



City of Chicago
Business Affairs and Consumer Protection
PUBLIC VEHICLE INDUSTRY NOTICE

July 25th, 2017

Notice No. 17-051

ATTENTION:
CITY OF CHICAGO PUBLIC PASSENGER
VEHICLE OWNERS/CHAUFFEURS:

**WOULD YOU LIKE TO FILE A COMPLAINT OR CONCERN
ABOUT AN AVIATION STAFF MEMBER, STARTER, OR HAVE
AN ISSUE?**

All complaints, issues or concerns arising at either O'Hare Airport or Midway Airport with Aviation Staff members or Starters should be reported immediately through the incident report link referenced below:

www.flychicago.com/taxiincidentreport

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- ▶ For questions, comments, or to join the City of Chicago's Department of Business Affairs and Consumer Protection-Public Vehicle Operations (BACPPV) e-mail list to receive industry notices and other news, send an email to BACPPV@cityofchicago.org.
 - ▶ Rules and Regulations governing City of Chicago licensed public vehicles and public chauffeurs are available at www.cityofchicago.org/bacp.
 - ▶ The Municipal Code of Chicago is available at www.amlegal.com.

Public Vehicle Operations Division • 2350 W. Ogden, First Floor, Chicago, IL 60608
BACPPV@cityofchicago.org • 312-746-4300 • www.cityofchicago.org/bacp