



DEPARTMENT OF INNOVATION AND TECHNOLOGY
CITY OF CHICAGO

MEMORANDUM

To: The Honorable Carrie M. Austin
Chairman, Committee on the Budget and Government Operations

From: Brenna M. Berman
Chief Information Officer
Department of Innovation & Technology

CC: Samantha Fields
Mayor's Office of Legislative Counsel and Government Affairs

Date: October 5, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

Ref ID: 06-01 GIS Reporting in Parks

The attached information is in response to questions posed at our department's hearing on September 29, 2015 to discuss the proposed 2016 budget.

Aldermen Hairston and Cappleman asked if it was possible to implement a GIS-grid based reporting system for 311 & 911 and how much that functionality would cost.

Under the current system, service requests that are submitted directly to the 311 system require a valid address in order to be processed. For service requests that come through third party applications such as See-Click-Fix, the GPS location from the user's phone is captured and submitted as the address of the request. The accuracy of the location captured is dependent on the GPS tool used by the third party developers. There are known accuracy issues related to these GPS tools, however, the City does not control what GPS tools the third party developers utilize, making implementing an improvement to the current situation extremely difficult.

As always, please let me know if you have any further questions.



DEPARTMENT OF INNOVATION AND TECHNOLOGY
CITY OF CHICAGO

MEMORANDUM

To: The Honorable Carrie M. Austin
Chairman, Committee on the Budget and Government Operations

From: Brenna M. Berman
Chief Information Officer
Department of Innovation & Technology

CC: Samantha Fields
Mayor's Office of Legislative Counsel and Government Affairs

Date: October 5, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

Ref ID: 06-02 Ward Superintendents Swiping

The attached information is in response to questions posed at our department's hearing on September 29, 2015 to discuss the proposed 2016 budget.

Alderman Hairston asked if it was possible to develop an interface so that ward superintendents can swipe into biometric hand scanners at city locations other than their assigned ward offices.

It is not necessary to develop a technical solution to allow Ward Superintendents to swipe at locations other than their assigned ward office. Assignment to specific biometric hand scanners is managed by the Department of Finance, Division of Payroll Management. The Department of Streets and Sanitation can work with the Department of Finance to request any changes to specific assignment of biometric hand scanners.

As always, please let me know if you have any further questions.



DEPARTMENT OF INNOVATION AND TECHNOLOGY
CITY OF CHICAGO

MEMORANDUM

To: The Honorable Carrie M. Austin
Chairman, Committee on the Budget and Government Operations

From: Brenna M. Berman
Chief Information Officer
Department of Innovation & Technology

CC: Samantha Fields
Mayor's Office of Legislative Counsel and Government Affairs

Date: October 5, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

Ref ID: 06-03 Application Support Vendors

The attached information is in response to questions posed at our department's hearing on September 29, 2015 to discuss the proposed 2016 budget.

Alderman Cochran asked for a breakdown of application support vendors, their scope of work, purchase order numbers, and their payments. The payments are based on the period from September 2014 to September 2015.

Vendor	Purchase Order Number	Scope	Payments	Target Market Vendor
Infor Public Sector	16761	Maintenance/Support Hansen 8	\$3,111,784.26	No, but full participation
Catalyst Consulting	20098	Application Development/Support Aviation and e-plan	\$1,543,784.00	Yes
Clarity Partners	20099	Application Development/Support City Clerk	\$4,403,139.50	Yes
Electronic Knowledge Interchange, Inc.	20100	Application Development/Support Web Environment	\$2,939,770.00	Yes
Senryo, Inc.	20108	Application Development/Support	\$817,225.60	Yes

Vendor	Purchase Order Number	Scope	Payments	Target Market Vendor
		CDOT		
Adsystem	20935	Development/Support of Enterprise Case Management System	\$2,455,984.42	No, but full participation
SDI Solutions, Inc.	23687	Maintenance/Support of Water Management Customer Service Billing & Information System (Banner)	\$3,651,001.64	No, but full participation
Computer Aid Inc.	26835	Consolidated Application Support for Enterprise Applications (FMPS, CHIPPS)	\$6,134,235.04	No, but full participation
Palantir Technologies	29527	Maintenance/Support of Gotham Software	\$500,000.00	No
Motorola FKA Suncoast	T26138	Maintenance/Support of 311 System	\$1,975,606.55	No, but full participation

As always, please let me know if you have any further questions.



