

DEPARTMENT OF STREETS AND SANITATION CITY OF CHICAGO

MEMORANDUM

TO: The Honorable Carrie Austin

Chairman, Committee on Budget and Government Operations

FROM: Charles L. Williams

Commissioner, Streets and Sanitation

DATE: November 13, 2013

RE: Request for Information

CC: Maria Guerra, Mayor's Office of Legislative Counsel and Government Affairs

Ref ID: 5-10 Street Sweeping Signs

During the Office of Budget and Management's hearing to discuss the 2014 proposed budget, Alderman Sposato requested additional information on the average number of street sweeping signs posted per block.

The number of temporary signs posted to alert drivers that no parking is allowed on a particular day due to street sweeping range between four to eight signs per block. Characteristics such as the total length of a block and number of street poles available for hanging signs impact the total number of signs posted on a particular block.



DEPARTMENT OF STREETS AND SANITATION CITY OF CHICAGO

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CC: Maria Guerra, Mayor's Office of Legislative Counsel and Government Affairs

Ref ID: 5-11 Street Sweeping Schedule

During the Office of Budget and Management's hearing to discuss the 2014 proposed budget, Alderman Cullerton requested additional information regarding our street sweeping schedule.

Each Spring, the our department posts the schedule for street sweeping on the internet. Below is the link to the current schedule:

http://www.cityofchicago.org/city/en/depts/streets/provdrs/streets_san/svcs/street_sweeping.html

Please let me know if you have additional questions.



DEPARTMENT OF STREETS AND SANITATION CITY OF CHICAGO

MEMORANDUM

TO: The Honorable Carrie Austin

Chairman, Committee on Budget and Government Operations

FROM: Charles L. Williams

Commissioner, Department of Streets and Sanitation

DATE: November 18, 2013

RE: Request for Information

CC: Maria Guerra, Mayor's Office of Legislative Counsel and Government Affairs

Ref ID: 81- 1 - Ald. Cochran Questions

Alderman Cochran submitted a written request for additional information. The following are Streets and Sanitation's responses.

Questions 1-5 will be answered by the Office of Budget and Management. Please refer to their submission.

6. Provide a list of snow vendors for 2013/2014 winter season. Include MBE/WBE status.

Please see attached document labeled #6.

7. Tow information for all parking violations for 2012/2013 year to date, 2013 year end projections and 2014 projections. Include all tows broken down by category of tow. Include income.

Please see attached document labeled #7

8. Provide fines, forfeitures and penalties for 2012, 2013 year to date, 2013 projected year end and 2014 projected for Vehicle Impoundment Program.

Please see attached document labeled #8.

Questions 9-11 will be answered by the Office of Budget and Management. Please refer to their submission.

12. Breakdown of snow removal for 2012, 2013 YTD, projected 2013 year-end and projected 2014. Identify fund, bureau/division, account, amount and description.

Please see attached document labeled #12.

13. Breakdown of tree removal and clean-up due to weather related activity year-to-date for 2013.

Emergency Tree Pick-ups: 7,287 Emergency Debris Pick-ups: 22,014 Total Emergencies: 29,301

14. 2012 and 2013 actual services in the 20th ward with citywide figure for each.

Please see attached list labeled #14. The first three pages are citywide numbers; the final two pages are specific to the 20th Ward.

15. Tow Storage Refund, 0992 account: 2012 and 2013 YTD actual payouts.

2012: \$96,735 2013 Year-to-date: \$96,441

16. List of positions and salaries funded through grants in 2013 and anticipated in 2014.

Answer provided by OBM.

17. Race and gender for all new hires since October 2012. What job titles were people hired into in 2013? Include the number of seasonal employees who became permanent employees in 2013.

	Male	Female	Total	%
Asian	1	0	1	1.2%
Black	31	23	54	64.3%
Hispanic	15	1	16	19.0%
White	11	2	13	15.5%
Total	58	26	84	100%
	69%	31%		

These were all hired as General Laborers for sign hanging in our street sweeping program or Emerald Ash Borer inoculation in Forestry.

18. Locations and frequency of work performed by light duty hand cleaners and Sherriff's Work Alternative Program. Ward by ward breakdown of S.W.A.P. visits in 2013.

Due to the size of this document, we have posted a copy of the ward by ward breakdown titled "2013 S.W.A.P. Visits_WardByWard" on the City Council's Share Point site under "2014 Department Content – Dept. 81-DSS". Please go to the url listed below. http://chicitycouncil.cityofchicago.local/budgethearings/SitePages/Home.aspx.

19. Number of trees planted by DSS in 2013. Break down locations by ward. Identify line item and fund or grant activity was charged to.

DSS did not plant any trees in 2013.

20. Breakdown for how Allied and Sims contract for waste and recycling disposal services works. Include terms of contract, how much we pay for which services, how much the contractor gets from recycling activities as well as accountability measures that are in place.

Please see attached (#20) contracts for your reference.

21. Be prepared to speak on the citywide tonnage by shift and ward for 2012 and 2013 year to date.

Due to the grid system DSS does not track tonnage by ward.

22. Please be prepared to speak on the list of all current acting positions that have been there for more than 2 months and the reason the position is being filled by someone in another job title, the position the employee is acting from and the salary for each. Indicate how long that person has been in the acting position.

DSS does not have any employees acting up into other titles.

23. What are the costs of the city-wide recycling initiative? The capital outlay? The cost of picking up the recyclables. The revenue for delivering the recyclables. Give financial data on the recycling initiative.

Please see attached financial documents labeled #23.

24. We are increasing funding for tree trim and removal. Please provide data on 2013 activities and what will be the impact in 2014 with additional personnel.

Trees trimmed 2013 YTD: 37,400 Trees removed 2013 YTD: 6,000

2014 tree trimming projected activity: 55,000 2014 tree removal projected activity: 11,000

25. Define what is considered a public nuisance?

A public nuisance is an unreasonable interference with the public's right to property. It includes conduct that interferes with public health, safety, peace or convenience.

26. Explain why ward superintendents are shifting from Sanitation to Street Operations. How will this affect their roles or duties, if at all? What is the impact on the number of superintendents?

The superintendents were moved to Street Operations to clarify their position within the department as the ward representative for all Streets and Sanitation related service issues. Their roles and duties will not change. The number of superintendents remains the same: 50, or one per ward.

DSS Snow Suppliers 2013-2014 - MBE/WBE Designation

MBE/WBE
MBE
NA
MBE
MBE
NA

CITY TOWING PROGRAM NUMBER OF LOOP TOWS

NUMBER OF O'HARE TOWS

Tow information for all parking violation for 2012, 2013 year to date, 2013 year end projections and 2014 projections. Include all tows Department does broken down by category of tow. Include income.

 (Thru Sep)

 2012 TOTALS
 2013 TOTALS
 2013 PROJECTION PROJECTION

 19,560
 17,432
 29,250
 29,250

 183
 106
 250
 250

TOTAL 19,743 17,538 29,500 29,500

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	(Thru Sep)						
	2012	2013	2013	2014			
PRIVATE TOWING CONTRACT	TOTALS	TOTALS	PROJECTION	PROJECTION			
ABANDONED	1,346	852	1,500	1,500			
ACCIDENT	1,373	897	1,500	1,500			
ARRESTEE	955	804	1,000	1,000			
BOOT	16,039	12,393	17,500	17,500			
HAZARD	7,402	5,334	9,000	9,000			
INSURANCE	3,366	2,370	3,500	3,500			
OVERNIGHT PARKING BAN	9,801	6,114	10,000	10,000			
STOLEN	3,456	2,125	5,000	5,000			
ARTICLE 1505	569	281	800	800			
FLEEING & ELUDING	184	158	150	150			
HIT & RUN	1,162	808	1,200	1,200			
HOLD FOR INVESTIGATION	780	926	1,000	1,000			
MEDICAL	11	9	25	25			
POLICE ORDERED	50	28	60	60			
SEIZURE	91	479	250	250			
TRANSFERS	-629	-346	-500	-500			
WANTED VEHICLE	10	2	15	15			
ALTERED TEMP	599	471	1,000	1,000			
CAB TOW	355	144	500	500			
COUNTERFEIT STICKER	9	5	50	50			
DRAG RACING	6	6	25	25			
DUI	3,141	2,240	4,000	4,000			
DUI - 500 FEET	433	288	500	500			
ELUDING POLICE	0	1	0	0			
FIREARMS	586	395	700	700			
FIREARMS - 500 FEET	102	64	100	100			
FIREWORKS	5	1	25	25			
FLY DUMP	14	6	25	25			
GRAFFITI	13	5	25	25			
HANDICAP PLACARD	3	6	25	25			
NARCOTICS	6,273	4,014	9,000	9,000			
NARCOTICS - 500 FEET	897	659	900	900			
NOISE	578	263	1,100	1,100			
SOLICITATION	340	164	500	500			
SOLICITATION - 500 FEET	8	38	25	25			
SUSPENDED LICENSE	10,091	9,399	10,500	10,500			
TOTAL	69,419	51,403	81,000	81,000			
GRAND TOTAL	89,162	68,941	110,500	110,500			
			, , , , ,				

	FY 2012*	FY 2013		FY 2014
DESCRIPTION	ACTUAL	2013 YTD	YEAR-END	ESTIMATED
VIP TOWING/STORAGE/PENALY	17,838,030	14,036,794	18,750,000.00	19,000,000.00
BOOT STORAGE FEES	1,244,374	1,050,463	1,200,000.00	1,200,000.00
BOOT TOWING FEES	1,581,140	1,255,231	1,750,000.00	1,750,000.00
TOWING - IMMEDIATE/LOOP 18TH	2,924,090	2,598,822	3,500,000.00	3,750,000.00
STORAGE - LOOP/18TH DISTRICT	282,344	246,325	325,000.00	350,000.00
TOWING -IMMEDIATE/O'HARE	19,350	7,200	15,000.00	12,000.00
STORAGE - O'HARE AIRPORT	3,720	2,135	2,000.00	1,750.00
TOWING - ABANDONED REDEMPTION	69,500	36,315	45,000.00	45,000.00
STORAGE - ABANDONED	87,755	38,020	45,000.00	45,000.00
TOWING - CITY OTHER THAN LOOP	1,968,546	1,467,954	2,250,000.00	2,250,000.00
STORAGE - CITY OTHER THAN LOOP	1,435,941	1,038,644	1,400,000.00	1,400,000.00
TOWING IMMEDIATE - SNOW TOWS	1,482,400	916,470	1,500,000.00	1,500,000.00
STORAGE - SNOW TOWS	143,710	98,245	130,000.00	130,000.00
ABANDONED CAR PROGRAM	7,465	6,180	8,500.00	8,500.00
SALE OF IMPOUNDED AUTOS-	37,877	49,747	50,000.00	50,000.00
SALE OF IMPOUNDED AUTOS	4,644,421	3,103,257	4,150,000.00	4,150,000.00
TOTAL	33,770,663	25,951,802	35,120,500.00	35,642,250.00

^{*}The total 2012 revenue for VIP fines, towing and storage fees was \$17.8M, however \$1.8M in additional revenues related to outside collections from prior year balances owed to the City were paid in 2012. If these additional collections are included, the total 2012 VIP revenue increases to \$19.6M and overall revenue increases to \$35.6M.

