

# PROJECT CHECKLIST

and the second	For CPAC Team Use Only
Date	Received
	Returned
Date	Accepted

IMPORTANT: PLEASE READ AND FOLLOW THE INSTRUCTIONS FOR COMPLETING
THE PROJECT CHECKLIST AND CONTACT THE APPROPRIATE TEAM LEADER IF YOU HAVE

ANY FURTHER QUESTIONS. ALL INFORMATION SHOULD BE COMPLETED, INCLUDING THE SUPPLEMENTAL CHECKLIST REQUIRED BY THE SPECIFIC CPAC TEAM. ATTACH ALL REQUIRED MATERIALS AND SUBMIT FOR HANDLING TO THE DEPARTMENT OF PROCUREMENT SERVICES. ROOM 403, CITY HALL, 121 N. LASALLE STREET, CHICAGO, ILLINOIS

ate: 3/9/06		C	ontact Person: Mari	nel Valdez			
D No. (Spec. R)	K, Project). : 45062		Contact Person: Maribel Valdez  Tel: 7-8828 Fax: 7-1031 E-mail:  Project Manager: Monica Ochoa				
Department:	#41 Health						
3ureau: Publi	c Information		Tel: 7-9691 F		E-mail:		
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FORMS	F-25* (add line items		F-10 *(special approval)	<del></del>	SRB**(Sole Source approval)		
	F-26* (new term agre	ement)	RX (one-shot requisition)OBM Authorization				
	F-27* (time extension	n)	_ APRF (all purpose reque	st form)			
	F-29* (change vendo	r timit)					
** Sole	e source requests must in	clude vendor quotes/p	roposal and MBE/WBE c	ompliance requirem	ents		
FUNDING							
City:	Corporate	Bond	Enterprise	Grant*	Other		
State:	IDOT/Transit	IDOT/Highwa	y	Grant*	Other		
Federal:	FHWA	FTA	FAA	X Grant*			
Funding Strips		95-0140-220140-					
* A tta	ch copy of applicable gra	unt agreement terms a	nd conditions language				
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TIME FRAM							

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#### CITY OF CHICAGO **PURCHASE REQUISITION**

Copy (Department)

**ELIVER TO:** 

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94855

041-4395 ADMIN

50 W WASHINGTON Chicago, IL 60601

**REQUISITION: 26248** 

PAGE:

**DEPARTMENT: 41 - DEPARTMENT OF HEALTH** 

PREPARER:

Maribel E Valdez

NEEDED:

APPROVED:

3/8/2006

150,000.00

**EQUISITION DESCRIPTION** 

ROFESSIONAL CONSULTING SERVICES FOR MEDICAL INTERPRETATION AND LANGUAGE EXAMS

PECIFICATION NUMBER: 45062

**OMMODITY INFORMATION** 

UOM **UNIT COST** QUANTITY TOTAL COST USD

TO PROVIDE MEDICAL INTERPRETATION, TRANSLATION AND LANGUAGE EXAMINATION

REQUESTED BY: SUGGESTED VENDOR: Maribel E Valdez

DIST FUND COST CTR APPR **ACCNT ACTV** PROJECT RPT CAT GENRL FUTR Dist. Amt. 1 005 0847 0413320 0140 220140 0000 00000000 05BZ80 00000 0000 0.00

LINE TOTAL:

0.00

**REQUISITION TOTAL:** 

0.00

0.00

0.00

### JUSTIFICATION FOR NON-COMPETITIVE PROCUREMENT

est that negotiations be conducted only with Elizabeth Colon/ Heartland Alliance's Cross Cultural Interpreting Services for the product and/or

## 1PLETE THIS SECTION IF NEW CONTRACT(S)

intract(s) in this request, answer applicable questions in each of the 4 major subjects areas below in accordance with the <u>Instructions for ration of Non-Competitive Procurement Form</u> on the reverse side.

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Monica Ochoa 7-9691 MACA HEALTH 1/2  Original Name Telephone Signature Department  cate SEE ATTACHED in each box below if additional space needed:	
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X) OTHER	
The Chicago Department of Public Health recognizes the need to provide public information material in several languages, and the need to	
ffectively outreach to diverse groups. By securing a contract with Heartland Alliance's Cross Cultural Interpreting Services, this goal can	ж
chieved.	
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PPROVED BY: 2-1806	
epartment Head Date Board Chairperson Date	
Or Designee	

## <u>Justification for Non-Competitive Procurement</u> Heartland Alliance's Cross Cultural Interpreting Services

#### **ATTACHMENT**

### PROCUREMENT HISTORY

The Chicago Department of Public Health's (CDPH) Bioterrorism and Emergency Preparedness program requires that we reach out to special populations, especially non-English speaking residents and recent immigrants. Services that would benefit the program in achieving this goal include translation services, medical interpreter training, cultural sensitivity training, and interpretation services. After researching agencies that could some of these services, we realized that no one agency provides all these services with the exception of Heartland Alliance's Cross Cultural Interpreting Services (CCIS). This is the first time CCIS has been approached to comprehensively provide these services for the Chicago Department of Public Health. Attempts were made to identify other agencies that could provide all these services. Two additional agencies were identified (Bridges for Language, Training, and Staffing and Daley College) but these only provided some of the services required. Their prices also exceeded that of CCIS. More importantly, CCIS was the only agency that would be able to issue certification for staff training. Unless another agency is incorporated/created, or the other identified agencies include the additional required services, CCIS is the only agency that can provide the services needed to accomplish the goals for this program.

