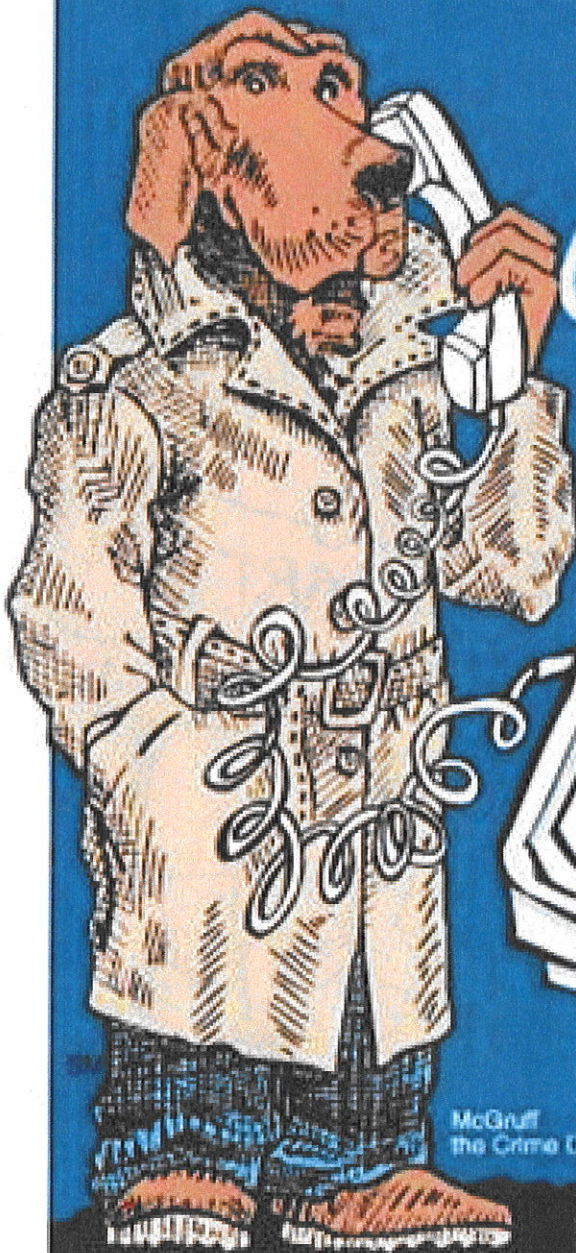


TELEPHONING FOR

# HELP

Call **9-1-1**



McGruff  
the Crime Dog®



McGruff's  
Nephew Scruffs



**ACTIVITY  
COLORING  
BOOK**

Hello, kids! 9-1-1 is a special emergency phone number that sends help to wherever you are.

The most important role you can play is to prevent emergencies from happening in the first place.

Here are 5 important ways to play it safe:



**1** Never play with matches or lighters.



**2** Always wear your bike helmet when riding your bike.



**3** Always buckle your seatbelt.



**4** Always use the "Buddy System."



**5** Have your parents check all smoke alarms.



Can You Think of 3 More Ways To Play it Safe?

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

Dial 9-1-1 only in emergencies where people might be seriously hurt—like fires, crimes, injuries or sickness.

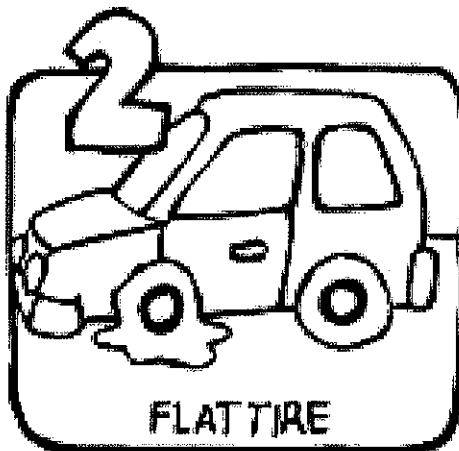


Talk over your answers with an adult.