Provide fines, forfeitures and penalties for 2012, 2013 year to date, 2013 projected year end and 2014 projected for the Vehicle Impoundment Program as a result of impoundment and violations.

	2014 ESTIMATE	2013 ESTIMATE	2013 THRU SEPT	2012 ACTUAL
ALTERED TEMP	\$200,000	\$200,000	\$157,118	\$180,264
COUNTERFEIT STICKER	\$5,000	\$5,000	\$3,500	\$12,230
DUI	\$3,500,000	\$3,500,000	\$2,601,399	\$3,497,070
DUI - 500 FEET	\$575,000	\$575,000	\$423,534	\$446,283
GRAFFITI	\$10,000	\$10,000	\$5,870	\$8,530
DRAG RACING	\$5,000	\$5,000	\$3,505	\$11,530
ELUDING POLICE	\$100,000	\$100,000	\$72,382	\$86,980
FIREARMS	\$500,000	\$500,000	\$361,186	\$487,964
FIREARMS - 500 FEET	\$85,000	\$85,000	\$72,259	\$85,903
FIREWORKS	\$2,500	\$2,500	\$1,865	\$2,030
FLY DUMP	\$2,500	\$2,500	\$1,420	\$7,700
G.O.A.	\$5,000	\$5,000	\$4,000	\$10,170
HANDICAP PLACARD	\$10,000	\$10,000	\$7,855	\$3,390
NARCOTICS	\$4,350,000	\$4,350,000	\$3,285,533	\$4,864,260
NARCOTICS - 500 FEET	\$750,000	\$750,000	\$567,193	\$685,195
NOISE	\$250,000	\$250,000	\$194,402	\$420,963
SOLICITATION	\$300,000	\$300,000	\$236,915	\$437,570
SOLICITATION - 500 FEET	\$100,000	\$100,000	\$88,310	\$10,580
SUSPENDED LICENSE	\$8,250,000	\$8,000,000	\$5,948,551	\$6,579,417
TOTAL	\$19,000,000	\$18,750,000	\$14,036,797	\$17,838,029 *

^{*}The total 2012 revenue for fine, towing and storage fees was \$17.8M, however \$1.8M in additional revenues related to outside collections from prior year balances owed to the City were paid in 2012. If these additional collections are included, the total 2012 revenue increases to \$19.6M.

Attachment #12: Department of Streets & Sanitation - 0310 Fund Snow Expenditures and Projections 11/4/13

Account	Description	2012 Expend	2013 YTD	:	2013 Projected	2014 Budget
013.0310.0812045.0133.220005	Payroll	\$ 1,438,055.27	\$ 58,148.16	\$	1,500,000.00	\$ 1,289,744.00
	Overnight Parking Ban +					
013.0310.0812045.0133.220140	Weather Services	\$ 1,300,640.06	\$ 754,173.60	\$	1,050,000.00	\$ 1,050,000.00
013.0310.0812045.0133.220157	Trailers, Streem System, 4x4s	\$ 441,460.69	\$ 51,478.91	\$	260,500.00	\$ 260,500.00
013.0310.0812045.0133.220162	Vaisala Weather	\$ 549,958.97	\$ 29,937.44	\$	63,000.00	\$ 63,000.00
013.0310.0812045.0133.220188	Telecom Devices	\$ 3,012.41	\$ 408.00	\$	208,550.00	\$ 208,550.00
	Salt, Salt Tarp, Snow Fence,					
013.0310.0812045.0133.220340	Beet Juice	\$ 9,627,079.83	\$ 7,216,607.36	\$	9,300,000.00	\$ 12,119,500.00
013.0310.0812045.0133.220350	Office Supplies	\$ 1,885.83	\$ 678.41	\$	7,000.00	\$ 7,000.00
013.0310.0812045.0133.220423	Upfit of Snow Plows	\$ 81,801.00				
013.0310.0812045.0133.229481	Reimburse DSS for Overtime	\$ 2,054,706.69	\$ -	\$	3,100,000.00	\$ 2,000,000.00
	Total Non-Fleet Items	\$ 15,498,600.75	\$ 8,111,431.88	\$	15,489,050.00	\$ 16,998,294.00
013.0310.0812045.9438.220162	Fleet - Repair/Maintenance	\$ 60,000.00	\$ 60,000.00	\$	60,000.00	\$ -
	Fleet Maint/Operation of City					
013.0310.0812045.9438.220176	Owned Vehicles	\$ 3,500,000.00	\$ 3,500,000.00	\$	3,500,000.00	\$ -
	Total Fleet Items	\$ 3,560,000.00	\$ 3,560,000.00	\$	3,560,000.00	\$ -
	Grand Total 0310 Fund	\$ 19,058,600.75	\$ 11,671,431.88	\$	19,049,050.00	\$ 16,998,294.00

Status Year	2012	2013
No of Service requests	595739	620916

Bureau of Forestry - S/S

	2012	2013
Ash Treatment	2	24372
Block Trim	67	13
Contractor Replace	343	65
Debris Removal	5961	4860
Special Projects	134	160
Stump Removal	6624	4453
Tree Debris	20349	22014
Tree Planting	1598	734
Tree Removal	13216	10622
Tree Trim	30202	35281
Sum:	78496	102574

Bureau of Forestry - Tree Emergency

	2012	2013
Emer. Rel., Chipper	1254	2646
Emer. Rel., Clam	3189	4641
Emer. Rel., ComEd	85	104
Tree Emergency	17384	17648
Sum:	21912	25039

Bureau of Rodent Control - CARTS

	2012	2013
Black Garbage Cart Removal		891
Garbage Cart Black	39928	32347
Garbage Cart Blue Recycling	2	
Garbage Cart Damaged	3	
Garbage Cart New Collection No Prior	889	129
Sum:	40822	33367

Attachment #14 - Citywide Completed Requests 1/1/12 - 10/31/13

Bureau of Sanitation - S/S

	2012	2013
Between/End Loads Assignment	7325	312
Bulk Pickup	1129	1086
Clean Vacant Lot	2775	2376
Fly Dumping	5480	5427
Garbage Pickup	6592	6976
Recycling Contamination		7815
Recycling Site Inspection	1	
Sanitation Code Violation	17990	15540
Sanitation Tire Pickup	262	187
Snow Equipment Obstruction	212	112
Street Cleaning	2383	1608
Wire Basket	715	649
Yard Waste	514	1218
Sum:	45378	43306

Bureau of Street Obstruction /Sign Group -

	2012	2013
Radio Assistance and Activities	63	35
Sum:	63	35

Bureau of Street Operations - Construction

	2012	2013
Construction Site Clean-Up & Recycling	13	1
Sum:	13	1

Bureau of Street Operations - Graffiti

	2012	2013
Graffiti Removal	108830	115763
Sum:	108830	115763

Bureau of Street Operations Private - S/S

	2012	2013
Clean Lot Hilift	2106	3089
Deliver Wire Basket		1
Drums and SSOPS Delivery	371	343
Loop Op Clean Up	8409	6282
S.W.A.P. (Sheriff`s Work Alt Prgm)	17696	15241
Sum:	28582	24956

Bureau of Street Operations - S/S

_		
	2012	2013

Attachment #14 - Citywide Completed Requests 1/1/12 - 10/31/13

Bureau of Traffic Services - S/S

	2012	2013
Abandoned Vehicle Complaint	17123	14386
Immediate Tow	53309	38445
Motorist Assisted	391	286
Relocated Vehicle	17774	15349
Vehicle Impoundment	25770	22596
Sum:	114367	91062

Recycling - SS

	2012	2013
Blue Recycling Cart	4602	31045
Recycling Pick Up	3907	13073

SIS- Commissioner's Office

	2012	2013
Clean and Green Program	518	488
Community Outreach	268	474
Correspondence Management	199	59
How's my recycling?	74	86
Sum:	1059	1107

20th Ward Completed Requests 1/1/12 - 10/31/13

Status Year	2012	2013
No of Service requests	13689	16470

Bureau of Forestry - S/S

	2012	2013
Ash Treatment		346
Contractor Replace	6	
Debris Removal	72	70
Special Projects	5	5
Stump Removal	84	61
Tree Debris	357	305
Tree Planting	24	2
Tree Removal	159	170
Tree Trim	430	717
Sum:	1137	1676

Bureau of Forestry - Tree Emergency

	2012	2013
Emer. Rel., Chipper	5	17
Emer. Rel., Clam	38	55
Emer. Rel., ComEd	1	2
Tree Emergency	219	232
Sum:	263	306

Bureau of Rodent Control - CARTS

	2012	2013
Black Garbage Cart Removal		4
Garbage Cart Black	268	591
Garbage Cart Blue Recycling	1	
Garbage Cart New Collection No	5	
Sum:	274	595

