

Volunteer at Chicago's animal shelter

Thank you for your interest in Chicago Animal Care and Control (CACC), the city's only municipally run, open-admission animal control and shelter facility.

Nearly 15,000 animals arrived at CACC in 2017. Most were strays or owner surrenders. Others had been confiscated from neglectful or abusive owners. Some had medical or behavioral issues. All found themselves in a strange place, in need of comfort and care.

CACC can be a challenging place to volunteer, emotionally and physically. But it offers a truly rewarding experience: To help the most vulnerable pets get a chance at happiness.

Why Volunteer?

- To connect pets with families that will treasure them for life
- To improve shelter life through enrichment, exercise, and TLC
- To prepare pets for adoption with training and socialization
- To promote animals to rescue groups and adopters
- To inspire Chicagoans to: adopt/foster/volunteer/donate

To end each shift knowing you made a difference!

Play with pups



Comfort kittens



Help them home





2741 S.Western Ave., Chicago Volunteer information: bitly.com/volunteercacc Facebook: ChicagoAnimalCareandControl



Getting Started

- CACC is located at 2741 S. Western Ave.
- Free lot/street parking and Western Ave. bus

Requirements

- Must be at least 18 years old
- Read documentation; be able to talk about CACC
- Volunteer at least 10 hours each month
- City background check and fingerprinting
- Attend orientation and training sessions
- Spanish-language ability helpful

Work hard and deal with tough issues

Volunteer Etiquette

- Provide animals with the best possible care
- Offer friendly, non-judgmental, and knowledgeable customer service
- Focus on safety at all times
- Recognize when staff involvement is needed
 Discrimination or harassment will not be tolerated

More Information

- Details and orientation dates: bitly.com/volunteercacc
- Contact: caccvolunteer@cityofchicago.org or cacc.vol.coord@gmail.com

Volunteers Roles

WORK WITH DOGS

Walk and Socialize
Provide regular exercise,
enrichment, and socialization
Matchmaker

Introduce visitors to pets that may be a good match based on lifestyle, experience, and resources

WORK WITH CATS

Adoption Room Enrichment
Provide enrichment and
socialization to cats in the adoption
room. Introduce visitors to cats.

Matchmaker

Introduce visitors to pets that may be a good match based on lifestyle, experience, and resources

OTHER POSITIONS

Adoption Counselor
Interview adopters, answer
questions, assess suitability of
match between pet and adopter

On and Off-Site Events

Assist in preparing for and staffing adoption, clinic, and other events

Marketing

Prepare social media posts or help with photos/video

More Opportunities

We welcome help from people with a variety of skills for both regular shifts and project-based work