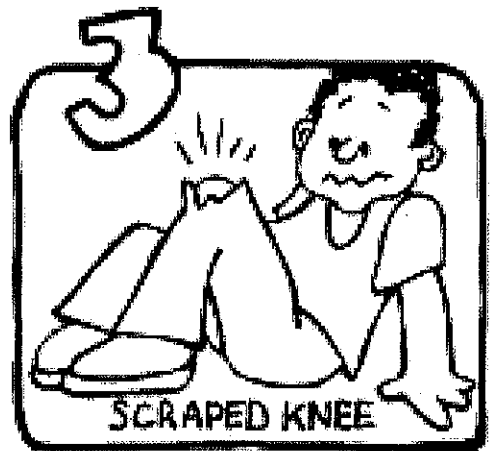
BURGLARY

YES  NO



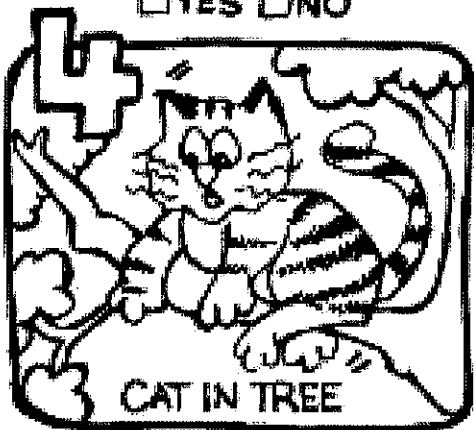
FLAT TIRE

YES  NO



SCRAPED KNEE

YES  NO



CAT IN TREE

YES  NO



BAD INJURY

YES  NO



POISON SWALLOWED

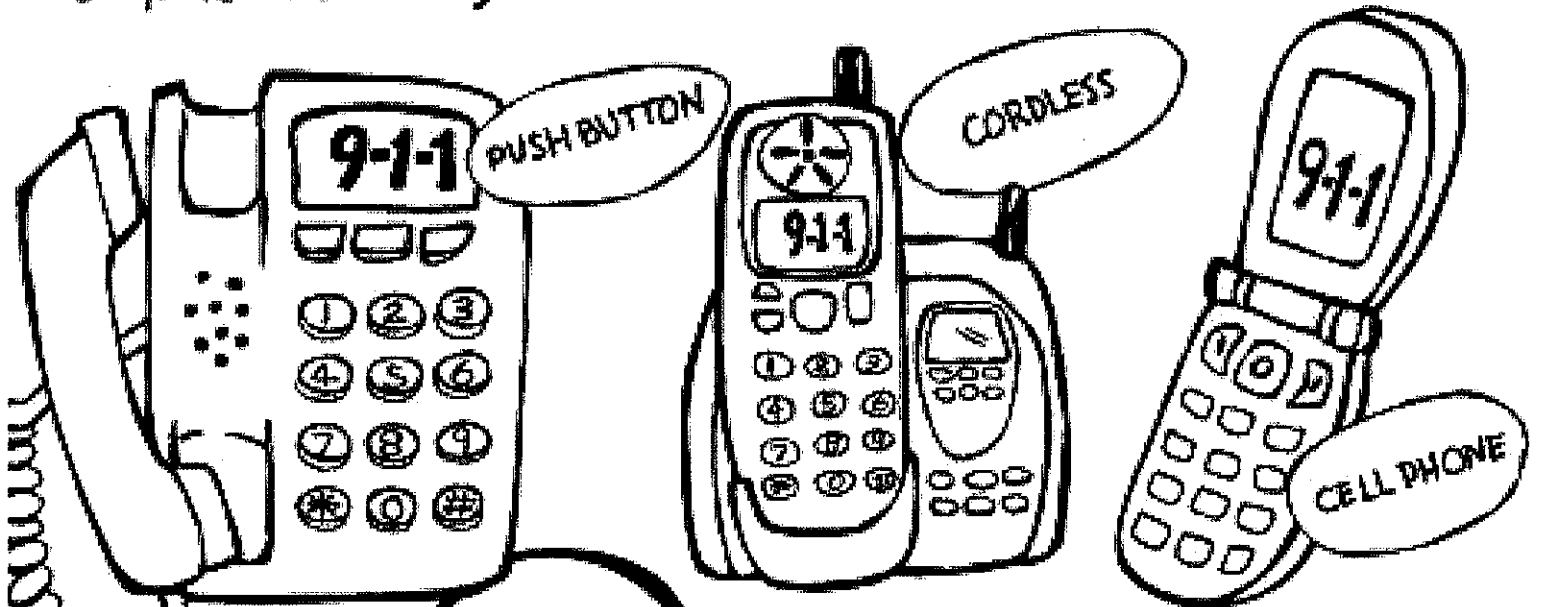
YES  NO

CHECK  YES OR  NO  
BELOW EACH PICTURE.

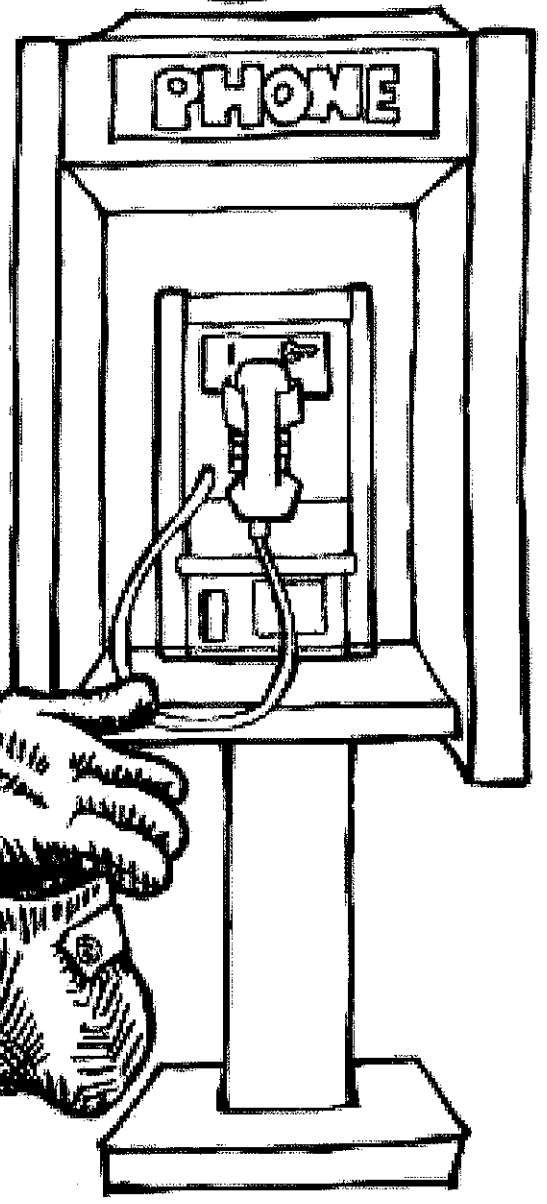


Is this a **9-1-1**  
**EMERGENCY?**

Know how to call for help. There are three types of phones. Do you know how to use them all?



Remember- you don't need money to call 9-1-1 from a pay phone. If there is an emergency, just pick up the phone and dial.



