



# TNT Working Group: Alternate Response Subgroup

Meeting 2: 1/4/2024



# Agenda

- 1. Check in & Follow Up from Last Meeting**
  1. Timeline & community engagement
  2. Scope from steering
  3. Follow up re: CPD involvement
- 2. Discussion:** Drilling down on scope for 2025-2027 planning
- 3. Feedback & next steps:** action items and meeting dates



# Guiding Principles for our Meetings

- Intent vs. Impact
- It's okay to disagree; differences make us stronger
- Step Up, Step Back
- Be Present
- Never Say Never
- Honor confidentiality: what's said here stays here; what's learned here leaves here
- Always feel free to ask questions
- Anything you'd add/change for our group?



# Goals for this meeting

- Clarity
  - Scope
  - Community engagement
- Expand on and nail down scope
  - Specifics of what was decided for CARE in 2024 vs long term planning



**Follow Up**



# Follow up from last meeting

- Calendar & community engagement
- Draft scope
- CPD involvement



# AR Subgroup [DRAFT] Timeline – Updated

## AR Subgroup

**November 2023  
AR Subgroup Meeting 1**  
Clarity on subgroup role and scope recommendation for steering

**January 4, 2024  
AR Subgroup Meeting 2**  
Specify scope

**January 17, 2024  
Presentation to Community Consults & Conversation – 12-1:30PM**  
CARE Presentation, Regulatory Parameters & CESSA Presentation, Conversation re: role of 911-dispatched AR

**February 8, 2024  
AR Subgroup Meeting 3**  
Dig in on barriers: TBD  
**\*Likely with community**

**[TENTATIVE] Late February 2024 – additional meeting**  
Dig in on barriers: TBD  
**\*Likely with community**

**March 14, 2024  
AR Subgroup Meeting 5**  
**In Person**  
Dig in on barriers: TBD  
**\*Likely with community**

**April 11, 2024  
AR Subgroup Meeting 6**  
**In person**  
Review outline for report

**May 9, 2024  
AR Subgroup Meeting 7**  
**In Person**  
Finalize report & celebration!

**December 2023  
Meeting with Coalition & Community Consults**  
Conversation re: scope of report

**December 2023  
Steering Committee**  
Review, edit, and approve scope and goal recommendations for subgroups and working group

**January 2024  
Community Meeting**  
Open to the public, run by MOCE

**February 2024  
Health Committee Hearing**  
Public hearing with a mid-reporting period update

**March 2024  
Community Meeting**  
Open to the public, run by MOCE

**\*Collaborative for Community Wellness is organizing 6 listening sessions around the City – will provide dates/times as available**

**\*Potential for an additional subgroup meeting in late February if needed**

## Outside the Subgroup



# Values

Value	Input from community consults	Input from City staff
Quality care	<ul style="list-style-type: none"> <li>• <b>Trauma informed and healing centered services that do not criminalize mental health</b></li> <li>• People in crisis are treated with dignity and appropriate immediate interventions and then given support and access to services they need</li> <li>• Quality system that is accountable and transparent</li> <li>• Services are available to all people with disabilities</li> </ul>	<ul style="list-style-type: none"> <li>• <b>Holistic, trauma-informed emergency and follow up care that addresses the situation at hand and root causes</b></li> <li>• Culturally affirming responses and appropriate language</li> <li>• Grounded in the experiences of users and their families</li> <li>• Consistent quality improvement and accountability</li> </ul>
Community engagement	<ul style="list-style-type: none"> <li>• Utilize existing community resources by supporting and center community members</li> </ul>	<ul style="list-style-type: none"> <li>• Community meetings in expansion neighborhoods</li> <li>• Public accountability</li> </ul>
AR teams as part of the public first responder ecosystem	<ul style="list-style-type: none"> <li>• Building public systems</li> </ul>	<ul style="list-style-type: none"> <li>• A direct mental health pathway from 911/OEMC for moderate and high acuity calls</li> <li>• Partnership with public safety departments, sharing resources and triaging effectively together</li> <li>• Provides medical care</li> <li>• Staff are safety trained</li> <li>• Ability to transport to alternate destinations</li> </ul>
Permanence	<ul style="list-style-type: none"> <li>• Cement a program that is difficult for future administrations to dismantle</li> </ul>	<ul style="list-style-type: none"> <li>• A system that has a permanent and long lasting presence in the community as well as trust and buy-in from residents</li> </ul>





# Timeline

Timeline	Input from community consults	Input from City staff
Overview of long term vision, detailed recommendations for 3 years	<ul style="list-style-type: none"><li>• Cement a program that is difficult for future administrations to dismantle</li></ul>	<ul style="list-style-type: none"><li>• Concerned about pressure around political timelines</li><li>• Want to cement the program as permanent before the next municipal election cycle</li></ul>






# Metrics for Success

Goal	Input from community consults	Input from City staff
Measure of behavioral health resources successfully dispatched		<ul style="list-style-type: none"> <li>• # of dispatches</li> <li>• # of client encounters</li> </ul>
Diversion from status quo	<ul style="list-style-type: none"> <li>• Change in use of law enforcement for behavioral health related calls</li> </ul>	<ul style="list-style-type: none"> <li>• # diversions from hospital setting</li> <li>• # of times CPD/CFD was not called</li> </ul>
User/client experience		<ul style="list-style-type: none"> <li>• Client satisfaction survey</li> <li>• Distress score</li> </ul>





## Draft Scope [pending steering committee approval]

The Treatment not Trauma working group recommends the City of Chicago build a **permanent alternate crisis response branch of our first responder services** to meet behavioral health needs. The care provided should be **trauma informed, holistic, and rooted in the needs and experiences of its users, their families, and communities.** This report provides both a **vision for city-wide alternate response** as well as detailed **recommendations for how the City can move towards this goal over the next 3 years**, building on existing infrastructure. *[metrics for success will be added in 2024]*



# Update

- Interaction with CPD and first responder landscape





# Discussion: Specifying Report Scope



# Whiteboard

Discussion:

- What has been determined about the future of 911-dispatched AR through the 2024 planning process?
- Given our scope, what should this group focus on for our big-picture vision and specific 2025-2027 planning?

[WHITEBOARD LINK](#)



# Feedback & Next Steps



# Next Steps

- **Meeting on Wednesday 1/17, 12-1:30PM – invite coming**
- With community consults
- Focused on state regulation, 988, and the role of 911-dispatched AR





# Feedback: What do YOU need to contribute to this group and ensure we are a success?

- What was helpful in this meeting?
- What could have been improved about this meeting?
- What resources, tools, or adjustments would help you fully participate?