#### ESTIMATED COST

\$150,000. This amount already has a designated funding source under the Bioterrorism and Emergency Preparedness grant from the Centers for Disease Control and Prevention. FY 1 (9/1/05 to 8/31/06) - \$45,000, FY2 (9/1/06 to 8/31/07) \$52,000, FY3 (9/1/07 to 8/31/08) \$53,000. The scheduled costs were based on the agencies negotiate fees for providing the above-mentioned services. Because no other CDPH or city department provides the services, this contract can potentially serve the needs of other programs looking to enhance services to special populations. Given the wide scope of services, we believe the negotiated budgeted amount is very reasonable and best suits the financial limitations of our program. The schedule of compensation is attached.

### EXCLUSIVE OR UNIQUE CAPABILITY

CCIS is a unique provider of comprehensive services to address the needs of hard to reach populations, especially in emergency situations. It is the first organization in Chicago to develop a clearinghouse for both training and assessing interpreters. CDPH would have access to 140 interpreters in 37 languages. CCIS is also the creator of the highly renowned interpretation education program, which has successfully trained over 1,000 students in the art and ethics of interpretation. It is the only agency that trains students as Certified Medical Interpreters. This certification is recognized by all hospitals and other healthcare settings in Chicago. CCIS has a success rate of 95% in assigning interpreters to health providers and is considered the premier interpretation service in Chicago. CCIS t is the only agency we found to be prepared to train staff and translate Emergency Preparedness terminology, critical to this program. It only employs translators accredited by the American Translation Association. It is the only agency that ensures that each document is worked on by 2 translators to ensure accuracy of terminology, meaning, and tone. All their services are conveniently available twenty-four hours a day, 7 days a week - another critical requirement for this program. Given the need for translation services, cultural competency training, medical interpretation training, and interpretation services, the Chicago Department of Public Health sees CCIS as a comprehensive service provider to meet existing critical public information and awareness needs.

# Schedule of Compensation Heartland Alliance's Cross Cultural Interpreting Services Date Contract Executed to August 31, 2008

Language assessment exam: oral and written. The exam will assess staff knowledge of interpreting as well as their fluency in their identified second language. The fee fir the language assessment is \$85.00 per person.

Medical Interpreting Training: The 40-hour medical interpreting training teaches CDPH bilingual staff the code of ethics of interpreters, modes of interpreting, the role of the interpreter, memory development, cultural and ethical dilemmas, cultural competency, etc., by certified instructors. Training per person is \$500.00.

**Translation Services**: Health education and marketing material will be translated to *at least* the following languages by certified translators: Spanish, Polish, Chinese Vietnamese, Urdu, Arabic, Cambodian, Bosnian, French, Cantonese, Russian, German, Hindu, Japanese, and Mandarin. A retainer of \$16,500 as been designated for translations for FY1. Translation fees vary depending on the translation project but a minimum fee of \$75.00 has bee set for each project.

Interpretation Services: CCIS will provide interpretation services by certified interpreters at CDPH determined sites for monolingual residents. The fee per hour is \$100 and \$5,000 has been identified for this service for FY1.

	FY1	FY2	FY3	Total
Language Assessments	\$ 3,500	\$ 2,000	\$ 2,000	\$ 7,500
Medical Interpreter Training	20,000	10,000	10,000	40,000
Translation Services	16,500	30,000	30,000	76,500
Interpretation Services	5,000	10,000	11,000	26,000
Total Costs	\$ 45,000	\$ 52,000	\$ 53,000	\$ 150,000

CCIS will be paid after a set of services has been rendered, for example, the translation of a brochure or the completion of assessment exams. CCIS will submit a voucher to the Comptrollers office after services have been rendered.

#### SCOPE OF SERVICES

# Contract between the Chicago Department of Public Health And Heartland's Cross-Cultural Interpreting Service (CCIS)

Contract Period: Date Contract Executed to August 31, 2008

Maximum Contract Amount: \$ 150,000

#### **PURPOSE:**

1) Administer a language assessment exam that assesses bilingual CDPH staff fluency in over 40 languages, 2) teach the code of ethics and techniques of interpreting to increase access to quality services for CDPH's Limited-English Proficient (LEP), and 3) provide translation services for CDPH health education and marketing materials, 4) Provide interpretation services at CDPH locations when requested.

#### **SCOPE OF SERVICES:**

Language assessment exam: oral and written. The exam will assess staff knowledge of interpreting as well as their fluency in their identified second language. The exams are graded by a language facilitator and a report is returned to CCIS with the results. A written report will be provided on each CDPH staff assessed as well as recommendations for participation in the medical interpreter training.

Medical Interpreting Training: The 40-hour medical interpreting training teaches CDPH bilingual staff the code of ethics of interpreters, modes of interpreting, the role of the interpreter, memory development, cultural and ethical dilemmas, cultural competency, etc, by a certified instructor. In addition, the CDPH staff will be engaged in role-play, group discussions and other activities. Upon completion of the training, a certificate is awarded, which is recognized by the American Interpreters Association.

