaurants and grocery stores. The companies operating PDDs will operate under an Emerging Business Permit issued by the Chicago Department of Business Affairs & Consumer Protection (BACP) in accordance with pilot program terms managed jointly by BACP and the Chicago Department of Transportation (CDOT).
 - The Sports Wagering Ordinance created two new license types to accommodate the legalization of sports wagering in Chicago including the Primary Sports License which is issued to sports facilities or the casino and the Secondary Sports license which is issued to management service providers.
 - The Outdoor Entertainment Venue Ordinance created a new type of liquor license to allow for outdoor concert venues on private property. The ordinance paved the way for the creation of new music venues



CITY OF CHICAGO • OFFICE OF THE MAYOR



- such as The Salt Shed to open in Chicago, expanding on the vibrant music scene of the city.
- The hospitality portion of the Casino Ordinance created a liquor moratorium exemption for casinos, allowing for the selection of the temporary casino site.
 - In November 2022, the 2023 Management Ordinance was passed and signed. Effective, January 1, 2023, where violations of any of the worker protections in Title 6, the Office of Labor Standards will have the authority to take any action to make a worker whole, including, but not limited to, damages for lost wages, award interest on backpay, and employer fines of \$500 to \$1,000 to the City.
 - Installed the following additional Legislation:
 - BACP enhanced fines and penalties for secondhand dealers and pawnbrokers dealing in stolen cell phones in order to protect public safety and address the sale of stolen goods.
 - BACP expanded the tow truck licenses program with the issuance of over 135 licenses to tow truck vehicles as well as over 24 tow truck lot licenses as part of a new program to better regulate this important industry and protect consumers.
 - An ordinance passed increasing the number of liquor licenses in Millennium Park by allowing for two additional lakefront venue liquor licenses in Millennium Park to expand the hospitality offerings surround the Pritzker Pavilion.
 - In September 2022, City Council approved a fuel surcharge for Chicago licensed taxicabs tied to the taxicab trip and use of fuel. The fuel charge will be \$1 for a taxi fare up to \$20; \$2 for a taxi fare of \$20.01 to \$40; and \$3 for a taxi fare greater than \$40. The amount of the fuel charge is related to the use of fuel — where longer trips using more fuel will have the higher surcharge fee. The fuel surcharge fee will assist taxicab drivers with gasoline expenses while providing a safe and reliable transportation option for residents and visitors.
 - On July 1, 2022, scheduled enhancements now require employers in covered industries to post work schedules with at least 14 days' notice, an increase from the previous 10 days' notice. In another change, employees will need to earn less than \$29.35 per hour or \$56,381.85 per year to gain protection under the Fair Workweek Ordinance. Covered industries include building services, healthcare, hotel, manufacturing, restaurant, retail, or warehouse services.
 - As of July 1, 2022, the minimum wage in Chicago is \$15.40 per hour for employers with 21 or more workers, and \$14.50 per hour for employers with 4 to 20 workers. Tipped workers (workers who receive tips as part of their wage, like restaurant servers) have a minimum



CITY OF CHICAGO • OFFICE OF THE MAYOR



wage of \$8.70 for employers with 4 to 20 workers, and \$9.24 for employers with 21 or more workers.

- Worked on the following licensing:
 - BACP issued over 6,000 new licenses in 2022, signaling a return to pre-pandemic business licensing activity.
 - BACP issued 6 Low Speed Electric PPV licenses and over 740 new livery licenses.
 - BACP continued the Expedited Restaurant License program by licensing 68 restaurants through the expedited restaurant licensing program, saving applicants up to 14 days in time to obtain their license.
 - The City more than doubled the number of Transportation Network Provider (TNP/ride-hail) licensed companies. New in 2022 TNP Licensed Companies: Wridz, Alto, Zum, and Uzurv.
 - In 2022, BACP's incentives for taxicab license holders to add wheelchair accessible vehicle taxicabs more than tripled the number of new wheelchair accessible taxicabs to 28 added so far in 2022.
- Worked with the American Recovery Plan:
 - Under the Chicago Recovery Plan, BACP awarded \$2M to 17 grantees to activate vacant storefronts in commercial corridors by subsidizing pop-up shops and artists installations.
 - Under the Chicago Recovery Plan, BACP awarded \$785M to 5 organizations to carry out street activations during the summer, successfully increasing foot traffic to downtown businesses by attracting locals and tourists back to the Loop.
 - Under the Chicago Recovery Plan, one lead delegate agency was selected for the Community Growers Program. The goal of this program is to reduce barriers to urban agriculture by supporting urban growers with access to land, resources to build long-term urban agriculture sites, and technical support and to increase equitable community access to healthy foods.
- Worked with Business Compliance and Enforcement:
 - The BACP Active Compliance Program (ACP) strategy was designed to provide businesses with supportive information on how to remain compliant with city's business regulations and COVID-19 guidelines. ACP provides the tools needed to prevent illegal events and dangerous business practices so that businesses can remain compliant and avoid hefty fines. BACP's ACP has become an asset to the business community.
 - Since its inception, the Business Compliance Task Force has conducted over 1,630 investigations and issued over 2,263 citations for egregious violations.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Building on the success of BACP's Business Compliance Task Force, BACP expanded the Nights and Weekend coverage until 2 a.m. Late night coverage has proven successful at maintaining public safety more broadly while investigating businesses that operate outside of traditional business hours. BACP continues to maintain a strong partnership with CPD as it is needed to meet the demands of this continued work, specifically in instances where the investigators' safety might be compromised.
- BACP partnered with Chicago Police and the Secretary of State Police to create a Rogue Towing Task Force which conducts sting operations to regulate "rogue towing." Since its inception, the task force has conducted 140 investigations and issued 193 citations.
- The Office of Labor Standards secured over \$650,000 to over 1,800 workers in retribution. Additionally, employers were fined nearly \$100,000.
- BACP conducted CPD roll call trainings on license enforcement to over 125 officers across 4 districts on how to write license violations, common license enforcement issues and resources available to the districts to address problem businesses. The focus has been on the high hospitality districts who have seen an increase in license violations. These roll call trainings are in addition to the regular Business Liaison Officer trainings and Commander trainings on license enforcement that BACP does every quarter.
- BACP resumed in-person hearings before the Mayor's License Discipline Commission with virtual/Webex available for status updates and at the Hearing Officer's discretion for participant availability or necessity.
- BACP continued Remote Adjudication system to settle citations via email rather than appearing in-person at the Department of Administrative Hearings. This allows licensees to keep their businesses open rather than closing them to appear.
- Worked on COVID-19 recovery:
 - Since the onset of the COVID-19 outbreak, BACP focused its resources to enforce Public Health orders. From January 1, 2022, to February 28, 2022, BACP enforced the Chicago Vaccine Requirement and Mask Mandate. Investigators issued notices and citations against egregious violators of the Health Orders.
 - Through the COVID-19 Vaccine Outreach for Employers (CVOE) Program, the City selected two grantees to administer subgrants to eligible business support organizations to conduct a vaccine outreach and engagement plan to Chicago's small businesses, which include door to door canvassing, distribution of informational materials, and events.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Worked with Neighborhood Business Development Centers:
 - Through the yearly partnership with Navy Pier, the Navy Pier Neighborhood Artisan Market enabled 92 local artists, makers, and retailers from the City's diverse communities to pop-up in one of the City's top attractions referred by 14 of our NBDCs in 13 planned events.
 - The Minority/Women-owned Business Enterprises Supplier Development Program (MSDP) was created to support a grant program for business support organizations that support minority and women suppliers through education on contracting opportunities (public and private), assisting prospective suppliers with proposal and business development and providing back office and support for existing suppliers.
- Performed the following outreach:
 - BACP conducted on-site visits to all Neighborhood Business Development Centers (NBDCs), as well as 55 web-based meetings with over 100 organizations (chambers, community development organizations and associations that support the business community).
 - BACP hosted over 110 webinars reaching over 10,000 attendees. Standard webinar topics include business planning, marketing, finance, and more. Additionally, BACP hosted webinars on Chicago's labor laws, public health alerts, the Home and Business Camera Registration Program, City Inspections, and How to Make Your Business Accessible.
 - BACP launched the Ride Smart Chicago passenger safety campaign to inform passengers with safety tips (avoiding illegal activity, buckling up, looking before opening vehicle doors) on riding safely in taxis and TNPs.
 - Launched, "Empower Hour," a monthly webinar series featuring Chicago business owners sharing their success and setbacks and their role in shaping Chicago's business community. Conversations feature the BACP Commissioner in a candid interaction that allows for open and productive dialogue.
 - Hosted three Chicago Small Business Expos, two in-person and one remote, with over 650 attendees. The expos provide business owners and entrepreneurs a forum to get expert advice, connect with industry experts and government agencies, learn new business strategies, meet other business owners and attend an inspiring keynote address. The expo is part of the City's effort to support neighborhood businesses and economic development by leveraging local business support resources.
 - BACP saw a 40% increase in video views on the department's dedicated channel compared to the previous year. The channel allows for



