CITY OF CHICAGO DEPARTMENT OF PROCUREMENT SERVICES ROOM 403, CITY HALL, 121 N. LA SALLE ST.

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JUSTIFICATION FOR NON-COMPETITIVE PROCUREMENT

COMPLETE THIS SECTION IF NEW CONTRAC	
For contract(s) in this request, answer applicable questions in each of	of the 4 major subject areas below in accordance with the <u>Instructions for</u>
<u>Preparation of Non-Competitive Procurement Form on the reverse s</u>	ide.
Request that negotiations be conducted only with AT\$ T	for the product and/or services described herein.
	erson or Firm)
This is a request for (One-Time Contractor Requisition #	, copy attached) or Term Agreement or
Delegate Agency (Check one). If Delegate Agency, this reque	
	-Assigned Specification No
(Hogian Name)	-Assigned Connact No.
COMPLETE THIS SECTION IF AMENDMENT C	R MODIFICATION TO CONTRACT
	of services, etc., its relationship to the original contract and the specific reasons
	amount and/or expiration date with this change, as applicable. Attach copy of all
supporting documents. Request approval for a contract amendment	or modification to the following:
Contract #: T27025	Company or Agency Name:
Specification #: <u>B49()2022</u> Mod. #:(Attach List,	Contract or Program Description:
Mod. #:(Attach List,	if multiple)
A	Δ
Amy Gudaeon 2-3790	Amybudgen OEMC 6/12/06 Signature Department
Originator Name Telephone	Signature Department Date
Indicate SEE ATTACHED in each box below if additional space ne	eded:
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() PROCUREMENT HISTORY	
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please see attached.	
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PARTMENT HEAD DATE	BOARD CHAIRPERSON DATE
OR DESIGNEE	

DPS PROJECT CHECKLIST

For DPS	S Use Only
Date Received	
Date Returned	
Date Accepted	
CA/CN's Name	

IMPORTANT: PLEASE READ AND FOLLOW THE INSTRUCTIONS FOR COMPLETING THE PROJECT CHECKLIST AND CONTACT THE APPROPRIATE UNIT MANAGER IF YOU HAVE ANY FURTHER QUESTIONS. ALL INFORMATION SHOULD BE COMPLETED, ATTACH ALL REQUIRED MATERIALS AND SUBMIT FOR HANDLING TO THE DEPARTMENT OF PROCUREMENT SERVICES, ROOM 403, CITY HALL, 121 N. LASALLE STREET, CHICAGO, ILLINOIS 60602.

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GENERAL INFORMATION: Date: 6.12.06 REQ No.: 28132						Contact Person: Amy Gudgeon Tel: 2-3790 Fax: 6-8647 E-mail:agudgeon					
PO No.: (if known): Modification No.: (if known): Project Description: One year extension for the				sion for the		Tel: 6-923 Previous I	9 Fax: PO No.: (if	@cityofchicago.org Argiropolous E-mail: @cityofchicago.org known):			
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CONTR	ACT TE		18.2007- 17.2008	Request	ed Term	(number o	f months)	: 12 months			

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CITY OF CHICAGO PURCHASE REQUISITION

Copy (Department)

REQUISITION TOTAL:

0.00

 DELIVER TO:
 REQUISITION: 28132

 058- OEC1411
 PAGE: 1

 1411 W. MADISON
 DEPARTMENT: 58 - OFFICE OF EMERGENCY COMMUNICA PREPARER: Amy R Gudgeon NEEDED: APPROVED: 6/13/2006

REQUISITION DESCRIPTION

One Year Extension and Vendor Limit Increase on SBC/AT&T S911 telephony maintenance SPECIFICATION NUMBER: 47963

COMMODITY INFORMATION

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CITY OF CHICAGO PURCHASE REQUISITION

Copy (Department)

DELIVER TO:

058- OEC1411 1411 W. MADISON Chicago, IL 60607 REQUISITION: 28132

PAGE: 1

DEPARTMENT: 58 - OFFICE OF EMERGENCY COMMUNICA

PREPARER:

Amy R Gudgeon

NEEDED:

APPROVED: 6/6/2006

REQUISITION DESCRIPTION

One Year Extension and Vendor Limit Increase on SBC/AT&T S911 telephony maintenance SPECIFICATION NUMBER: 47963

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COMMODITY INFORMATION

LINE ITEM

1 72597

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UNIT COST

TOTAL COST

0.00

Telephone Maintenance

SUGGESTED VENDOR:

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PROJECT RPT CAT

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Amy R Gudgeon

GENRL FUTR

Dist. Amt.

