



DEPARTMENT OF PUBLIC HEALTH  
CITY OF CHICAGO

**Discrimination is Against the Law**

The Chicago Department of Public Health (CDPH) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. CDPH does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

CDPH:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters
- Information written in other languages

If you need auxiliary aids and services, such as interpreters for individuals with disabilities, or language assistance services, such as translated documents or oral interpretation, any CDPH may be notified.

If you believe that CDPH has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, any CDPH program director at any CDPH location is available to help you file a grievance.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.