Bureau of Rodent Control - S/S

	2012	2013
Bee/Wasp Removal	1	3
Dead Animal Pick-Up	264	202
Dead Bird	11	7
Demolition Inspection	74	68
Dumpster Task Force Inspection	9	
Park Rodent Abatement	4	
Preventative Baiting	351	386
Rodent Baiting/Rat Complaint	414	246
	4400	040

20th Ward Completed Requests 1/1/12 - 10/31/13

Yard Waste	5	34
Sum:	1620	1902

Bureau of Street Obstruction /Sign Group - S

	2012
Radio Assistance and Activities	2
Sum:	2

Bureau of Street Operations - Graffiti

	2012	2013
Graffiti Removal	951	1039
Sum:	951	1039

Bureau of Street Operations Private - S/S

	2012	2013
Clean Lot Hilift	86	142
Drums and SSOPS Delivery	1	
Loop Op Clean Up	19	16
S.W.A.P. (Sheriff`s Work Alt	632	434
Sum:	738	592

Bureau of Street Operations - S/S

		2012	2013
Fly Dump (Tires)	Fly Dump (Tires)		
Garage Demolish	Garage Demolish		7
Ice and Snow		82	61
Neighborhood Improvement		19	174
Weed: Do NOT Spray List			2
Weed Removal		5578	6572
	Sum:	5694	6829

Bureau of Traffic Services - Parking - S/S

	2012	2013
Parking Meter Sign	49	75
Sum:	49	75

Bureau of Traffic Services - S/S

	2012	2013
Abandoned Vehicle Complaint	239	191
Immediate Tow	735	706
Motorist Assisted		1
Relocated Vehicle	134	127
Vehicle Impoundment	244	205
Sum:	1352	1230

Tow Storage Refund, 0992 account: 2012 and year to date 2013 actual payouts.

ANSWER:

YEAR	AMOUNT
2012	\$96,735
2013	\$96,441

Contract Summary Sheet

Contract (PO) Number: 24288

Specification Number: 91706

Name of Contractor: WASTE MANAGEMENT OF ILLINOIS City

Department: DEPARTMENT OF ENVIRONMENT

Title of Contract: COLLECTION AND PROCESSING OF BLUE CART

MATERIALS FROM HOUSEHOLDS AND CITY FACILITIES

7-18-11 Term of Contract: Start Date:

End Date:

Dollar Amount of Contract: \$405,892.25

(or maximum compensation if a Term Agreement) (DUR)

Brief Description of Work: AND PROCESSING OF BLUE CART COLLECTION

> FROM MATERIALS HOUSEHOLDS AND **CITY**

FACILITIES

Procurement Services

Contract Area: **COMMODITIES**

Please refer to the DPS website for Contact information "Doing Business With The City"

Vendor Number: 1022344

Submission Date:

Vendor No.:"	Purchase Order No.: 0.4
	SPECIFICATION NO.: 91706
	RFQ NO.: 3566
COLLECTION AND PROCESSING OF	BLUE CART MATERIALS FROM HOUSEHOLDS AND CITY FACILITIES
Un Employees	84) MONTHS FROM THE DATE OF CONTRACT AWARD AND RELEASE
starting: $\frac{7(t!3/a)}{2}$	THROUGH: 7 <u>111√11</u>
REQUIRED FOR USE	BY CITY OF CHICAGO
OF CHICAGO AND	
DEPARTMENT OF	ENVIRONMENT
Fund Number: 011-0100-082020-0185-0000(VA	RIOUS) Non-Refundable Bid Fee: \$900.00, Exhibits:
Y	≣S (1-5)
Information: Stacy Phone: 312-744-2681, e-	r Stewart, Buyer mail: sstewart@cityofchicago.org
A Pre-Bid Conference will be held at	1:00 P.M., CST on Thursday, December 2, 2010, in the Department of

EXECUTE AND SUBMIT ONE (1) COMPLETE ORIGINAL BID PACKAGE All signatures to be sworn to before a Notary Public

Procurement Services, Bid and Bond Room, City Hall, 121 N. LaSalle Street, Room 301, Chicago, Illinois.

Bid packages must be completed and returned In Its entirety.

ids must be sealed, delivered and received in the City of Chicago, Department of Procurement Services, Bid and Bond Room, City Hall, 121 N. LaSalle Street, Room 301, Chicago, Illinois 60602, NO LATER than 11:00 a.m., Chicago Time on December 22, 2010.

Bids will be read publicly.

Issued by: City of Chicago Department of Procurement Services Room 403, City Hall 121 North LaSalle Street Chicago, Illinois 60602

Bids must be submitted in sealed envelope(s) or packages(s). The outside of the envelope or package must clearly indicate the name of the project, "COLLECTION AND PROCESSING OF BLUE CART MATERIALS FROM HOUSEHOLDS AND CITY FACILITIES" the specification number "91706" and the time and the date specified for receipt. The name and the address of the Bidder must also be clearly printed on the outside of the envelope(s) or Representation in the control of the envelope of the envelope of the envelope of the envelope.

Richard M. Daley Mayor

Jamie L. Rhee Chief Procurement Officer

CITY OF CHICAGO BLANKET PURCHASE ORDER

Copy (Department) Reprint

Furnish the supplies and/or services described below in conformance with conditions set forth herein and in your offer.

DATE OF AWARD	DEPARTMENT NUMBER			VENDOR NUMBER	SITE NAME	 PAGE NUMBER
1/29/2013	72	24288	91706	1022344	А	1

BUYER:	ORDERED FROM:
14768 STACY STEWART 312-744-2681	WASTE MANAGEMENT OF ILLINOIS WASTE MANAGEMENT-METRO 3800 SOUTH LARAMIE AVE CICERO, IL 60804

PO DESCRIPTION: COLLECTION AND PROCESSING OF BLUE CART MATERIALS FROM HOUSEHOLDS AND CITY FACILITIES

COMMODITY INFORMATION

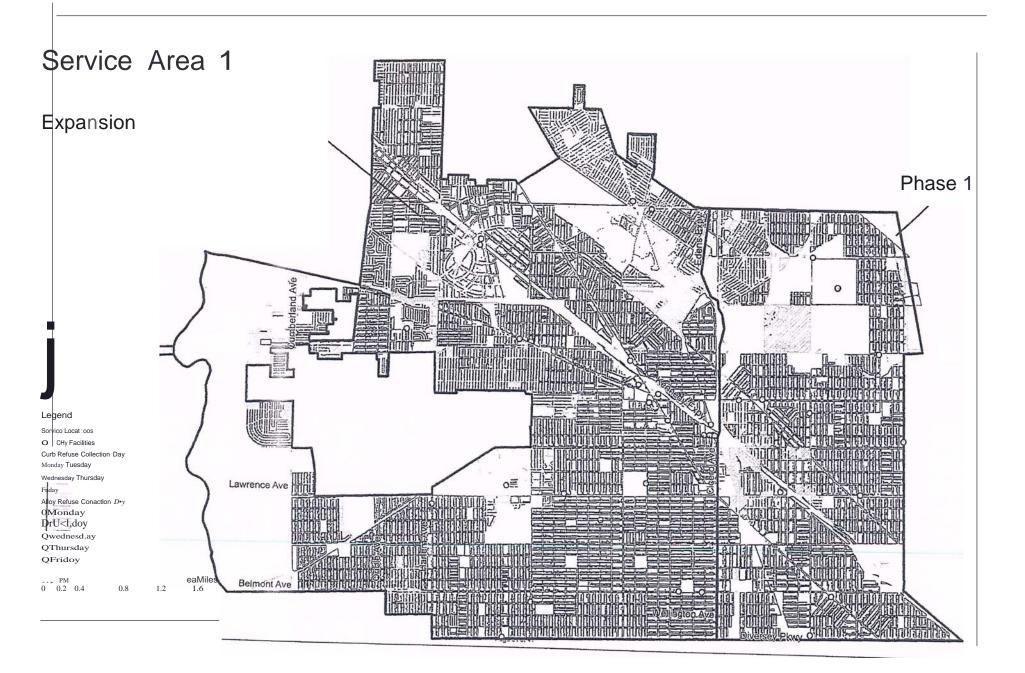
Line	Item	Item Description	UOM	Unit Cost
	9267790010	RECYCLING SERVICES- COLLECTION AND PROCESSING OF RECYCLABLE MATERIAL, PER BLUE CART, SERVICE AREA 1 (PER MONTH)	Each	2.75
3	9267790014	RECYCLING SERVICES- COLLECTION AND PROCESSING OF RECYCLABLE MATERIAL, PER BLUE CART, SERVICE AREA 3 (PER MONTH)	Each	2.83
6	9267790020	RECYCLING SERVICES- COLLECTION AND PROCESSING OF RECYCLABLE MATERIAL, PER BLUE CART, SERVICE AREA 6 (PER MONTH)	Each	2.38

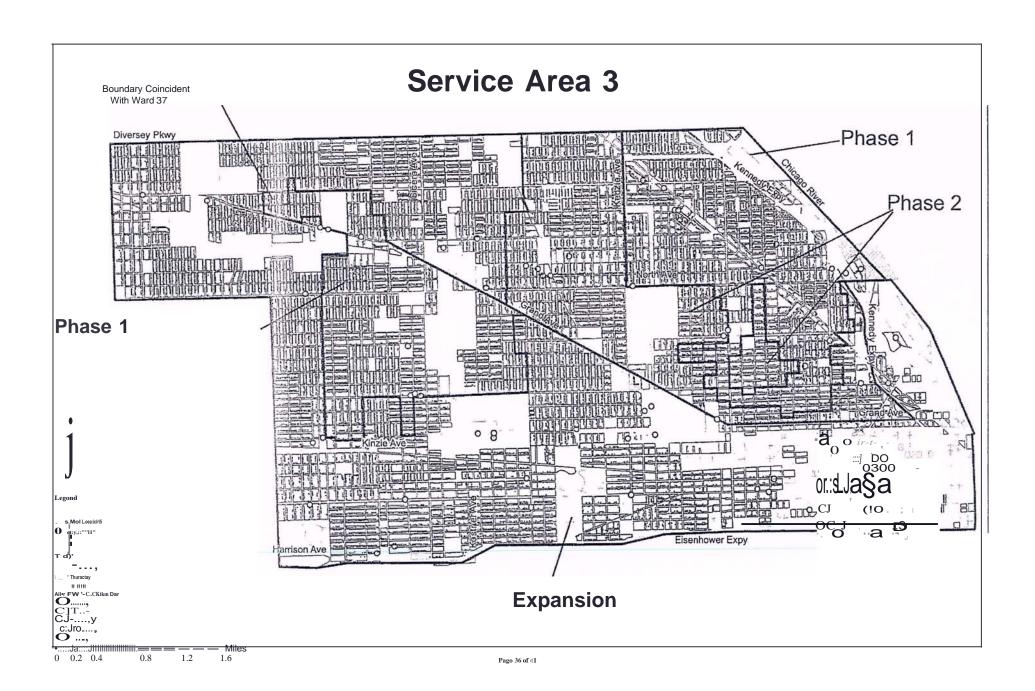
PO#: 24288 COLLECTION AND PROCESSING OF BLUE CART MATERIALS FROM HOUSEHOLDS AND CITY