**Translation Services**: Health education and marketing material will be translated to *at least* the following languages by certified translators: Spanish, Polish, Chinese Vietnamese, Urdu, Arabic, Cambodian, Bosnian, French, Cantonese, Russian, German, Hindu, Japanese, and Mandarin

**Interpretation Services:** CCIS will provide interpretation services at CDPH determined sites for monolingual residents.

### **Fact Sheet**

**SUMMARY** 

Heartland Health Outreach provides primary health care, mental health and addiction treatment services, and oral health care to homeless and low-income Chicagoans at various sites throughout the city and through street outreach.

ORGANIZATION Heartland Health Outreach is the health care partner of Heartland Alliance for Human Needs & Human Rights, a service-based human rights organization that provides housing, health care, human services, and human rights protections to more than 72,000 men, women, and children annually.

**PROGRAMS** 

Primary Care

Provides primary care at its community health center in Uptown and satellite sites in homeless shelters, soup kitchens, and drop-in centers, as well as through street outreach. Heartland Health Outreach works with other community health centers to provide health care, health education, and counseling to impoverished people throughout Chicago.

Mental Health Care and Addiction Treatment Services

With nationally known model programs, Heartland Health Outreach provides innovative and culturally appropriate mental health services to the most poor and vulnerable people in the city. Daytime drop-in centers, case management services, and residential programs help people stay out of mental hospitals and off the streets. Heartland Health Outreach also offers specialized mental health care to refugees.

Oral Health Care

Heartland Health Outreach provides dental services at five locations throughout the city to people with HIV, AIDS, or TB, as well as people who are homeless or very low-income.

Multicultural Services

Heartland Health Outreach trains providers locally and nationally to practice culturally appropriate health care.

STAFF AND VOLUNTEERS More than 250 staff with expertise in social work, counseling, education, and cultural integration together with more than 250 volunteers.

FUNDING

Funding is provided through city, state, and federal grants and contracts with contributions from individuals, civic groups, foundations, and corporations.

CONTACT

Bonnifer Ballard, Director of Communications, 312.660.1314



### **Fact Sheet**

SUMMARY

Heartland Alliance for Human Needs & Human Rights is a service-based human rights organization focused on investments in and solutions to help the most poor and vulnerable in society succeed. Heartland Alliance provides housing, health care, human services, and human rights protections.

PEOPLE SERVED More than 72,000 people annually, including: homeless and low-income families, immigrants and refugees, travelers in crisis, survivors of domestic violence, people living with HIV/AIDS, survivors of state-sponsored torture, and other impoverished individuals.

**PROGRAMS** 

Transitional and affordable supportive housing; primary, mental and oral health care; social services, legal services, education, and training; language interpretation; street outreach; homelessness prevention; human rights and poverty research; and public policy and advocacy.

STAFF

More than 600 staff with expertise in areas such as community development, property management, medical care, mental health, dentistry, social work, law, education, and public policy.

VOLUNTEERS

Nearly 900 volunteers contribute 98,975 hours of service annually and play important roles as mentors, therapists, and *pro bono* attorneys.

HISTORY

Founded as Travelers Aid and tracing its roots to the Immigrants' Protective League, Heartland Alliance has been helping the most poor and vulnerable people since 1888.

MISSION

To advance the human rights and respond to the human needs of endangered populations – particularly the poor, the isolated, and the displaced – by providing comprehensive and respectful services and promoting solutions leading to a more just global society.

FUNDING

71% grants and contracts; 18% contributions from individuals, corporations, and foundations; 6% third party revenue and program service fees; 3.8% rental and related revenue; 1% United Way; .2% interest and other income.

CONTACT

Bonnifer Ballard, Director of Strategic Communications, 312.660.1314





March 24, 2006

Monica Ochoa, MPH
Community Relations Manager
Chicago Department of Public Health
Office of Public Information
333 S. State Street
DePaul Center, 2<sup>nd</sup> Floor
Chicago, IL 60604

Dear Ms. Ochoa:

Re: Budget: Date Contract Executed to August 31, 2008

Here is the budget breakdown for services through August 31, 2008 for language services between the Chicago Department of Health and Heartland's Cross-Cultural Interpreting Services.

	FY1	FY2	FY3	Total
Language Assessments	\$ 3,500	\$ 2,000	\$ 2,000	\$ 7,500
Medical Interpreter Training	20,000	10,000	10,000	40,000
Translation Services	16,500	30,000	30,000	76,500
Interpretation Services	5,000	10,000	11,000	26,000
Total Costs	\$ 45,000	\$ 52,000	\$ 53,000	\$ 150,000

Should you have any questions, please feel free to contact me at 773.751.4095 or at ecolon(a heartlandalliance.org.

Clizabeth Colón, Director



Centers for Disease Control and Prevention

Christine Kosmos Chicago Department of Health 333 S. State Street, Room 200 Chicago, IL 60604

AUC 3 1 2005

Reference:

Cooperative Agreement No. U90/CCU517008-06

Public Health Emergency Preparedness

Dear Ms. Kosmos:

Enclosed is your continuation award for the Public Health Emergency Preparedness program under Program Announcement Number AA154.

The Project Officer listed on the enclosed Contact List will be responsible for the review and programmatic monitoring of your assistance award. The Grants Management Officer, also listed, has been assigned the business management responsibilities for your award. Any correspondence directed to this office should include the original and two copies and reference the award number given above. It should be addressed to Angela Webb, Grants Management Officer, Acquisition and Assistance Branch VI.