SM

The grown-ups who come to help when you call 9-1-1 might look like this:

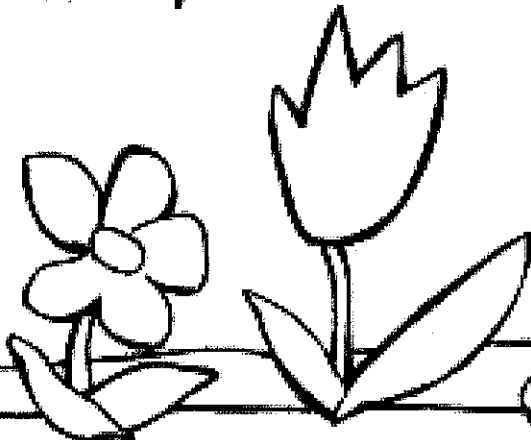




# Fill in the Blanks

## 9-1-1 Game

1. 9-1-1 means \_\_\_\_\_ is on the way.
2. Take a bite out of \_\_\_\_\_.
3. Always buckle your \_\_\_\_\_.
4. There are three types of phones - push button, cordless and \_\_\_\_\_.
5. Only call 9-1-1 if there is a true \_\_\_\_\_.
6. Paramedics, Law Enforcement Officers and Firefighters are all part of the 9-1-1 \_\_\_\_\_.
7. To prevent fires, never play with \_\_\_\_\_.
8. Never travel alone. Always use the Buddy \_\_\_\_\_.



# EMERGENCY PHONE NUMBERS

**EMERGENCY..... 9-1-1**

Police/Sheriff \_\_\_\_\_ Fire \_\_\_\_\_

Doctor \_\_\_\_\_ Parents \_\_\_\_\_

Ambulance \_\_\_\_\_ Neighbor \_\_\_\_\_

Poison Control \_\_\_\_\_ Other \_\_\_\_\_

CUT ALONG  
DOTTED LINE



Have your parents fill in the information above. Clip and put next to telephone.

**TAKE A BITE OUT OF  
CRIME®**



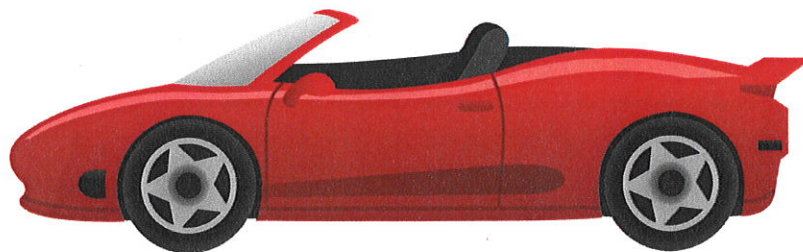
Here are some examples you can use to help friends and neighbors think about how to describe a suspicious person. Have them look briefly at the picture and then try to remember as much about it as they can.

SEX	RACE	AGE	HEIGHT	WEIGHT	WEAPON TYPE
-----	------	-----	--------	--------	-------------

HAIR
FACE
TATTOOS
COMPLEXION
SCARS/MARKS



HAT (color,type)
COAT
SHIRT
BRANDS
PANTS



AUTO LICENSE, MAKE, COLOR	DIRECTION OF ESCAPE
---------------------------	---------------------





# 9-1-1



## DO NOT BE THE CHILD WHO CRIED WOLF!

PRANK CALLS are any calls to 9-1-1 which are for FUN or there is NO REAL EMERGENCY. This is a very serious problem that hurts everyone. Prank callers tie up phone lines and can prevent a person with a real emergency from receiving the closest available police car, **fire engine/truck** or **ambulance**. If someone pranks calls 9-1-1 and they get caught, that person can be **FINED UP TO \$1000.00!**