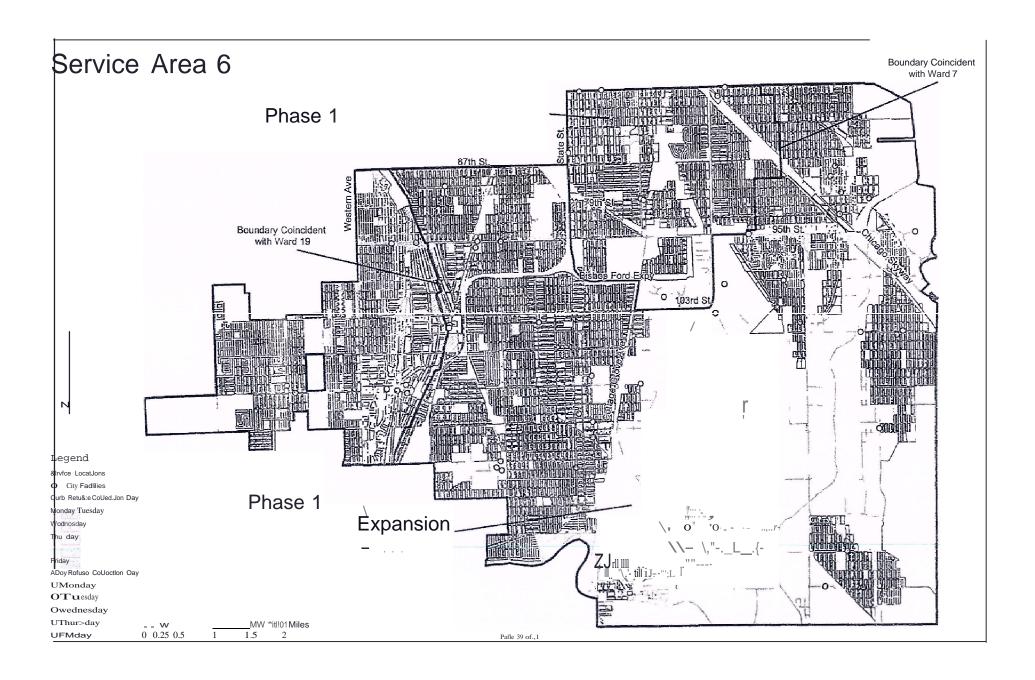
Vendor#: 1022344 WASTE MANAGEMENT OF ILLINOIS

Release Dept Bureau			Commodity Item Description		LOM	Quantity Ordered	Dollar Amount Ordered
DEPT OF STREETS & SANITATION	I	11	RECYCLING SERVICES- COLLECTION AND 92677900101PROCESSING OF RECYCLABLE MABLUE CART, SERVICE AREA 1 (PER MONTH) RE	•	jEach	783,760!	\$2,147,957.43
DEPT OF STREETS & SANITATION	I	31	SERVICES- COLLECTION AND 92677900141PROCESSING OF RECYCLABLE MABLUE CART, SERVICE AREA 3 (PER MONTH)	ΓERIAL, PER	jEach	1,237,134	\$3,486,983.15
DEPT OF STREETS & SANITATION		6	RECYCLING SERVICES- COLLECTION AND 9267790020 PROCESSING OF RECYCLABLE MABLUE CART, SERVICE AREA 6 (PER	•	jEach	1,032,8931	\$2,449,874.32
DEPT OF STREETS & SANITATION						3,053,7861	\$8,084,814.89
						Sum:[\$8,084,814.891

11/7/13







12. DETAILED SPECIFICATIONS

12.1. SCOPE

The City of Chicago is requesting proposals for the collection and processing of Blue Cart Materials from Blue Carts to be located at Service Locations in accordance with the terms and conditions of this specification. This description of Services is intended to be general in nature and is neither a complete description of Contractor's Services nor a limitation on the Services that Contractor is to provide under this Agreement. The City of Chicago has the right to modify the contract by adding or deleting service levels as required, and adding or deleting locations and will amend the contract as needed.

12.2. BLUE CART MATERIAL COLLECTION REQUIREMENTS

Collection

The Contractor will be required to collect and recycle Blue Cart Material in Blue Carts from Residential Service Locations, City Facilities, and up to 200 additional City-designated collection points throughout each Service Area. The Contractor will be responsible for emptying Blue Carts from exterior areas at the designated Service Locations. Contractor shall remove all collected materials from Blue Cart Containers under this proposal.

Blue Carts may be located at the curbside or within the alleyway at Residential Service Locations. Blue Carts may be located at the dock area or otherwise near City Facilities.

The Contractor shall collect Blue Cart Materials from a maximum of six (6) Blue Carts per City Facility.

The Contractor will not be required to provide equipment such as plastic recycling bins, deskside recycling containers, or any other equipment normally used to collect recyclables inside a facility as part of this specification.

Processing

Contractor must take Blue Cart Materials to a Materials Recycling Facility (MRF) or Intermediate Processing Facility (IPF) for the separation and Recycling of Recyclable Material from Residual Material.

The Contractor shall obtain written approval from the City for facilities used by the Contractor where Residual Materials will be disposed. Contractor shall submit any requests for approval a minimum of 45 days prior to the initial use of the facility. Included in the request shall be the following:

Regulatory compliance history for the facility for the last ten years

Copies of all applicable permits

Copies of all Notices of Violation in the past ten years

Copies of all Non-Compliance Notices in the past five years

Approval will not be unreasonably withheld. Refer to Section 3.53(F) for additional information.

Level of Service

Blue Cart Materials from Service Locations shall be collected every two weeks. Blue Cart Materials from City Facilities shall be collected every two weeks. More frequent collection shall be at the discretion of the Contractor. No additional compensation will be paid for extra collections.

Collection will be from Blue Carts only. The collection of Recyclable Materials from City Facilities with dumpsters, compactors, or other recycling containers is not included in this Agreement.

Contamination

Loads may be rejected for gross contamination. The Contractor shall be required to implement a sticker system for any materials placed in Blue Carts that are not collected due to gross contamination. The sticker should identify why such materials were not collected. The Contractor shall provide an example of the sticker system to the City for advance approval 30 days prior to the Contractor's services being implemented. The Contractor shall notify the City of Service Locations that have been stickered for non-compliance within twenty-four (24) hours of the Contractor identifying the non-compliance.

Bulk Collection at City Facilities

Contractor shall allow for up to fifty (50) events per year where bulk Recyclable Materials are collected from a City Facility. The City will coordinate with the Contractor prior to each collection and will typically provide at least seven (7) Calendar Days prior notice.

12.3. GENERAL OPERATING REQUIREMENTS

The Contractor shall provide the Services in compliance with all applicable governmental laws, rules, regulations and permits. Except as specifically identified in this Agreement, the Contractor shall pay all costs and expenses incurred with respect to the services to be provided pursuant to this Agreement.

The Contractor shall possess all City and State licenses required to collect and transport recyclables.

The Contractor shall perform all Services rendered hereunder in a neat, thorough, and workmanlike manner, without supervision by the City. The Contractor shall leave the areas surrounding each serviced container free of trash, recyclables, and debris. The Contractor must remove any loose cardboard containers from on or around the Blue Carts at City Facilities at no additional cost to the City.

The Contractor shall take all reasonable actions to avoid damage as a result of its and any Subcontractors' operations to existing sidewalks, curbs, streets, alleys, pavements, utilities, adjoining property, the work of separate contractors, and the property of the City and others. The Contractor shall repair any damage thereto specifically caused by the Contractor or its Subcontractors' operations. The Contractor shall also leave all property described in the preceding sentence in a clean and sightly condition.

The Contractor shall use care and diligence in the performance of all specified services and shall provide neat, orderly, uniformed and courteous employees and personnel on its crews.

The Contractor shall, in a manner consistent with applicable law, meet insurance requirements and recognized safety practice. The Contractor shall establish and maintain appropriate safety procedures for the services provided. The Contractor shall provide the City with copies of all reports filed with governmental authorities having jurisdiction over safety standards and procedures, including, without limitation, reports filed with the Occupational Safety and Health Administration. The Contractor shall take reasonable precautions for the safety of and shall provide reasonable protection to prevent damage, injury, or loss to employees performing the Services and other persons who may be affected thereby.

The Contractor shall be responsible for the acts of its employees and agents while on the listed building premises. Accordingly, the Contractor agrees to take all necessary measures to prevent injury and loss to persons or property located on the listed building premises. Contractor shall be responsible for all damages to persons or property caused by Contractor or any of its agents or employees. Contractor shall promptly repair, to the specifications of the City of Chicago, any damage that it, or its employees or agents, may cause to the listed building premises or equipment; on Contractor's failure to do so within the timeframe established by the City of Chicago, the City of Chicago may repair such damage and Contractor shall reimburse the City of Chicago promptly for the cost of repair.

It is the Contractor's responsibility to have equipment of suitable type, and in proper condition to operate and maintain uninterrupted schedules. The Contractor shall maintain collection vehicles in a clean and safe working condition. The collection vehicles must be clearly marked with the contractor's name and logo.