All requests which require prior approval of the Grants Management Officer (i.e. redirection, carryover, contracting, etc.) must be co-signed by the Project Director and an official of your business office and should contain sufficient information to process such requests. If this procedure is not followed, your request will be returned unprocessed.

An annual Financial Status Report (FSR) must be submitted within 90 days after the end of the budget period and should include only funds authorized and expended during the budget period for which the report is being submitted. Please note page 2 of the award for the submission of progress reports.

If you have any questions concerning this award, please contact the appropriate individuals listed on the contact list in the Notice of Cooperative Agreement.

Sincerely,

Sharon Robertson

Grants Management Officer

Acquisition and Assistance Branch VI

Procurement and Grants Office

**Enclosures** 

cc:

Business Office Van King/DSLR

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SPONSOR: \*IDC RATE BASE: SEE ATTACHED

ARKS (UTHER TERMS AND CONDITIONS ATTACHED - YES X NO)

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## 'HS-5152-1 (CONTINUED)

DATE ISSUED....: 08/29/2005 GRANT NO....: U90/CCU517008-06

APPROVAL LIST NO: CO-101-E05

### DIRECT ASSISTANCE BUDGET:

	0
PERSONAL SERVICE:	0
TRAVEL	n
VACCINE	Ô
OTHER SERVICE:	U

# NOTICE OF COOPERATIVE AGREEMENT

(Continuation Sheet)

PAGE 2 OF 5 DATE ISSUED AUG 3 1 2005

AWARD NO. U90/CCU517005-06

## Terms and Conditions

- 1. <u>INCORPORATION:</u> Program Announcement Number AA154, entitled "Public Health Emergency Preparedness" and the application dated July 12, 2005, are made a part of this award by reference.
- 2. <u>INDIRECT COST RATES:</u> Indirect costs are issued at 10.49% based on the certification signed by the City of Chicago Comptroller on April 21, 2005.
- 3. FUNDING: Attached is a spreadsheet that reflects total funding (financial assistance and any direct assistance) for your budget period 06 award.

Cities Readiness Initiative (CRI) - This award includes \$2,150,000 to ensure that selected cities are prepared to provide oral medications during an event to 100 percent of their affected populations. This generally will entail enhancing each city's capability to establish a network of points of dispensing (POD) staffed with trained/exercised paid and/or volunteer staff. In the wake of a catastrophic bioterrorism event, even the largest POD network that the jurisdiction is capable of mounting on its own may be insufficient to protect its citizens - in which case, the grantee may elect to request staff and other resources from the Federal Government to augment the POD network or to deploy elements of the United States Postal Service to complement the POD network with direct delivery of antibiotics to residences.

Flu Vaccine: All grantees that plan to use Bioterrorism Cooperative Agreement (BTCA) funds to purchase flu vaccine for use in bioterrorism vaccination exercises must follow the CDC guidance effective August 1, 2004. Please note that all requests to use BTCA funds to purchase flu vaccine for use in bioterrorism vaccination exercises must be approved by the grantee's CDC project officer.

4. REVIEW SUMMARY: Please see the Review Summary included with the Notice of Award for any specific disapprovals, restrictions, or items requiring additional information.

AWARD RESTRICTIONS: \$37,500 of your award is restricted. Please submit your request to release restrictions via the DSLR MIS by November 30, 2005.

5. <u>REPORTING REQUIREMENTS:</u> NOTE - Pay particular attention to the enclosed Review Summary. A reply is required to all weaknesses by November 1, 2005.

Quarterly Progress Reports - Progress reports for activities undertaken in this budget period, as well as special topics related to the goals and objectives, are due on January 15, 2006 (for activities undertaken August 31-November 30, 2005), April 15, 2006 (for activities undertaken December 1, 2005-February 28, 2006), July 15, 2006 (for activities undertaken March 1-May 30, 2006). These reports must be submitted through the DSLR MIS. CDC will provide templates for these reports to assess program outcomes related to activities undertaken in this budget period. In addition, you may be required to submit information upon request based on changing threat status or national security priorities.

Estimated Financial Status Report (FSR) – An estimated FSR for the period August 31, 2005 through February 28, 2006 is due to the Grants Management Officer named below by May 30, 2006.

Final Reports – An original and two copies of the final FSR is due to the Grants Management Officer named below by November 30, 2006. Final project reports (for activities from June 1-August 30, 2006) should be submitted through the DSLR MIS by November 30, 2006.

## NOTICE OF COOPERATIVE AGREEMENT

(Continuation Sheet)