00000 0000 LINE TOTAL:

0.00 **0.00**

REQUISITION TOTAL:

0.00



City of Chicago Richard M. Daley, Mayor

Office of Emergency Management and Communications

Andrew Velasquez III Executive Director

1411 West Madison Street Chicago, Illinois 60607 (312) 746-9111 (312) 746-9120 (FAX) http://www.cityofchicago.org June 12, 2006

Mr. Bo Humphrey
Department of Procurement Services
121 N. LaSalle Street, Suite 403
Chicago, Illinois 60602

SUBJECT: Sole Source Request

CONTRACT TYPE: Professional Services

CONTRACT TITLE: One-year extension on 9-1-1 telephony

services and maintenance

VENDOR: AT&T

ESTIMATED ANNUAL COST: \$3,300,000 per year

Dear Mr. Humphrey:

We respectfully submit this request to the Sole Source Review Board to allow OEMC to enter into a one-year extension with AT&T for maintenance support services and telephony for the City of Chicago's 9-1-1 system.

AT&T has provided the city with 9-1-1 telephony services and equipment since May 25, 1994. The services they provide are mission critical and necessary public safety functions, which are not available through other vendors. Additionally, OEMC has received a sole source approval in the past for this contract and is requesting additional approval to execute a time and vendor limit increase, until a new contract is fully negotiated.

In support of this request, please find the attached: (1) the Project Checklist; (2) Requisition # 28132; (3) the Justification for Non-Competitive Procurement form; and (4) a written justification for non-competitive procurement.

Please feel free to contact me directly at 2-3790 with any questions.

Sincerely,

Amy Gudgeon

Amy Gudgeon





ATTACHMENT OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATIONS JUSTIFICATION FOR NON-COMPETITIVE PROCUREMENT AT&T 9-1-1/3-1-1 Telephony system

PROCUREMENT HISTORY

AT&T Global Services (formerly SBC) has been the sole provider of 9-1-1 telephony services and equipment since May 25, 1994. The original agreement was was between the City of Chicago and SBC Global Communications. The original contract length was 10 years with subsequent platform enhancements occurring after the contract expiration that were not accepted until January 18, 1997. A 10 year letter of acceptance was granted with an expiration of January 18, 2007. SBC has since merged under the umbrella of AT&T, which is currently the sole sales and maintenance provider of monitoring and other equipment for the City's 9-1-1 network.

The basis of this sole source agreement is that AT&T is the only authorized vendor who can maintain and sell Central Office based 9-1-1 hardware and software for the 9-1-1 network. While there are other non-central office solutions available, no other equipment is compatible with the existing system. Due to the unique nature of this service requiring a Central Office based solution and the emergency nature of this situation which would leave the City's 911 Center at risk for failure, it is hoped that the competitive bid process may not be warranted due to the fact AT&T owns the franchise rights of all Central Offices and associated switching centers and services.

ESTIMATED COST

OEMC estimates a ceiling of \$3.3 million for a one-year extension, while a new agreement is being negotiated. This figure is based on past maintenance bills.

SCHEDULE REQUIREMENTS

The existing maintenance agreement ends on January 18, 2007. A delay of maintenance coverage will leave the City's 9-1-1 and 3-1-1 telephone systems vulnerable in the event of a telephony platform failure. This extension will allow for 24-hour maintenance coverage, while a new agreement is negotiated. It is imperative that we maintain a smooth flow of service as to prevent any interruptions in service.