The Contractor agrees that in the event of an accident of any kind, Contractor will immediately notify the City of Chicago Department of Environment Commissioner and thereafter furnish a full written report of such accident.

12.4. PHASING OF SERVICES

Phase 1 Area Collection Service

Beginning July 1, 2011, Contractor shall collect Blue Cart Materials from all Residential Service Locations and City Facilities in the Phase 1 Area.

Phase 2 Area Collection Service

Beginning November 1, 2011, Contractor shall collect Blue Cart Materials from all Residential Service Locations in the Phase 2 Area and from all City Facilities and up to two hundred (200) additional City-designated collection points in the Service Area. Prior to the start of Service in the Phase 2 Area, the Contractor shall deliver Blue Carts to Service Locations within the Phase 2 Area with City-provided Blue Carts. The Contractor shall install RFID tags and deliver Blue Carts to City Facilities as part of Phase 2.

Expansion Area Collection Service

As directed by the Commissioner, with 90 days prior written notice, Contractor shall collect Blue Cart Materials from all Service Locations in the Expansion Area or portion therein. Prior to the start of Service in the Expansion Area or portion therein, the Contractor shall deliver Blue Carts to Service Locations within the Expansion Area with City-provided Blue Carts.

12.5. BLUE CART DISTRIBUTION AND REPLACEMENT

Blue Cart Distribution Pollev

Blue Carts shall be delivered as follows: Single-family households shall receive one Blue Cart Two-flat buildings shall receive two Blue Carts Three and four-flat buildings shall receive three Blue Carts City Facilities shall receive up to six {6} Blue Carts

The 200 additional City-designated collection points shall receive up to six (6) Blue Carts

Additional Blue Carts shall be delivered upon the City's request after the initial distribution not to exceed the following maximums, not to exceed 1% of the total number of Blue Carts in the Phase 1 Area and not to exceed 3% of the total number of Blue Carts distributed in any Phase 2 Area or Expansion Area: Single-

family households shall receive up to two Blue Carts

Two-flat buildings shall receive up to three Blue Carts

Three and four-flat buildings shall receive up to four Blue Carts

No additional compensation will be paid to the Contractor if additional Blue Carts are distributed to Residential Service Locations in accordance with the above limits.

The City-provided Blue Carts will be available for pickup by the Contractor at designated locations in the City. All Blue Carts delivered by the Contractor shall be delivered to the front of the Residential Service Location or as directed by the City for City Facilities.

Contractor shall not remove refuse (black) carts from Service Locations.

Contractor shall install RFID tags on all Blue Carts deployed as part of Phase 2. RFID tag information shall be collected at the time of Cart deployment and reported as described in Section 12.10 Dzt3 Tncxing and .

Replacement of Blue Carts

Contractor shall replace all unserviceable Blue Carts with City-provided Blue Carts for the duration of this Agreement. Unserviceable Blue Carts shall be delivered by the Contractor to the designated locations within the City.

12.6. TITLE TO BLUE CART MATERIAL

Upon Contractor's collection of the Blue Cart Materials, the City will not assert any ownership rights with respect to such materials {and will not assert any rights to any revenues derived from the sale thereof); likewise, contractor will, at that

Specification Number 91706, Collection and Processing of Blue Cart Materials from Households and City Facilities, Page 75 of 101

time, assume all costs, expenses, and liabilities with respect to such materials, including, without limitation, costs for processing and/or disposal of such materials as permitted by this Agreement.

12.7. CUSTOMER SERVICE REQUIREMENTS

Contractor shall distribute a pamphlet to all Service Locations within the first thirty (30) days of the Agreement and no later than thirty (30) days prior to commencing Services. The pamphlet shall describe the Services to be provided by the Contractor, a map of the collection days of the Services (including Holiday collection schedule), and a 1-800 telephone number, email and web site address where residents can request assistance or receive additional information on the Services. Contractor shall maintain an office and a 1-800 telephone number for the receipt of service and complaint calls, and shall be available for such calls on all working days from 8:00 a.m. to 5:00 p.m. CST. Any complaints must be given prompt and courteous attention, and in case of missed scheduled collections, the Contractor shall investigate; and if verified, shall arrange for collection of such recyclables within forty-eight (48) hours after the complaint is received.

Contractor shall provide the City the collection routes for City approval. The routes can change with City approval no mora than once per year. Contractor must send a day of service notification to all residents within 45 days of the start of Services and prior to any route changes. The Contractor shall distribute annual mailings to reinforce the program details, which will include an annual calendar of the pickup schedule. The Contractor may do additional outreach at their own expense, however all materials shall be pre-approved by the City.

Contractor must work with the City in promotion of the City's recycling programs including waste reduction. The Contractor will provide feedback and suggestion for increasing recycling at City Facilities. The Contractor will develop strategies for streamlining and standardizing the transition process.

12.8. DATA TRACKING AND REPORTING

The Contractor will weigh all Blue Cart Material collected by the Contractor and report this data to the City in a form approved by the City.

Contractor shall provide a monthly Customer Service report to the City. This report shall identify the number of inquiries the Contractor has received from residents, the type of inquiries, the nature of the inquiry, and the time needed to resolve the resident's concern. The report must also provide the names, addresses, and phone numbers or email addresses of those residents calling the Contractor so that the City may randomly survey those residents.

Contractor shall provide and maintain a database for the City that includes the association information from the RFID tags. The database must include each container's RFID tag number, serial number, data of manufacture, location of manufacture, cart size, cart type, date of delivery, date of start of Service, and Service Location address for all Blue Carts within the Phase 2 Area and Expansion Area. It is expected that the Contractor will maintain this database for the contract period and provide additional association information for future container purchases by the City. The database shall be updated as replacement Blue Carts are delivered to Service Locations.

Contractor must submit to the City, as part of its invoice for the previous Billing Month, at a minimum, the following operating data by Service Area:

Weight of all Blue Cart Materials collected
Number of Blue Carts delivered to new Service Locations
Number of replacement Blue Carts delivered to Service Locations
Number of Service Locations and Blue Carts where service has been cancelled
A report detailing ultimate recycling location and weight of all Blue Cart Material collected by material type
The percentage of residual material not recycled from the collected Blue Cart Material (contamination rate)

12.9. PERSONNEL

The Contractor shall employ qualified personnel, all of whom shall be licensed as required by law, in sufficient number to provide the Services specified under this Agreement.

(a) Staffing

Contractor must ensure that the appropriate number of hourly and salaried employees consistent with good management and industry standards and practices, in sufficient numbers to reasonably enable Contractor to perform all of Contractor's obligations and duties under this Agreement in a timely and efficient manner and must be determined by Contractor in its reasonable discretion. All of Contractor's personnel employed in the collection of Recyclable Materials must be appropriately trained in accordance with all applicable rules, regulations, ordinances, laws, and good management and industry standards and practices, and be fully equipped, licensed as necessary, available as needed, qualified, and assigned exclusively to perform the obligations of Contractor hereunder.

(b) Key Personnel

Within 30 days after execution of this Agreement, Contractor must provide a Key Personnel list; the list may be revised from time to time by substitution of personnel subject to prior written consent of the City. Contractor may not reassign or replace Key Personnel without the written consent of the City. The City may at any time notify Contractor in writing that the City will no longer accept performance of the Services by one or more Key Personnel. Upon such notice, Contractor must immediately cease to assign that Person or those Persons to perform the Services and must replace such Persons in accordance with this Section.

(c) Labor Relations

Contractor must use all reasonable efforts to maintain good relations with its personnel employed to perform the scope of work to ensure that none of Contractor's personnel employed with respect to the collection of Recyclable Materials who are represented by any labor union or organization engage in any strike, slowdown or similar grievance in such a manner as to impair fulfillment of this Agreement.

12.10. WASTE STUDY

Contractor must accommodate the City in any waste study the City may wish to perform, such as a waste sort, by providing ample space at a local facility and coordinating with City staff.

The Contractor shall reimburse the City for the cost of conducting a waste study of the Blue Cart Material collected by the Contractor. The every-other-year cost of this study shall not exceed \$20,000 per Service Area. There will be no more than two audits conducted during the Contract Period.

12.11. OPERATING PERIOD; LEGAL HOLIDAYS

Contractor must collect Blue Cart Materials so that no person shall undertake or cause the loading, unloading, opening, closing, or other handling of boxes, crates, containers, building, materials, garbage cans, dumpsters, or similar objects between the hours of 10:00 P.M. and 7:00A.M. in such a manner as to cause a noise disturbance within a residential district or within a noise sensitive zone.

Contractor may adjust by one (1) Calendar Day forward its collection schedule for Blue Cart Material the Day after a Holidav.

12.12. GOVERNMENTAL SANITATION FUNCTION; DISCLAIMER OF WARRANTIES BY CITY

Contractor acknowledges that the City has entered into this Agreement solely in its governmental capacity to fulfill the function of collecting and processing Blue Cart Material in a safe and environmentally responsible manner. Furthermore, the City and Contractor agree that the Blue Cart Material becomes the property of Contractor and ceases to be the property of the City at the time of collection by the Contractor.

12.13. CONFIDENTIALITY

All Deliverables and reports, data, findings or information in any form prepared, assembled or encountered by or provided by Contractor under this Contract are property of the City and are confidential, except as specifically authorized in this Contract or as may be required by law. Contractor must not allow the Deliverables to be made available to any other individual or organization without the prior written consent of the City. Further, all documents and other information provided to Contractor by the City are confidential and must not be made available to any other individual or organization without the prior written consent of the City. Contractor must implement such measures as may be necessary to ensure that its staff and its Subcontractors are bound by the confidentiality provisions contained in this Contract

Contractor must not issue any publicity news releases or grant press interviews, and except as may be required by law during or after the performance of this Contract, disseminate any information regarding its Services or the project to which the Services pertain without the prior written consent of the Commissioner of the Department of Environment.