PAGE 3 OF 5

DATE ISSUED AND \$ 1 2005

AWARD NO. U90/CCU517005-06

- CORRESPONDENCE: All correspondence regarding this award must be identified with the 6. award number as shown at the top right of this page.
- PRIOR APPROVAL: All requests which require prior approval must bear the signature of an authorized official of the business office of the grantee organization as well as the principal 7. investigator or program or project director. Any requests received which reflect only one signature will be returned to the grantee unprocessed.
- **INVENTIONS**: Acceptance of grant funds obligates recipients to comply with the Astandard 8. patent rights@ clauses in 37 CFR 401.14.
- PUBLICATIONS: Publications, journal articles, etc. produced under a CDC grant support project must bear an acknowledgment and disclaimer, as appropriate, such as: This publication 9. (journal article, etc.) was supported by Grant/Cooperative Agreement Number U90/CCU017010 from CDC. Its contents are solely the responsibility of the authors and do not necessarily represent the official views of CDC.
- **EQUIPMENT AND PRODUCTS**: To the greatest extent practicable, all equipment and products 10. purchased with CDC funds should be American-made.
- ACKNOWLEDGMENT OF FEDERAL SUPPORT: When issuing statements, press releases, requests for proposals, bid solicitations and other documents describing projects or programs 11. funded in whole or in part with Federal money, all awardees receiving Federal funds, including and not limited to State and local governments and recipients of Federal research grants, shall clearly state (1) the percentage of the total costs of the program or project which will be financed with Federal money, (2) the dollar amount of Federal funds for the project or program, and (3) percentage and dollar amount of the total costs of the project or program that will be financed by nongovernmental sources.
  - FRAUD, WASTE OR ABUSE HOTLINE NOTICE: For your information, the United States Department of Health and Human Services Inspector General maintains a toll-free telephone 12. number, 800-368-5779, for receiving information concerning fraud, waste or abuse under grants and cooperative agreements. Such reports are kept confidential, and callers may decline to give their names if they choose to remain anonymous

#### AUDIT REQUIREMENT: 13.

You must comply with the audit requirements of OMB Circular A-133, Audits of State, Local Governments and Non-Profit Organizations, revised June 30, 1997, which rescinded OMB Circular A-128 AAudits of State and Local Governments. It is very helpful to CDC managers if you choose to send a courtesy copy of completed audits and any management letters on a voluntary basis to the following address:

> Centers for Disease Control and Prevention (CDC) ATTN: Audit Resolution, Mail Stop E-15 2920 Brandywine Road Atlanta, Georgia 30341-4146

You are required to ensure that subrecipients receiving CDC funds also meet the requirements of A-133 (total Federal grant or cooperative agreement funds received exceed \$300,000). Additionally, you must also ensure that appropriate corrective action is taken within six months after receipt of the subrecipient audit report in instances of non-compliance with Federal laws and regulations. You are to consider whether subrecipient audits necessitate adjustment of the your

### NOTICE OF COOPERATIVE AGREEMENT

(Continuation Sheet)

PAGE 4 OF 5

DATE ISSUEDAGE CL ZOUS

AWARD NO. U90/CCU517005-06

own records. If a subrecipient is not required to have an OMB A-133 audit, you are still required by OMB A-133 to perform adequate monitoring of subrecipient activities. You should require each subrecipient to permit independent auditors to have access to the subrecipient's records and financial statements. YOU SHOULD INCLUDE THESE REQUIREMENTS IN SUBRECIPIENT CONTRACTS.

For technical assistance with audits, you or your auditor may call the DHHS Office of Audit Services at (800) 732-0679 ext.108, or (816) 374-6714 ext. 108.

- PAYMENT INFORMATION: Payment under this award will be made available through the Department of Health and Human Services (HHS) Payment Management System (PMS). PMS is 14. administered by the Division of Payment Management, Program Support Center, HHS. PMS will forward the DHHS Manual for Recipients Financed Under the Payment Management System (PMS), PMS-270 and PMS-272 forms.
  - A. PMS correspondence, mailed through the U.S. Postal Service, should be addressed as follows: Division of Payment Management, FMS/PSC/HHS, P.O. Box 6021 Rockville, MD 20852.
  - B. If a carrier other than the U.S. Postal Service is used, such as United Parcel Service, Federal Express, or other commercial service, the correspondence should be addressed as follows: Division of Payment Management, FMS/PSC/HHS, Rockwall Building #1, Suite 700, 11400 Rockville Pike, Rockville, MD 20852.

To expedite your first payment from this award, attach a copy of the Notice of Grant/Cooperative Agreement to your payment request form.

### NOTICE OF COOPERATIVE AGREEMENT

(Continuation Sheet)

PAGE 5 OF 5

DATE ISSUED AUG 3 1 2005

AWARD NO. U90/CCU517005-06

#### CDC CONTACT NAMES: 15.

Business and Grants Policy Contact Angela Webb, Grants Management Officer Centers for Disease Control and Prevention (CDC) Acquisition and Assistance, Branch VI 2920 Brandywine Road, Room 3000 Atlanta, GA 30341-4146

Telephone: 770-488-2784; FAX: 770-488-2670

Email: aqw6@cdc.gov

Programmatic Contact John Scott, Project Officer Division Office of State & Local Readiness Office of Terrorism Preparedness and Response Centers for Disease Control and Prevention (CDC) 1600 Clifton Road, NE, Mailstop D-29 Telephone: (404) 639-7441 Atlanta, GA 30333

Email Address: jps5@cdc.gov

Total	\$4,263,379 \$1,454,531 \$0 \$286,150 \$440,313 \$91,429 \$4,581,427 \$11,599,782 \$1,216,816 \$12,816,598	\$0 \$0 \$0 \$0 \$12,816,598
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n Emergency Prepar	\$3,956,507 \$1,356,293 \$1,356,293 \$34,150 \$188,033 \$82,307 \$342,468 \$3,694,147 \$9,653,905 \$1,012,693 \$10,666,598	\$0 \$0 \$0 \$0 \$10,666,598
Public Health	Financial Assistance Personnel Fringe Consultant Equipment Supplies Travel Other Contracts Total Direct Cost Total Indirect Cost	Direct Assistance Personnel Travel Other TOTAL-DA

# Schedule of Compensation Heartland Alliance's Cross Cultural Interpreting Services September 1, 2005 to August 31, 2008

Das fer contract being executed

Language assessment exam: oral and written. The exam will assess staff knowledge of interpreting as well as their fluency in their identified second language. The fee for the language assessment is \$85.00 per person.

