



DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

**MEMORANDUM**

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison Butler  
Commissioner  
Family and Support Services

**CC:** Samantha Fields  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 13, 2015

**Re:** Request for Information from Annual Appropriation Committee Hearing

**Ref ID:** 50-1 Homelessness

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The information attached is in response to questions posed at our department's hearing on October 8, 2015 to discuss the proposed 2016 budget.

Alderman Reboyras asked to be provided a report on the effectiveness of homeless programming.

As always, please let me know if you have any further questions.



**all Chicago**  
making homelessness history

 emergency fund  
making homelessness history

 chicago alliance  
making homelessness history

 the learning center  
making homelessness history

# Understanding Our Data

## Chicago Continuum of Care System Performance Dashboard

Using HMIS Data from January 1, 2013 to June 30, 2015

Released: August 2015

# Introduction to Understanding Our Data

The All Chicago Learning Center, in partnership with the Chicago Department of Family and Support Services, developed this quarterly dashboard to monitor our system's progress in meeting performance goals. The goals align with [Chicago's Plan 2.0: A Home for Everyone](#), and the [HEARTH Act](#).

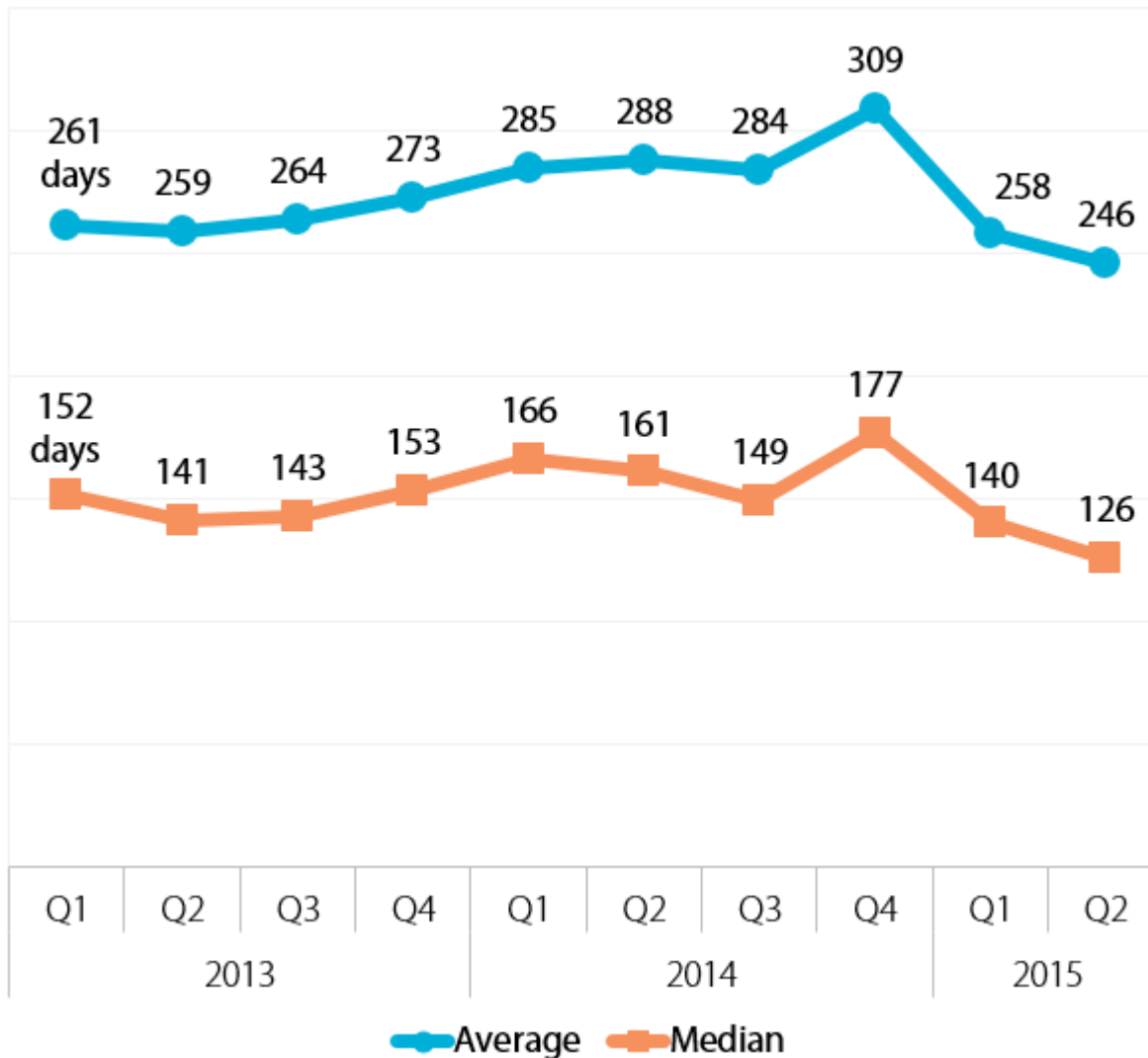
Our homeless assistance system is being measured against the following criteria:

- **Reduce the length of time individuals and families remain homeless:** The average and median length of time people enrolled in emergency shelter, transitional housing, or safe haven programs experience homelessness.
- **Reduce the percentage of individuals and families who become homeless multiple times:** The percent of people who have left homelessness (i.e., exited programs into permanent housing destination) who return to homelessness (i.e., return to programs for which homelessness is an eligibility criterion) in six month and twelve month periods.
- **Demonstrate thoroughness in reaching homeless individuals and families:** Answer narrative questions about the community's coordinated assessment system, the geographic coverage of continuum projects, and the community's street outreach efforts. HUD may establish quantitative measures in the future.
- **Reduce the number of homeless individuals and families.** The number of homeless individuals and families identified in the Point-in-Time sheltered and unsheltered counts and annual sheltered data over time.
- **Increase jobs and income for homeless individuals and families:** The percent of homeless adults who increase their earned (i.e., employment) income and/or other income from year-to-year and between their program enrollment and exit (or follow-up assessment).
- **Reduce the number of individuals and families who become homeless for the first time.**
- **Increase program placement from street outreach:** The percent of people served in street outreach programs who then enroll in emergency shelter, safe haven, transitional housing, or permanent housing programs.
- **Increase the number of people who are placed in, or maintain, permanent housing:** The percent of people served in emergency shelter, safe haven, transitional housing, or rapid re-housing programs who exit to permanent housing programs. The percent of people served in permanent housing programs who retain permanent housing or exit to other permanent housing programs.

This dashboard presents Homeless Management Information System (HMIS) data since 2013 in alignment with the [HUD System Performance Measures Guide](#). It will be updated and published quarterly on [allchicago.org](http://allchicago.org).

For more information, email [CoCPrograms@allchicago.org](mailto:CoCPrograms@allchicago.org).

# Reducing Length of Homelessness



**Measure:** Reduce the length of time individuals and families remain homeless.

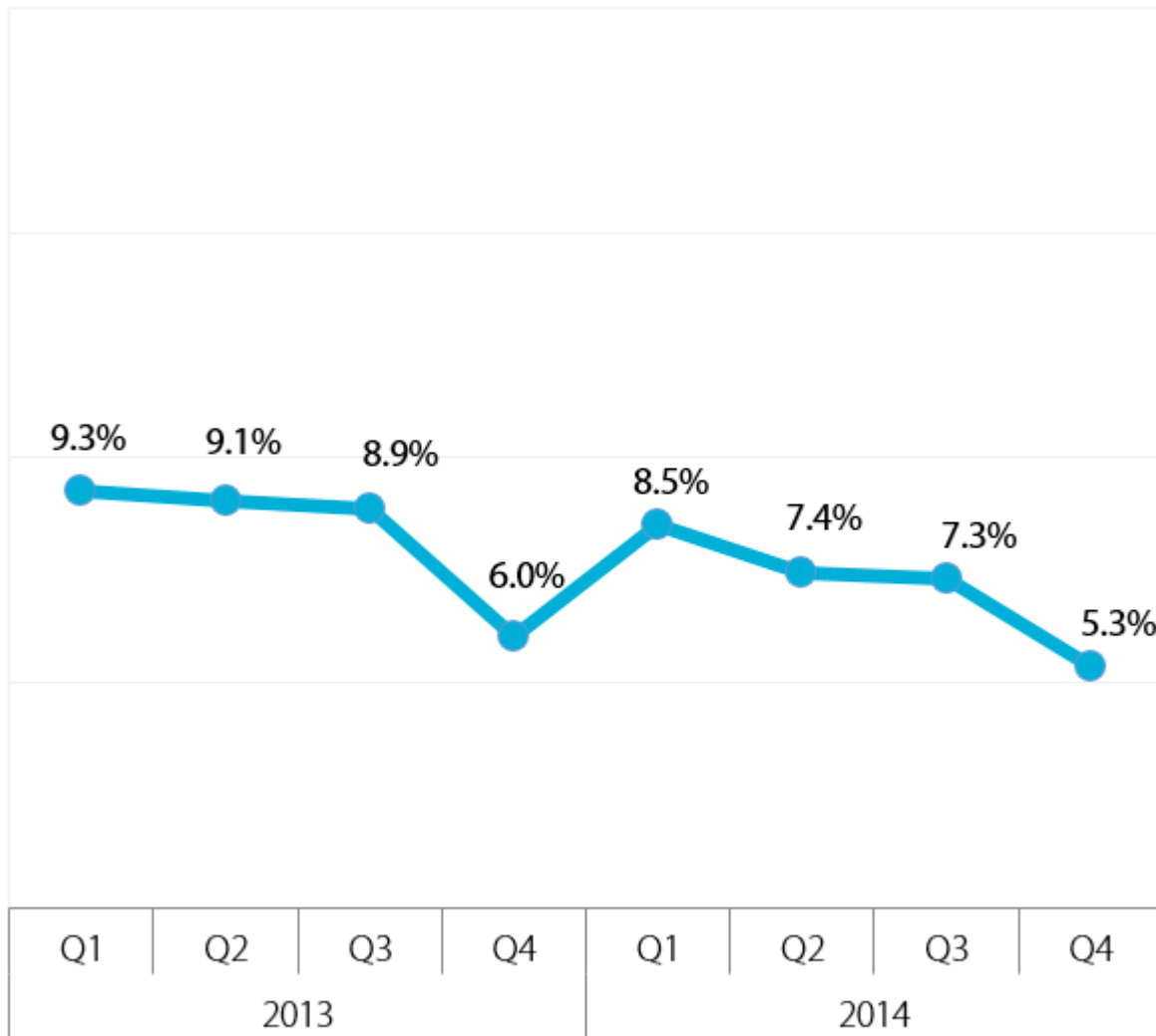
**Results:** Since 2013, we have seen:

- An overall decrease in the average number of days persons experience homelessness
- An overall decrease in the median number of days persons experience homelessness

**Strategies:** To improve our outcomes, the Continuum of Care will:

- Continue to use the Central Referral System (CRS) for permanent housing with short-term supports projects
- Through the Veterans Initiative, the Chronic Homelessness Initiative, and the Child Homelessness Campaign, prioritize chronically homeless households
- Prioritize permanent supportive housing placements for those experiencing chronic homelessness
- Encourage and train more housing providers to use HMIS for more accurate tracking
- Begin to implement [Coordinated Access Steering Committee Recommendations](#)
- Encourage the CRS Advisory Board to look at length of time from programs pulling from CRS to the time they enter housing