CITY OF CHICAGO • OFFICE OF THE MAYOR



- businesses, consumers, and workers to view webinars and curated content at their leisure.
- BACP hosted the Chicago Food Truck Fest with over 20 fests on Fridays with 6 or more food trucks participating at Daley Plaza. The Fest is a long-standing commercial corridor activation designed to support Chicago's food truck industry while bringing new and diverse lunch options to Chicago's Loop. Residents and visitors can enjoy comforting classics, tasty treats, and mouthwatering fusion cuisine all in one location.
 - The Taxicab Driver Excellence Award was given to 10 wheelchair accessible vehicle taxicab drivers were recognized for service to people with disabilities. Each received a Taxicab Driver Excellence Award with a free taxicab medallion license.
 - With over 14 languages spoken by 48 staff members, BACP continued its commitment to providing meaningful information and services to people with Limited English Proficiency (LEP) across all activities conducted by BACP as our commitment to advancing equity and providing support to our vulnerable populations. It is BACP's goal to provide the most effective language assistance service and be able to identify critical points of interaction with non-English speaking individuals and determine how BACP can communicate effectively with LEP individuals during face-to-face interactions, telephone exchanges, and e-mail communications.
 - BACP continued holding Community Meetings via Webex which allows community members and business license holders to participate without having to take time off work to come to City Hall.
 - Will put final Chi Biz Strong initiatives into effect (passed on June 25, 2021):
 - Debt Relief: To get businesses back in operation quickly, the City enabled all businesses to enter into payment plans with affordable down payments.
 - Legalized Sidewalk Signs: As of March 1, 2022, sidewalk signs (e.g., A-frame signs) are allowed in the City of Chicago by obtaining the proper City permit. Street-front businesses are now able to use sidewalk signs to advertise their business safely and effectively from the sidewalk. The advertisement of services with sidewalk signs helps businesses draw in foot traffic from the street, providing an important boost to revenue customer traffic.
 - Public Vehicle Reforms: Issued the first Low-Speed Electric Vehicle Licenses.
 - Domestic Workers: As of January 1, 2022, all Chicago employers of nannies, care workers, and home cleaners must provide their workers with a written contract in their preferred language.



Department of Cultural Affairs and Special Events

- Saw a transformational influx of resources to help support Chicago's creative economy. The unprecedented investment in DCASE increased direct support for the arts sector from \$2.7M to \$12.7M.
- Increased general operating support to nonprofit arts organizations 223% through the CityArts Program, with average awards increasing to just over \$22,000, compared to just \$6,798 in 2021.
- Increased its average grant size of support to artists from the Individual Artists Program by 60%.
- Granted more than 564 grants across seven programs, a 25% increase in the total number of grants awarded in 2021.
- Supported the recovery of the dance sector, through the Year of Chicago Dance, by issuing 20 grants to dance and movement artists, as well as 60 grants to dance organizations and presenters, including 14 CityArts Program grants focused on addressing critical issues facing dancers and the field of dance. This year, direct investments to dance organizations and artists through grants, marketing, programs, and performance fees was over \$2.2M.
- Increased the reflectivity of grantees to the City of Chicago — 60% of Individual Artists Program grantees are Black, Indigenous, and People of Color (BIPOC) as compared to 38% in 2016; grants to BIPOC-led organizations and organizations on the South and West sides increased by 5%; and grants were awarded to artists and arts organizations in all 50 wards in 2022, compared to only 35 awards in 2016. In addition, 75% of DCASE grant review panelists across all programs were BIPOC.
- Received American Rescue Plan (ARP) funding to support the city's recovery, which DCASE used to support new grant and relief programs, tourism and industry support, and citywide marketing efforts. The first grant program was designed in partnership with the Office of Equity & Racial Justice. The Together We Heal Creative Place Program recognizes the importance of the arts in promoting health, healing, and safety for communities and recently awarded \$5.5M to 48 grantees whose projects will support artists in designing and implementing art projects that promote healing and transformation in Chicago's neighborhoods.
- Expanded partnerships with other City agencies to embed the arts in initiatives and strategies across City government. In collaboration with DPD, DCASE embedded artists in the We Will Chicago citywide plan planning processes; commissioned a mural and supported Artist-in-Residence program with the Mayor's Office for People with Disabilities; and created an artist-in-residence program at Chicago Public Library's Legler Library, among other initiatives.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Continued to see record growth within the public art department and committed over \$12M for public art in all INVEST South/West neighborhoods. In partnership with the Department of Aviation, DCASE will deliver \$3.5M for public art projects at O'Hare International Airport.
- Saw the return of our beloved summer festivals and events, such as Taste of Chicago, the Air & Water Show, Gospel, Blues, Jazz, House and World Music Festivals, and the return of Chicago SummerDance, the Chicago Presents program and the Chicago Band Roster. This year, all DCASE festivals and events incorporated neighborhood components, which resulted in over 130 events and programs providing \$2M in direct support to artists and organizations participating in cultural events in communities throughout the city.
- Following a record high of \$630M in 2021, film production revenue was projected to hit \$700M in 2022, with 48 wards hosting film productions and 1,231 permits issued as of October 1st.
- DCASE continues to work in close partnership with film productions and local elected officials to mitigate negative effects and maximize positive benefits to communities impacted by filming. Beyond permitting, and as part of Chicago's COVID-19 Task Force report, the Film Office spearheaded "Chicago Made," a new workforce development program that seeks to reimagine the region's workforce infrastructure and create a plan to invest in displaced young workers.