Medical Interpreting Training: The 40-hour medical interpreting training teaches CDPH bilingual staff the code of ethics of interpreters, modes of interpreting, the role of the interpreter, memory development, cultural and ethical dilemmas, cultural competency, etc. Training per person is \$500.00.

**Translation Services**: Health education and marketing material will be translated to at least the following languages: Spanish, Polish, Chinese Vietnamese, Urdu, Arabic, Cambodian, Bosnian, French, Cantonese, Russian, German, Hindu, Japanese, and Mandarin. A retainer of \$16,500 as been designated for translations for FY1. Translation fees vary depending on the translation project but a minimum fee of \$75.00 has been been designated for translations.

**Interpretation Services:** CCIS will provide interpretation services at CDPH determined sites for monolingual residents. The fee per hour is \$100 and \$5,000 has been identified for this service for FY1.

	FY1	FY2	FY3	Total
Language Assessments	\$ 3,500	\$ 2,000	\$ 2,000	\$ 7,500
Medical Interpreter Training	20,000	10,000	10,000	40,000
Translation Services	16,500	30,000	30,000	76,500
Interpretation Services	5,000	10,000	11,000	26,000
Total Costs	\$ 45,000	\$ 52,000	\$ 53,000	\$ 150,000

CCIS will be paid after a set of services has been rendered, for example, the translation of a brochure or the completion of assessment exams. CCIS will submit a voucher to the Comptrollers office after services have been rendered.



January 26, 2006

Monica Ochoa-Delgado, MPH Community Relations Manager Chicago Department of Public Health DePaul Center, 2<sup>nd</sup> Floor 333 South State Street Chicago, IL 60604

Dear Monica:

Here is the budget for period September 1, 2005 to August 31, 2008 as requested.

	Budget 05	Budget 06-07	Budget 07-08	Total
	2.500	2.000	2,000	7,500
A. Language Assessments	3,500	2,000	2,000	7,300
B. Medical Interpreter Training	20,000	10,000	10,000	40,000
C. Translations	16,500	30,000	30,000	76,500
D. Interpretation Services	5,000	10,000	11,000	26,000
TOTAL DIRECT COSTS	45,000	52,000	53,000	150,000
·				

Budget Maximum over a three year period: \$150,000

Elizabeth Colón, Director



April 10, 2006

Monica Ochoa-Delgado Community Relations Manager Chicago Department of Public Health Office of Public Information DePaul Center, 2<sup>nd</sup> Floor Chicago, IL 60604

#### Dear Monica:

I understand that you may have some concerns regarding our status as a non-MBE/WBE organization. By highlighting the salient points in the history and motivation of our organization, I hope to better elucidate the truth-- that doing business with Heartland's Cross-Cultural Interpreting Services (CCIS) a program of Heartland Health Outreach (HHO) is not only economically feasible, but more importantly, socially admirable.

Since 1888, Heartland Alliance for Human Needs and Human Rights (HA) has been striving to promote human rights and advocate social justice by providing unparalleled support for society's poorest and most vulnerable members. Although the organization may not be minority- or women-owned, it seeks to promote the well-being and dignity of *all* people: men, women, and children, regardless of race or ethnicity. Commitment to this mission has earned Heartland Alliance a reputation for excellence, corroborated by its selection as the lead agency for the facilitation of aid to Hurricane Katrina victims. As a diverse and dedicated organization, it is clear we are prepared to tackle any task and excel in any endeavor that may come our way.

Heartland Health Outreach (HHO) an affiliate partner of Heartland Alliance mission is to improve the health and disadvantaged populations – individuals and communities without access to healthcare-through the provision of culturally competent, multidisciplinary services designed to prevent illness and improve physical, mental and social well-being, and through advocacy that promotes the right to access comprehensive, integrated systems of care.

As a proud part of Heartland Health Outreach, CCIS has played its own role in developing innovative methods of furthering aid to those members of society may be most vulnerable: the non-English-speaking men and women of Chicago. CCIS aspires to break down language and cultural barriers between two parties, facilitating communication that may be crucial to healthcare or other transactions. As the first organization in Chicago to develop a clearinghouse for both training and assessing interpreters, CCIS has been a leader from the getgo. The organization has undergone monumental growth since the ten years since its inception, and now offers providers access to 140 interpreters in thirty-six languages.

CCIS is also the proud creator of a highly renowned interpretation education program that has successfully trained over 1,000 students in the art and ethics of interpretation. CCIS-employed translators complete this 40-hour training program, and upon successful completion of their examinations, accept assignments to work in the community, legal, or healthcare fields. The

relationship with these interpreters is an extraordinarily successful one on both sides: CCIS gets to work with a group of highly-skilled, professional interpreters, and also is able to provide jobs to many immigrants and minorities. Employment with CCIS gives these individuals the opportunity to utilize their talents and skills to embark upon a challenging yet rewarding career—something they may not have been able to do otherwise. With a success rate of over 95% in assigning these interpreters to providers, CCIS is the premier interpretation service in Chicago.

