

WHAT DOMESTIC VIOLENCE RESOURCES ARE AVAILABLE?

If you or someone you know is experiencing domestic violence, you can call or text the Illinois Domestic Violence Hotline at **877-863-6338 (877-TO END DV)**. You can also chat online at Get Help -The Network (the-network.org).

THE HOTLINE IS FREE, CONFIDENTIAL, AND AVAILABLE 24 HOURS DAY, 7 DAYS A WEEK.

Language assistance is available in over 240 languages.

WHAT TO EXPECT WHEN YOU CALL THE HOTLINE:



1. You'll hear a recording letting you know that the Hotline is confidential and free. Depending on the call volume, you may be put in a queue, typically for under 3-5 minutes.



2. You'll speak with a Victim Information and Referral Advocate. Once you're safe to speak with them, they may ask you some questions to better serve your needs, including connecting you with a translator if you'd prefer to speak in another language.



3. The advocate will listen to your story, offer support and safety planning, and can connect you with resources, such as emergency housing, counseling, and legal advocacy.



4. If you're ready to be connected with resources, the advocate will put you on hold briefly and initiate a "warm transfer", sharing your needs with the fellow advocate who will be supporting you and providing culturally specific programming.



5. Your advocate will offer you a client ID number, so you can call back for further resources. All questions are optional and confidential.