Department of Family and Support Services

- Launched the Chicago Resilient Communities Pilot, one of the largest monthly cash assistance programs in the nation, supporting 5,000 low-income households with \$500 a month for 12 months to provide greater financial stability and support an equitable economic recovery.
- Housed over 1,800 formerly homeless households since 2020 through the Expedited Housing Initiative (EHI).
- Launched the Shelter Diversion Pilot (SDP) within the homeless system, a strategy that helps people experiencing a housing crisis quickly identify and access safe alternatives to shelter.
- Saw 20,544 youth earn over \$25M in wages through One Summer Chicago (OSC).
- Launched the Girls Empowerment and Mentoring Series (GEMS), providing comprehensive gender responsive services to 100 justice-involved young women over 3 years.
- Launched the MyChi.MyFuture. mobile app, designed to engage and connect youth to the opportunities that exist city-wide.
- Expanded the Chicago Youth Service Corps from a 6-week program to a 40-week program that will serve over 2,640 over 3 years.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Expanded Service Coordination and Navigation (SCaN) youth intervention program to serve 10 new community areas.
- Expanded ChicagoEarlyLearning.org application portal to provide access to early learning services for children ages 0 to 5 and pregnant moms, allowing them to find the program that best fits their needs.
- Delivered 4.6 million meals to older adults in need through November 2022 with the Home Delivered Meal program.
- Served over 510 older adults through Legal Services for seniors in FY22. The most common support provided included Housing, Consumer, and Advance Planning (Wills and Powers of Attorney) support.
- Saw over 270,000 Senior visits at our reopened Senior Centers with newly reinstated hot meals during FY22.
- The Case Advocacy Support Team conducted over 2300 Senior Well-being Checks and over 1100 Isolated Senior Crisis Referrals.
- Implemented the Rapid Rehousing Coordinator Program to connect survivors of gender-based violence with housing and supportive services as they seek safety and stability, providing rapid re-housing and wrap-around services to support 175 households.
- Launched an online portal to simplify collaboration for workforce development agencies. More than 450 residents have used the platform to access workforce training, resources, and job opportunities.

Department of Finance

- Provided critical relief to Chicago's business community with the Business Recovery Payment Plan, through the end of June, by offering payment plans to eligible license holders for as little as \$25 down with terms up to 60 months.
- Launched the Clear Path Relief Pilot Program, on April 1, providing low-income motorists the opportunity to reduce or eliminate vehicle-related debt, such as parking, compliance, red light, and speed camera violations.
 - Six months into the program, more than 30,000 applications had been approved and \$23.2M of ticket debt waived.
 - CPR runs through December 31, 2023, so eligible motorists may apply through the end of next year.
- Dismissed more than 8,500 tickets and waived close to \$1M in fines for motorists. Introduced with the Clear Path Relief Program, the fix-it defense allows all motorists the opportunity to contest a ticket for failure to display a current city sticker or license plate registration with proof of compliance.
- Expanded online payment plans earlier this year to include booted vehicles. Motorists may now enroll in an online payment plan and pay their down payment and boot fee online. Boots can now be released within 24 hours of down payment, and motorists who do not have tow or storage fees are no longer required



CITY OF CHICAGO • OFFICE OF THE MAYOR



to make the payment in person, reducing the stress and time of getting to a payment site to pay and release the vehicle.

- Enhanced payment plans, implemented in 2021, continued to help motorists experiencing hardship by allowing them to put less money down and giving additional time to pay off debt. Our online payment plans saved motorists \$35.7M in collection fees in 2021, and \$21.6M through the first half of 2022.
- Implemented additional fines and fees reforms to help alleviate financial hardship for Chicagoans with the Administrative Hearings Relief Pilot Program including reforms related to Administrative Hearings debt, which impacts individuals obtaining licenses, permits, and engaging in business with the City.
 - These reforms will help individuals and small businesses with additional pathways to come into compliance and provide relief from regressive fines and fees.
 - This pilot, alongside our other fines and fees reforms, will help pave a viable road to economic stability for residents with outstanding fines and reduce the City budget's reliance on fees that disproportionately impact low-income communities.
- Provided low-income City of Chicago residents with a 50% reduced rate on water, sewer, and water-sewer tax charges, as well as debt relief for those who demonstrate they can manage the reduced rate bills for one year, through the Utility Billing Relief Program (UBR).
 - To date, the program has approved over 30,000 enrollments with 92% of enrollees successfully completing the program. Approximately 48% of our enrollees are Black and 32% are Latino.
 - The UBR program has allowed low-income homeowners to save over \$14.1 million in rate reductions and to have over \$16.8M forgiven after successfully completing a year in the program.
 - Simultaneously this year, DOF has been working closely with CEDA to distribute Low-Income Household Water Assistance relief to landlords or tenants who pay water and/or sewer bills, which will be available through September 2023.
- Made permanent the moratorium on water shut offs for nonpayment as a part of the law for residential properties, as of July 2022.
- DOF continues to work with the Department of Water Management to restore water at properties where it is needed and work with customers to come into financial compliance. Since 2020, 280 properties have either had water restored or have been inspected and found that water restoration was not needed.
- Tracked enforcement requests from all wards via the Street Operations division and used this data toward predictive and prioritized enforcement as



CITY OF CHICAGO • OFFICE OF THE MAYOR



well as more equitable enforcement. In 2023, the division will request new 311 categories, which will also be used for this purpose.

- The Tax division focuses on educating taxpayers, ensuring compliance, and creating a level playing field for all companies doing business in Chicago.
- Identified enforcement targets with the goal of verifying that businesses are interpreting the law correctly and paying their fair share of taxes. As such, the division continues to evaluate the impact of emergent technology and innovation on the way our tax ordinances are applied. Consistent with this emphasis on technology, the division implemented multiple improvements to our own online presence this year to increase transparency and enhance the resources available to the public.
- Selected the City's Cost Recovery Initiative in April 2022 via its Public Risk Managers Association, or PRIMA, as an award winner in PRIMA's 2022 Outstanding Achievement for a Public Risk Management Program. This initiative identifies key departments which have a greater potential for cost recoveries for the City and earmarks funding so those departments are incentivized to provide information to our cost recovery administrator.
- Conducted internal study on process workflows for payments to construction contractors with contracts managed by the City's four major infrastructure departments with the goal of increasing efficiency citywide.
- Provided recommendations to streamline the process and accelerate payments to City contractors and subcontractors.
- Provided a solution to restructure the City's payment process to allow for payments within a 30-day cycle. This would encourage competition among the City's contractors and reduce financial barriers for businesses with limited access to affordable capital.
- Implemented new procedures, in connection with the City's Equitable Social Services Contracting Initiative, to address cash flow issues that impact many providers and discourage new providers from participating in the City's delegate agency contracting process.
- Launched the Advance Mobilization Payment program, which allows low risk agencies demonstrating financial hardship the opportunity to receive an advance up to 25% of the annual contract amount.
- Launched the Expedited Reimbursement Payment process, which enables agencies to receive approved advance payments from designated payroll providers through trustee accounts established by the City Treasurer's Office.
- Launched the Department Advance Request Memo Payment process which allows the user department and DOF to jointly request the CTO to set up an escrow account to fund a third-party payor for a delegate agency contract.

Department of Human Resources



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- Made changes to the hiring processes which reduced time-to-fill by 40%, allowing the City to fill over 5,700 positions in 2022.
- Revised the City's Parental Leave Policy to provide 12 paid weeks of parental leave to both birthing and non-birthing parents. The new policy takes effect on January 1, 2023.

Department of Law

- Reached a \$10M settlement with meal delivery giants Uber Eats and Postmates, resolving claims that the ride-share company was listing Chicago restaurants on its platforms without their knowledge or consent, violating the City's emergency fee cap ordinance, and engaging in other advertising-related misconduct. The settlement agreement requires Uber Eats and Postmates to make refunds to impacted restaurants and to compensate the City for the cost of investigating the claims.
- Successfully negotiated the City's COVID-19 Vaccine Mandate and defended legal challenges in all forums to uphold the City's right to enforce its lawful and lifesaving COVID-19 vaccination policy.
- Built on our commitment to reducing gun violence by continuing our litigation against Westforth Sports, the top out-of-state supplier of guns recovered by the Chicago Police Department (CPD). The City also joined an amicus brief with other US cities in support of the federal Bureau of Alcohol, Tobacco, Firearms, and Explosives (ATF)'s rule that regulates untraceable firearms known as ghost guns.
- Increased compliance of new payers in the Electronic Streaming Providers category, resulting from discovery investigations, and significantly boosted the compliance level of some others. Together, these efforts amounted to \$11.2M in Amusement Tax Enforcement past due collection totals.
- Conducted a joint investigation with Business Affairs and Consumer Protection (BACP) into the deceptive business practices of a fraudulent debt management company that preyed on hardworking Chicagoans struggling to pay off debt. The investigation resulted in a lawsuit asking the court to stop the Defendants from engaging in debt resolution activity in the City and to assess fines for code violations.
- Continued legal action against online vaping businesses that market and sell tobacco products to Chicago minors by reaching settlement with 60 vaping businesses for nearly \$2.4M in fines and other remedies including bans on sales into Chicago, enhanced age verification, and modified marketing.