### TO USE 9-1-1 IN AN EMERGENCY:



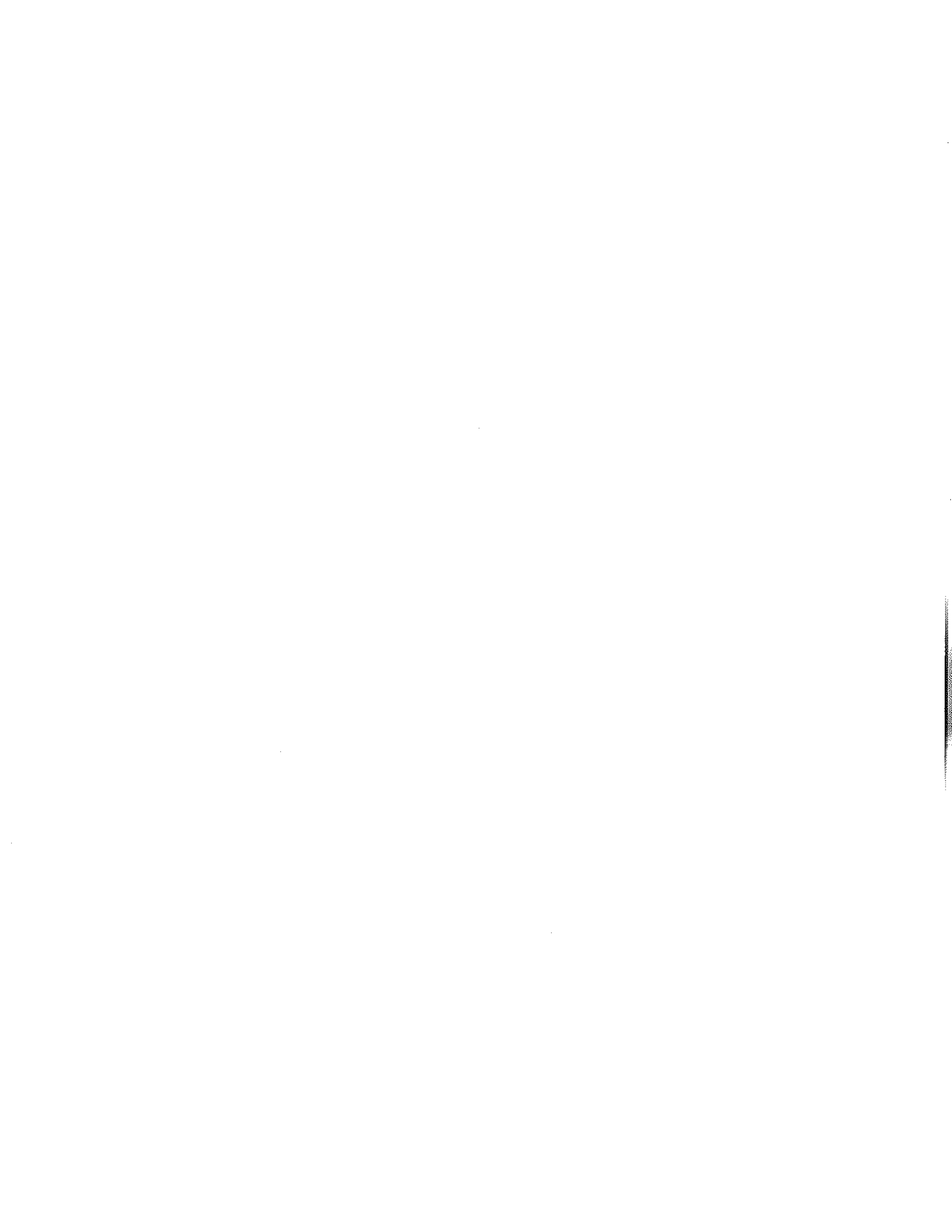
- [I] Dial 9-1-1.
- [I] I must LISTEN and be able to DESCRIBE WHAT IS HAPPENING. In some emergencies, I may be given INSTRUCTIONS. Therefore, it is very important that I am able to FOLLOW DIRECTIONS.
- [I] I must speak CLEARLY and SLOWLY. I must be CALM.
- [I] I must answer ALL QUESTIONS. I must know my MY ADDRESS, the FLOOR or APARTMENT NUMBER and the TYPE OF EMERGENCY I have. The more INFORMATION I can give, the better.
- [I] If I call 9-1-1 and need the POLICE, I will speak to ONE OPERATOR. I will speak to **TWO OPERATORS** if I need the **FIRE DEPARTMENT**.
- [I] This is important information that can save my life or the life of a friend or family member.

## CALL 9-1-1 ONLY FOR EMERGENCIES!



CITY OF CHICAGO

**EMC**  
EMERGENCY MANAGEMENT & COMMUNICATIONS



# 9-1-1

## MY 9-1-1 PROMISE

I, \_\_\_\_\_ will call 9-1-1 only in an **EMERGENCY**, such as a **FIRE**, when someone is **SICK** or **HURT** or if I need the **POLICE**.

I WILL NEVER CALL 9-1-1 FOR FUN! If I play on the telephone, someone who NEEDS HELP MAY NOT GET IT RIGHT AWAY!

If I am in **DANGER**, I will call \_\_\_\_\_!

## **TO USE 9-1-1 IN AN EMERGENCY:**

**E** Dial 9-1-1.

**E** The 9-1-1 operator will ask me QUESTIONS, I must:

- Be a good listener.
- Be able to describe what is happening.
- FOLLOW DIRECTIONS.

**E** I must speak CLEARLY and SLOWLY. I must be CALM.

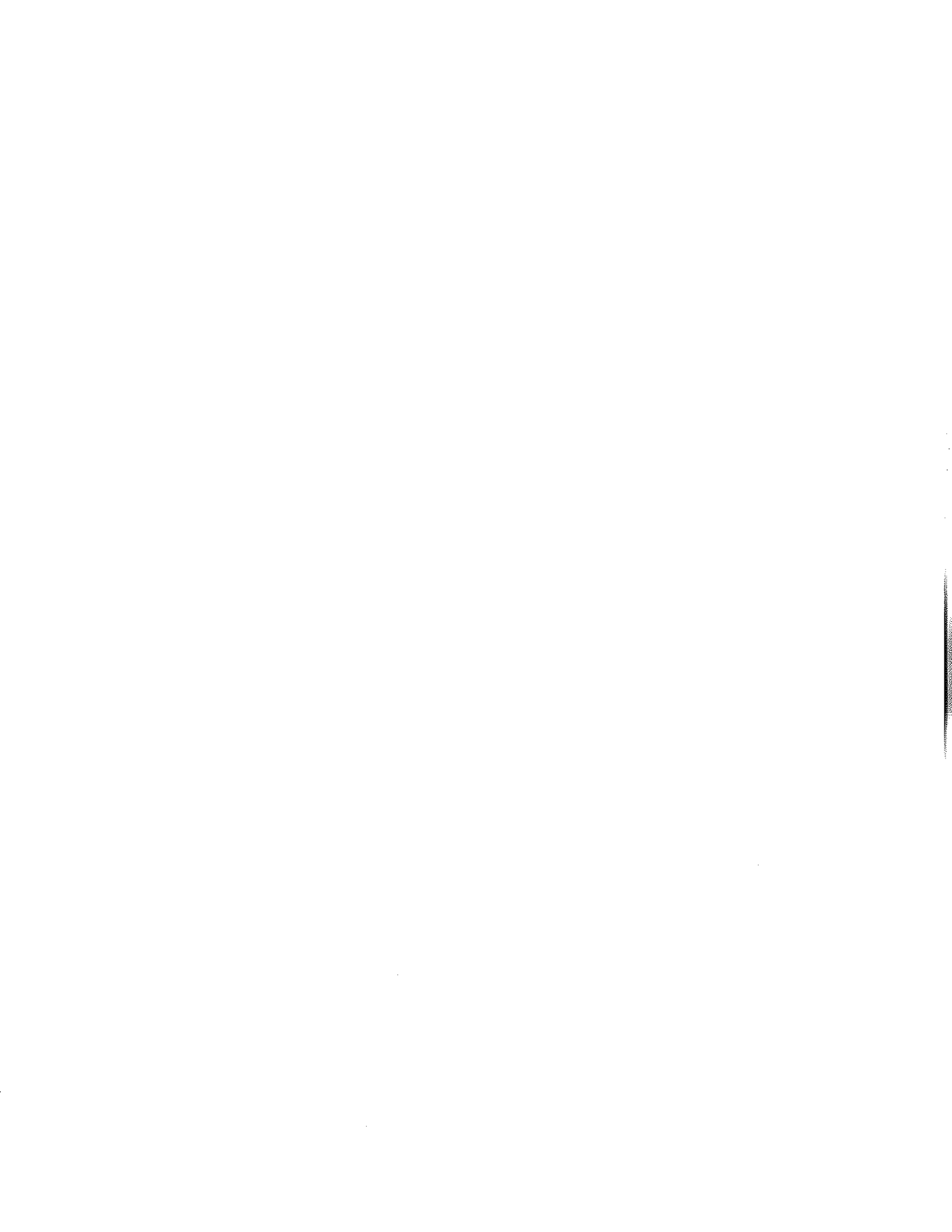
**E** I must know my ADDRESS, the FLOOR or APARTMENT NUMBER and my TELEPHONE NUMBER.