# Reducing Returns to Homelessness - 6 Months



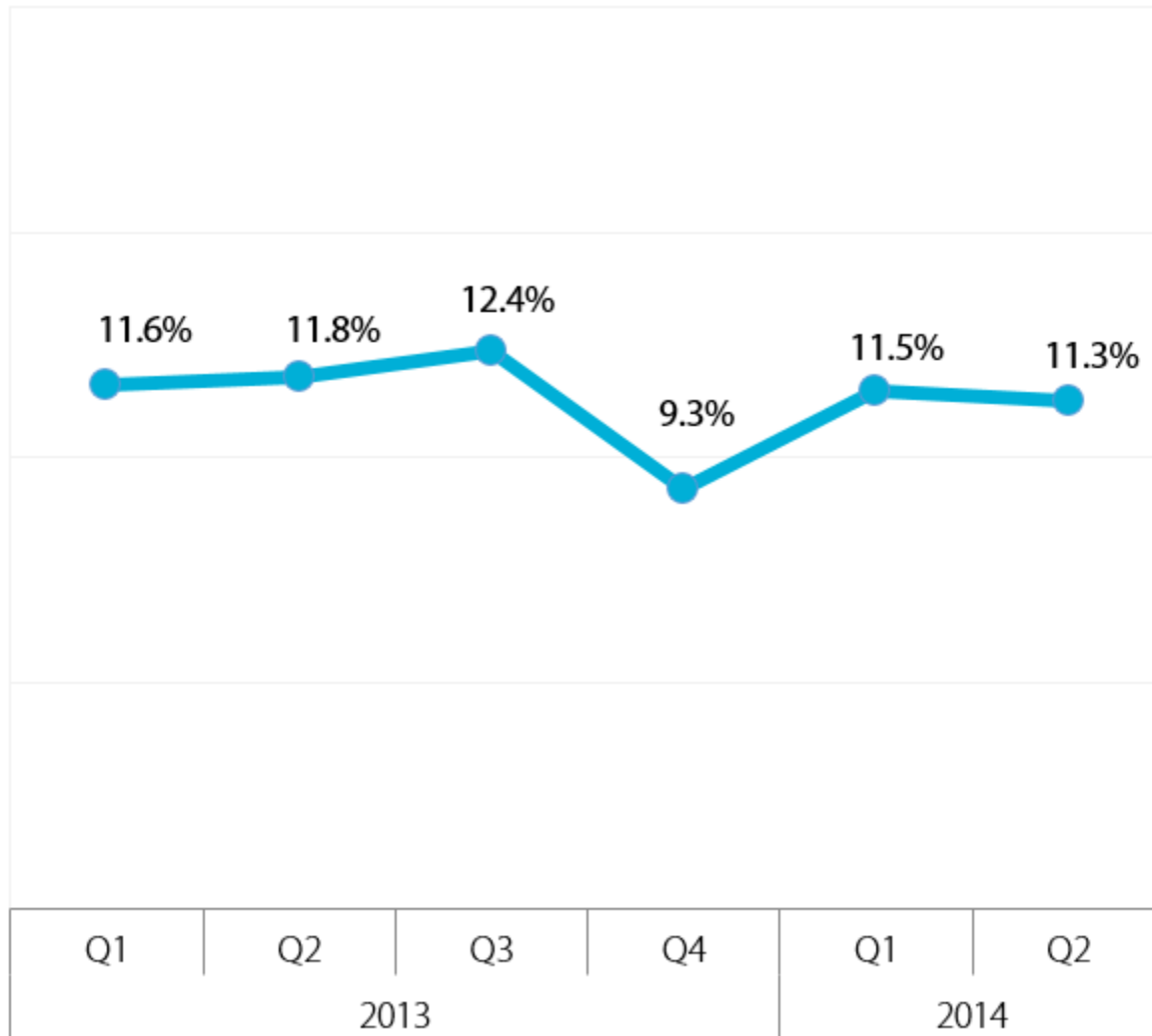
**Measure:** Reduce the percentage of individuals and families who become homeless multiple times in a six month period.

**Results:** Since 2013, we have seen an overall decrease in the percentage of households returning to homelessness

**Strategies:** To improve our outcomes, the Continuum of Care will:

- Use coordinated access and diversion assessment tools to ensure households are connected appropriately to housing program types and services
- Use the Central Referral System for permanent housing with short-term supports projects
- Use City financial investment for intensive case management services for vulnerable families in the shelter system
- Programs begin to implement the revised Programs Models Chart with updated outcomes
- Begin to obtain data from project types that conduct follow-up

# Reducing Returns to Homelessness - 12 Months



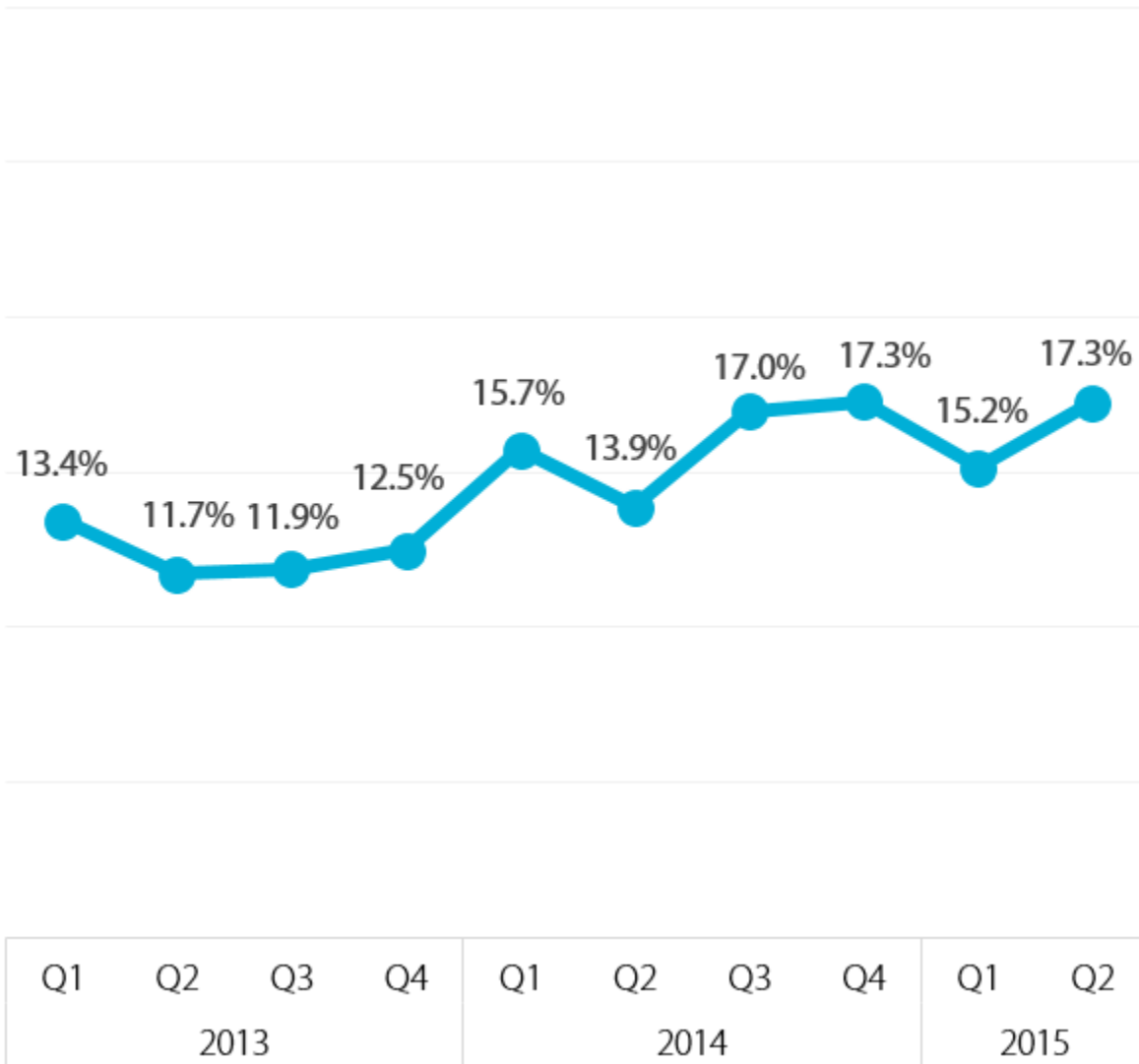
**Measure:** Reduce the percentage of individuals and families who become homeless multiple times in a twelve month period.

**Results:** Since 2013, we have seen a minor decrease in the percentage of households returning to homelessness

**Strategies:** To improve our outcomes, the Continuum of Care will:

- Use coordinated access diversion and assessment tools to ensure households are connected appropriately to housing program types and services
- Use the Central Referral System for permanent housing with short-term supports projects
- Use City financial investment for intensive case management services for vulnerable families in the shelter system
- Programs begin to implement the revised Programs Models Chart with updated outcomes

# Jobs and Income Growth - Earned Income



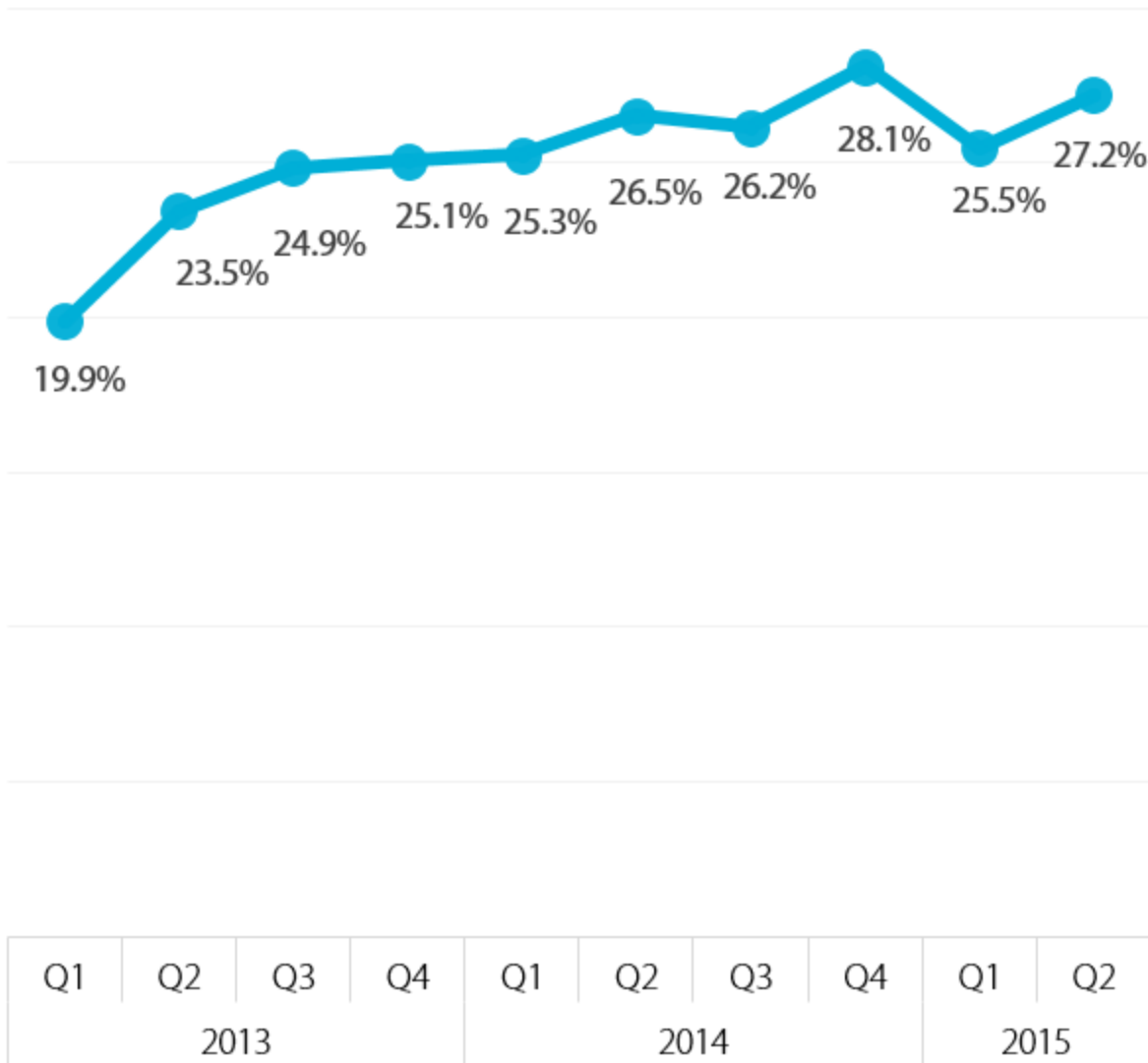
**Measure:** Increase jobs and employment income for homeless individuals and families.