Department of Streets and Sanitation

- Using an equity- and community-based approach codeveloped with CDPH through Mayor's Lightfoot's [Our Roots Chicago](#) program, the City planted over 18,000 trees this year, exceeding the Mayor's goal of planting 15,000 trees per



CITY OF CHICAGO • OFFICE OF THE MAYOR



- year for the next 5 years, and together all city partners are planning ahead to meet and/or exceed next year's goal.
- Hired additional staff for its Bureau of Forestry crews to assist with tree trimming and maintenance as well as hired two new community-focused city foresters who will focus on equitably expanding Chicago's urban tree canopy.
 - Picked up tree debris at 22,729 locations, addressed 13,451 tree emergencies, trimmed 22,252 trees, and removed 11,358 diseased and/or damaged trees via its Bureau of Forestry.
 - Expanded its recycling program capacity with two significant new hires who are focusing on increasing recycling education and programming, particularly in areas that have been underserved. By diverting more food and organic waste from landfills, the city will reduce greenhouse gas emissions and help to mitigate climate change.
 - Began piloting six small community garden composting sites regionally located throughout Chicago with community organization NeighborSpace.
 - Worked with city partners to promote citywide Pumpkin Smash Events which diverted over 12 tons of pumpkins from landfills and is currently planning for its annual Holiday Tree Recycling program scheduled for early January 2023.
 - Worked with the Chicago Police Department and other City departments throughout the summer months to clean targeted areas as part of the City's public safety efforts. This year, we participated in 20 Operation Clean events.
 - Cleaned neighborhoods citywide, completing the cleanup of 5,170 vacant lots using front-end loaders and semis, 414 sites where tire loads were removed, 3,899 neighborhood improvement cleanings including parkways, embankments, and viaducts, as well as 63 garage demolitions — all to further assist with public safety.
 - Worked with the Department of Family and Support Services (DFSS) on regular outreach and cleaning schedules for those who are housing insecure.
 - Cleaned 64,415 miles of main streets, 145,703 miles of residential streets, and 4,312 miles of alleys, collecting 114,574 cubic yards of debris via DSS Street Sweepers.
 - Continued to proactively address rodent abatement as crews work daily to bait alleys and backyards. DSS reallocates resources to help ensure adequate coverage.
 - Collaborated with DCASE and other city departments to provide the necessary city services on over 700 special events. The DSS Bureau of Traffic Services posted over 305,458 "no parking" signs and delivered over 55,647 barricades.
 - Fully prepared for this winter's operations through the Bureau of Street Operations, with 425,000 tons of salt stored at salt stations across the City.
 - Implemented the turn-by-turn snow routing system, which allows for real-time tracking of the percentage of completion during snow clearing programs. This allows DSS to measure efficiencies, and quickly identify any issues with



residential snow removal so we can adjust our resources. For this season, DSS has an enhanced snowplow tracker for residents, which can be accessed at chicagoshovels.org.

Department of Water Management

- Secured \$4M in IEPA State Revolving Loan Fund with principal forgiveness money for replacing lead lines at no cost to 120 licensed daycare centers in low-income neighborhoods in Chicago in the Daycare Lead Service Line Replacement. This type of funding is critical for this work, as it will be spent to remove the private side of the service line — a prohibited expenditure for most funding sources. Additionally, a contractor was just selected so that the work can begin early 2023.
- No longer charged permit fees for residential lead service line replacement. Previously, homeowners were required to perform voluntary replacements as a standalone construction project in order to receive up to \$3,100 in fee waivers. The waiver has also been increased to \$5,000.
- Completed its study on the impact of meter installation on subsequent residential lead levels with MeterSave and determined appropriate mitigation steps to make it safe to resume the program in May. Between 2019 when meter installations were suspended and this May when the program was resumed, approximately 11,000 residents joined the waiting list for a meter. DWM has successfully cleared the backlog.
- Expanded its flood mitigation strategy beyond annual sewer main replacements to include regional solutions with the Area 4 Tunnel planning grant. A detailed sewer hydraulic and hydrologic model was used to design a large-scale flood control tunnel project in each of the four quadrants of the city.
- Received a \$300,000 FEMA planning grant to continue development of an 8-mile-long tunnel and other infrastructure flooding and sewer back-up mitigation techniques for the southside Area 4 Watershed. This project is expected to benefit about 30,000 homes.

Environment and Sustainability

- Launched Our Roots Chicago. Planted 18,000 trees, exceeding tree planting goal by 3,000 trees.
- Published the 2022 Chicago Climate Action Plan.
- Published the Chicago Building Decarbonization Working Group Report.
- Co-launched community garden compost drop-off pilot program.
- Hosted 2nd Pumpkin Smash which included 4 sites across the city.
- Guided AIS on execution of a new electricity contract for City energy usage, which will ensure that by 2025, all City electricity usage is powered by 100%



CITY OF CHICAGO • OFFICE OF THE MAYOR



clean, renewable energy, including in part from a now under construction solar facility in Downstate Illinois.

- Adopted the 2022 Energy Transformation Code, putting Chicago at the forefront of global efforts to address climate change. This code is the first in Illinois, and Chicago is among the first major U.S. cities to adopt and exceed the 2021 International Energy Conservation Code.
- Updated the Heating and Cooling Ordinance to address the challenges and safety concerns of extreme weather events.
- Saw the creation of the Office of Climate and Environmental Equity in the 2023 budget.
- Opened applications for the Climate Infrastructure Fund to fund climate-related capital projects for nonprofit organizations and small business in partnership with DPD, made possible with the Chicago Recovery Plan.
- Guided AIS in capital plan for electrification of all non-emergency light duty vehicles.
- Kicked off purchase of electric vehicles and charging stations, with emphasis of siting them in community areas with higher pollution rates, in coordination with AIS, under the Chicago Recovery Plan.
- Initiated Bike Chicago program to provide free bikes to Chicagoans, in partnership with CDOT under the Chicago Recovery Plan.
- Installed four green schoolyards in the Space to Grow project in partnership with DWM and external partners CPS and MWRD, made possible with the Chicago Recovery Plan.

Financial Stability

- Achieved the second-lowest budget gap in 16 years.
- Made the largest retroactive payment in the City's history through refinancing for savings without increasing future liability and better budgeting for future Cost-of-Living Adjustment (COLA) increases.
- Attained the highest reserves in 13 years and higher than other comparable large cities.
- For the first time in decades, began paying full freight of debt service- Reduced total debt by \$340M since 2019.
- For the first time in the City's history, paid all four pension funds on an actuarially determined basis and for the first time in 15 years, increased the funded ratio on all four pension funds.
- Gained the first new water supply contract in three decades with the City of Joliet which will generate \$1B of financial value and be the second largest water partner to the City.
- With the first phase of O'Hare Airport Terminal 5 complete, this milestone will provide nearly half the capacity expansion of the City's overall capital plan and



CITY OF CHICAGO • OFFICE OF THE MAYOR



significantly improve financial metrics including, 1.35x debt service coverage and 430 days cash on hand.