EXCLUSIVE OR UNIQUE CAPABILITY

AT&T network technicians and its subcontractors have designed and maintained the OEMC 9-1-1 and 3-1-1 telephony systems for more than 10 years and have complete knowledge of its complicated design. AT&T provides exclusive support and diagnostic

tools for the legacy 9-1-1 switching and physical telephony equipment that is used throughout the network and system. AT&T also provides engineering design and support through a remote site as well as responds to the OEMC as required. AT&T and its subcontractor alone can only modify software code and hardware requirements of the provided system. This comprises 223-telephone positions as well associated switchgear.

Research has shown that the AT&T Global Services combined with its subcontractor Plan Equipment Incorporated (PEI) solution is the only proven Central Office (C.O.) based 9-1-1 solution on the market today. Additionally, research has strongly indicated that successful implementation of Central Office (CO) based solutions can only be performed by incumbent local exchange network providers. Therefore competitive bidding would not yield the City equal or superior proposals.

OEMC research quickly indicated that only one vendor exists for large, complex Central Office based 9-1-1 environments similar to that City of Chicago. That vendor is AT&T partnering with Plant Equipment Incorporated (PEI). PEI customers with similar (large, complex) central office based 9-1-1 solutions include:

Los Angeles, CA 2 sites – 160 positions

Austin, TX 60 positions
Baltimore, MD 35 positions
Howard County, MD 20 positions
Syracuse, NY 60 positions
Philadelphia, PA 100 positions

Additionally, PEI provided a more extensive list of large, complex customers, which included the following:

City of Los Angeles

Houston Emergency Communications

City of Las Vegas

City of Boston

City of Portland

MECA Indianapolis

Nashville Metro Emergency Services

City of Baltimore

Onondaga County Emergency Communications

City of San Diego

Anne Arundel County

City of Long Beach

Montgomery County

Chester County

Commonwealth of Massachusetts

California Highway Patrol

Los Angeles County Sheriffs Office

Pinellas County 9-1-1 District

Capital Area Planning Commission Shelby County Hillsborough County Massachusetts State Police

OEMC has performed due diligence in contacting customers on the reference list and found overwhelmingly positive results. The findings from these complex customers indicated that AT&T/PEI was responsive to customers, offers critical enhanced services, possesses available and redundant staff, maintains deep expertise in relevant technologies, provides reliable and scaleable solutions and possesses an excellent large project track record

Lastly, if AT&T maintains the network, there is no need to train new personnel. From a service level and security perspective, changing to another vendor could have adverse consequences. The on-site technicians are experts on the equipment and services used by the OEMC. Changing these service could potentially disrupt communications.

OTHER

Given the nature of the equipment, the City sets high standards for the vendor with respect to quality assurance and availability. We anticipate requiring all safeguards that are in the current contract to be in any future contract.

AT&T Global Services is very familiar with City of Chicago's MBE/WBE requirements and stated it is committed to increasing the business opportunities for minorities and women in the City. Due to the unique and proprietary capabilities of the 911 system proposed to the OEMC, AT&T Global Services requests to continue to provide indirect participation of the established MBE/WBE goal set forth by the City of Chicago.

JNCP	Form	Rev	

JUSTIFICATION FOR NON-COMPETITIVE PROCUREMENT

For contract(s) in this request, answer applicable questions in each of the Preparation of Non-Competitive Procurement Form on the reverse side.	4 major subject areas below in accordance with the Instructions for
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(Attach List) Pre-Assi (Program Name) Pre-Assi	gned Specification Nogned Contract No
COMPLETE THIS SECTION IF AMENDMENT OR M	ODIFICATION TO CONTRACT
Describe in detail the change in terms of dollars, time period, scope of ser	vices, etc., its relationship to the original contract and the specific reasons
for the change. Indicate both the original and the adjusted contract amous supporting documents. Request approval for a contract amendment or more supporting documents.	nt and/or expiration date with this change, as applicable. Attach copy of all odification to the following:
	npany or Agency Name:
Specification #: <u>B49612022</u> Cor Mod. #: (Attach List, if mo	ntract or Program Description:
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Amy Sudgeon 2-3790 A Originator Name Telephone	MWGUGKIN OEMC 412/04 Signature Department Date
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