**Results:** Since 2013, we have seen an overall increase in the average number of adults showing an increase in employment income

**Strategies:** To improve our outcomes, the Continuum of Care will:

- Develop and implement strategies through the Plan 2.0 Employment Task Group to improve access to employment opportunities
- Programs begin to implement the revised Programs Models Chart with income outcomes
- Begin to implement "Destination Jobs", a grant through the Connections Project by the National Initiatives on Poverty and Economic Opportunity (NI) and the National Center on Employment and Economic Opportunity (NCEH) in collaboration with the Plan 2.0 Employment Task Group

# Jobs and Income Growth - Other Income



**Measure:** Increase non-employment income for homeless individuals and families.

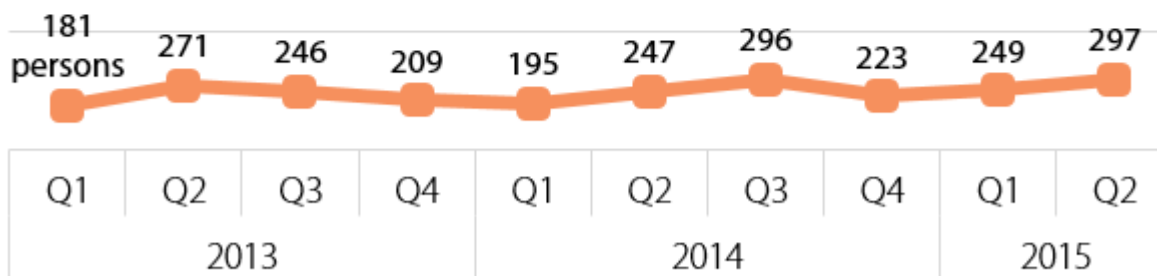
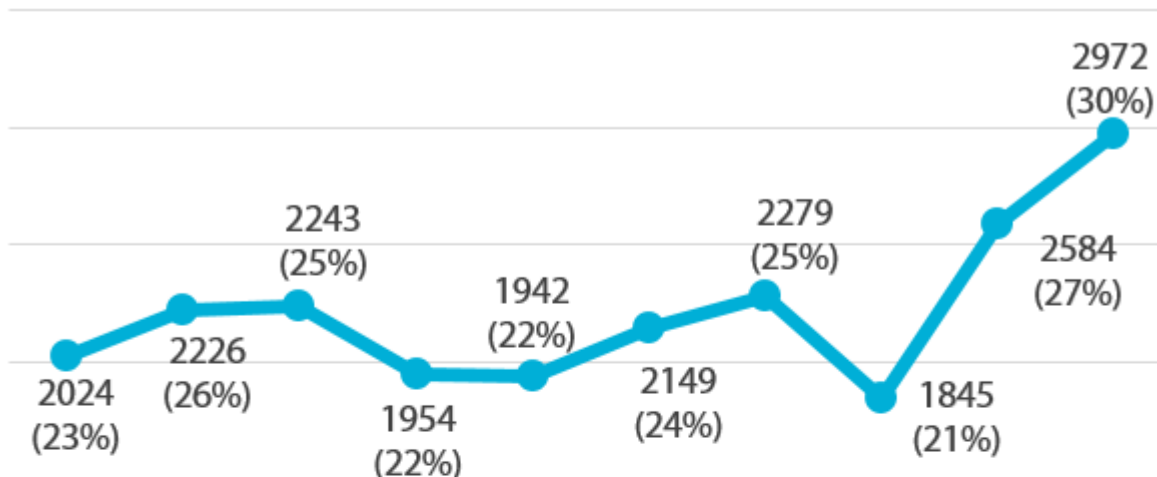
**Results:** Since 2013, we have seen an overall increase in the average number of adults showing an increase in non-employment cash benefits

**Strategies:** To improve our outcomes, the Continuum of Care will:

- Implement a system-wide focus on increasing assessment and enrollment for cash benefits
- Emphasize SSI/SSDI Outreach Access and Recovery (SOAR) trainings and processes for providers
- Promote benefits trainings for program staff
- Understand challenges programs are facing with getting benefits for program participants



# Reducing First-Time Homelessness



● Homeless for First Time (Percent of Total Served)  
■ Homeless for First Time and Left System in < 1 week

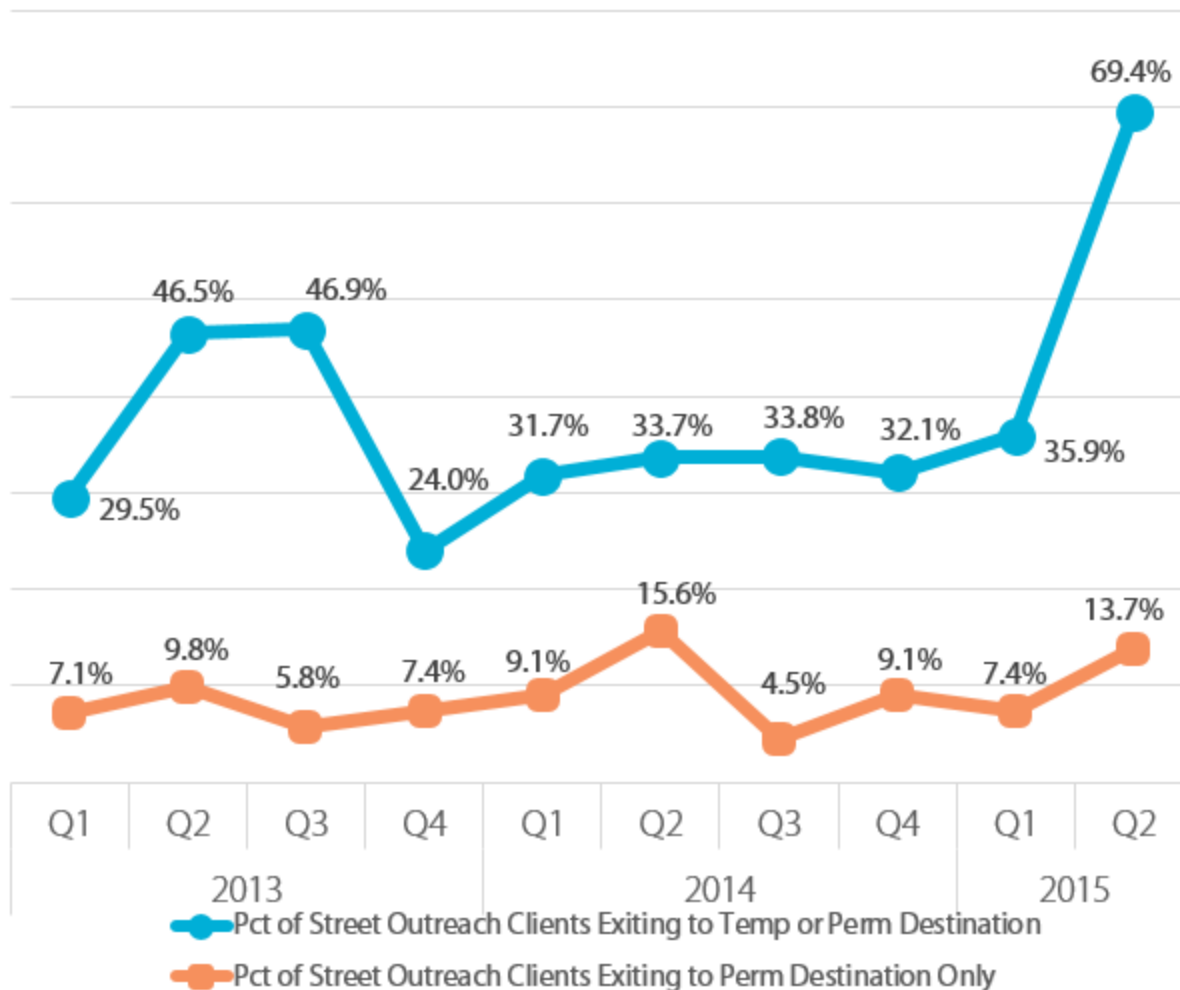
**Measure:** Reduce the number of individuals and families who experience homelessness for the first time.

**Results:** Since 2013, we have seen an overall increase in the number of households experiencing first-time homelessness. Recent increases may be explained by the Continuum's largest shelter beginning to use HMIS in 2015. In Q1, persons at that shelter accounted for over 800 of those considered new to homelessness; in Q2, persons at that shelter accounted for over 1200 of those considered new to homelessness. Most of these persons may have already been at the shelter well before they started entering data into HMIS. In coming quarters, we expect this number to drop as fewer of that shelter's residents are identified as new.

**Strategies:** To improve our outcomes, the Continuum of Care will:

- Increase homelessness prevention and diversion services and resources
- Use City financial investment for intensive case management services for vulnerable families in the shelter system
- Leverage the Mayor's Challenge to End Veteran Homelessness to the accelerate housing veterans by creating 52 new permanent supportive housing units
- Encourage and train more housing providers to use HMIS for more accurate monthly tracking
- Implement CASC's recommendation to develop and implement more diversion models
- Integrate State Homeless Prevention Funds into HMIS

# Placement from Street Outreach



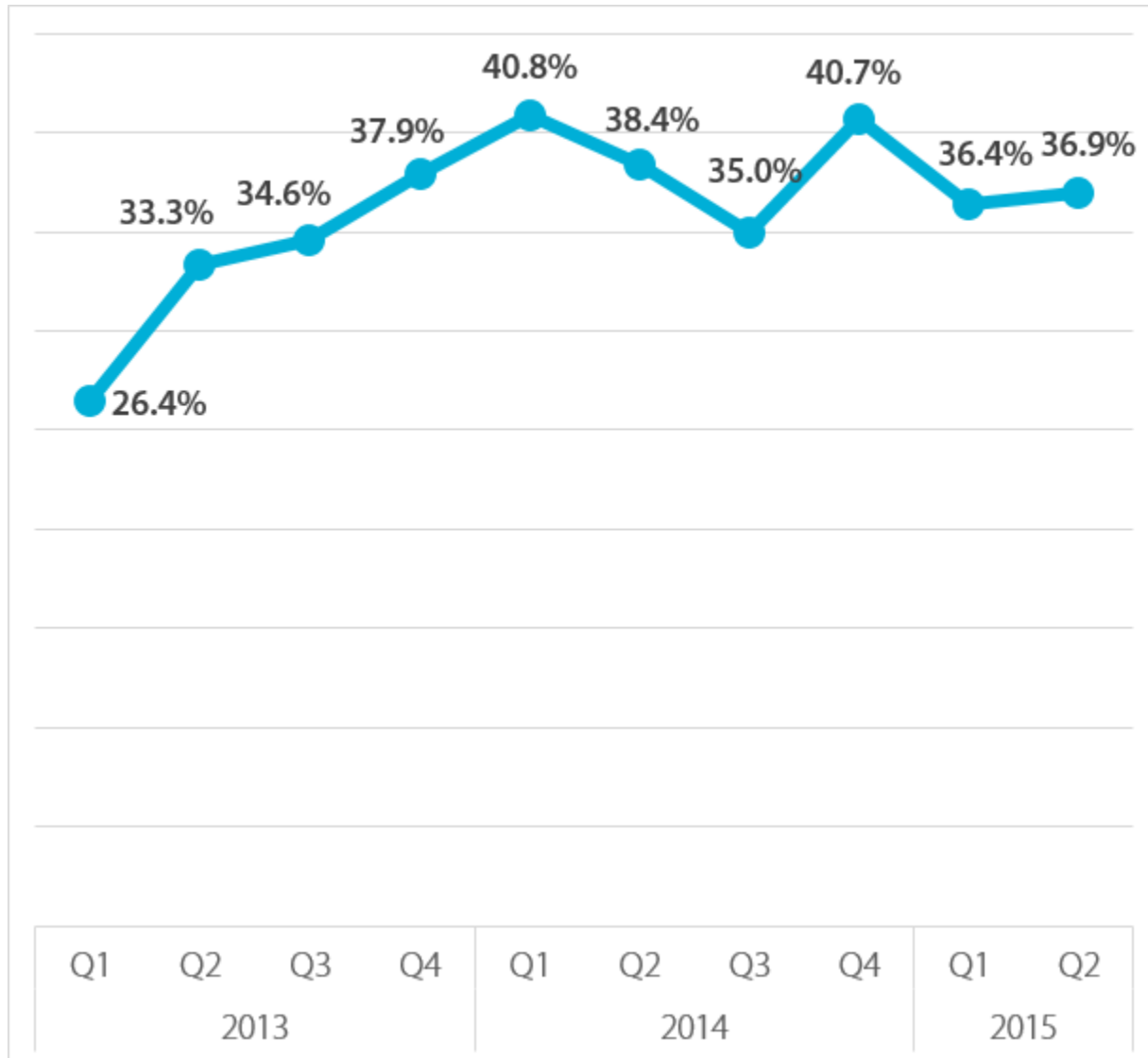
**Measure:** Increase program placement from street outreach

**Results:** Since 2013, we have seen an overall increase in the percentage of people exiting to both temporary and permanent housing programs. Most recently, we have seen a very large increase in part because of better data quality: more Street Outreach clients are being recorded with a known destination at exit.