- Implemented the largest investment plan in the City's history through the Chicago Works and Chicago Recovery Plans, funded in part through the City's inaugural ESG bond issue.
- Launched Chicago Moves, a \$12.5M transportation relief package offered to Chicago residents in the form of Gas and Transit cards.
- Refinanced \$25.4M of outstanding special assessment improvement bonds for the Lakeshore East Development.
- Through the \$8.5M Chicago Families Forwards Fund, the City provided \$500 microgrants to over 11,800 housing-insecure Chicago Public Schools students and families.
- Established the \$100M Chicago Small Business Resiliency Fund, which provided small businesses with emergency cash flow during the COVID-19 Pandemic. These 5-year low-interest loans saved 348 small businesses and even more jobs.
- After 3 decades of pursuit, secured a casino operator in the City of Chicago that will generate \$4B of financial value to the State, \$2.7B of which will accrue to the City's policy and fire pension funds.
 - Received the \$40M upfront payment from the casino operator for the 2023 budget.
 - Recently amended the planned development (PD1426) for the permanent casino site.
 - Designated \$2M per year to the City's general fund upon opening of the temporary site.
 - Designated \$2M per year of community benefits upon opening of the temporary site.
 - Repatriated approximately \$190M of the \$331M of gaming revenues that are shipped to Indiana.
 - Oversaw some of the strongest equity commitments in the entire country, such as:
 - Design and Construction: (36% MBE, 10% WBE, 50% City residents, 15.5% SEDA residents).
 - Operational Spend: (26% MBE, 10% WBE, 3% VBE, 2% BEPD).
 - Diversity Hiring: (60% MBE, 45% WBE, 5% VBE, 5% BEPD).
 - Designated 3,000 construction and 3,000 operations jobs at the permanent site.
 - Saw 25% minority ownership of the project including usage of a crowdfunding initiative for small denomination investors.
 - Made sure gaming revenues are allocated to support police and fire pension funds.



Intergovernmental Affairs

- City Council Intergovernmental Affairs:
 - Passed Mayor Lightfoot's FY2023 Budget, establishing Chicago's place among cities that have gained a solid financial foothold. The \$16.4B 2023 'Stability Budget' builds on the Mayor's commitment to make Chicago a safer, stronger, and more economically resilient city by reducing debt, addressing environmental threats, and increasing investments for public safety, essential services, and access to reproductive health.
 - Passed a resolution to establish Bally's Chicago as the city's first casino. This historic project will create 6,000 jobs and add nearly \$200M annually in city revenue.
 - Established a Transit Tax Increment Financing district on the South Side that will generate approximately \$960M for the \$3.6B extension of the CTA Red Line from 95th Street to 130th Street. Planned as one of the most transformative investments in CTA's history, the Red Line Extension will improve Far South Side connections to jobs, education, and commerce, while also serving as a catalyst for equitable economic development along its length.
 - Passed the Bodily Autonomy Ordinance that codifies the prohibitions outlined in Mayor Lightfoot's July 2022 Executive Order. These prohibitions include ensuring that no City department or agency will participate in any investigation or proceeding related to reproductive and gender-affirming care by another jurisdiction, namely anti-abortion states.
 - Passed the Connected Communities Ordinance (the City's Equitable Transit Oriented Development, or ETOD, program to intentionally add affordable housing near public transit).
- Federal Intergovernmental Affairs:
 - Made sure the City of Chicago and Sister agencies will receive over \$30M in Community Project Funding in the fiscal year 2023 appropriations legislation, supporting projects benefitting residents across Chicago.
 - Fought for inclusion of provisions in the 2022 Water Resources and Development Act to restore and protect our shoreline, including language to require federal cost share of locally preferred plan on Promontory Point and Morgan Shoal, bringing an estimated \$82M in additional federal funding.
 - Lead federal competitive grant programs to ensure Chicago benefitted from historic funding opportunities provided by the American Rescue Plan, Bipartisan Infrastructure Law, and others.
- State Intergovernmental Affairs:



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Reinstated educator discipline hearings. The state established a moratorium for disciplinary hearings for teachers in 2020 during the height of the COVID pandemic; The City and CPS lead on reinstating those hearings, in part because of allegations of abuse at a CPS military academy.
- Saw the following passed in the state Budget:
 - \$10M grant for first responder wellness programs.
 - \$5M grant for police training and recruitment.
 - Increase to LGDF funding.
 - Funding for public safety cameras.
 - \$5M for school mental health wellness screenings.
 - Support for increased funding to DV shelters and services, lead service line replacements, ARPA funding for arts and hospitality, and mHub state funding.
- Raised the minimum survivors benefit for spouses of fallen CFD and CPD first responders.
- Enabling legislation for Joliet water distribution deal and new regional water commission.
- Saw the expansion of health care worker registry regulations to allow for non-citizen employment.
- Designated Canal/Congress as a priority extension in mid-2022 due to its crucial role in funding infrastructure around Union Station.
- Supported other public safety legislation to prevent carjackings, vehicle thefts, organized retail theft.
- With the City, supported Senator Jacqui Collins' bill to establish a State program that would provide financial assistance (grants of up to \$10,000) to families of child murder victims; the bill is designated as the Mychal Moultry Jr. Funeral and Burial Assistance Act, after a Chicago child and victim of gun violence.

Labor Relations

- Saw the City's Minimum Wage rise to \$15.40 an hour due to legislation championed by Mayor Lightfoot.
- Saw the Minimum Wage at Chicago's airports rise to \$17 an hour with the path paved to go to \$18 an hour in March of 2023.
- Invested an additional \$242M with the passage of the FY '23 budget to all four of the City's pension funds. Investment decisions like this are the responsible choice and how we will shore up the retirements for the City's essential workers.
- Had the O'Hare Terminal Area Plan approved, which will pave the way to start construction on two new satellite concourses and create thousands of construction jobs.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Under Mayor Lightfoot's leadership, required hotels, once they reopen, to rehire the eligible workers who were laid off due to the COVID-19 pandemic.
- Saw, after nearly five decades of promises, the Red Line extension finally become a reality. This project will bring an investment of \$3.6B and thousands of construction jobs. Additionally, 25,000 jobs become accessible within a 45-minute commute from RLE Project Area.
- With the latest plan development passage of the Chicago Casino, came one step closer to the promise of delivering 3,000 construction jobs annually and 3,000 permanent operational jobs for Chicago working families.

Mayor's Office for People with Disabilities

- With the City of Chicago, made a \$1.2M dollar investment in increasing disability employment with the launch of the MOPD Career Center. The Career Center serves people with disabilities in finding jobs and careers by providing career readiness services, including preparing a resume, practicing interviews, setting goals, and counseling on disclosing disability in the job search process; and requesting reasonable accommodations. The Career Center also partners with employers to increase inclusive hiring practices and provides technical assistance. In the Career Center's first four months, 100 job seekers received career readiness services and twenty have been hired in jobs across a variety of industries.
- Celebrated disability through the arts by unveiling a 60-piece mural, created by artist Sam Kirk, on the exterior walls of the Central West Community Center, a space shared by MOPD and the DFSS, sponsored by DCASE. This incredible collaboration led to creation of the mural, which provides a contemporary visual narrative of what it means to be a person with a disability. The mural also features a poem by Lily Diego-Johnson, a woman with a disability who is a first-generation American, artist and social worker. The mural was created with extensive engagement with Chicago's disability community and celebrates what it means to live with a disability in the City of Chicago.
- Sponsored, in partnership with DFSS and DCASE, the inaugural Central West Community Center Artist in Residence, which is funded through the National Endowment for the Arts, along with a city financial commitment to supporting artists. The selected artist is Ari Granados, an interdisciplinary artist whose work explores telenovelas, childhood, and internet subculture across the media; Ari identifies as a disabled Latina. The Artist in Residence program is from October 2022-June 2023
- Tripled its Accessibility Compliance Unit (ACU) staff with the addition of two accessibility inspectors and two project coordinators. As a result, MOPD significantly increased the City's capacity to survey physical accessibility throughout the city. ACU also provides technical assistance and expertise to