**E** If someone is **SICK** or **HURT**, I can help the person before the **AMBULANCE** gets there.

**E** If I call 9-1-1 and need the **POLICE**, I will speak to **1** person. If I call 9-1-1 and need the **FIREFIGHTERS** or the **AMBULANCE**, I will speak to **2** people.

## 9-1-1 IS EASY TO USE!





# 9-1-1



My Name is:

\_\_\_\_\_

(First Name)

\_\_\_\_\_

(Last Name)

My Address Is:



\_\_\_\_\_

(Number)

\_\_\_\_\_

(N,S,E or W)

\_\_\_\_\_

(Name of Street)

My Telephone Number is:



\_\_\_\_-\_\_\_\_-\_\_\_\_

(Area Code)

My Parent's Names are:



\_\_\_\_\_

(First Name)

\_\_\_\_\_

(Last Name)







## 911 for Kids

If an emergency should occur, you will need to get help fast. Dialing 911 on a telephone is the fastest way to get help for yourself or someone else.

The only time you should call 911 is when you or someone else is in danger or if you or someone else has been badly hurt. Never call 911 as a joke, on a dare, or because your puppy is lost.

If you have to call 911, a dispatcher will ask you some questions. Answer the dispatcher by speaking clearly and calmly. You have probably been taught not to give strangers your name, age, phone number or address. It is all right to give the 911 dispatcher this information. Be ready to tell the dispatcher what the emergency is, who is involved, where you are, and if you are safe. Stay on the phone with the dispatcher until they tell you it is okay for you to hang up.

Speak to a parent or other adult if you have questions about what an emergency is.

Fill in the bubble for the correct answer.

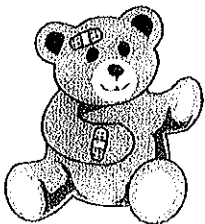
1. Should you call 911 if your house is on fire?  yes  no
2. Should you call 911 if someone is hurt and can't get up?  yes  no
3. Should you call 911 if you need a ride home from the skate park?  yes  no
4. Should you call 911 if you see a car accident?  yes  no
5. Should you call 911 if you have a flat tire and will be late for school?  yes  no
6. Should you call 911 if your friend dares you to?  yes  no
7. Should you call 911 if someone is turning blue or cannot breathe?  yes  no
8. Should you call 911 if someone has collapsed and is not responding?  yes  no
9. Should you call 911 if you see someone breaking into your house or another person's house?  yes  no
10. If your house is on fire, should you call 911 from a neighbor's house?  yes  no