**Strategies:** To improve our outcomes, the Continuum of Care will:

- Target people enrolled in street outreach programs through the Ending Veteran Homelessness Initiative and Chronic Homeless Initiative
- Use the Central Referral System and coordinate with outreach programming for permanent supportive housing
- Continue to use the Rapid Re-Housing Bridge Units as an intervention model
- Continue to build out the Street Outreach Consortium’s database to connect Chicago and Cook County outreach teams to efficiently identify and engage street homeless
- Promote the “Housing First” philosophy as stated in the Programs Model Chart

# Placement in Permanent Housing



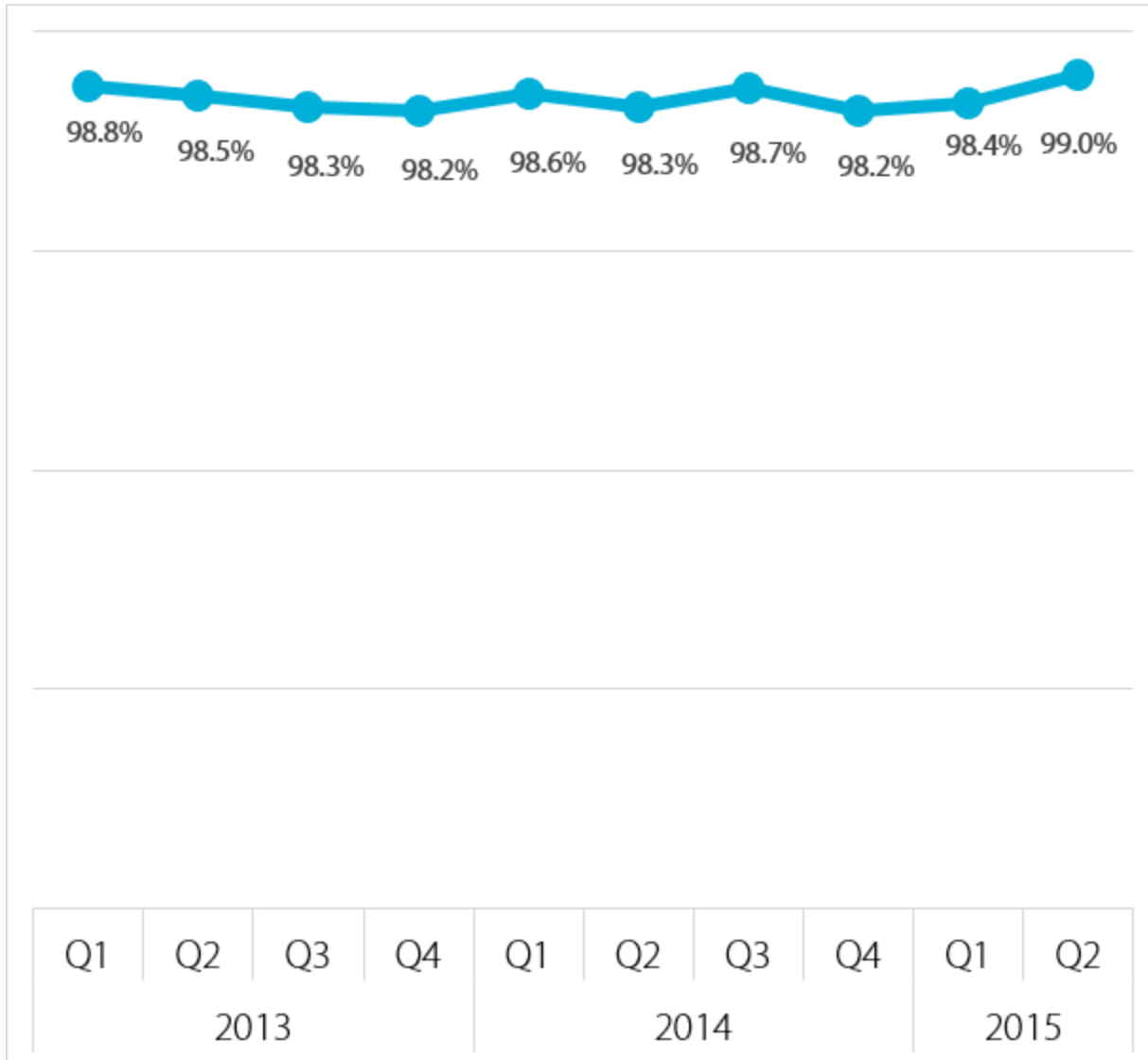
**Measure:** Increase the number of people who are placed in permanent housing

**Results:** Since 2013, we have seen a significant increase in the percentage of people exiting temporary housing programs to permanent housing

**Strategies:** To improve our outcomes, the Continuum of Care will:

- Continue to use the Central Referral System for permanent supportive housing
- Use City financial investment for new Rapid Re-Housing units
- Leverage the Mayor's Challenge to End Veteran Homelessness to accelerate housing veterans by creating 52 new permanent supportive housing units
- Use HUD CoC funding reallocation to create 26 new permanent supporting housing units for households experiencing chronic homelessness
- Emphasis within the Programs Model Chart for more PH exits
- Explore adding additional PH units through re-allocation
- Support organizations desiring program component changes to PH to increase number of PH units

# Retention of Permanent Housing



**Measure:** Increase the number of people who maintain permanent housing

**Results:** Since 2013, over 98% of people in permanent housing projects have remained in their housing or found alternative permanent housing.

**Strategies:** To improve our outcomes, the Continuum of Care will:

- Use the Central Referral System for permanent supportive housing and permanent housing with short-term supports to ensure households are linked to the appropriate housing interventions
- Expand eviction prevention models
- Through the Landlord Workgroup, explore educational opportunities for housing case managers as well as landlords

# Appendix of Values

The following tables contain values used to construct the graphs found above.

## Reducing Length of Time Homeless

	Q1 2013 Jan-Mar	Q2 2013 Apr-Jun	Q3 2013 Jul-Sep	Q4 2013 Oct-Dec	Q1 2014 Jan-Mar	Q2 2014 Apr-Jun	Q3 2014 Jul-Sep	Q4 2014 Oct-Dec	Q1 2015 Jan-Mar	Q2 2015 Apr-Jun
# Persons Enrolled	7270	7138	7430	7175	7172	7815	7986	7229	7784	8599
Average Length of Homelessness	261	259	264	273	285	288	284	309	258	246
Median Length of Homelessness	152	141	143	153	166	161	149	177	140	126
<b>Client Universe: Persons in emergency shelter, safe haven, and transitional housing project types during the identified reporting period</b>										

## Reducing Returns to Homelessness

	Q1 2013 Jan-Mar	Q2 2013 Apr-Jun	Q3 2013 Jul-Sep	Q4 2013 Oct-Dec	Q1 2014 Jan-Mar	Q2 2014 Apr-Jun	Q3 2014 Jul-Sep	Q4 2014 Oct-Dec
# Persons Exiting to Perm Destination	1670	1831	1888	1986	1880	2522	2330	1985
# Persons Returning within 6 Months	155	166	168	120	160	188	171	106
# Persons Returning within 12 Months	194	216	234	185	216	284	N/A	N/A
<b>Client Universe: Persons exiting the homeless system during the identified reporting period</b>								

# Appendix of Values

The following tables contain values used to construct the graphs found above.

## Jobs and Income Growth

	Q1 2013 Jan-Mar	Q2 2013 Apr-Jun	Q3 2013 Jul-Sep	Q4 2013 Oct-Dec	Q1 2014 Jan-Mar	Q2 2014 Apr-Jun	Q3 2014 Jul-Sep	Q4 2014 Oct-Dec	Q1 2015 Jan-Mar	Q2 2015 Apr-Jun
# Adults Exiting System	1318	1364	1348	1764	1144	1699	1716	1526	1655	1523
# Exiters Increasing Earned Income	177	160	160	220	180	236	291	264	251	263
# Exiters Increasing Other Income	262	320	335	442	289	451	449	429	422	414
<b>Client Universe: Adult leavers of homeless service projects within the reporting period</b>										

## Reducing First-Time Homelessness

	Q1 2013 Jan-Mar	Q2 2013 Apr-Jun	Q3 2013 Jul-Sep	Q4 2013 Oct-Dec	Q1 2014 Jan-Mar	Q2 2014 Apr-Jun	Q3 2014 Jul-Sep	Q4 2014 Oct-Dec	Q1 2015 Jan-Mar	Q2 2015 Apr-Jun
# Persons Served	8823	8728	9026	8794	8857	9124	9283	8628	9655	9764
# Persons New to Homeless System	2024	2226	2243	1954	1942	2149	2279	1845	2584	2972
# New Persons Leaving System in Less Than 1 week	181	271	246	209	195	247	296	223	249	297
<b>Client Universe: Persons in emergency shelter, safe haven, and transitional housing project types during the identified reporting period</b>										

# Appendix of Values

The following tables contain values used to construct the graphs found above.

## Placement from Street Outreach

	Q1 2013 Jan-Mar	Q2 2013 Apr-Jun	Q3 2013 Jul-Sep	Q4 2013 Oct-Dec	Q1 2014 Jan-Mar	Q2 2014 Apr-Jun	Q3 2014 Jul-Sep	Q4 2014 Oct-Dec	Q1 2015 Jan-Mar	Q2 2015 Apr-Jun
# Persons Exiting	352	286	450	591	526	558	554	473	462	445
# Persons Exiting to Temp or Perm Destination	104	133	211	142	167	188	187	152	166	309
# Persons Exiting to Perm Destination	25	28	26	44	48	87	25	43	34	61
<b>Client Universe: Persons exiting from street outreach projects during the identified reporting period</b>										

## Placements in Permanent Housing

	Q1 2013 Jan-Mar	Q2 2013 Apr-Jun	Q3 2013 Jul-Sep	Q4 2013 Oct-Dec	Q1 2014 Jan-Mar	Q2 2014 Apr-Jun	Q3 2014 Jul-Sep	Q4 2014 Oct-Dec	Q1 2015 Jan-Mar	Q2 2015 Apr-Jun
# Persons Exiting	3356	2976	3138	2879	2532	3404	3684	2620	3651	3474
# Persons Exiting to Perm Destination	887	992	1086	1092	1034	1306	1288	1067	1330	1283
<b>Client Universe: Persons exiting from emergency shelter, safe haven, transitional housing, or rapid re-housing project types during the identified reporting period</b>										

# Appendix of Values

The following tables contain values used to construct the graphs found above.

## Retention of Permanent Housing

	Q1 2013 Jan-Mar	Q2 2013 Apr-Jun	Q3 2013 Jul-Sep	Q4 2013 Oct-Dec	Q1 2014 Jan-Mar	Q2 2014 Apr-Jun	Q3 2014 Jul-Sep	Q4 2014 Oct-Dec	Q1 2015 Jan-Mar	Q2 2015 Apr-Jun
# Persons in PH	6265	6477	6549	6625	6377	6454	6408	6386	6667	6668
# Persons remaining in PH or exiting to Perm Destination	6188	6381	6437	6506	6286	6344	6326	6270	6557	6602
<b>Client Universe: Persons in permanent housing projects during the identified reporting period</b>										





DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

MEMORANDUM

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison Butler  
Commissioner  
Family and Support Services

**CC:** Samantha Fields  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 13, 2015

**Re:** Request for Information from Annual Appropriation Committee Hearing

**Ref ID:** 50-2 Homeless Delegates

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The information below is in response to questions posed at our department's hearing on October 8, 2015 to discuss the proposed 2016 budget.