- city-wide programs. For example, ACU inspected temporary shelters and other facilities for migrants arriving to Chicago.
- Brought a new role to the ACU team, a dedicated staff member whose role is devoted to connecting people with disabilities with accessible housing resources.
 - Completed over 168 home modifications (HomeMod) in neighborhoods across the City to make homes accessible for people with disabilities. HomeMod Program provides accessibility modifications for Chicago residents with disabilities, ages 0 to 59 years old, who meet federal poverty income guidelines. Home modifications include installing lifts and adapting bathrooms and kitchens for accessibility.
 - Expanded its Home Mod Program services, which previously only served people with disabilities, to include senior citizens in Chicago who needed lifts installed to make their home entrances accessible. This program expansion is in collaboration with the Chicago Department of Housing.
 - Was awarded a three-year grant by the U.S. Department of Justice's Office on Violence Against Women to provide services to women with disabilities, who experience gender-based violence.
 - Was awarded an earmark from Senator Duckworth, also funded through the U.S. Department of Justice, to serve people with disabilities who become disabled through gun and community violence.
 - Hired two American Sign Language (ASL) interpreters on staff and will be hiring an additional two ASL interpreters to expand ASL interpretation city-wide.
 - Worked closely with AIS to hire the City's first Digital Accessibility Specialist who will be based in AIS and will work to increase accessibility of our information technology city-wide.
 - Hired 16 new staff members, which significantly expanded capacity across all programs and services offered by the Department.
 - Successfully completed year two of our citywide Access Officer program. Under this program, every city department and sister agency designated a leadership team representative, who were charged with leading their department's accessibility efforts. MOPD provided subject matter expertise during quarterly trainings, along with technical assistance and guidance on proactively resolving accessibility barriers.

Metropolitan Pier and Exposition Authority

- Hosted 195 events at the McCormick Place campus between January and November, welcoming approximately 1.4 million guests, generating \$1.5B in economic impact and \$116M in state and local taxes. These events have allowed more than 2,600 people to go back to work, plus creating jobs for restaurants, hotels, and others in the hospitality sector.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Saw the McCormick Square campus reaccredited by the Global Biorisk Advisory Council, the gold standard for health and hygiene. Only 65 convention centers globally have GBAC STAR accreditation.
- Continued its long track record of supporting women and minority-owned businesses. In FY22, nearly \$20M, or 36%, of its spending was with minority-owned businesses and women-owned businesses. This includes 40% of the Authority's management contract spending and over 40% of the professional service contracts.
- Issued a request for information for the reimagination of Lakeside Center in September. This RFI represents a once-in-a-lifetime opportunity to enhance the iconic property.
- Completed a \$40M upgrade of its campus lighting on budget and ahead of schedule. This project enhanced energy efficiency and already realized more than \$1.5M in utility savings.
- Continued to be firmly committed to workforce diversity. This year, approximately 75% of campus employees were people of color, and 44% were women. In November, Kelvin Moore was appointed General Manager of McCormick Place. Kelvin is the first African-American to hold that position.

My Chi. My Future.

- Launched a state-of-the-art mobile app designed to provide youth, teens, and young adults access to out-of-school opportunities from City departments and nearly 300 community-based organizations to aggregate 10,000+ programs, events, and jobs.
- Invested \$675,000 in teen stipends to pay 225+ local teens to plan weekly events in their communities as part of the Summer and Winter Kickback Series.
- Over 50,000 residents benefited from using the My CHI. My Future. mobile app and website
- In coordination with DFSS, launched the My CHI. My Future. Safe Spaces Request for Proposals (RFP) to offer yearlong teen employment and community events throughout the entire year in 15 communities through a \$2.6M per year investment.

Office of Budget Management

- Continued to move the City forward in its continued efforts to stabilize the City's finances with the 2023 Stability Budget.
- Supported financial reform and investment, which has placed the City on solid financial footing to recover from the pandemic and allow the city to grow via the last four City budgets.
- Closed one of the City's lowest budget gaps in the last 16 years.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Continued the City's ongoing commitment to pay down pensions for our city workers and continues funding all four pension funds on an actuarially determined basis.
- For the first time in 15 years, increased the City's funded ratio for all four pension funds.
- Created the Office of Climate and Environment Equity in the 2023 Budget.
- Developed the \$1.8B bond authority for the 2023-2024 Chicago Works Plan, which prioritizes safety and equity through capital improvements, economic development, and jobs for thousands of Chicagoans.
- Made enhancements to the Delegate Agency Contracting Process and Policy to eliminate outdated, paper-based, and manually intensive requirements.
- Continued ongoing work around the historic investments made in the 2022 Budget through the Chicago Recovery Plan (CRP) and collaborated with City departments to move more than half of all CRP projects from development to delivery. OBM expects all projects to be in delivery before the end of 2023.
- Published the first Chicago Recovery Plan Progress Update book, which features financial and outcome information for all CRP projects

Office of Emergency Management and Communications

- Led coordination efforts around the citywide response to receive and shelter new arrivals from the southern border that began being bused into Chicago from Texas on August 31st via its New Arrivals Mission, in partnership with the Department of Family and Support Services and the Mayor's Office. Since then, the City has welcomed nearly 4,000 asylum seekers. As part of the coordination efforts, OEMC hosted the Unified Area Command made up of city, county, and state partners within our Emergency Operations Center; created a citywide task force for this mission; set up temporary sheltering sites citywide; and established a multi-agency resource center to provide wrap-around services for our new arrivals.
- Partnered with City Colleges to develop an Introduction to Emergency Management & Communications course as part of the Continuing Education - Professional and Personal Development series at Malcolm X College, which debuted in October. The goal of this class and partnership is to expand and diversify the hiring pool for jobs at OEMC across all operational divisions — 9-1-1, 3-1-1, TMA, and emergency management. Due to the popularity of the class, Kennedy-King College will also be making the course available beginning in January 2023.
- Helped launch the Crisis Assistance Response and Engagement (CARE) team, alongside CDPH, CFD, and CPD, to improve the type of public safety services offered to the mental health community via 9-1-1 in pre-identified areas of the city. The CARE program, which has been rolled out in multiple phases throughout the past year, pairs first responders with a mental health



CITY OF CHICAGO • OFFICE OF THE MAYOR



- professional to provide an alternate response option for service calls involving an individual in crisis.
- Continued partnership with CPD on the Vehicular Hijacking Task Force, which now operates out of the Operations Center at OEMC. The task force has direct access to License Plate Recognition (LPR) cameras and critical information from the 9-1-1 floor. OEMC provides the Task Force with resources and technology that allow for real-time information sharing, strategic oversight, timely notifications, and coordinated responses to incidents.
 - Piloted its emergency management unmanned aerial systems (UAS) program. This program provides the OEMC with a low-cost tool to conduct certain operations, such as infrastructure inspections, damage assessments, mapping, special event planning support, and fire or hazardous materials observation, all while reducing the exposure of City workers to hazardous conditions. We will be continuing this program in support of emergency management efforts going forward.
 - Launched Safe Chicago. This program provided wall-mounted bleeding control kits at every occupied, City-owned or -leased facility. OEMC has installed nearly 700 kits across 400 locations citywide. This year, we will have trained nearly 2,000 City of Chicago employees on how to utilize bleeding control kits, Narcan, and smoke/CO detectors. OEMC also provided Safe Chicago training to event, security, and medical volunteer staff leading up to this year's Chicago Marathon.
 - In partnership with CPD, activated the Summer Operations Center (SOC) to provide strategic oversight and coordinated citywide deployment of public safety personnel and assets. The SOC facilitated information sharing and helped coordinate and deploy resources citywide. Throughout the activation, the OEMC hosted daily conference calls with 16 City agencies every Friday, Saturday, and Sunday to ensure citywide coordination. This is in addition to the twice daily calls OEMC holds every day throughout the year.
 - Worked diligently this year on updating its 25-year-old 9-1-1 computer aided dispatch (CAD) system. Planning and implementation have been fully underway since 2020 with an anticipated launch in 2023.
 - Led coordination efforts, alongside our City partners, for large special events and festivals at pre-pandemic levels, like the first-ever Suenos Fest, Lollapalooza, and the Chicago Marathon. Additionally, work is already underway for planning next year's NASCAR race in downtown Chicago. This is in addition to handling nearly 20,000 calls per day into our 9-1-1 and 3-1-1 call centers.
 - Has been focused on the development of an OEMC App. The purpose of this app is to showcase the various functions of OEMC; provide preparedness information to the public; tie together OEMC's multiple notification platforms and information services into one easy-to-use tool; and feature an employee-



