

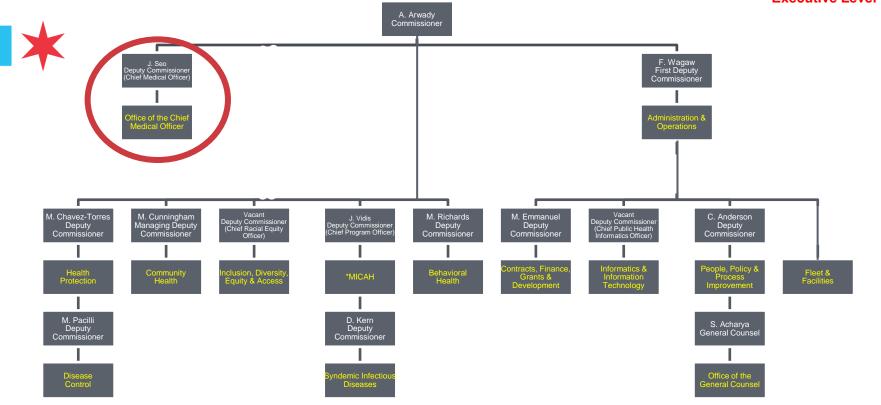
Office of the Chief Medical Officer (CMO): **Healthcare System Coordination**

Dr. Jennifer Seo, Deputy Commissioner & Chief Medical Officer Ayla Karamustafa, Director of Healthcare Systems Coordination Office of the CMO February 15, 2023

\star Agenda

- Office of the CMO
 - i. Who, Why, & What
- Healthcare System Coordination
 - i. Goals
 - ii. Where You Might Encounter Us
 - iii. Recent Projects
- How to Reach Us & Find Out More

2023 Summary Organizational Chart Executive Level





ig| igwedge CDPH Office of the CMO: Inception

- Launched summer of 2022
- Born out of organizational planning taking lessons learned from the COVID-19 response
- Identified need to define and refine CDPH's role in the broader Chicago health ecosystem



CDPH Office of the CMO: Mission

The CDPH Office of the CMO's mission is to collaborate, convene, and strengthen ties with Chicago healthcare providers in service of promoting health equity in the Chicago healthcare ecosystem and to optimize access to care for all Chicagoans.



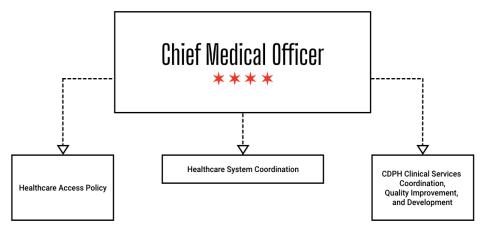


The Office aims to bridge the gap between public health and the healthcare system to ensure healthcare service delivery citywide aligns with public health goals and strategies, including but not limited to those outlined in Healthy Chicago 2025.



CDPH Office of the CMO: What We Do

- Healthcare System Coordination
- CDPH Clinical Services Optimization
- Healthcare Access Policy





Healthcare System Coordination: Goals (All Roads Lead to Access to Care!)

INTERNAL

Engage cross-departmentally with all bureaus at CDPH in order to de-silo and coordinate CDPH's partnerships with the Chicago healthcare system

- Serve as the primary centralized team for healthcare system-related information, communication, engagement, and strategic planning
- Document and track all existing partnerships with the healthcare system
- Connect dots between staff, programs, projects, & initiatives



Healthcare System Coordination: Goals (All Roads Lead to Access to Care!)

EXTERNAL

Cultivate sustainable relationships with healthcare providers and healthcare-related organizations across the entire Chicago healthcare system to promote and cultivate shared public health priorities.

- Ensure efficient, coordinated, and equitable public health emergency responses
- Align healthcare partners with Healthy Chicago 2025
- Promote public health best practices
- Foster bi-directional institutional transparency, accountability, and accessibility
- Collaborate to identify and problem-solve barriers to accessing health care



Where You Might Encounter Us

- Meeting with an agency to learn more about structure, organization, and staffing
- Disseminating public health guidance and updates
 - CDPH Health Alert Network (HAN)
- Distributing/tracking healthcare provider surveys seeking feedback or information
- Coordinating provider engagement activities for outbreaks, emergencies, or public health initiatives
- Partnering with other relevant stakeholders, e.g., IDPH, IPHCA, IHA, etc.
- Making connections between various public health projects and initiatives crossdepartmentally at CDPH and in the City more broadly

.... and more!



X Examples of Recent Projects & Work

- **Mpox** (Disease Control & Syndemic Infectious Diseases)
- **Pediatric Respiratory Virus Surge** (Disease Control & Hospital Preparedness)
- **Asylum Seekers Response** (Health Protection-Emergency Preparedness)
- **Supporting Shelter-Based Care Initiatives** (Behavioral Health)
- **All-Options Counseling (MICAH)**
- **Diabetes Prevention QI Project** (Community Health-Chronic Disease)
- **CDPH Program Tracking** (People, Policies, Process Improvement)
- **Tracking & Documenting Healthcare Partnerships** (All CDPH Bureaus)
- Relationship-Building with Coalitions & Professional Societies (e.g., IPHCA, IHA)

X How to Learn More and Reach Us

- Visit our landing page on CDPH website: Chicago.gov/CMO
- Email us at CDPHHealthSystems@cityofchicago.org

* Office Of The CMO

CONVENE ★ FACILITATE ★ DE-SILO



Thank you!

Questions?



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