Alderman Reboyras asked for a list of homeless delegates and amount dispersed per delegate particularly highlighting delegates that provide mental health services.

As always, please let me know if you have any further questions.



**DEPARTMENT OF FAMILY AND SUPPORT SERVICES**  
**CITY OF CHICAGO**

**Department of Family and Support Services Homeless Delegate Agencies as of October 13, 2015**

Agency	Allocation	Program Model
A Little Bit of Heaven	205,462.00	Emergency Shelter
A Safe Haven Foundation	517,314.00	Shelter Plus Care
A Safe Haven Foundation	374,899.00	Interim Housing
A Safe Haven Foundation	212,265.00	Interim Housing
A Safe Haven Foundation	300,000.00	Interim Housing
A Safe Haven Foundation	41,909.00	Interim Housing
A Safe Haven Foundation	86,785.00	Interim Housing
A Safe Haven Foundation	867,250.00	Interim Housing
A Safe Haven Foundation	249,999.00	Low Threshold Youth Overnight Shelter
A Safe Haven Foundation	5,424.00	Interim Housing
A Safe Haven Foundation	34,688.00	Low Threshold Youth Overnight Shelter
AIDS Legal Council of Chicago	80,583.00	Specialized Services: SSI/SSDI
All Chicago Making Homelessness History	172,582.03	Rapid Re-housing Program
All Chicago Making Homelessness History	142,530.61	Homelessness Prevention
All Chicago Making Homelessness History	20,676.22	Homelessness Prevention
All Chicago Making Homelessness History	501,917.97	Rapid Re-housing Program
All Chicago Making Homelessness History	14,277.00	Rapid Re-housing Program
All Chicago Making Homelessness History	15,263.00	Homelessness Prevention
All Chicago Making Homelessness History	200,551.00	Homelessness Prevention
All Chicago Making Homelessness History	44,187.00	Rapid Re-housing Program
All Chicago Making Homelessness History	250,797.81	Rapid Re-housing Program
All Chicago Making Homelessness History	186,383.00	HMIS
All Chicago Making Homelessness History	363,545.00	Rapid Re-housing Program
All Chicago Making Homelessness History	65,000.00	Rapid Re-housing Program
All Chicago Making Homelessness History	645,200.00	Rapid Re-housing Program
All Chicago Making Homelessness History	155,116.00	Rapid Re-housing Program
All Chicago Making Homelessness History	15,248.00	Rapid Re-housing Program
Beacon Therapeutic School, Inc. dba Beacon Therapeutic Diagnostic and Treatment Center, Inc.	400,000.00	FUSE-Families
Beacon Therapeutic School, Inc. dba Beacon Therapeutic Diagnostic and Treatment Center, Inc.	336,804.00	Clinical Services



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Board of Trustees of the University of Illinois	50,000.00	Plan to End Homelessness
Breakthrough Urban Ministries, Inc.	200,000.00	Interim Housing
Breakthrough Urban Ministries, Inc.	100,000.00	Interim Housing
Casa Central Social Services Corporation	303,451.00	Interim Housing
Casa Central Social Services Corporation	179,410.00	Interim Housing
Casa Central Social Services Corporation	110,749.00	Interim Housing
Catholic Charities of the Archdiocese of Chicago	51,750.00	Permanent Supportive Housing
Catholic Charities of the Archdiocese of Chicago	438,104.00	Interim Housing
Catholic Charities of the Archdiocese of Chicago	11,896.00	Interim Housing
Catholic Charities of the Archdiocese of Chicago	19,828.00	Interim Housing
Catholic Charities of the Archdiocese of Chicago	317,484.00	Interim Housing
Catholic Charities of the Archdiocese of Chicago	189,600.00	Shelter Plus Care
Catholic Charities of the Archdiocese of Chicago	63,743.00	Basic Street Outreach
Catholic Charities of the Archdiocese of Chicago	2,684,541.00	Mobile Outreach Human Services
Catholic Charities of the Archdiocese of Chicago	199,064.00	Interim Housing
Center For Changing Lives	59,236.00	Homelessness Prevention
Center for Housing and Health	80,000.00	Outreach and Engagement Coordinator
Center for Housing and Health	10,000.00	Outreach and Engagement Coordinator
Center for Housing and Health	250,000.00	Permanent Supportive Housing
Chicago Alliance to End Homelessness	50,000.00	Plan to End Homelessness
Chicago House & Social Services Agency	53,098.00	Shelter Plus Care
Christian Community Health Center dba Christian Community Health Center	131,788.00	Interim Housing
Christian Community Health Center dba Christian Community Health Center	226,486.00	Interim Housing
Christian Community Health Center dba Christian Community Health Center	80,000.00	Specialized Outreach and Engagement Services



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Christian Community Health Center dba Christian Community Health Center	71,816.00	Interim Housing
Christian Community Health Center dba Christian Community Health Center	124,023.00	Shelter Plus Care
Connections Abused Women & Child	5,975.00	Interim Housing
Connections Abused Women & Child	73,696.00	Interim Housing
Cornerstone Community Outreach	215,664.00	Interim Housing
Cornerstone Community Outreach	605,232.00	Interim Housing
Cornerstone Community Outreach	533,487.00	Interim Housing
Cornerstone Community Outreach	78,268.00	Interim Housing
Cornerstone Community Outreach	71,312.00	Interim Housing
Cornerstone Community Outreach	29,257.00	Interim Housing
Corporation for Supportive	15,000.00	Technical Assistance and Training
Corporation for Supportive	25,000.00	Technical Assistance and Training
Corporation for Supportive	50,000.00	System Coordinator
Deborah's Place	80,590.00	Interim Housing
Deborah's Place	35,360.00	Permanent Supportive Housing
Deborah's Place	109,709.00	Safe Havens Program
Deborah's Place	67,000.00	Permanent Supportive Housing
Facing Forward to End Homelessness	100,000.00	Permanent Supportive Housing
Facing Forward to End Homelessness	495,308.00	Shelter Plus Care
Facing Forward to End Homelessness	53,098.00	Shelter Plus Care
Family Rescue Inc	35,000.00	Interim Housing
Family Rescue Inc	51,581.00	Interim Housing
Featherfist	197,104.00	Basic Street Outreach
Featherfist	517,314.00	Shelter Plus Care
Featherfist	400,000.00	Interim Housing
Franciscan Outreach Assoc	25,001.00	Community Hospitality Center (Drop-In Centers)
Franciscan Outreach Assoc	73,999.00	Community Hospitality Center (Drop-In Centers)
Franciscan Outreach Assoc	90,000.00	Permanent Supportive Housing
Franciscan Outreach Assoc	286,900.00	Emergency Shelter
Franciscan Outreach Assoc	50,000.00	Emergency Shelter
Good News Partners	14,325.00	Interim Housing
Good News Partners	176,675.00	Interim Housing
Heartland Health Outreach	310,388.00	Shelter Plus Care
Heartland Health Outreach	232,798.00	Shelter Plus Care



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Heartland Human Care Services Inc	259,999.00	Shelter Plus Care
Heartland Human Care Services Inc	755,278.00	Shelter Plus Care
Heartland Human Care Services Inc	74,236.00	Homelessness Prevention
Heartland Human Care Services Inc	245,657.00	Permanent Housing with Short-term Supports
Heartland Human Care Services Inc	680,818.00	Shelter Plus Care
Holy Rock Outreach Ministries	218,742.00	Interim Housing
Housing Opportunities for Women	210,000.00	Permanent Housing with Short-term Supports
Housing Opportunities for Women	40,000.00	Permanent Supportive Housing
Housing Opportunities for Women	269,354.00	Shelter Plus Care
Housing Opportunities for Women	140,383.00	Shelter Plus Care
Housing Opportunities for Women	341,675.00	Shelter Plus Care
Housing Opportunities for Women	197,098.00	Shelter Plus Care
Housing Opportunities for Women	676,345.00	Shelter Plus Care
Housing Opportunities for Women	298,694.00	Shelter Plus Care
Housing Opportunities for Women	408,480.00	Shelter Plus Care
Housing Opportunities for Women	314,449.00	Shelter Plus Care
Howard Brown Health Center	126,667.00	Youth Drop-In Center
Howard Brown Health Center	46,666.00	Youth Drop-In Center
Human Resources Development Institute	411,201.00	Shelter Plus Care
Human Resources Development Institute	620,901.00	Shelter Plus Care
Inspiration Corporation	52,392.00	Shelter Plus Care
Inspiration Corporation	20,000.00	Permanent Supportive Housing
Inspiration Corporation	63,000.00	Basic Street Outreach
Institute of Women Today	202,844.00	Interim Housing
Institute of Women Today	239,449.00	Interim Housing
Institute of Women Today	147,156.00	Interim Housing
Institute of Women Today	14,010.00	Interim Housing
Interfaith House	17,699.00	Interim Housing
Interfaith House	218,288.00	Interim Housing
KAN-WIN	48,346.00	Permanent Housing with Short-term Supports
La Casa Norte	20,222.00	Youth Drop-In Center
La Casa Norte	150,000.00	Project Based Transitional Housing
La Casa Norte	50,000.00	Youth-Intentional Permanent Supportive Housing
La Casa Norte	287,438.00	Low Threshold Youth Overnight Shelter
La Casa Norte	139,889.00	Youth Drop-In Center
Lawyer's Committee For Better Housing	107,986.00	Homelessness Prevention



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McDermott Center dba Haymarket Center	650,000.00	Specialized Outreach and Engagement Services
McDermott Center dba Haymarket Center	150,000.00	Clinical Services
McDermott Center dba Haymarket Center	150,000.00	Basic Street Outreach
McDermott Center dba Haymarket Center	205,200.00	Specialized Services: Clinical Services
Mercy Housing Lakefront	243,000.00	Permanent Supportive Housing
Mercy Housing Lakefront	1,013,935.00	Shelter Plus Care
Mercy Housing Lakefront	289,393.00	Shelter Plus Care
Mercy Housing Lakefront	496,621.00	Shelter Plus Care
Near West Side Community Development Corporation, Inc.	240,499.00	Shelter Plus Care
Neopolitan Lighthouse	4,607.00	Interim Housing
Neopolitan Lighthouse	56,818.00	Interim Housing
New Life Family Services	215,701.00	Interim Housing
New Moms Inc	108,900.00	Project Based Transitional Housing
North Side Housing & Supportive Services, Inc.	79,016.00	Permanent Supportive Housing
North Side Housing & Supportive Services, Inc.	30,000.00	Permanent Supportive Housing
North Side Housing & Supportive Services, Inc.	194,319.00	Community Hospitality Center (Drop-In Centers)
North Side Housing & Supportive Services, Inc.	200,988.00	Interim Housing
North Side Housing & Supportive Services, Inc.	55,681.00	Community Hospitality Center (Drop-In Centers)
North Side Housing & Supportive Services, Inc.	139,894.00	Shelter Plus Care
North Side Housing & Supportive Services, Inc.	51,731.00	Shelter Plus Care
North Side Housing & Supportive Services, Inc.	100,000.00	Permanent Supportive Housing
North Side Housing & Supportive Services, Inc.	127,731.00	Interim Housing
North Side Housing & Supportive Services, Inc.	155,194.00	Shelter Plus Care
Olive Branch Mission	156,800.00	Interim Housing
Olive Branch Mission	135,620.00	Interim Housing