In addition to providing outstanding interpretation services, CCIS also offers translation services in over 70 languages. CCIS employs only translators accredited by the American Translation Association (ATA) or those who have had over five years of experience in the field. In keeping with commitment to excellence, each document is worked on by two translators to ensure accuracy of terminology, meaning, and tone. We understand that convenience is a high priority for both translation and interpretation; thus we are prepared to offer these services available twenty-four hours a day, seven days a week.

By collaborating with other organizations in the community to identify the newest needs and changes in languages, CCIS is able to consistently guarantee the highest quality interpretation and translation service possible. In addition, a contract with CCIS is also a contract with all of Heartland Alliance, and thus promotes human rights and dignity for those members of our society who need it the most: the poor, the isolated, and the displaced.

Monica, please let me know if there is any additional information that you need. I'm excited about our working together on this project and look forward to starting soon. Please feel free to contact me at 773.751.4095 with any further questions.

Sincerely.

Elizabeth Colón

Director



April 7, 2006

Chicago Department of Public Health Attention: Monica Ochoa-Delgado, MPH 333 S. State, DePaul Center, 2<sup>nd</sup> Fl. Chicago, IL 60604

RE: Request to issue a sole source to Heartland's Cross-Cultural Interpreting Services of Heartland Health Outreach

Dear Monica,

The Chicago Department of Public Health (CDPH) and Heartland's Cross Cultural Interpreting Services (CCIS) of Heartland Health Outreach (HHO) have entered into a partnership in which CCIS has agreed to provide services for the CDPH's Bioterrorism and Emergency Preparedness Program.

This agreement will be executed through August 31, 2008 and will have a maximum compensation of \$150,000.00. The deliverables include assessment and training in medical interpreter and medical terminology for CDPH staff who will serve as qualified medical interpreters, translation services for community education and marketing materials in over 70 languages, and interpretation services when requested.

We believe CCIS should be the sole source provider for these agreed activities based on the following facts:

- 1. CCIS specializes in the translations of Emergency Preparedness materials
- 2. CCIS has the capacity to translate documents in over 70 languages by using professional translators accrediated by the American Translators Associations (ATA) or by professionals with over five years experience in the field.
- 3. CCIS was the first program of its kind in Chicago to provide a clearinghouse of trained bilingual, bicultural interpreters. Since its inception in 1996, CCIS has trained over 1,000 individuals in the intricacies of interpreting.
- 4. Last year, CCIS provided over 22,000 interpretation hours to hospitals, schools, not-profits organizations, community-based organizations, social service agencies and businesses.
- 5. As a program of Heartland Alliance, CCIS is familiar with the City process and has worked with the City of Chicago/ CDPH in the past on numerous projects.
- 6. CCIS was invited to participate in the LEP Task Force convened by the Illinois Department of Human Services to address the language needs of their consumers and has served on numerous cultural competency committees in Chicago.
- 7. CCIS is a founding member of the Illinois Association of Healthcare Interpreters (IAIII).

Other factors that strengthen our partnership with CDPH is our availability to be reached 24 hours a day for on-site and telephone interpretation and translations services.

Attached please find additional information which includes a brief description of CCIS and Heartland's services.

We look forward to our continued partnership. If you requite additional information, please contact me at 77.751.4095.

77.751.102

Elizabeth Colón

Director

### **SCHEDULE C-1**

# Letter of Intent from MBE/WBE to Perform as Subcontractor, Supplier and/or Consultant

	Name of Project/Contract:Specification Number:
From:  God Be Glorified, Inc.  (Name of MBE/WBE Firm)  To: Heartland Hearth Outreau  (Name of Prime Contractor- Bidder/Proposer)	MBE: Yes No
The undersigned intends to perform work in connecti	ion with the above projects as a:
Sole Proprietor Partnership	Corporation Joint Venture
	by the attached letter of Certification from the City of Chicago to for a period of five years.
connection with the above named project/contract:	described services or supply the following described goods in agement  following price and described terms of payment:
attach additional sheets.  The undersigned will enter into a formal written agr	WBE firm's proposed scope of work and/or payment schedule, reement for the above work with you as a Prime Contractor, the City of Chicago, and will do so within (3) three working days cago.  Charles E. Hison, C.E.O.  04/06/06
	708-333-3378  Phone

Rev. 9/03

## **SCHEDULE D-1**

## Affidavit of MBE/WBE Goal Implementation Plan

Contract Name
Specification No
tate of Illino is
County (City) of COOK
HEREBY DECLARE AND AFFIRM that I am duly authorized representative of:
Heartland Health Outreach
Name of Bidder/Proposer and that I have personally reviewed the material and facts set forth herein describing our proposed plan to achieve the MBE/WBE goals of this contract.
All MBE/WBE firms included in this plan have been certified as such by the City of Chicago (Letters of Certification Attached).
I. Direct Participation of MBE/WBE Firms
(Note: The bidder/proposer shall, in determining the manner of MBE/WBE participation, first consider involvement with MBE/WBE firms as joint venture partners, subcontractors, and suppliers of goods and services directly related to the performance of this contract.)
A. If bidder/proposer is a certified MBE or WBE firm, attach copy of City of Chicago Letter of Certification. (Certification of the bidder/proposer as a MBE satisfies the MBE goal only.)  Certification of the bidder/proposer as a WBE satisfies the WBE goal only.)
B. If bidder/proposer is a joint venture and one or more joint venture partners are certified MBEs or WBEs, attach copies of Letters of Certification and a copy of Joint Venture Agreement clearly describing the role of the MBE/WBE firm(s) and its ownership interest in the joint venture.
C. MBE/WBE Subcontractors/Suppliers/Consultants:
1. Name of MBE/WBE:
Address:
Contact Person: Phone:
Dollar Amount Participation \$
Percent Amount of Participation:%
Schedule C-1 attached? Yes No*