If Contractor is presented with a request for documents by any administrative agency or with a <u>subpoena duces tecum</u> regarding any records, data or documents which may be in Contractor's possession by reason of this Contract, Contractor must immediately give notice to the Commissioner and the Corporation Counsel for the City with the understanding that the City will have the opportunity to contest such process by any means available to it before the records or documents are submitted to a court or other third party. Contractor, however, is not obligated to withhold the delivery beyond the time ordered by the court or administrative agency, unless the <u>subpoena</u> or request is quashed or the

time to produce is otherwise extended.

12.14. EXCEPTIONS

Any deviations from these specifications must be noted on the Proposal Page or pages attached thereto, with the exact nature of the change outlined in sufficient detail. The reason for which deviations were made should also follow if not self-explanatory. Failure of a bidder to comply with the terms of this paragraph may be cause for rejection.

The City reserves the right to disqualify bids which do not completely meet outlined specifications. The impact of exceptions to the specification will be evaluated by the City in determining its need

Contract Summary Sheet

Contract (PO) Number: 24994

Specification Number: 91706

Name of Contractor: METAL MANAGEMENT

City Department: DEPARTMENT OF ENVIRONMENT

Title of Contract: COLLECTION AND PROCESSING OF BLUE CART MATERIALS

FROM HOUSEHOLDS AND CITY FACILITIES

Term of Contract: Start Date: 7/18/2011

End Date: 7/17/2018

Dollar Amount of Contract: \$57,760.56

(or maximum compensation if a Term Agreement)

(DUR)

Brief Description of Work: COLLECTION AND PROCESSING OF BLUE CART MATERIALS

FROM HOUSEHOLDS AND CITY FACILITIES

Procurement Services

Contract Area: WORK SERVICES /F ACILITIES MAINT.

Please refer to DPS website for Contact information under "Doing Business with the City"

Vendor Number: 50680023

Submission Date:

JUL S19

Yendor No.:

SPECIFICATION NO.: 91706

RFQ NO.: 3566

COLLECTIONAND PROCESSING OF BLUE CART MATERIALS FROM HOUSEHOLDS AND CITY FACILITIES

ONTRACT PERIOD: EIGHTY-FOUR (84) MONTHS FROM THE DATE OF CONTRACT AWARD AND RELEASE

STARTING: JJAIII

THROUGH: 1/edt.

REQUIRED FOR USE BY CITY OF CHICAGO



DEPARTMENT OF ENVIRONMENT

Fund Number: 011-0100-082020-0185-0000(VARIOUS)

Non-Refundable Bid Fee: \$900.00, Exhibits: YES (1-5)

Information: Stacy Stewart, Buyer

Phone: 312-744-2681, e-mail: sstewart@cityofchicago.org

Pre-Bid Conference will be held at 1:00 P.M., CST on Thursday, December 2, 2010, in the Department of Procurement Services, Bid and Bond Room, City Hall, 121 N. LaSalle Street, Room 301, Chicago, Illinois.

EXECUTE AND SUBMIT ONE (1) COMPLETE ORIGINAL BID PACKAGE All signatures to be sworn to before a Notary Public Bid packages must be completed and returned in its entirety.

must be sealed, delivered and received In the City of Chicago, Department of Procurement Services,
Bid and Bond Room, City Hall, 121 N.LaSalle Street, Room 301, Chicago, Illinois 60602,
NO LATER than 11:00 a.m., Chicago Time on December 22, 2010.
Bids will be read publicly.

Issued by: City
of Chicago
Department of Procurement Services
Room 403, Cily Hall
121 North LaSalle Street
Chicago, Illinois 60602

Bids must be submitted in sealed envelope(s) or packages(s). The outside of the envelope or package must clearly indicate the name of the project, "COLLECTION AND PROCESSING OF BLUE CART MATERIALS FROM HOUSEHOLDS AND CITY FACILITIES", the specification number "91706" and the time and the date specified for receipt. The name and the address of the Bidder must also be clearly printed on the outside of the envelope(s) or package(s). Respondent must flot scan or otherwise reproduce this document in any way.

Richard M. Daley Mayor Jamie L. Rhea Chief Procurement Officer

CITY OF CHICAGO BLANKET PURCHASE ORDER

Copy (Department) Reprint

Furnish the supplies and/or services described below in confonnance with conditions set forth herein and in your offer.

DATE OF	DEPARTMENT	PURCHASE	SPECIFICATION	VENDOR	SITE	DELIVERY	PAGE
AWARD	NUMBER	ORDER	NUMBER	NUMBER	NAME	DATE	NUMBER
12/7/2012	72	24994	91706	50680023	А		1

BUYER:	ORDERED FROM:
14768 STACY STEWART 312-744-2681	METAL MANAGEMENT 9013 PAYSPHERE CIRCLE (EFT) CHICAGO, IL 60674

COLLECTION AND PROCESSING OF BLUE CART MATERIALS FROM HOUSEHOLDS AND CITY PO DESCRIPTION: **FACILITIES**

COMMODITY INFORMATION

Line	Item	Item Description	UOM	Unit Cost
	9267790018	RECYCLING SERVICES- COLLECTION AND PROCESSING OF RECYCLABLE MATERIAL, PER BLUE CART, SERVICE AREA 5 (PER MONTH)	Each	3.12

Service rea 5 legend Expansion Service 1ocallons Q atyFDclJit\e3 Curb Refuse Col/ecllon Dz Monday Tuc,doy Wednesday Thu1"3day .- ; Friday All*y Refuao CollectJon D C]Monday $\overset{\text{C]Tuosdoy}}{CJ}_{\text{Wednesday}}$ QThursday C)Frlday Phase 1 Expansion

12. DETAILED SPECIFICATIONS

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The City of Chicago is requesting proposals for the collection and processing of Blue Cart Materials from Blue Carts to be located at Service Locations in accordance with the terms and conditions of this specification. This description of Services is intended to be general in nature and is neither a complete description of Contractor's Services nor a limitation on the Services that Contractor is to provide under this Agreement. The City of Chicago has the right to modify the contract by adding or deleting service levels as required, and adding or deleting locations and will amend the contract as needed.

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Regulatory compliance history for the facility for the last ten years

Copies of all applicable permits

Copies of all Notices of Violation in the past ten years

Copies of all Non-Compliance Notices in the past five years

Approval will not be unreasonably withheld. Refer to Section 3.53(F) for additional information.

Level of Service

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Specification Number 91706, Collection and Processing of Blue Cart Materials from Households and City Facilities, Page 73 of 101 the Contractor identifying the non-compliance.

Bulk Collection at City Facilities

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Three and four-flat buildings shall receive three Blue Carts

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Three and four-flat buildings shall receive up to four Blue Carts

No additional compensation will be paid to the Contractor if additional Blue Carts are distributed to Residential Service Locations in accordance with the above limits.

The City-provided Blue Carts will be available for pickup by the Contractor at designated locations in the City. All Blue Carts delivered by the Contractor shall be delivered to the front of the Residential Service Location or as directed by the City for City Facilities.

Contractor shall not remove refuse (black) carts from Service Locations.

Contractor shall install RFID tags on all Blue Carts deployed as part of Phase 2. RFID tag information shall be collected at the time of Cart deployment and reported as describsrl in Section 12.10 DatJ Tricking Jnd.

Replacement of Blue Carts

Contractor shall replace all unserviceable Blue Carts with City-provided Blue Carts for the duration of this Agreement. Unserviceable Blue Carts shall be delivered by the Contractor to the designated locations within the City.

12.6. TITLE TO BLUE CART MATERIAL

Upon Contractor's collection of the Blue Cart Materials, the City will not assert any ownership rights with respect to such Specification Number 91706, Collection and Processing of Blue Cart Materials from Households and City Facilities.

Page 75 of 101

materials (and will not assert any rights to any revenues derived from the sale thereof); likewise, contractor will, at that time, assume all costs, expenses, and liabilities with respect to such materials, including, without limitation, costs for processing and/or disposal of such materials as permitted by this Agreement.

12.7. CUSTOMER SERVICE REQUIREMENTS

Contractor shall distribute a pamphlet to all Service Locations within the first thirty (30) days of the Agreement and no later than thirty (30) days prior to commencing Services. The pamphlet shall describe the Services to be provided by the Contractor, a map of the collection days of the Services (including Holiday collection schedule), and a 1-800 telephone number, email and web site address where residents can request assistance or receive additional information on the Services. Contractor shall maintain an office and a 1-800 telephone number for the receipt of service and complaint calls, and shall be available for such calls on all working days from 8:00 a.m. to 5:00 p.m. CST. Any complaints must be given prompt and courteous attention, and in case of missed scheduled collections, the Contractor shall investigate; and if verified, shall arrange for collection of such recyclables within forty-eight (48) hours after the complaint is received.

Contractor shall provide the City the collection routes for City approval. The routes can change with City approval no more than once per year. Contractor must send a day of service notification to all residents within 45 days of the start of Services and prior to any route changes. The Contractor shall distribute annual mailings to reinforce the program details, which will include an annual calendar of the pickup schedule. The Contractor may do additional outreach at their own expense, however all materials shall be pre-approved by the City.

Contractor must work with the City in promotion of the City's recycling programs including waste reduction. The Contractor will provide feedback and suggestion for increasing recycling at City Facilities. The Contractor will develop strategies for streamlining and standardizing the transition process.

12.8. DATA TRACKING AND REPORTING

The Contractor will weigh all Blue Cart Material collected by the Contractor and report this data to the City in a form approved by the City.

Contractor shall provide a monthly Customer Service report to the City. This report shall identify the number of inquiries the Contractor has received from residents, the type of inquiries, the nature of the inquiry, and the time needed to resolve the resident's concern. The report must also provide the names, addresses, and phone numbers or email addresses of those residents calling the Contractor so that the City may randomly survey those residents.

Contractor shall provide and maintain a database for the City that includes the association information from the RFID tags. The database must include each container's RFID tag number, serial number, date of manufacture, location of manufacture, cart size, cart type, date of delivery, date of start of Service, and Service Location address for all Blue Carts within the Phase 2 Area and Expansion Area. It is expected that the Contractor will maintain this database for the contract period and provide additional association information for future container purchases by the City. The database shall be updated as replacement Blue Carts are delivered to Service locations.