**DEPARTMENT OF FAMILY AND SUPPORT SERVICES**  
**CITY OF CHICAGO**

Olive Branch Mission	87,500.00	Interim Housing
Olive Branch Mission	160,000.00	Permanent Supportive Housing
Olive Branch Mission	22,504.00	Interim Housing
Olive Branch Mission	277,551.00	Interim Housing
Olive Branch Mission	160,000.00	Interim Housing
Olive Branch Mission	286,000.00	Interim Housing
Olive Branch Mission	294,843.00	Interim Housing
Olive Branch Mission	13,640.75	Interim Housing
Olive Branch Mission	50,000.00	Interim Housing
Options for Housing, Inc.	15,263.00	Homelessness Prevention
Options for Housing, Inc.	188,237.00	Homelessness Prevention
Options for Housing, Inc.	96,500.00	Homelessness Prevention
Polish American Association	23,000.00	Basic Street Outreach
Polish American Association	202,606.00	Community Hospitality Center (Drop-In Centers)
Primo Center for Women and Children	104,650.00	Interim Housing
Primo Center for Women and Children	295,350.00	Interim Housing
Primo Center for Women and Children	85,756.00	Interim Housing
Primo Center for Women and Children	28,690.00	Interim Housing
Primo Center for Women and Children	403,880.00	Interim Housing
Primo Center for Women and Children	61,537.00	Interim Housing
Primo Center for Women and Children	19,026.00	Interim Housing
ReVive Center for Housing and Healing	296,328.00	Shelter Plus Care
ReVive Center for Housing and Healing	267,168.00	Shelter Plus Care
Safer Foundation	117,486.00	Shelter Plus Care
San Jose Obrero Mission	182,193.00	Interim Housing
San Jose Obrero Mission	88,508.00	Interim Housing
San Jose Obrero Mission	332,063.00	Interim Housing
Sarah's Circle	129,250.00	Community Hospitality Center (Drop-In Centers)
Sarah's Circle	144,538.00	Interim Housing
Sarah's Circle	94,800.00	Shelter Plus Care
Sarah's Circle	127,731.00	Interim Housing
Single Room Housing Assistance Corporation	69,547.00	Interim Housing
Single Room Housing Assistance Corporation	537,144.00	Interim Housing



**DEPARTMENT OF FAMILY AND SUPPORT SERVICES**  
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Single Room Housing Assistance Corporation	200,456.00	Interim Housing
St. Leonard's Ministries	111,910.00	Interim Housing
St. Leonard's Ministries	134,200.00	Interim Housing
St. Leonard's Ministries	310,388.00	Shelter Plus Care
Teen Living Programs	126,667.00	Youth Drop-In Center
Teen Living Programs	50,000.00	Youth Outreach Program
Teen Living Programs	40,270.00	Project Based Transitional Housing
Teen Living Programs	115,730.00	Scattered Site Transitional
Teen Living Programs	46,666.00	Youth Drop-In Center
The Interfaith Housing Development Corporation of Chicago	284,040.00	Shelter Plus Care
The Interfaith Housing Development Corporation of Chicago	50,000.00	Permanent Supportive Housing
The Interfaith Housing Development Corporation of Chicago	758,316.00	Shelter Plus Care
The Interfaith Housing Development Corporation of Chicago	880,433.00	Shelter Plus Care
The Interfaith Housing Development Corporation of Chicago	429,657.00	Shelter Plus Care
The Interfaith Housing Development Corporation of Chicago	314,976.00	Shelter Plus Care
The Night Ministry	29,064.00	Low Threshold Youth Overnight Shelter
The Night Ministry	141,081.00	Youth Outreach Program
The Night Ministry	57,125.00	Low Threshold Youth Overnight Shelter
The Night Ministry	184,047.00	Interim Housing
The Night Ministry	75,000.00	Interim Housing
The Salvation Army	64,109.00	Interim Housing
The Salvation Army	355,608.00	Interim Housing
The Salvation Army	130,000.00	Basic Street Outreach
The Salvation Army	50,000.00	Interim Housing
The Salvation Army	-	Interim Housing
The Salvation Army	-	Interim Housing
The Salvation Army	-	Basic Street Outreach
Thresholds	310,388.00	Shelter Plus Care
Thresholds	465,595.00	Shelter Plus Care





**DEPARTMENT OF FAMILY AND SUPPORT SERVICES**  
**CITY OF CHICAGO**

Thresholds	180,000.00	Specialized Outreach and Engagement Services
Thresholds	547,518.00	Shelter Plus Care
Thresholds	310,388.00	Shelter Plus Care
Thresholds	40,000.00	Specialized Outreach and Engagement Services
Thresholds	130,540.00	Safe Havens Program
Thresholds	81,619.00	Permanent Supportive Housing
Thresholds	362,120.00	Shelter Plus Care
Thresholds	387,336.00	Shelter Plus Care
Thresholds	100,000.00	Permanent Supportive Housing
Thresholds	24,873.00	Specialized Services: Clinical Services
Thresholds	208,650.00	Specialized Services: Clinical Services
Thresholds	279,788.00	Shelter Plus Care
Thresholds	493,542.00	Shelter Plus Care
Unity Parenting and Counseling, Inc.	60,000.00	Project Based Transitional Housing
Unity Parenting and Counseling, Inc.	153,300.00	Low Threshold Youth Overnight Shelter
WINGS Program, Inc.	25,000.00	Interim Housing
Y M C A of Metropolitan Chicago	90,143.00	Interim Housing
Y M C A of Metropolitan Chicago	6,417.00	Interim Housing
Y M C A of Metropolitan Chicago	128,000.00	Permanent Supportive Housing
You Can Make It	38,516.00	Interim Housing
You Can Make It	475,033.00	Interim Housing

Yellow highlighted delegates provide metal health related services

Green highlighted delegates are programs that might provide the mental health services or they make referrals for their clients to receive mental health services



DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

**MEMORANDUM**

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison Butler  
Commissioner  
Family and Support Services

**CC:** Samantha Fields  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 13, 2015

**Re:** Request for Information from Annual Appropriation Committee Hearing

**Ref ID:** 50-3 Warming Centers

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The information attached is in response to questions posed at our department's hearing on October 8, 2015 to discuss the proposed 2016 budget.

Alderman Waguespack asked for the rules/standards for warming centers/drop in centers including how the city can regulate these programs.

As always, please let me know if you have any further questions.

## **Contractual, Funding and Zoning Requirements for Homeless Shelters**

Contractual and funding related requirements for homeless agencies are as follows:

We receive a Grant Agreement from each funder that lays out the rules of administering the grant. Example funding sources include the Community Development Block Grant and Community Services Block Grant.

Based on the Grant Agreement and the various funder regulations, the City's Law Department develops a contractual boilerplate that provides city requirements and inserts the different rules and regulations for each funder. (HUD, HHS, State, etc). Some of the requirements relate to standard of performance (Article 2), health and safety requirements (Article 14), lead-based paint (Article 14), handicapped accessibility (Article 8), insurance (Exhibit F), etc.

DFSS develops the scope of services that outlines the service requirements for each program model type (overnight, interim housing, etc).

As part of the contracting process, the provider has to complete an Economic Disclosure Statement and provide a Certificate of Insurance. The Economic Disclosure Statement is to ensure that there are no conflict of interest issues between the board members and city officials. The Certificate of Insurance is to ensure that the provider has adequate insurance coverage and includes the City as additional insured.

Homeless Shelters do not require licensing but they do require special permits. The building code defines two types of homeless shelters and outlines the building codes that must be met. (Chapter 13-208 for Temporary Overnight Shelter and Chapter 13-212 for Transitional Shelters, see attachments.)

### **Zoning Requirements for Temporary Overnight Shelter and Transitional Shelter (17-9-0115)**

If the shelter existed before December 21, 1983, the facility would be grandfathered in and not need a special use permit. Any expansions of such existing transitional shelter or temporary overnight shelter will be considered a new use and need to have a special use permit. Any shelter that was established after December 21, 1983 would have to get a special use permit.

### **Very Brief Special Use Permit Process**

Complete an application and file it with the Zoning Board of Appeals

The Zoning Administrator must review each proposed special use application and forward a recommendation to the Zoning Board of Appeals before the Board's public hearing.

## **CHAPTER 13-212** **TRANSITIONAL SHELTERS**

**13-212-010 Definitions.**

**13-212-020 Compliance with multiple dwelling provisions.**

**13-212-030 Not-for-profit.**

**13-212-040 Residency time limit.**

**13-212-050 Medical care.**

**13-212-060 Management offices and living quarters.**

 **13-212-010 Definitions.**

Whenever used in this chapter, “transitional shelter” shall mean a building or part thereof in which temporary residential accommodations are provided for three or more persons who are not related to the owner, operator, manager or other occupants thereof.

“Transitional shelter” shall not include any hotel, hospital, nursing home, sheltered care home, home for the aged, or temporary overnight shelter, as those terms are defined in this Code.

(Prior code § 78.3-1; Added Coun. J. 12-22-83, p. 4214)

 **13-212-020 Compliance with multiple dwelling provisions.**

Except as otherwise provided in this chapter, every transitional shelter shall comply with all provisions of this Code relating to Class A-2, multiple dwellings.

(Prior code § 78.3-2; Added Coun. J. 12-22-83, p. 4214; Amend Coun. J. 10-15-87, p. 4811)

 **13-212-030 Not-for-profit.**

No person shall own, operate or manage a transitional shelter except on a not-for-profit basis without charge to the residents thereof.

(Prior code § 78.3-3; Added Coun. J. 12-22-83, p. 4214)

 **13-212-040 Residency time limit.**

No person shall remain as a resident in any transitional shelter for a period in excess of 120 consecutive days. No owner, operator or manager of a transitional shelter shall allow any person to remain as a resident therein for a period in excess of 120 consecutive days.

(Prior code § 78.3-4; Added Coun. J. 12-22-83, p. 4214)

 **13-212-050 Medical care.**

It shall be unlawful for any person to provide or to offer, as part of the regular accommodations or services of any transitional shelter, any medical care or treatment, nursing care or any other health-related care for the residents of such thereof. Nothing contained herein shall prohibit any

person from obtaining emergency medical care or treatment for any resident of such transitional shelter in event of an emergency.

(Prior code § 78.3-5; Added Coun. J. 12-22-83, p. 4214)

 **□13-212-060 Management offices and living quarters.**

It shall not be required that separate living quarters be maintained within a transitional shelter for the owner, operator or manager thereof. An office used exclusively for the management of a transitional shelter may be maintained on the premises thereof.

(Prior code § 78.3-6; Added Coun. J. 12-22-83, p. 4214)

## **CHAPTER 13-208** **TEMPORARY OVERNIGHT SHELTERS**

- 13-208-010 Definitions.**
- 13-208-020 Compliance with assembly unit provisions.**
- 13-208-030 Not-for-profit.**
- 13-208-040 Limited stay.**
- 13-208-050 Operator's duty to limit stay.**
- 13-208-060 Medical care.**
- 13-208-070 Building classifications.**
- 13-208-080 Staff.**
- 13-208-090 Maximum number of occupants.**
- 13-208-100 Evacuation diagram to be posted.**
- 13-208-110 Sleeping area separations.**
- 13-208-120 Smoking materials.**
- 13-208-130 Smoke detectors.**
- 13-208-140 Temporary shelters prohibited in certain types of buildings.**
- 13-208-150 Mixed occupancy building classification.**
- 13-208-160 Standard fire extinguishers.**
- 13-208-170 Sanitary requirements.**
- 13-208-180 Ventilation requirements.**
- 13-208-190 Planning requirements.**
- 13-208-200 Violation – Penalty.**

### **13-208-010 Definitions.**

Whenever used in this chapter, “temporary overnight shelter” shall mean a building, or portion thereof, in which sleeping accommodations are provided for no more than 12 hours per day, for three or more persons who are not related to the owner, operator, manager or other occupants thereof by blood or by marriage.

“Temporary overnight shelter” shall not include any hotel, hospital, nursing home, sheltered care home, home for the aged, or transitional shelter, single-family home, or two flat as those terms are defined in this Code.

(Prior code § 78.4-1; Added Coun. J. 12-22-83, p. 4214; Amend Coun. J. 10-15-87, p. 4811)

 **□13-208-020 Compliance with assembly unit provisions.**

Except as specifically provided in this chapter, every temporary overnight shelter shall comply with all the provisions of this Code applicable to Class A-2, multiple dwellings.

(Prior code § 78.4-2; Added Coun. J. 12-22-83, p. 4214; Amend Coun. J. 10-15-87, p. 4811)

 **□13-208-030 Not-for-profit.**

No person shall own, operate or manage a temporary overnight shelter except on a not-for-profit basis or without charge to residents thereof.

(Prior code § 78.4-3; Added Coun. J. 12-22-83, p. 4214)

 **□13-208-040 Limited stay.**

No person shall remain in any temporary overnight shelter for a period in excess of 12 consecutive hours.

(Prior code § 78.4-4; Added Coun. J. 12-22-83, p. 4214)

 **□13-208-050 Operator's duty to limit stay.**

No owner, operator or manager of a temporary overnight shelter shall allow any person to remain therein for a period in excess of 12 consecutive hours.