facing portal for key resources and communication sharing. OEMC intends to launch this app in early 2023.

Office of Equity and Racial Justice

- Codified Office of Equity and Racial Justice and the requirement for all departments to create and maintain racial equity action plans and annual check-in of budget equity. OERJ expanded by 3 additional positions for FY23.
- Launched \$5M Community Wealth Ecosystem Building grants, Phase 1 of the \$15M [Community Wealth Building effort](#), an economic development initiative that promotes the local, democratic, and shared ownership and control of community assets.
- Led the Year of Healing, including the Summer Activation effort, culminating in a summit with over 100 attendees and, in partnership with the Department of Cultural Affairs and Special Events, granted over [\\$5M in Creative Placekeeping Grants](#) to nearly 50 community based organizations across the city.
- Advanced the Equity and Racial Justice Learning Cohorts. OERJ has completed Cohort 1, and Cohort 2 is in progress. It also launched the final cohort, which means all departments are receiving intensive training and developing Racial Equity Action Plans. A Racial Equity Action Plan is a multi-year strategic plan for how the department will further racial equity.
- Executed the third year of Budget Equity analysis for all City departments and, for the first time in Chicago history, required departments to publish three Budget Equity goals at Chicago.gov/BudgetEquity
- Co-hosted Community Connector Training with Department of Housing and the Housing Stability Community Response Team. Nearly 200 attendees were connected to information and resources to promote and maintain housing stability and left overwhelmingly positive feedback.
- Launched health and racial equity assessment for Equitable Transit-Oriented Development in partnership with the Chicago Department of Public Health
- Launched an updated version of the Employee Equity Dashboard that includes geographic and average salary data for city employees (Chicago.gov/EquityDashboard)
- Created and led professional development around racial equity concepts for the Racial Equity Liaison Network, a group of city leaders from every department and sister agency to support racial equity leadership throughout the city enterprise.
- Launched Digital Equity Council, a cross-sector group of community members most burdened by the digital divide, and organizations committed to eliminating digital inequities, to close Chicago's digital divide. The DEC engaged 385 community members across 44 Chicago zip codes through the Chicago Digital Equity Council, a comprehensive community engagement



strategy to surface and tackle barriers to digital equity. A final report on recommendations will be published in early 2023.

Office of Public Safety Administration Policy

- Reduced PSA's budget by 49 vacancies and returned 105 officers to CPD, resulting in \$4M in savings.
- Decommissioned redundant IT services, amounting to \$1.5M savings to date.
- Suspended over 800 mobile lines, resulting in a \$1.8M savings to date.
- Migrated over 500 leased circuits from a private vendor to public safety fiber infrastructure, resulting in collective savings of \$1.2M to date.
- Saved of \$9M in hardware costs by leveraging CPD phones with CAD vehicle data systems. This innovative mobile data technology approach, which was implemented in over 1,600 public safety vehicles, is modernizing police operations and making Chicago a leader in this space nationally
- Renegotiated the cost per camera for annual maintenance, resulting in a savings of \$1.2M.
- Modernized time keeping at CPD by eliminating a century-old paper timecard system, resulting in improved accuracy, accountability, transparency, and more accessible and automated information to employees
- Created a public safety camera improvement plan, driven by analytics, to increase efficiencies and find cost reductions related to the placement of public safety cameras throughout the city. PSA is also enhancing its camera project, including license plate recognition technology, to enhance preventative measures for crime reduction.
- Purchased 1,800 additional body worn cameras to ensure CPD has the ability to outfit every officer in accordance with the requirements set by state legislature and consent decree, also resulting in cost savings based on buy versus lease model.
- Upgraded 6,000 radios to secure communications and eliminate disruptions in all CPD Districts as part of PSA's ongoing radio upgrade project.
- Began the first stages of the supplier diversity program to increase diversity and MBE/WBE.

Policy

- Saw an Executive Order signed codifying the Food Equity Council.
- Launched Food Equity Council work groups: Nutrition Programs, Urban Agriculture, Institutional Procurement, BIPOC Food Businesses.
- Released Community Growers Program Request for Proposals (RFP) and identified lead delegate agency. This program will leverage \$2M from CRP and city-owned vacant land to support 15 to 20 urban agriculture sites in Chicago.
- Launched a retail sprint group that is exploring potential objectives for the Food Equity Council to support more equitable retail access.



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Introduced the Urban Agriculture Business License Enhancement Ordinance, that if approved will grant licenses to allow community gardens and urban farms to sell produce directly to community, restaurants, private food stores, and wholesalers from a permanent produce stand.
- Enhanced Chicago's anti-sexual harassment laws.
- Increased gender-based violence investments by \$4.6M in the 2023 budget on top of the \$25M increased investment through the Chicago Recovery Plan.
- Published a dashboard on criminal sexual assaults.
- Made sure every City building now has the Domestic Violence Hotline and National Human Trafficking Hotline posted.
- Published the first [bi-annual progress report](#) on the Strategic Plan to Address Gender-based Violence and Human Trafficking
- Hired Willette Benford as the Mayor's Office Director of Reentry.
- Launched Interagency Reentry Council to advance wide-ranging recommendations made by the 2021 Returning Residents Working Group in "A Roadmap for a Second Chance City" report.
- Launched the Clear Path Relief (CPR) Pilot program, which offers drivers in debt a chance at compliance and economic opportunity. In addition, all residents will be able to take advantage of a "fix-it" defense for expired sticker violations.
- Enhanced laws to prevent the future privatization of Chicago's water system, prohibit shut-offs for non-payment, and implement transparency reporting requirements for annual information on water affordability measures.
- Passed the Encumbrance Ordinance to relieve City debt on vacant and abandoned properties in low- to moderate-income communities that have the opportunity for rehabilitation and reoccupation for homeownership and business development.
- Saw Administrative Hearing Debt Relief approved in 2023 budget, enabling a pilot program to be implemented in 2023 that will allow individuals with AH debt to enroll in a payment plan for the original fine and have waived any additional fees associated with the debt. Individuals who earn below a certain income threshold are eligible for a 50% discount on the original fine amount.
- Passed the [Connected Communities Ordinance](#), the most comprehensive, equity-centered update to the City's zoning code yet, to advance equitable transit-oriented development. The ordinance facilitates more investment near transit on the South and West sides of the City and prevents displacement and promotes affordable housing options in transit-rich communities on the North and Northwest sides, while making sidewalks and streets safer everywhere.
- [Launched the first phase of a \\$10M Equitable Transit-Oriented Development program.](#)
- Unveiled a citywide vision for a connected network of trails and corridors.