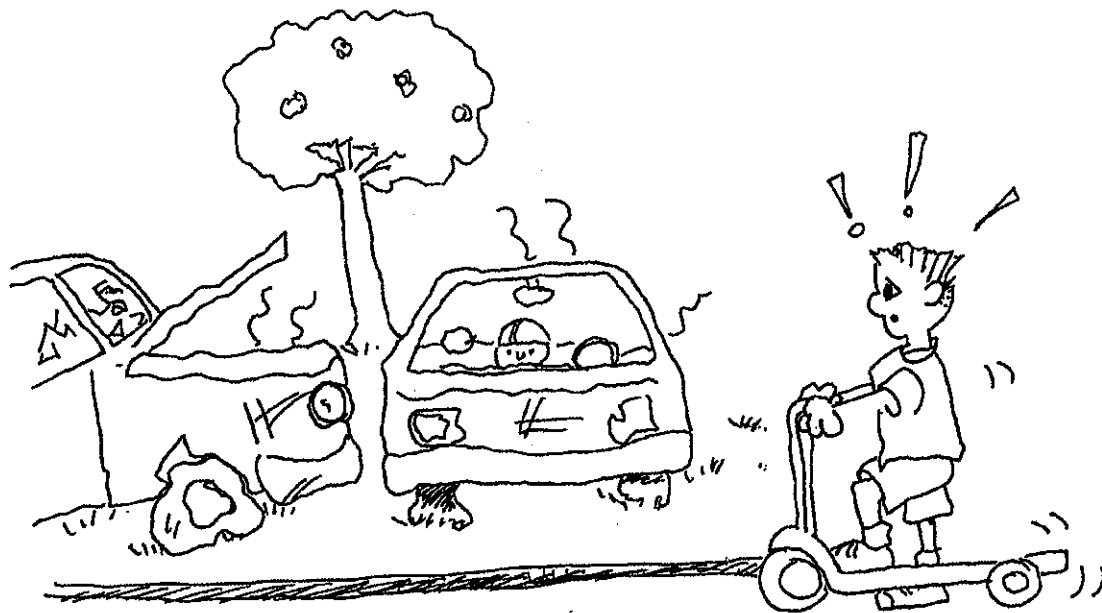
Emergency  
DIAL 911

# Remember!

## Call 911 *only* in an Emergency.



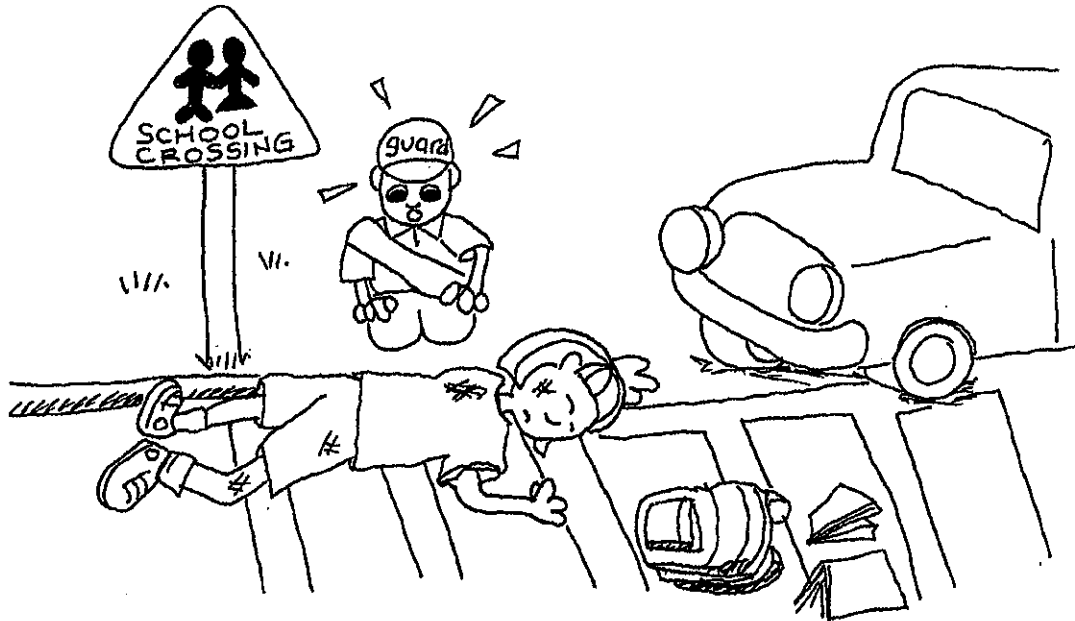
**If you see a car crash, call 911.**



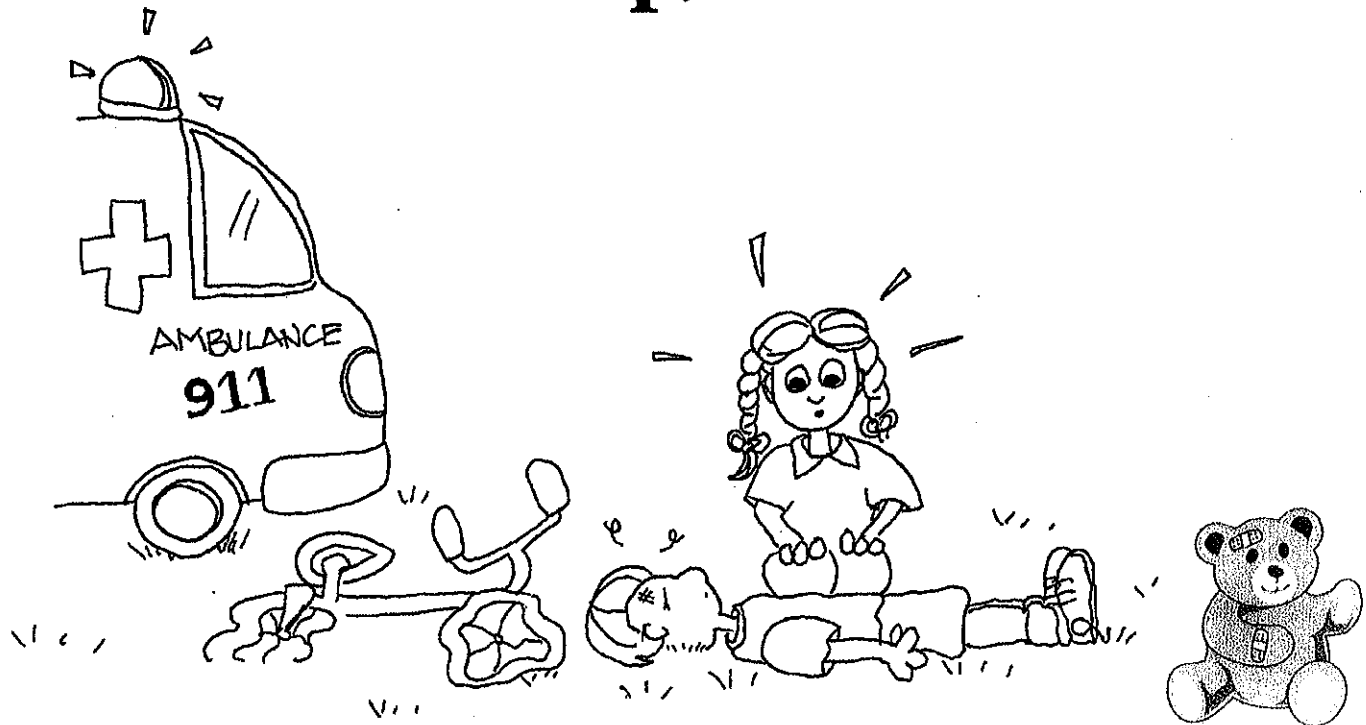
**If you see someone is choking  
or needs a doctor..call 911.**