(Prior code § 78.4-5; Added Coun. J. 12-22-83, p. 4214)

 **□13-208-060 Medical care.**

It shall be unlawful for any person to provide, as part of the regular accommodations or services of any temporary overnight shelter, any medical care or treatment, nursing care or other health-related care. Nothing contained herein shall prohibit any person from obtaining emergency medical care or treatment for any occupant of such temporary overnight shelter in event of an emergency.

(Prior code § 78.4-6; Added Coun. J. 12-22-83, p. 4214)

 **□13-208-070 Building classifications.**

No person shall own, operate, manage or occupy a temporary overnight shelter in a building classified pursuant to Section [13-60-010](#) of this Code as construction Type IV. Notwithstanding any other provision of this Code, a temporary overnight shelter shall be a permitted occupancy in either the basement or the first floor, but not both, of a building classified pursuant to Section [13-60-010](#) of this Code as construction Type III, regardless of the height thereof.

(Prior code § 78.4-7; Added Coun. J. 12-22-83, p. 4214)

 **□13-208-080 Staff.**

Each temporary overnight shelter shall be staffed as follows:

(a) In a shelter with a capacity not in excess of 100 persons (excluding staff), at least one staff member on duty for each 20 occupants.

(b) In a shelter with a capacity in excess of 100 persons (excluding staff), at least six staff members on duty during operating hours.

(c) At least one staff member on duty must be awake at any time during operating hours.

(d) Each shelter must have one permanent staff person who has met the requirements of Section [15-4-760](#) of this Code. It shall be the responsibility of this staff person to insure that at least one person on duty during all hours of shelter operation carries out the duties prescribed in Section [15-4-830](#) of this Code.

(Prior code § 78.4-8; Added Coun. J. 12-22-83, p. 4214; Amend Coun. J. 10-15-87, p. 4811)

**☞ [13-208-090](#) Maximum number of occupants.**

The maximum number of occupants, including staff, permitted to remain on each floor of a temporary overnight shelter shall be computed by dividing the square footage of each floor area by 50; resulting fractions shall be disregarded.

(Prior code § 78.4-9; Added Coun. J. 12-22-83, p. 4214)

**☞ [13-208-100](#) Evacuation diagram to be posted.**

In each temporary overnight shelter a diagram shall be posted on each floor of a temporary overnight shelter, illustrating evacuation of the floor and of the shelter in event of an emergency. Such diagram shall measure no less than 20 inches square, and shall be posted in a place and manner where it will be readily visible to occupants.

(Prior code § 78.4-10; Added Coun. J. 12-22-83, p. 4214)

**☞ [13-208-110](#) Sleeping area separations.**

Separate sleeping areas shall be provided in each temporary overnight shelter for men, women and families.

(Prior code § 78.4-11; Added Coun. J. 12-22-83, p. 4214)

**☞ [13-208-120](#) Smoking materials.**

The owner, operator or manager of a temporary overnight shelter may allow the use of smoking materials therein, but only in an area separated from sleeping areas and under supervision of the staff of the shelter. No person shall use smoking materials in any sleeping area of a shelter.

(Prior code § 78.4-12; Added Coun. J. 12-22-83, p. 4214)

**☞ [13-208-130](#) Smoke detectors.**

Approved smoke detectors, as described in Section [13-64-150](#) of this Code, shall be installed and maintained in the manner designated in said chapter, in each temporary overnight shelter, as follows:



- (a) Within each sleeping area;
- (b) In each corridor, with the distance between smoke detectors not to exceed 40 feet;
- (c) At the uppermost ceiling of each stairwell and open shaft; and
- (d) In each room or area used for storage.

(Prior code § 78.4-13; Added Coun. J. 12-22-83, p. 4214)

 **□13-208-140 Temporary shelters prohibited in certain types of buildings.**

No temporary overnight shelter shall operate in any building of Type II or Type III construction having two or more stories and open stairwells.

(Prior code § 78.4-14; Amend Coun. J. 10-15-87, p. 4811)

 **□13-208-150 Mixed occupancy building classification.**

If a temporary overnight shelter is operated in a building classified as a mixed occupancy in accordance with Section [13-56-240](#) of this Code, the shelter shall be separated from each adjoining occupancy in the manner prescribed in Section [13-56-280](#), except that separations between a shelter and any occupancies classified as C-1, C-2, C-3, E or F may be reduced to one hour; openings in such separations shall be protected by doors, frames, and closers of at least Class B, as described in Section [15-12-110](#) of this Code. Provisions of Section [13-64-020](#) (c) of this Code shall not apply to temporary overnight shelters.

(Prior code § 78.4-16; Added Coun. J. 12-22-83, p. 4214; Amend Coun. J. 10-15-87, p. 4811)

 **□13-208-160 Standard fire extinguishers.**

Standard fire extinguishers shall be installed and maintained in each temporary overnight shelter as required by Chapter [15-16](#) of this Code.

(Prior code § 78.4-17; Added Coun. J. 12-22-83, p. 4214)

 **□13-208-170 Sanitary requirements.**

Each temporary overnight shelter shall provide a minimum of one water closet for each 15 persons or fraction thereof of its maximum capacity (including staff), but in no event less than one water closet. If a shelter has a capacity of 30 or more occupants (excluding staff), at least one bathtub or shower shall be provided. Except as otherwise stated herein, temporary overnight shelters shall be subject to the sanitation requirements established by Sections 13-168-1720\* to 13-168-1850\* of this Code.

(Prior code § 78.4-18; Added Coun. J. 12-22-83, p. 4214)

\* **Editor's note** – Coun. J. 3-28-01, p. 55444, § 1, repealed Ch. [13-168](#), which pertained to plumbing provisions.

 **□13-208-180 Ventilation requirements.**

The sleeping areas of each temporary overnight shelter shall meet the ventilation requirements for sleeping stall rooms, established by Section 13-176-070, Table 13-176-070A\*, of this Code.

(Prior code § 78.4-19; Added Coun. J. 12-22-83, p. 4214)

\* **Editor's note** – Coun. J. 7-9-03, p. 3609, § 1, repealed Ch. [13-176](#), which pertained to ventilation.

#### **[13-208-190](#) Planning requirements.**

Every temporary overnight shelter shall comply with the following planning requirements:

(a) *Ceiling Heights.* The minimum ceiling height within sleeping quarters of a temporary overnight shelter shall be eight feet, with beams and/or furred spaces constituting not more than 20 percent of the ceiling areas. Such beams and furred spaces may have a height of not less than seven feet.

(b) *Basement Rooms.* Sleeping quarters in temporary overnight shelters shall not be more than two feet below the building grade adjacent to such quarters, except that when such quarters are located in churches or other nonresidential structures they may have floors up to six feet below grade, provided such sleeping quarters have a direct outside exit, or an exit into an enclosed stairwell which has a direct outside exit.

(c) *Natural lighting.* Natural lighting requirements as described in Section [13-172-070](#) of this Code shall not be required for sleeping areas in temporary overnight shelters provided the provisions of Section [13-208-180](#) are met.

(Prior code § 78.4-20; Added Coun. J. 12-22-83, p. 4214; Amend Coun. J. 10-15-87, p. 4811; Amend Coun. J. 4-29-98, p. 66679, § 2)

#### **[13-208-200](#) Violation – Penalty.**

Any person who violates any provision of this chapter shall be fined not less than \$25.00 and not more than \$500.00 for each such violation. Each day that a violation hereof exists shall constitute a separate and distinct offense.

(Prior code § 78.4-21; Added Coun. J. 12-22-83, p. 4214; Amend Coun. J. 10-15-87, p. 4811)



DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

**MEMORANDUM**

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison Butler  
Commissioner  
Family and Support Services

**CC:** Samantha Fields  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 13, 2015

**Re:** Request for Information from Annual Appropriation Committee Hearing

**Ref ID:** 50-5 Letter to HHS

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The information attached is in response to questions posed at our department's hearing on October 8, 2015 to discuss the proposed 2016 budget.

Alderman Lopez asked for a copy of the joint letter with the Chicago Department of Public Health that was sent to the sent to United States Department of Health and Human Services regarding the influx of Puerto Rican nationals into the Chicago area.

As always, please let me know if you have any further questions.



DEPARTMENT OF PUBLIC HEALTH  
CITY OF CHICAGO

August 19, 2015

Captain Jim Lando, MD, MPH, FACPM  
Regional Health Administrator, Region 5  
Department of Health and Human Services  
233 N. Michigan Avenue, Suite 1300  
Chicago, IL 60601

Dear Captain Lando,

In response to recent reports that residents of Puerto Rico seeking treatment services for injection drug use were being sent to Chicago, the City of Chicago has convened a taskforce to understand the healthcare and housing needs of this vulnerable population. The taskforce is convened by the Mayor's Office and includes representatives for the City's Health, Family and Support Services, and Buildings departments.

After much discussion, the City of Chicago believes that we need to engage the Department of Health and Human Services for assistance with two items.

1. The City of Chicago would like to partner with HHS to ensure that the individuals from Puerto Rico are receiving adequate healthcare and housing services while in Chicago. By leveraging our collective resources, we believe that a comprehensive service package can be created that will provide these individuals with housing, medical care, and substance abuse treatment services.

The City believes that replicating the model that HHS used in Southern Indiana to address the escalating rates of HIV-infection amongst injection drug users would be appropriate given these Puerto Ricans have similar needs: housing, employment, substance abuse treatment services, etc.

2. The City of Chicago would like to work with HHS to understand the referral relationship that the Puerto Rican government has developed with substance abuse treatment providers in Chicago. Unfortunately, we have been unsuccessful in obtaining information from public or private service providers in Puerto Rico about the nature of this referral arrangement and have had the same amount of luck obtaining any information for the supposed Chicago-based treatment providers.

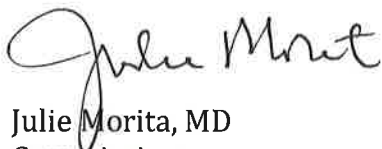
With support from HHS, we believe that we can make contacts within Puerto Rico that will help the City to better understand this arrangement and can, in turn, make

recommendations for how those seeking services can be provided with reputable, high quality care versus that which they are likely receiving now. And if federal funds are being used to send these Puerto Ricans to Chicago for nonexistent treatment services, we believe that HHS can intervene and ensure that Puerto Rican agencies are using funding appropriately.

In order to further discuss these two items in more detail, we would like to request a meeting with representatives from HHS in the immediate future. To schedule this meeting, please contact Ms. Maria Gallegos at (312) 747-9872 or [maria.gallegos@cityofchicago.org](mailto:maria.gallegos@cityofchicago.org). Ms. Gallegos will coordinate scheduling for City of Chicago staff participating in this meeting.

On behalf of the City of Chicago, we welcome the opportunity to meet with you to discuss our concerns and develop a coordinated response to this issue. Please feel free to contact either of us directly if you would like more information about this request.

Sincerely,



Julie Morita, MD  
Commissioner  
Department of Public Health  
(312) 747-5443



Lisa Morrison Butler  
Commissioner  
Department of Family and Support Services  
(312) 743-0100



DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

**MEMORANDUM**

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison Butler  
Commissioner  
Family and Support Services

**CC:** Samantha Fields  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 13, 2015

**Re:** Request for Information from Annual Appropriation Committee Hearing

**Ref ID:** 50-6 24<sup>th</sup> Ward Programing

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The information below is in response to questions posed at our department's hearing on October 8, 2015 to discuss the proposed 2016 budget.

Alderman Scott asked what programs are available in the 24<sup>th</sup> ward including Ex-offender, Homeless, Youth, and Senior programs.

As always, please let me know if you have any further questions.