- [Awarded over 2,000 Chicago businesses and nonprofits grant funds for the year under the Chi Biz Strong Grant Program and Outdoor Dining Grant Program.](#)
- Announced the expansion of Paid Parental Leave for City employees to 12 weeks in 2023.
- Mayor's Office, DFSS, and WBC participated in Result for America's inaugural Good Jobs and Equity Project cohort.
- Published a [report](#) on the impacts of COVID-19 on working women in Chicago.
- Led on protections for individuals seeking reproductive healthcare and/or gender-affirming care by announcing the Justice for All Pledge, investing \$500,000 in support providers that assist patients in accessing reproductive healthcare, passing the Bodily Autonomy Ordinance which prohibits City departments and agencies from participating in any investigation or proceeding led by a restrictive jurisdiction related to reproductive healthcare.

Public Buildings Commission

- Designed and constructed interior renovations for Wendell Phillips Academy High School Annex and created a new two-story 21,000-square-foot athletic annex facility. The new annex houses a new gymnasium/multipurpose space with a Sports Hall of Fame for Wendell Phillips Academy High School.
- Partnered with two assist agencies, HIRE360 and the Chicago Cook Workforce Partnership, to spur minority and women job seeker participation in the Public Building Commission's (PBC) construction or renovation projects.
- Hosted ten Community Hiring sessions in various Chicago neighborhoods. During these intake sessions, all interested and qualified candidates applied for hiring opportunities on active as well as upcoming PBC projects.
- Awarded the Certificate of Achievement for Excellence in Financial Reporting by the Government Finance Officers Association of the United States and Canada.

Public Safety

- Expanded the Crisis Assistance Response and Engagement (CARE) Program, which diverts call for service that have a mental health component from CPD into CFD and CDPH, to 5 more communities. The CARE team responded to over 400 mental health crisis calls and conducted over 300 follow ups with those individuals.
- Launched the CARE dashboard as part of our commitment to transparency
- Published CARE's first annual report.
- Partnered CARE with several competitive technical assistance programs including Meadows Institute and Harvard Government Performance Lab.
- Expanded the Narcotics Arrest Diversion Program (NADP) to include individuals who have not been arrested in Chicago for a violent crime within



CITY OF CHICAGO • OFFICE OF THE MAYOR



the past ten years and were in possession of two grams or less of any controlled substance. This expansion will not only help more individuals who need treatment, but also will reduce the amount of time officers spend on arrests related to SUD, freeing up officer time to focus on the investigation and deterrence of violent crime.

- Supported the Chicago Fire Department in hosting their firefighter and paramedic entrance exam, which was the first one in almost a decade.
- Guided the selection process for the Interim Commission of the CCPSA.
- In accordance with CD paragraph 511-512, launched the Mediation pilot Oct. 1, 2022, in collaboration with COPA, BIA, and CCR to offer an alternative to dispute resolution, an effort to build police / community relations and restorative justice.
- Hosted community roundtables in conjunction with the CSCC, to give South and West side community members space to speak directly to the Mayor about challenges and opportunities in their communities around public safety.
- Supported new policy within CPD to limit cancelled days off for police officers, in conjunction with increased resources for officer wellness.
- Supported an improved mass transit unit at CPD, which allocated hundreds of officers to CTA to address transit crime.

World Business Chicago

- Led two international business delegations with Mayor Lightfoot and business leaders to London, Paris, and Mexico City, resulting in at least 50 business leads. WBC led two domestic business delegations to Miami, Dallas, and Austin, producing 60 business leads.
- Led 77 international community touchpoints for the City of Chicago, including 26 local international events and 51 incoming international delegations from 23 countries.
- Through World Business Chicago initiative Chicago Sister Cities International, organized over 30 events and exchanges around business, education, and culture — and held its annual Global Youth Ambassadors Leadership Summit, bringing together teenage girls from Chicago and around the world. The Kyiv Committee of Chicago Sister Cities International helped lead the City's response to the war on Ukraine, sending funds, supplies, and volunteer and logistical support to Ukraine and Poland, as well as supporting Ukrainians arriving in Chicago.
- Led over 155 pro-Chicago decisions with 45 relocations, new market entrants and 114 expansions, resulting in over 40,000 total jobs. Awareness of this anchor KPI for the city's economic development agency, included earned and paid media, and collaboration with over 30 pro-Chicago decision companies to host events from headquarter ribbon cuttings, to sector specific events, e.g. Life Science and Manufacturing Connect, Manufacturing Month tours for 45



CITY OF CHICAGO • OFFICE OF THE MAYOR



CPS students, and a variety of monthly roundtable and business events connecting directly with business leaders and decision makers in priority industries.

- Continued to lead tech and innovation for the city. In 2022, it led 61 unique innovation and venture events, connecting founders with investors, local STEM talent with job opportunities, startups with the region's corporate innovation ecosystem, and the university innovators with the larger startup & venture ecosystem.
- Saw the city's flagship venture summit programs expanded, hosting over 1500 founders, innovators, corporate execs, and investors to engage with the city's startup and venture capital ecosystem. World Business Chicago led related programming, e.g. Startup Chicago, ThinkChicago, and Venture Engine, connecting startup entrepreneurs, investors, and others across the country.
- In 2022, over 250 startups joined the Startup Chicago directory, 55% led by females or founders of color. Women-owned businesses led 9 university innovation ecosystem events focused on SBIR/STTR attraction with faculty innovators.
- Deployed a \$10.5M dollar grant for hospitality recovery through the American Rescue Plan, supporting over 80 businesses through events and convenings. The agency led and supported other significant federal wins, i.e. Argonne Urban Field Lab at \$25M, Englewood Trail at \$20M, and Current Build to Scale at \$516,000.
- Led the grant-writing, coalition-building, and strategic planning/design efforts on the City's \$18.5M Good Jobs Challenge (GJC) grant with active support from the Mayor's office. Chicago's proposal was selected among only 32 awards nationwide out of 509 applications submitted — an approval rate of roughly 6% -- and puts Chicago at the forefront of publicly funding workforce development.
- Saw 14,953 Chicagoans connected to job opportunities and career advancement resources through coordinated efforts to improve and expand workforce development services under the City's Recovery Task Force (RTF) initiative, surpassing the 10,000-person goal.
- Through RTF, WBC mobilized \$1.3M in new grant funding, awarded to neighborhood organizations. This included a \$1M grant from the Google Foundation, directly facilitated, and shepherded by WBC — a 10x in private sector funds leveraged on a \$100,000 public grant from the City.
- Worked to deepen INVEST South/West (ISW) in the region's business community, including convening groundbreakings for three round one awardees in Auburn Gresham, Englewood, and Austin, along with three public art installations at each site. Similarly, the agency led efforts to support 300+ Black and Latino-owned businesses, including providing access to capital, and hosting an inaugural national retailer/developer bus tour with Mayor



CITY OF CHICAGO • OFFICE OF THE MAYOR



- Lightfoot intended to inspire 50 national retailers with opportunities on the city's south and west sides, aligned with ISW.
- In addition to producing a monthly economic dashboard, the agency launched publication of original content under the Chicago Business Bulletin moniker. These monthly reports dive into data, trends, and analysis of priority industries and emerging ecosystems in Chicago.
 - Saw the economic development agency enjoy a rapidly growing audience of followers, partners, collaborators, and contributors, benefiting from the power of connection by and through the agency, supported by data, and now original content that reports and analyzes elements of Chicago's diverse economy, business climate, and landscape.
 - Finally, as the year comes to close, saw that the city of Chicago and economic development interests of seven Chicagoland counties — Kane, Kendall, Will, Cook, DuPage, Lake County, and McHenry — are now united in a cogent strategy conceived through recovery efforts, to drive strategic and impactful economic development throughout the Chicagoland region beginning in 2023, led by World Business Chicago.

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