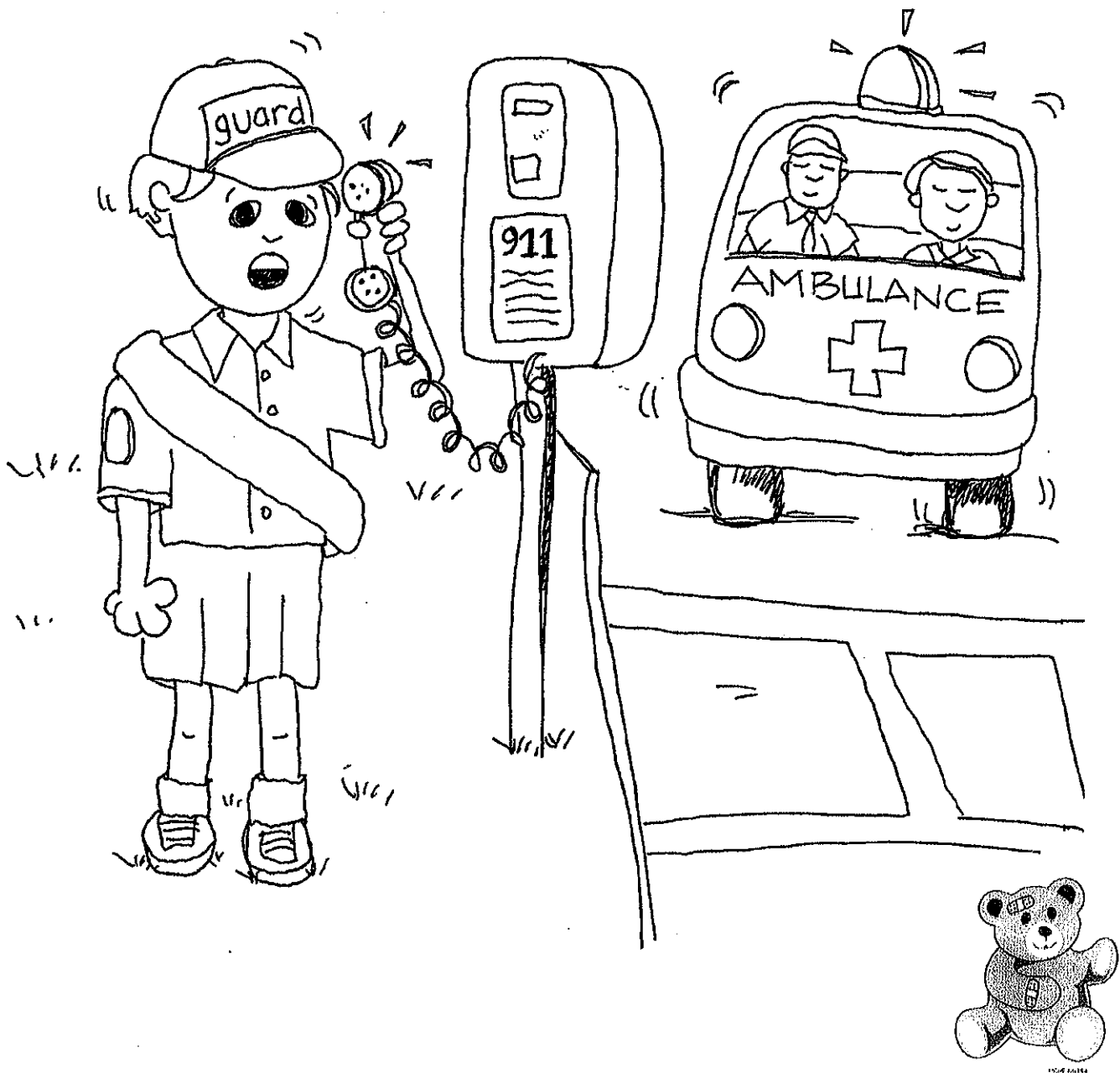
**If you see someone  
who is hurt, call 911.**



**If someone is in trouble  
and needs help, call 911.**

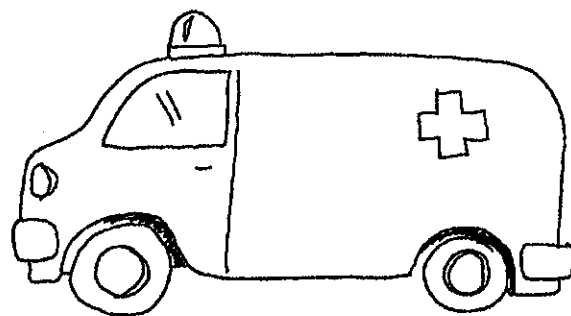


**After you call 911 and answer all the questions, the 911 operator will send help.**

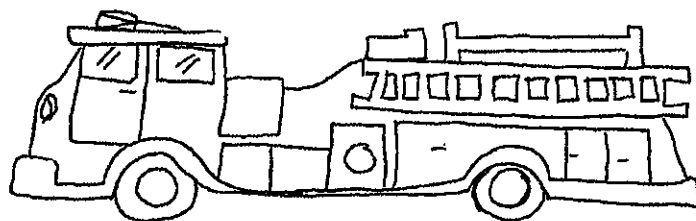


Match the 911 helpers by drawing a line to how they would come to help you.