Contractor must submit to the City, as part of its invoice for the previous Billing Month, at a minimum, the following operating data by Service Area:

Weight of all Blue Cart Materials collected

Number of Blue Carts delivered to new Service locations

Number of replacement Blue Carts delivered to Service locations

Number of Service locations and Blue Carts where service has been cancelled

A report detailing ultimate recycling location and weight of all Blue Ca1t Mstsrial .:o!\ dsd by mater';;il typa

The percentage of residual material not recycled from the collected Blue Cart Material (contamination rate)

12.9. PERSONNEL

The Contractor shall employ qualified personnel, all of whom shall be licensed as required by law, in sufficient number to provide the Services specified under this Agreement.

(a) Staffing

Contractor must ensure that the appropriate number of hourly and salaried employees consistent with good management and industry standards and practices, in sufficient numbers to reasonably enable Contractor to perform all of Contractor's obligations and duties under this Agreement in a timely and efficient manner and must be determined by Contractor in its reasonable discretion. All of Contractor's personnel employed in the collection of Recyclable Materials must be appropriately trained in accordance with all applicable rules, regulations, ordinances, laws, and good management and industry standards and practices, and be fully equipped, licensed as necessary, available as needed, qualified, and assigned exclusively to perform the obligations of Contractor hereunder.

(b) Key Personnel

Within 30 days after execution of this Agreement, Contractor must provide a Key Personnel list; the list may be revised from time to time by substitution of personnel subject to prior written consent of the City. Contractor may not reassign or replace Key Personnel without the written consent of the City. The City may at any time notify Contractor in writing that the City will no longer accept performance of the Services by one or more Key Personnel. Upon such notice, Contractor must immediately cease to assign that Person or those Persons to perform the Services and must replace such Persons in accordance with this Section.

(c) Labor Relations

Contractor must use all reasonable efforts to maintain good relations with its personnel employed to perform the scope of work to ensure that none of Contractor's personnel employed with respect to the collection of Recyclable Materials who are represented by any labor union or organization engage in any strike, slowdown or similar grievance in such a manner as to impair fulfillment of this Agreement.

12.10. WASTE STUDY

Contractor must accommodate the City in any waste study the City may wish to perform, such as a waste sort, by providing ample space at a local facility and coordinating with City staff.

The Contractor shall reimburse the City for the cost of conducting a waste study of the Blue Cart Material collected by the Contractor. The every-other-year cost of this study shall not exceed \$20,000 per Service Area. There will be no more than two audits conducted during the Contract Period.

12.11. OPERATING PERIOD; LEGAL HOLIDAYS

Contractor must collect Blue Cart Materials so that no person shall undertake or cause the loading, unloading, opening, closing, or other handling of boxes, crates, containers, building, materials, garbage cans, dumpsters, or similar objects between the hours of 10:00 P.M. and 7:00A.M. in such a manner as to cause a noise disturbance within a residential district or within a noise sensitive zone.

Contractor may adjust by one (1) Calendar Day forward its collection schedule for Blue Cart Material the Day after a Holiday.

12.12. GOVERNMENTAL SANITATION FUNCTION; DISCLAIMER OF WARRANTIES BY CITY

Contractor acknowledges that the City has entered into this Agreement solely in its governmental capacity to fulfill the function of collecting and processing Blue Cart Material in a safe and environmentally responsible manner. Furthermore, the City and Contractor agree that the Blue Cart Material becomes the property of Contractor and ceases to be the property of the City at the time of collection by the Contractor.

12.13. CONFIDENTIALITY

All Deliverables and reports, data, findings or information in any form prepared, assembled or encountered by or provided by Contractor under this Contract are property of the City and are confidential, except as specifically authorized in this Contract or as may be required by law. Contractor must not allow the Deliverables to be made available to any other individual or organization without the prior written consent of the City. Further, all documents and other information provided to Contractor by the City are confidential and must not be made available to any other individual or organization without the prior written consent of the City. Contractor must implement such measures as may be necessary to ensure that its staff and its Subcontractors are bound by the confidentiality provisions contained in this Contract.

Specification Number 91706, Collection and Processing of Blue Cart Materials from Households and City Facilities,
Page 77 of 101

Contractor must not issue any publicity news releases or grant press interviews, and except as may be required by law during or after the performance of this Contract, disseminate any information regarding its Services or the project to which the Services pertain without the prior written consent of the Commissioner of the Department of Environment.

If Contractor is presented with a request for documents by any administrative agency or with a subpoena duces tecum regarding any records, data or documents which may be in Contractor's possession by reason of this Contract, Contractor must immediately give notice to the Commissioner and the Corporation Counsel for the City with the understanding that the City will have the opportunity to contest such process by any means available to it before the records or documents are submitted to a court or other third party. Contractor, however, is not obligated to withhold the delivery beyond the time ordered by the court or administrative agency, unless the subpoena or request is quashed or the time to produce is otherwise extended.

12.14. EXCEPTIONS

Any deviations from these specifications must be noted on the Proposal Page or pages attached thereto, with the exact nature of the change outlined in sufficient detail. The reason for which deviations were made should also follow if not self-explanatory. Failure of a bidder to comply with the terms of this paragraph may be cause for rejection.

The City reserves the right to disqualify bids which do not completely meet outlined specifications. The impact of exceptions to the specification will be evaluated by the City in determining its need.

#23 Citywide Recycling Costs

		Mo	onthly					
Service Provider	Area	Pric	e/Cart*	# of Carts	Mc	onthly Cost	Ann	ual Cost
City Crews	2 + 4	\$	3.82	165,552	\$	632,000	\$	7,584,000
Waste Management	1	\$	2.79	88,827	\$	247,000	\$	2,964,000
	3	\$	2.87	84,773	\$	243,000	\$	2,916,000
	6	\$	2.42	88,577	\$	214,000	\$	2,568,000
Sims Metal Management	5	\$	3.12	85,595	\$	267,000	\$	3,204,000
					Tot	tal	\$	19,236,000

^{*}Recycling Revenue is included in the monthly service cost per cart. Because City's revenue fluctuates, City rate is an estimate

Capital Costs

Blue Recycling Carts \$ 21,572,000 of which \$8 million was funded by State Grants

Recycling Trucks \$ - as a result of managed competition and grid refuse

collection, the City has not needed to expand it's refuse

truck fleet for the recycling program

Recycling Revenue to City

January-Sept 2013 \$ 292,000



MEMORANDUM

TO: The Honorable Carrie Austin

Chairman, Committee on Budget and Government Operations

FROM: Charles L. Williams

Commissioner, Department of Streets and Sanitation

DATE: November 19, 2013

RE: Request for Information

CC: Maria Guerra, Mayor's Office of Legislative Counsel and Government Affairs

Ref ID: 81 - 2 Recycling Contamination

During the recent hearing to discuss the 2014 proposed budget, Alderman Holmes requested additional information regarding contamination of recycled materials.

DSS conducts a weekly conference call with Sims Recycling to discuss various issues related to the Blue Cart Program: operations, expansions, residential calls, etc. DSS has discussed the contamination issues and the best way to identify the problem locations. DSS has been very specific with Sims about tagging any cart that contains a significant amount of contamination.

In the future, as part of the ongoing recycling education, DSS will ask Ward Superintendents to approach homes with frequent contamination problems and provide the outreach materials and explain in detail the benefits of recycling. DSS prefers to give residents every opportunity to comply with the program; however, if contamination persists DSS will remove the blue cart altogether.