DEPARTMENT OF INNOVATION AND TECHNOLOGY
CITY OF CHICAGO

MEMORANDUM

To: The Honorable Carrie M. Austin
Chairman, Committee on the Budget and Government Operations

From: Brenna M. Berman
Chief Information Officer
Department of Innovation & Technology

CC: Samantha Fields
Mayor's Office of Legislative Counsel and Government Affairs

Date: October 5, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

Ref ID: 06-04 Professional Services Historical Breakdown

The attached information is in response to questions posed at our department's hearing on September 29, 2015 to discuss the proposed 2016 budget.

Alderman D. Moore asked for a breakdown of 0138 and 0140 by vendor and services for the past 3 years, from 2013 to 2015. That information can be found in the attached spreadsheet: DoIT_0138_014_Account Breakdown.

As always, please let me know if you have any further questions.

Department of Innovation and Technology
Breakdown of 0138, 0140, and 0149 Accounts

Funding Year	Account Description	Budgeted Amount	Justification	Vendor
2013	0138-Prof Serv-IT Maint	\$240,000.00	A/V Hardware and & Tech support	Unisys
2013	0138-Prof Serv-IT Maint	\$1,025,000.00	Network & Server maintenance	Unisys
2013	0138-Prof Serv-IT Maint	\$282,000.00	Annual internet access & web content filtering	State of Illinois
2013	0138-Prof Serv-IT Maint	\$200.00	Survey Monkey	Survey Monkey
2013	0138-Prof Serv-IT Maint	\$55,000.00	LCPTracker annual maintenance & support	Systems Solutions, Inc.
2013	0138-Prof Serv-IT Maint	\$62,888.00	Annual fee for 24x7 Oracle DBA support coverage	Oracle America
2013	0138-Prof Serv-IT Maint	\$1,173,910.00	Customer service call center support	NTT Data
2013	0138-Prof Serv-IT Maint	\$1,790,000.00	IRIS annual support	NTT Data
2013	0138-Prof Serv-IT Maint	\$1,278,000.00	Annual hosting for electronic medical records billing	Cerner Corporation
2013	0138-Prof Serv-IT Maint	\$27,420.00	CSR web intake hosting	Motorola
2013	0138-Prof Serv-IT Maint	\$93,300.00	Annual ASP fees for chiTEXT hosting & annual license fees	Motorola
2013	0138-Prof Serv-IT Maint	\$112,800.00	Annual ASP fees for chiTEXT hosting & annual license fees	Motorola
2013	0138-Prof Serv-IT Maint	\$115,000.00	Remote off-hours on-call DBA support	Oracle America
2013	0138-Prof Serv-IT Maint	\$52,000.00	Citywide desktop software technical assistance	Systems Solutions, Inc.
2013	0138-Prof Serv-IT Maint	\$124,000.00	Remote support for Filenet P8 software environment	Systems Solutions, Inc.
	0138-Prof Serv-IT Maint Total	\$6,431,518.00		
2014	0138-Prof Serv-IT Maint	\$240,000.00	A/V Hardware and & Tech support	Unisys
2014	0138-Prof Serv-IT Maint	\$1,025,000.00	Network & Server maintenance	Unisys
2014	0138-Prof Serv-IT Maint	\$282,000.00	Annual internet access & web content filtering	State of Illinois
2014	0138-Prof Serv-IT Maint	\$200.00	Survey Monkey	Survey Monkey
2014	0138-Prof Serv-IT Maint	\$55,000.00	LCPTracker annual maintenance & support	Systems Solutions, Inc.
2014	0138-Prof Serv-IT Maint	\$200,000.00	DoB's Elevators AIC system	Infor Public Sector, Inc.
2014	0138-Prof Serv-IT Maint	\$62,888.00	Annual fee for 24x7 Oracle DBA support coverage	Oracle America
2014	0138-Prof Serv-IT Maint	\$1,173,910.00	Customer service call center support	NTT Data
2014	0138-Prof Serv-IT Maint	\$1,790,000.00	IRIS annual support	NTT Data
2014	0138-Prof Serv-IT Maint	\$1,278,000.00	Annual hosting for electronic medical records billing	Cerner Corporation
2014	0138-Prof Serv-IT Maint	\$27,420.00	CSR web intake hosting	Motorola