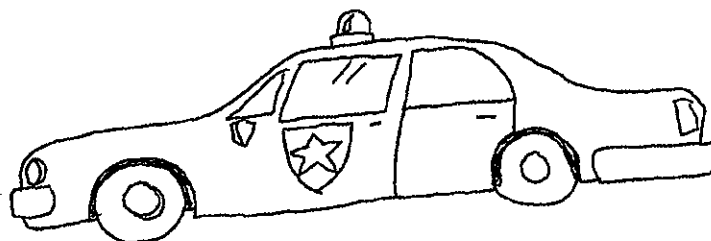
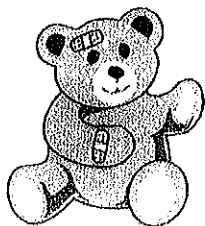
**Police Officer**



**Paramedic**

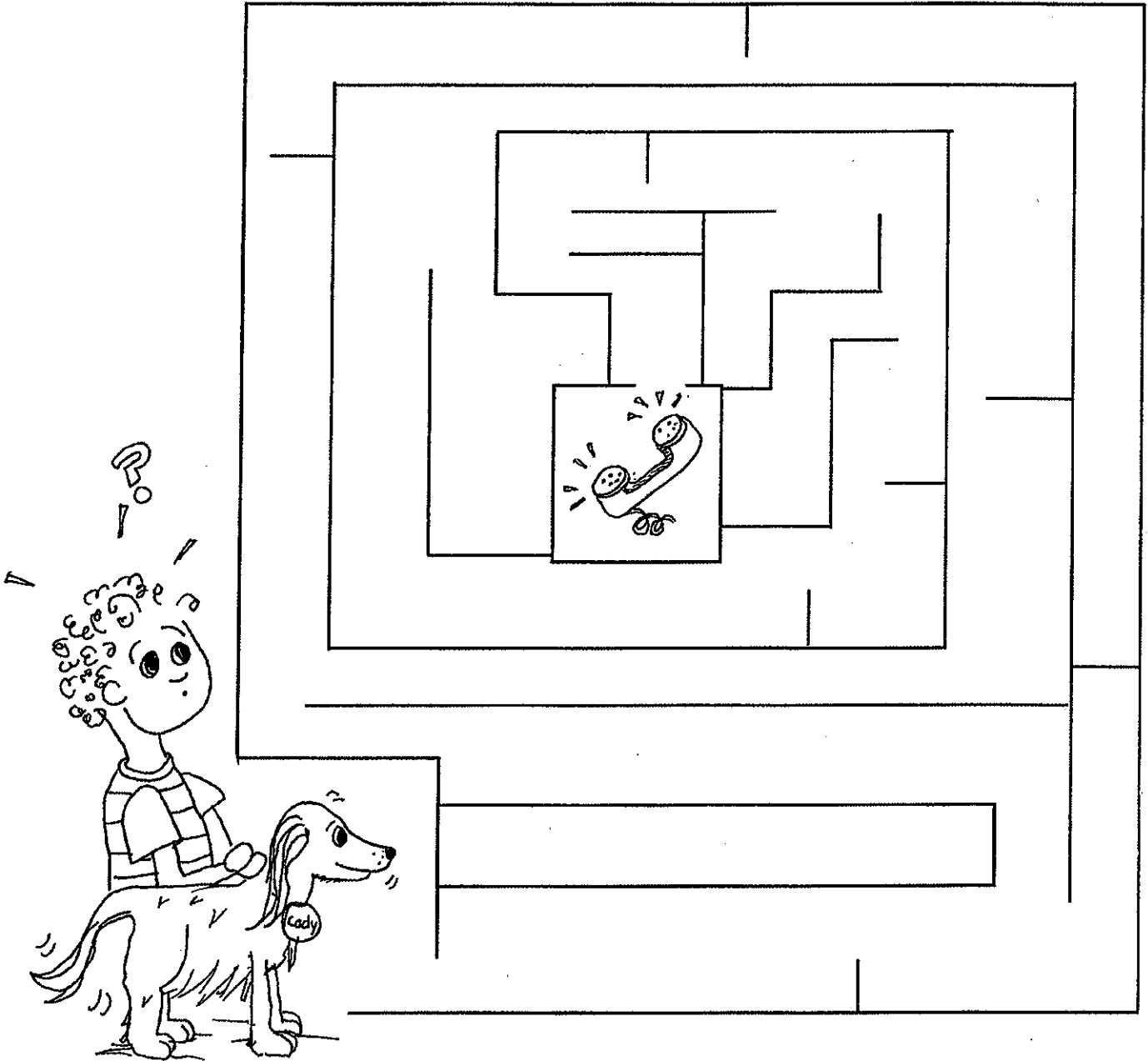


**Firefighter**



# Here's a puzzle for you to try!

Help this little boy and his dog Cody find the telephone.



For more information, call (708) 327-EMSC or visit our website at [www.luhs.org/EMSC](http://www.luhs.org/EMSC)

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