MEMORANDUM

TO: The Honorable Carrie Austin

Chairman, Committee on Budget and Government Operations

FROM: Charles L. Williams

Commissioner, Department of Streets and Sanitation

DATE: November 19, 2013

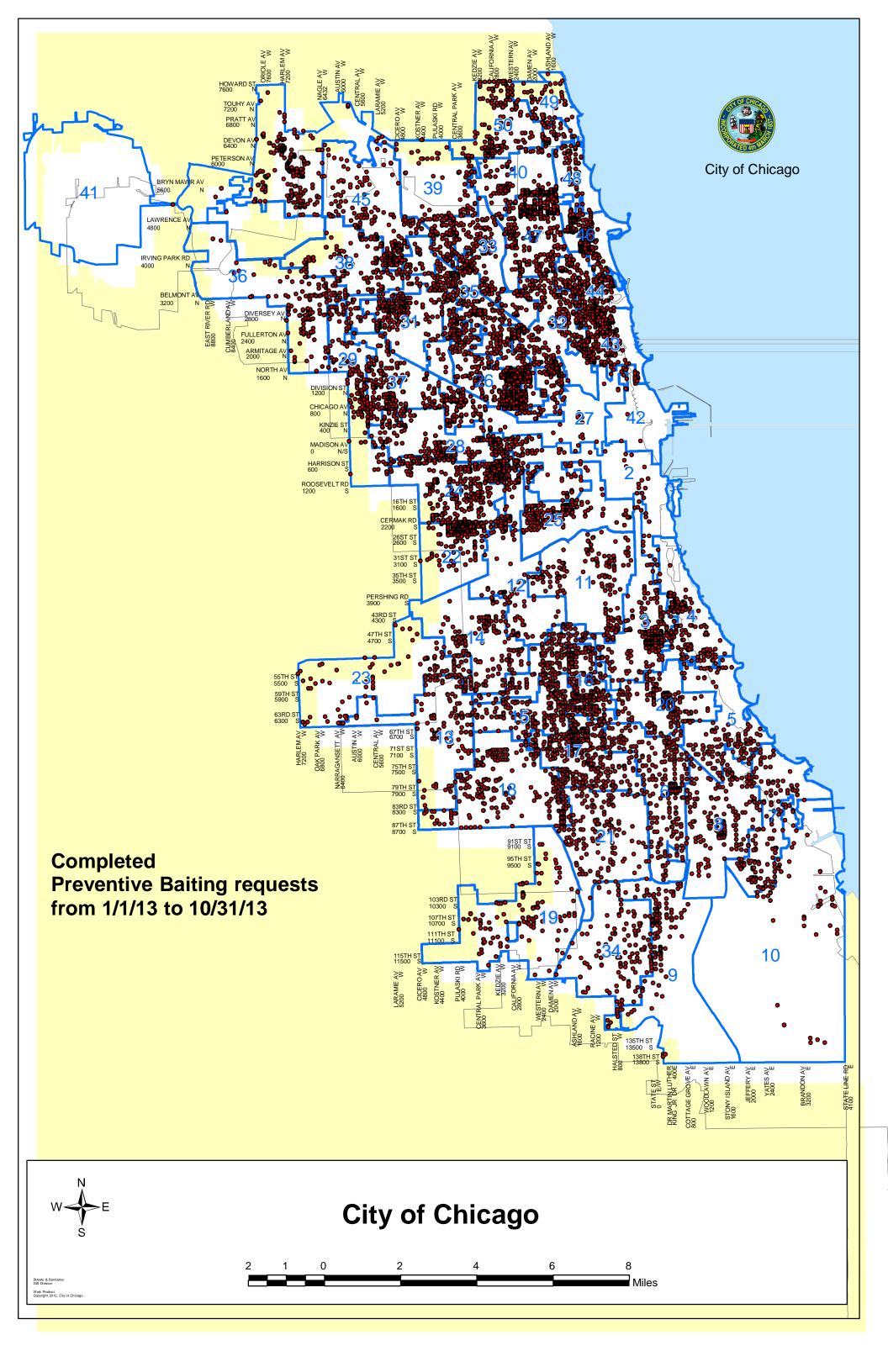
RE: Request for Information

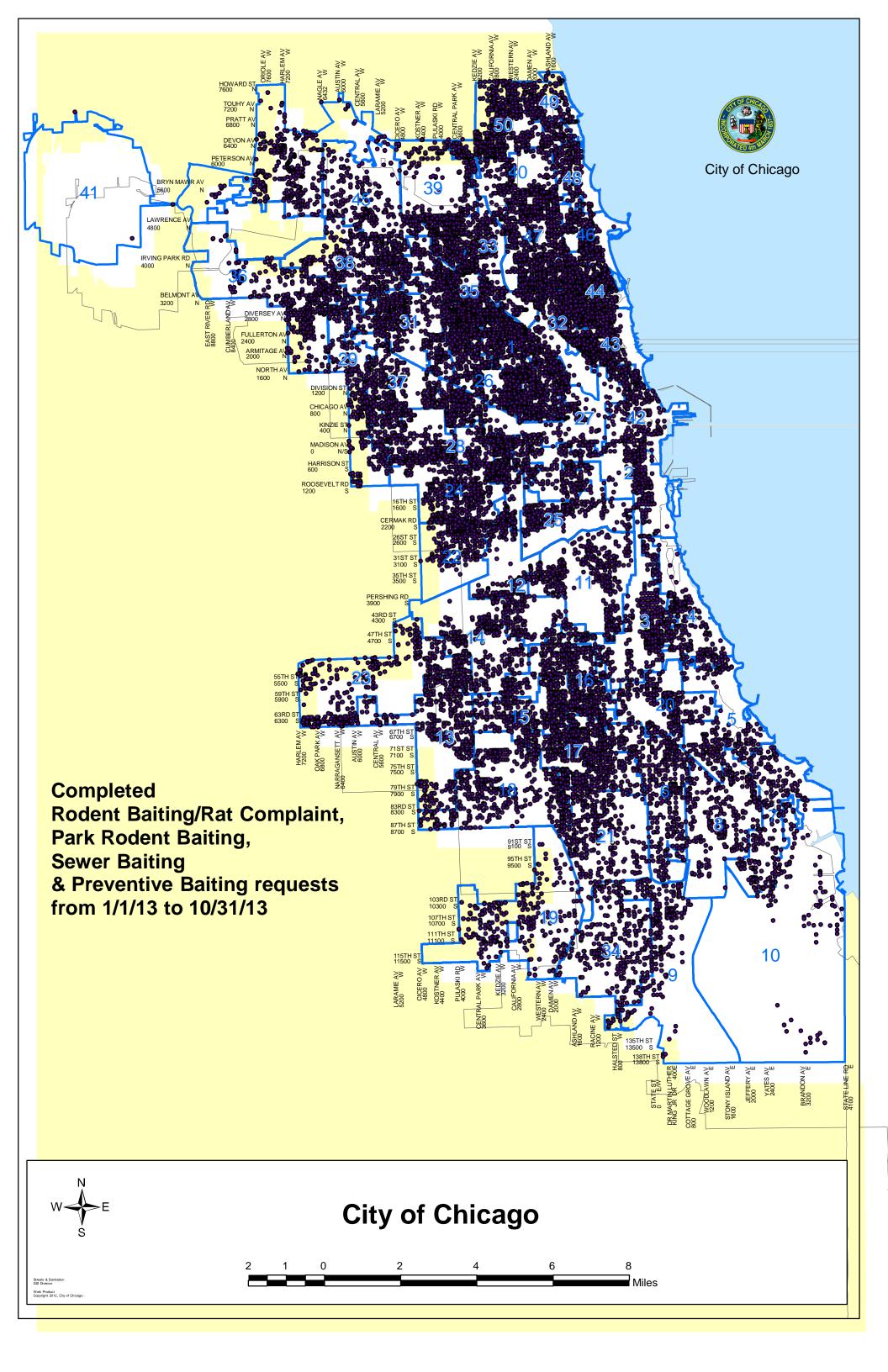
CC: Maria Guerra, Mayor's Office of Legislative Counsel and Government Affairs

Ref ID: 81 - 3 Rodent Baiting and Tree Warranties

During our recent hearing to discuss the 2014 proposed budget, Alderman Tunney requested 1) information on the location of rodent baiting in 2013 and 2) the number of trees that were replaced with DSS's tree supplier through the 2-year warranty agreement.

- 1) Attached please find maps that detail the City's preventative baiting activities (attachment 1) and total baiting activities (attachment 2) during 2013.
- 2) DSS has replaced 3 trees with its tree supplier through the 2-year warranty agreement.







DEPARTMENT OF STREETS AND SANITATION CITY OF CHICAGO

MEMORANDUM

TO: The Honorable Carrie Austin

Chairman, Committee on Budget and Government Operations

FROM: Charles L. Williams

Commissioner, Department of Streets and Sanitation

DATE: November 19, 2013

RE: Request for Information

CC: Maria Guerra, Mayor's Office of Legislative Counsel and Government Affairs

Ref ID: 81 - 7 Motor Fuel Tax Positions & Refuse Collection Coordinators

During our recent hearing to discuss the 2014 proposed budget, Alderman Cardenas 1) requested information regarding DSS's positions budgeted in the Motor Fuel Tax Fund (310) and 2) requested information about the assignment of Refuse Collection Coordinators (RCC's) by division.

- 1) DSS has budgeted 22 FTEs (seasonal snow drivers) in the Motor Fuel Tax Fund (310). Please see the attached page from the 2014 Budget Recommendations book (attachment 1).
- 2) Please find a list of Refuse Collection Coordinators and their assigned divisions (attachment 2).

0310 - Motor Fuel Tax Fund 081 - DEPARTMENT OF STREETS AND SANITATION 1030 - BUREAU OF STREET OPERATIONS / 2047 - SNOW AND ICE REMOVAL

(081/1030/2047)

	Appropriations	Mayor's 2014 Recommendation	2013 Revised	2013 Appropriation	2012 Expenditures
0000	Personnel Services				
0005	Salaries and Wages - on Payroll	\$1,252,179			
0012	Contract Wage Increment - Prevailing Rate	37,565			
0020	Overtime	2,000,000			
0000	Personnel Services - Total*	\$3,289,744			
0100	Contractual Services				
0140	For Professional and Technical Services and Other Third Party Benefit Agreements	\$1,050,000	\$1,050,000	\$1,050,000	\$1,050,000
0157	Rental of Equipment and Services	260,500	260,500	260,500	260,500
0162	Repair/Maintenance of Equipment	63,000	63,000	63,000	45,000
0188	Vehicle Tracking Service	208,550	208,550	208,550	208,500
0100 Contractual Services - Total*		\$1,582,050	\$1,582,050	\$1,582,050	\$1,564,000
0300	Commodities and Materials				
0340	Material and Supplies	\$12,119,500	\$12,119,500	\$12,119,500	\$12,119,500
0350	Stationery and Office Supplies	7,000	7,000	7,000	7,000
0300	Commodities and Materials - Total*	\$12,126,500	\$12,126,500	\$12,126,500	\$12,126,500
9400	Specific Purpose - General				
9438	For Services Provided by the Department of Fleet and Facilities Management		\$3,560,000	\$3,560,000	\$3,560,000
9481	For Services Provided by the Department of Streets and Sanitation		3,100,000	3,100,000	3,100,000
	Specific Dumpers Company Total		\$6,660,000	\$6,660,000	\$6,660,000
9400	Specific Purpose - General - Total				

Positions and Salaries

		Mayor's 2014 Recommendations		2013 Revised		2013 Appropriation	
Position	No	Rate	No	Rate	No	Rate	
3372 - Street Maintenance							
7184 Pool Motor Truck Driver	46,240H	\$27.08H					
Section Position Total		\$1,252,179					
Position Total		\$1,252,179					



MEMORANDUM

TO: The Honorable Carrie Austin

Chairman, Committee on Budget and Government Operations

FROM: Charles L. Williams

Commissioner, Department of Streets and Sanitation

DATE: November 19, 2013

RE: Request for Information

CC: Maria Guerra, Mayor's Office of Legislative Counsel and Government Affairs

Ref ID: 81 - 8 North Side Forestry Crews and Permits for Tree Planting

During our recent hearing to discuss the 2014 proposed budget, Alderman Mary O'Conner requested 1) that DSS station forestry crews at a north side field office and 2) information on the permit fees for citizens that undertake tree planting in the parkway/public way.

- 1) Currently, DSS has 4-5 forestry crews stationed at a satellite office at the Reed Center (Oak Park Avenue and Irving Park Road).
- 2) The permits for citizens to plant trees in the parkway/public way are issued by CDOT at a fee of \$200 per permit. The permit fee covers the costs incurred by the City to inspect the location and ensure that no underground utilities will be impacted.