



City of Chicago

Business Affairs and Consumer Protection

PUBLIC VEHICLE INDUSTRY NOTICE

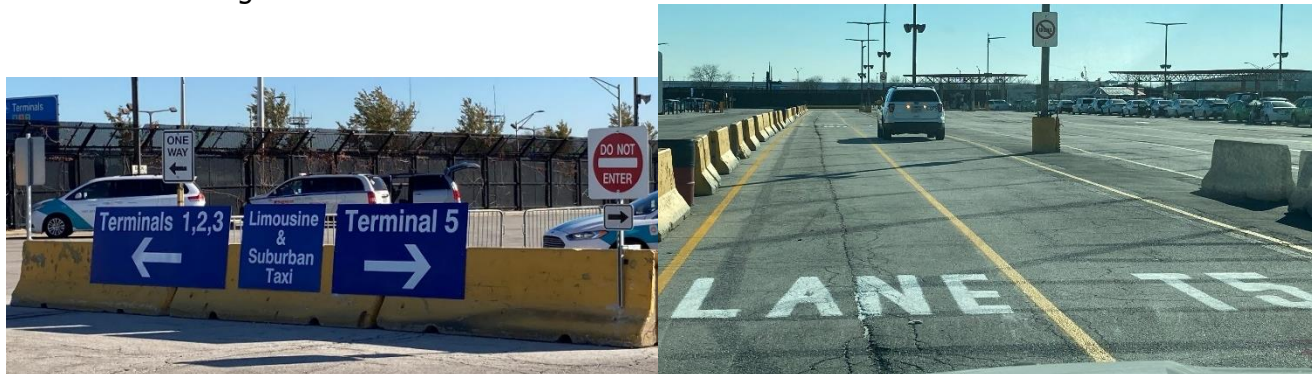
November 13, 2020

Notice No. 20-039

O'Hare Airport Ground Transportation Notice

Chicago Department of Aviation (CDA) at O'Hare Airport has recently reconfigured and painted stripe lines in Commercial Vehicle Holding Area (CVHA) affecting suburban taxi and livery service to all Terminals. These new procedures will be effective January 4, 2021.

- ▶ All Limos and Suburban Taxis going to T5 must now enter the lane labeled "Lane T5" from the north end of the CVHA (see photos 1 and 2).
- ▶ At the front of the line, all vehicles approach the new T5 dispenser based on green signal and present barcode stamp at scanner.
- ▶ Valid stamp will automatically issue terminal ticket. An invalid stamp requires presenting a new stamp.
- ▶ Take terminal ticket to open gate and follow arrows and proceed to Terminal 5. Terminal ticket will be collected from all cabs prior to loading customer – No valid ticket, no fare.
- ▶ Proceed out of the CVHA Lot by turning northbound back to Bessie Coleman Dr. to T5. Tickets will no longer be scanned at Terminal 5.



- ▶ All Limos going to T1, T2 and T3 must now enter the lanes labeled "Terminals 1,2,3" from the north end of the CVHA (see photo 1). All Limos going to T1, T2 and T3 should no longer enter the terminal roadway via the booths at Access Point or Commercial Road.
- ▶ At the front of the line, approach any terminal dispenser and present barcode stamp at scanner (your vehicle license plate will automatically be read).
- ▶ Valid stamp will automatically issue terminal ticket. An invalid stamp requires presenting a new stamp.
- ▶ Take terminal ticket to open gate and proceed to appropriate Terminal. Terminal ticket must be presented upon demand – dwell time is monitored by CDA/CPD.

Thank you for your attention to these new procedures.

- ▶ Interested in trying to resolve your ANOV remotely instead of having an in-person hearing? Email the ANOV# to BACP-AdministrativeHearings@CityofChicago.org
- ▶ For questions, comments, or to join the Business Affairs and Consumer Protection-Public Vehicle Operations (BACPPV) e-mail list to receive industry notices and other news, send an email to BACPPV@cityofchicago.org.
- ▶ Rules and Regulations governing City of Chicago licensed public vehicles and public chauffeurs are available at chicago.gov/bacp.
- ▶ The Municipal Code of Chicago is available at www.amlegal.com.

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