2014	0138-Prof Serv-IT Maint	\$93,300.00	Annual ASP fees for chiTEXT hosting & annual license fees	Motorola
2014	0138-Prof Serv-IT Maint	\$112,800.00	Annual ASP fees for chiTEXT hosting & annual license fees	Motorola
2014	0138-Prof Serv-IT Maint	\$115,000.00	Remote off-hours on-call DBA support	Oracle America
2014	0138-Prof Serv-IT Maint	\$52,000.00	Citywide desktop software technical assistance	Systems Solutions, Inc.
2014	0138-Prof Serv-IT Maint	\$124,000.00	Remote support for Filenet P8 software environment	Systems Solutions, Inc.
	0138-Prof Serv-IT Maint Total	\$6,631,518.00		
2014	0140-Prof & Technical Services	\$250,000.00	Bloomberg/IDT Project Planning	TBD
	0140-Prof & Technical Services Total	\$250,000.00		
2015	0138-Prof Serv-IT Maint	\$240,000.00	A/V Hardware and & Tech support	Unisys
2015	0138-Prof Serv-IT Maint	\$1,025,000.00	Network & Server maintenance	Unisys
2015	0138-Prof Serv-IT Maint	\$91,900.00	Annual IBM Remote Support Administration (RSA)	CDW-G
2015	0138-Prof Serv-IT Maint	\$95,183.00	Redundant internet access	AT&T
2015	0138-Prof Serv-IT Maint	\$103,836.00	Annual internet access & web content filtering	State of Illinois
2015	0138-Prof Serv-IT Maint	\$46,265.00	Audit Support-PCI	TBD
2015	0138-Prof Serv-IT Maint	\$77,877.00	LCPTracker annual maintenance & support	CDW-G
2015	0138-Prof Serv-IT Maint	\$381,000.00	Eplan application support	Computer Aid, Inc. (CAI)
2015	0138-Prof Serv-IT Maint	\$3,380,526.00	IRIS/ARMS/Cashiering application support	Computer Aid, Inc. (CAI)
2015	0138-Prof Serv-IT Maint	\$750,000.00	Annual hosting for electronic medical records billing	Adsystem
2015	0138-Prof Serv-IT Maint	\$300,000.00	ECM Maintenance and support for CDPH	Adsystem
2015	0138-Prof Serv-IT Maint	\$25,501.00	CSR web intake hosting	Motorola
2015	0138-Prof Serv-IT Maint	\$104,904.00	Annual ASP fees for Cityworks	Motorola
2015	0138-Prof Serv-IT Maint	\$125,550.00	Annual ASP fees for chiTEXT hosting & annual license fees	Motorola
2015	0138-Prof Serv-IT Maint	\$106,950.00	Remote off-hours on-call DBA support	Motorola
2015	0138-Prof Serv-IT Maint	\$50,220.00	Annual ASP fees for hosting Connected Bits Application servers	Motorola
2015	0138-Prof Serv-IT Maint	\$556,348.00	Traffic Services support and maintenance	Motorola
	0138-Prof Serv-IT Maint Total	\$7,461,060.00		
2015	0140-Prof & Technical Services	\$173,060.00	Oracle Compliance Fee	Oracle America
2015	0140-Prof & Technical Services	\$216,325.00	Bloomberg/IDT Project Planning	TBD
	0140-Prof & Technical Services Total	\$389,385.00		



DEPARTMENT OF INNOVATION AND TECHNOLOGY
CITY OF CHICAGO

MEMORANDUM

To: The Honorable Carrie M. Austin
Chairman, Committee on the Budget and Government Operations

From: Brenna M. Berman
Chief Information Officer
Department of Innovation & Technology

CC: Samantha Fields
Mayor's Office of Legislative Counsel and Government Affairs

Date: October 5, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

Ref ID: 06-05 Construction Permits

The attached information is in response to questions posed at our department's hearing on September 29, 2015 to discuss the proposed 2016 budget.

Alderman Hairston asked if Wards can have access to detailed information about construction permits.

All Right-of-Way use permits are available on the City's OpenData Portal at <https://data.cityofchicago.org/Transportation/Public-Right-of-Way-Use-Permits/hwmb-iu8j>

The list includes permit number, type, description, company, address, location details, effective and expiration date, status information and GPS coordinates.

As always, please let me know if you have any further questions.