\*(see next page)

# SCHEDULE D-1 Affidavit of MBE/WBE Goal Implementation Plan

Name of MBE/WBE: God	Be Glorifie	d. Inc. db	a (*) GBG	Inc.
40 West 16	2nd Street S	outh Holla	nd. IL 60	473
Contact Person: Charle	es Hilson	Phone:708	-333-3378	
Dollar Amount Participatio	n \$ 218,352			
Percent Amount of Particip			<b>%</b>	
Schedule C-1 attached?	Yes_XX	No	*	
Name of MBC/WBE:				
Address:				
Contact Person:		_Phone:		
Dollar Amount Participation	on \$			
Percent Amount of Partici	pation:		%	
Schedule C-1 attached?			*	
•				
Name of MBE/WBE:				
Name of MBE/WBE: Address: Contact Person:		Phone:		
Name of MBE/WBE: Address: Contact Person: Dollar Amount Participat	ion \$	Phone:		
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Name of MBE/WBE: Address: Contact Person: Dollar Amount Participat Percent Amount of Partic Schedule C-1 attached?	ion \$ dpation: Yes	Phone:No		
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6. Attach additional sheets as needed.

All Subedule C-1s and Letters of Certification not submitted with bid/proposal must be submitted so as to assure receipt by the Contract Administrator within three (3) business days after bid opening (or proposal due date.)

# SCHEDULE D-1 Affidavit of MBE/WBE Goal Implementation Plan

A. MBE Proposal  1. MBE Direct Participation (f	from Section 1.)	
MBE Firm Name	Dollar Amount	Percent Amount
MDETHIN		%
	\$	<u> </u>
	\$	<u> </u>
	\$	%
otal Direct MBE Participation		
2. MBE Indirect Participation	n (from Section II.)	
MBE Firm Name	Dollar Amount	Percent Amount
od Be Glorified, Inc.	<u>\$</u> 218,352	<u> </u>
	<u> </u>	<u>%</u>
	\$	%_
		9%
Te tal Indirect MBE Participation	<b>\$</b> 218,352	
14 fat tuditect tape i gracibanou		
B. WBE Proposal  1. WBE Direct Participation		
p WRF Proposal	n (from Section I.)  Dollar Amount	Percent Amount
B. WBE Proposal  1. WBE Direct Participation		<u>%</u>
B. WBE Proposal  1. WBE Direct Participation		<u>%</u>
B. WBE Proposal  1. WBE Direct Participation		% %
B. WBE Proposal  1. WBE Direct Participation		% %
B. WBE Proposal  1. WBE Direct Participation	Dollar Amount\$\$	Percent Amount % % %
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B. WBE Proposal 1. WBE Direct Participation WBE Firm Name  Total Direct WBE Participation 2. WBE Indirect Participat WBE Firm Name	S S S S S S S Dollar Amount  Dollar Amount	Percent Amoun
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# SCHEDULE D-1 Affidavit of MBE/WBE Goal Implementation Plan

To the best of my knowledge, information and belief, the facts and reand no material facts have been omitted.	
the north designates the following person as their MBE/WBE Liai	son Officer:
The contractor designates the following person as their MBE/WBE Liai  Name: Heldi Me/SO Phone Numi	ber: <u>173.151.4109</u>
I do solen ally declare and affirm under penalties of perjury that the correct, a at that I am authorized, on behalf of the contractor, to	a contents of the foregoing document are true and
	1
His d	Signature of Affairs (Contr.)
	Signature of Affant (Date)
State ofCook~	
County of Cook~	4/10/06 (date)
This instrument was acknowledged before me on _	7/10/09 (date)
Heidi Melson	(name /s of person/s)
Executive Director	(type of authority, e.g., officer, trustee, etc.)
Heartland Health Outreach	(name of party on behalf of whom instrument was executed).
B Heartland Alliance.	
OFFICIAL SEAL S SILVERN NOTARY PUBLIC - STATE OF ILLINOIS	Signatum of Notary Public
(S ≥al)	

Construction of Procurement Services City of Chicago Address: Phone: \_

DBE/MBE/WBE Certification

Application/Information Submitted By:

Vendor Name: God Be (Flondied Fre. dipo GOGBC INC.

40 WEST 1424d

Stud Such Hollmo, IL CAR

768- 588-537B

Received by: \_\_

TIME STAMP

5121450 PLEASE NOTE: SChedu/eH APPLICATIONS/INFORMATION RECEIVED AFTER 3:00 P.M. WILL BE PROCESSED AFTER 8:30 A.M. THE NEXT DAY.

WHITE: Vendor Copy YELLOW: Procurement Dept. Copy PINK: Certification Division Copy

GRC-182190-26-1