



2010 Oral Health Services Standards and Performance Measures

Framing statement:

The standards presume that ALL the services indicated below are documented. The population included is described only once in indicators, the numerators and denominators follow from the indicators.

Standard	Indicator	Numerator	Denominator	Exclusion	Benchmarks	Notes
<p>Health history</p> <p>Definition: Full medical status information from medical provider, including documentation of HIV/AIDS status, medications, stage of illness, and psychosocial assessment documentation of primary care provider, allergies, tobacco and substance use, current medications for new patients as well as oral health history</p>	Percent of oral health services patients with documented HIV infection within the measurement year who have a health history recorded by a licensed dental health provider (DDS/DMD or RDH), reviewed within one year of the visits.	Number of oral health services patients who had an oral health visit within the measurement year and who have a health history completed (for new patients) or updated (for existing patients) at least annually within the measurement year, and updated at each visit, or as information changes.	Number of oral health services patients who had an oral health visit within the measurement year.	Patients who present for emergency visits only.	Criteria: 100% Benchmark: FY 2006 EMA Median: 74%	
<p>Oral examination (Intra- and extra-oral examination)</p> <p>Definition includes:</p> <ul style="list-style-type: none"> - Diagnostic x-rays as determined by oral health care provider, - Comprehensive head and neck exam, - Dental caries examination and risk assessment - Soft tissue examination including palpation of all soft tissue - Periodontal exam and risk assessment - Oral cancer screening - Occlusion - Status of mucosa (buccal, labial, lingual, palatal) - Patency of saliva ducts, adequacy of saliva <p>Extra-oral: - TMJ, cervical adenopathy, facial lesions, neuro-muscular evaluation.</p>	Percent of oral health services patients with HIV infection who have an intra- and extra-oral examination by a licensed oral health provider within the year of treatment during the measurement year.	Number of oral health services patients who had an oral health visit and/or an intra- and extra-oral examination within a year of the treatment	Number of oral health services patients who had an oral health visit within the measurement year.	Emergency Visits	Dental caries examination: FY 2006 EMA Median: 49% Soft tissue examination: FY 2006 EMA Median: 28% Extra oral examination: FY 2006 EMA Median: 14% Periodontal Oral cancer	Those with electronic dental records CPT codes reflect service provision

* All standards refer to client chart review except as noted

NOTE: the standards are specific to the category of oral health services. See "cross-cutting" standards for category wide standards and indicators.



<p>Patient education</p> <p>Definition: Oral patient education includes oral hygiene instruction, caries prevention, prevention of periodontal disease and tobacco cessation, dietary considerations and prevention of periodontal diseases, as well as oral habits, such as tongue chewing, smokeless tobacco use</p>	<p>Percent of oral health services patients with HIV infection provided oral patient education within the measurement year.</p>	<p>Number of oral health services patients who received oral patient education from an oral health or other health provider within the measurement year.</p>	<p>Number of oral health services patients who had an oral health visit within the measurement year.</p>	<p>Emergency visits</p>	<p>EMA baselines: Patient education: oral hygiene instruction FY 2006 EMA Median: 10%</p> <p>Patient education: smoking cessation: FY 2006 EMA Median: 8%</p>	<p>Those with electronic dental records CPT codes reflect service provision</p>
<p>Treatment plan</p> <p>Patients with HIV infection who had more than one oral health visit in the measurement year will have a treatment plan, developed and/or updated at least once a year</p> <p>Definition: Includes required and optional (elective) procedures, alternate treatment plans and recommended sequence of treatment procedures, referral substance abuse counseling for tobacco cessation</p>	<p>Number of oral health services patients with HIV infection who had more than one oral health and who have a treatment plan, developed and/or updated at least once within a year of treatment date within the measurement year.</p>	<p>Number of oral health services patients who had an oral health visit and who have a treatment plan developed and/or updated at least once in the within the measurement year.</p>	<p>Number of oral health services patients who had a non-emergency oral health visit within the measurement year.</p>	<p>Emergency visits</p>	<p>Regional Baseline: Treatment plan: FY 2006 EMA Median: 80%</p> <p>Treatment plan update: FY 2006 EMA Median: 14%</p> <p>Client signature on treatment plan: FY 2006 EMA Median: 0%</p>	<p>Those with electronic dental records CPT codes reflect service provision</p>
<p>Primary care provider medication communication</p>	<p>Percent of oral health services patients whose dentist prescribed medication and have documentation of communication with the patient's primary care provider within the measurement year</p>	<p>Number of oral health services patients whose dentist prescribed medication and have documentation of communication with the patient's primary care provider within the measurement year</p>	<p>Number of oral health services patients who had an oral health visit within the measurement year.</p>		<p>EMA baseline: FY 2006 EMA Median: 0%</p>	

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