**DEPARTMENT OF FAMILY AND SUPPORT SERVICES**  
**CITY OF CHICAGO**

**Department of Family and Support Services 24th Ward Delegate Agency Programs and Sites**

<b>Agency</b>	<b>Division</b>	<b>Program Model</b>	<b>Address</b>
A Safe Haven Foundation	Homeless Services	Interim Housing	801 S Springfield
A Safe Haven Foundation	Homeless Services	Interim Housing	801 S Springfield
Alternative Schools Network	Workforce Services	Social Adjustment and Rehabilitation	1231 S Pulaski
Better Boys Foundation dba BBF family Services	Children Services	Child Care Only	1512 S Pulaski
Better Boys Foundation dba BBF family Services	Youth Services	Out of School Time Programming - Year Round	1512 S Pulaski
Board of Education City of Chicago	Children Services	Head Start	2128 S St Louis
Board of Education City of Chicago	Children Services	Head Start	3615 W 16th
Board of Education City of Chicago	Children Services	Head Start	3715 W Polk
Board of Education City of Chicago	Children Services	Head Start	1420 S Albany
Board of Education City of Chicago	Children Services	Head Start	3500 W Douglas
Board of Education City of Chicago	Children Services	Head Start	4216 W 19th
Board of Education City of Chicago	Children Services	Head Start	4055 W Arthington
Carole Robertson Center for Learning	Children Services	Early Head Start & Child Care Partnership	2929 W 19th
Carole Robertson Center for Learning	Children Services	Early Head Start	2929 W 19th
Carole Robertson Center for Learning	Children Services	Head Start	2929 W 19th
Carole Robertson Center for Learning	Children Services	Early Head Start & Child Care Partnership	3701 W Ogden
Carole Robertson Center for Learning	Children Services	Early Head Start	3701 W Ogden
Carole Robertson Center for Learning	Children Services	Head Start	3701 W Ogden
Carole Robertson Center for Learning	Youth Services	Out of School Time Programming - Year Round	2929 W 19th



**DEPARTMENT OF FAMILY AND SUPPORT SERVICES**  
**CITY OF CHICAGO**

Catholic Charities of the Archdiocese of Chicago	Children Services	Child Care Only	1449 S Keeler
Catholic Charities of the Archdiocese of Chicago	Children Services	Head Start	1449 S Keeler
Center for Economic Progress	Human Services Delivery	Tax Preparation Assistance	3555 W Ogden
Chicago Lawndale Amachi Mentoring Program	Youth Services	Mentoring	3508 W Ogden
Chicago Youth Centers	Children Services	Head Start	3415 W 13th
Chicago Youth Centers	Youth Services	CHA After School Program	3415 W 13th
Chicago Youth Centers	Youth Services	Out of School Time Programming - School Year Only	3415 W 13th
Chicago Youth Centers	Youth Services	Out of School Time Programming - Year Round	3415 W 13th
Chicago Youth Centers	Children Services	Early Head Start & Child Care Partnership	3430 W Roosevelt
Chicago Youth Centers	Children Services	Head Start	3430 W Roosevelt
Family Focus, Inc.	Youth Services	Out of School Time Programming - School Year Only	3517 W Arthington
Greater Chicago Food Depository	Human Services Delivery	Emergency Food Assistance for At-Risk Population	1838-46 S Kedzie
Greater Chicago Food Depository	Human Services Delivery	Emergency Food Assistance for At-Risk Population	1908 S Millard
Greater Chicago Food Depository	Human Services Delivery	Emergency Food Assistance for At-Risk Population	3147 W Douglas
Greater Chicago Food Depository	Human Services Delivery	Emergency Food Assistance for At-Risk Population	4220 W Roosevelt
Holy Family Ministries	Youth Services	Out of School Time Programming - Year Round	3415 W Arthington
Lawndale Christian Legal Center	Youth Services	Intensive Youth Services	1530 S Hamlin
Lawndale Christian Legal Center	Youth Services	RISE	1530 S Hamlin
Local Initiatives Support Corporation	Human Services Delivery	Digital Literacy Program	3726 W Flournoy
Local Initiatives Support Corporation	Workforce Services	Employment Preparation and Placement Program	3726 W Flournoy
Near West Side Community Development Corporation, Inc.	Homeless Services	Shelter Plus Care	1314 S Spaulding





**DEPARTMENT OF FAMILY AND SUPPORT SERVICES**  
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North Lawndale Employment Network	Workforce Services	Industry-Specific Training and Placement Program	3721 W Flournoy
North Lawndale Employment Network	Workforce Services	Employment Preparation and Placement Program	3721 W Flournoy
North Lawndale Employment Network	Workforce Services	Transitional Jobs Program	3721 W Flournoy
Primo Center for Women and Children	Homeless Services	Interim Housing	1609 S Homan
Primo Center for Women and Children	Homeless Services	Interim Housing	1609 S Homan
The Catholic Bishop of Chicago - St. Agatha	Youth Services	Out of School Time Programming - Year Round	3151 W Douglas
The Interfaith Housing Development Corporation of Chicago	Homeless Services	Permanent Supportive Housing	820 S Independence
The Salvation Army	Children Services	Early Head Start	4119 W 16th
The Salvation Army	Children Services	Child Care Only	4119 W 16th
Uhlich Children's Advantage Network dba UCAN	Youth Services	Behavioral Health Support (At-Risk Youth)	1615 S Christiana
Uhlich Children's Advantage Network dba UCAN	Youth Services	Greencorps Program	1111 S Homan
Y M C A of Metropolitan Chicago	Children Services	Early Head Start & Child Care Partnership	3449 W Arthington
Y M C A of Metropolitan Chicago	Children Services	Early Head Start	3449 W Arthington
Y M C A of Metropolitan Chicago	Children Services	Head Start	3449 W Arthington



DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

**MEMORANDUM**

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison Butler  
Commissioner  
Family and Support Services

**CC:** Samantha Fields  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 13, 2015

**Re:** Request for Information from Annual Appropriation Committee Hearing

**Ref ID:** 50-7 Child Care Testimony

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The information below is in response to questions posed at our department's hearing on October 8, 2015 to discuss the proposed 2016 budget.

Alderman Osterman asked for the testimony provided by Deputy Commissioner Vanessa Rich regarding child care services.

As always, please let me know if you have any further questions.



DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

**Testimony for the Department of Human Services**  
**October 7, 2015**

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The City of Chicago opposes the proposed amendments to 89 IAC 50; 39 III Reg 10072 (Child Care), which severely restricts access to child care subsidies and will have a negative impact on families and children in Chicago. The emergency rules already in place have begun to threaten the viability of the early care and education system that provides critical services to children of working parents. Making these rules permanent would be detrimental to the well-being of Chicago families. Already, since these rules have gone into effect, approximately 2,700 children have not been able to access adequate child care.

Mayor Rahm Emanuel has made an unprecedented commitment to early childhood education during his time in office thus far. Over the last 4 years, *he* has invested over \$45 million in early learning to expand access to high quality settings so children have the opportunity to start on the path to success. The city investment builds on the state early care and education infrastructure, ensuring that valuable programs are accessible to more children in need. The Emergency Rules put forth by the Department of Human Services threaten the effectiveness of those investments, as Chicago has had to back fill funding for child care services for children who aren't eligible under the temporary rules.

In addition, Chicago has made great strides to ensure that working families are earning a fair wage. The efforts to increase the minimum wage have ensured that families are paid adequately for hard work. The Emergency Rules put in place by the Department have undermined those efforts, restricting child care eligibility for families so dramatically that many families are forced to make the unthinkable choice between work and quality care for their children. This not only hurts our economy, it hurts the future that these young learners represent.

Thank you for the opportunity to speak on behalf of Chicago's families opposing the proposed permanent amendments to the Child Care eligibility rules.



DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

**MEMORANDUM**

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison Butler  
Commissioner  
Family and Support Services

**CC:** Samantha Fields  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 13, 2015

**Re:** Request for Information from Annual Appropriation Committee Hearing

**Ref ID:** 50-8 Village Aging Project

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The information below is in response to questions posed at our department's hearing on October 8, 2015 to discuss the proposed 2016 budget.

Alderman Osterman asked for information on the department's INTERdependent Collaborative Villages initiative.

As always, please let me know if you have any further questions.



## **Introduction**

In July of 2012, Mayor Rahm Emanuel secured a place for Chicago in the World Health Organization (WHO) Global Network of Age-Friendly Cities. The Mayor appointed the Department of Family and Support Services (DFSS) to lead the Age-Friendly Chicago Plan. DFSS worked with the Buehler Center on Health, Aging and Society to assess the needs of older adults and determine the most effective way to enhance the quality of life for aging Chicago residents.

## **Description**

The overwhelming conclusion of the Age-Friendly Chicago needs assessment, is that seniors want to age in place, in their own homes, in their communities. We are initiating a pilot beginning in the Englewood Senior Satellite Center, shortly followed by the Austin Senior Satellite Center, and Pilsen Senior Satellite Center and incrementally all 21 Senior Centers, to create Village INTERdependent Collaboratives (VICs) to identify, bring resources to and reintegrate isolated seniors back into their communities thereby reducing their risk.

The VIC pilot is patterned after the village model successful in affluent neighborhoods such as Lincoln Park, Streeterville and Hyde Park, however, it differs in that there is no fee for seniors to become members. It creates an infrastructure of community partners to build a safety net around older residents who are aging in place and reintegrates them back into the community once they are stabilized with city services. Salvation Army will train a collaboration of churches and community organizations to form volunteer networks to shop, provide snow shoveling/yard work, and simple home repairs. The Salvation Army will conduct all background checks and trainings.

## **Mission**

Our mission is to support older persons to live independently in their own communities and homes for as long as possible, to ensure that those who reside in institutions are treated with dignity and care and to ensure that older adults have access to full and accurate information to participate in their communities.

## **Partners**

DFSS – Area Agency on Aging, Catholic Charities, Salvation Army, Chicago Department of Public Health, the Chicago Fire Department and community organizations and churches.

## **More Information**

[http://www.cityofchicago.org/city/en/depts/fss/supp\\_info/age-friendly-chicago.html](http://www.cityofchicago.org/city/en/depts/fss/supp_info/age-friendly-chicago.html)



DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

**MEMORANDUM**

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison Butler  
Commissioner  
Family and Support Services

**CC:** Samantha Fields  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 13, 2015

**Re:** Request for Information from Annual Appropriation Committee Hearing

**Ref ID:** 50-9 Workforce Programs

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The information below is in response to questions posed at our department's hearing on October 8, 2015 to discuss the proposed 2016 budget.

Alderman Moore asked how many men in the 17th Ward received Workforce outreach and what the results of that outreach were. Listed below is the data as of September 30, 2015.

As always, please let me know if you have any further questions.

Delegate Agency	Program Name	Service Site	Target Population Served	Enrolled	Placed
Catholic Bishop Of Chicago - St. Sabina	Employment Preparation and Placement Program	7909 S Racine Avenue	Low Income / Low Skilled	50	18
Employment & Employer Services	Employment Preparation and Placement Program	844 W. 79th Street	Homeless	90	22
Employment & Employer Services	Transitional Job Program	845 W. 79th Street	Low Income / Low Skilled	38	11
Heartland Human Care Services, Inc.	Transitional Job Program	400 W. 76th Street	Ex-Offenders	30	19



DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

**MEMORANDUM**

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison Butler  
Commissioner  
Family and Support Services

**CC:** Samantha Fields  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 13, 2015

**Re:** Request for Information from Annual Appropriation Committee Hearing

**Ref ID:** 50-10 One Summer Chicago PLUS

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The information below is in response to questions posed at our department's hearing on October 8, 2015 to discuss the proposed 2016 budget.

Alderman David Moore asked how many youth from 17th ward received jobs from the One Summer Chicago Job Program.

573 youth received summer jobs, not including youth hired at the Park District.

As always, please let me know if you have any further questions.



DEPARTMENT OF FAMILY AND SUPPORT SERVICES  
CITY OF CHICAGO

**MEMORANDUM**

**To:** The Honorable Carrie M. Austin  
Chairman, Committee on the Budget and Government Operations

**From:** Lisa Morrison Butler  
Commissioner  
Family and Support Services

**CC:** Samantha Fields  
Mayor's Office of Legislative Counsel and Government Affairs

**Date:** October 13, 2015

**Re:** Request for Information from Annual Appropriation Committee Hearing

**Ref ID:** Manager to FTE Ratio

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The information below is in response to questions posed at our department's hearing on October 8, 2015 to discuss the proposed 2016 budget.

Alderman Arena asked to be provided the following information for the department's manager to staff ratio from 2013 to 2016.

2016 - 12 to 1  
2015 - 9 to 1  
2014 - 7 to 1  
2013 - 8 to 1

As always, please let me know if you have any further questions.