Marketing Activity

| Marketing Activity | FY 2015 | FY 2016 | \% Change | FY 2017 | \% Change |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total program revenue | $\$ 69,797$ | $\$ 94,908$ | $36 \%$ | $\$ 75,995$ | $-20 \%$ |
| Total marketing expense | $\$ 8,036$ | $\$ 11,510$ | $43 \%$ | $\$ 6,980$ | $-39 \%$ |
| Total expenses | $\$ 142,431$ | $\$ 173,990$ | $22 \%$ | $\$ 162,752$ | $-6 \%$ |


| Marketing expenses as a \% of total expenses | $6 \%$ | $7 \%$ | $4 \%$ |
| :--- | :---: | :---: | :---: |
| Marketing expenses as a \% of program revenue | $12 \%$ | $12 \%$ | $9 \%$ |

Marketing expense as a \% of total expenses is calculated by dividing your total marketing expenses by your total expenses. It is a helpful ratio to use to determine how much your organization is spending on marketing relative to the other expenses of the organization.

Marketing expense as a \% of program revenue is calculated by dividing your total marketing expenses by your program revenue. Looking at this ratio can show you whether you are spending more or less to generate program revenue.

| Website Activity | FY 2015 | FY 2016 | \% Change | FY 2017 | \% Change |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Number of Page Views | 20,070 | $4,328,056$ | $21,465 \%$ | $2,863,556$ | $-34 \%$ |
| Number of Unique Web Visitors | 5,060 | 999,114 | $19,645 \%$ | 732,278 | $-27 \%$ |
| Number of New Sessions | 7,268 | $1,575,442$ | $21,576 \%$ | $1,091,957$ | $-31 \%$ |



## Mailings and Social Media

| Direct Mail Activity | FY 2015 | FY 2016 | \% Change | FY 2017 | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total Direct Mail Recipients |  | 38,000 | n/a | 38,000 | 0\% |
| Total Email Recipients |  | 65,000 | n/a | 65,000 | 0\% |
| Social Media Activity | FY 2015 | FY 2016 | \% Change | FY 2017 | \% Change |
| Facebook -- Total Fans/Followers |  | 105,007 | n/a | 120,476 | 15\% |
| Flickr -- Total Fans/Followers |  | 309 | n/a |  | -100\% |
| Google+-- Total Fans/Followers |  | 3 | n/a |  | -100\% |
| Instagram -- Total Fans/Followers |  | 24,790 | n/a | 37,459 | $51 \%$ |
| Pinterest -- Total Fans/Followers |  | 21,217 | n/a | 43,002 | 103\% |
| Twitter -- Total Fans/Followers |  | 11,713 | n/a | 13,000 | 11\% |
| Youtube -- Total Fans/Followers |  | 195 | n/a | 700 | 259\% |

ExampleTheater

Attendance

| In-person Participation | FY 2015 | FY 2016 | \% Change | FY 2017 | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
| In-person participation - paid |  | 360,546 | n/a | 261,789 | -27\% |
| In-person participation - free | 23,480 | 264,974 | 1,029\% | 308,025 | 16\% |
| Total in-person participation | 23,480 | 625,520 | 2,564\% | 569,814 | -9\% |
| Types of In-person Attendance | FY 2015 | FY 2016 | \% Change | FY 2017 | \% Change |
| Performance tickets |  | 65,603 | n/a | 60,650 | -8\% |
| Admissions | 20,000 | 503,910 | 2,420\% | 339,869 | -33\% |
| Registrants for classes/workshops | 350 | 6,379 | 1,723\% | 6,635 | 4\% |
| Guided tours participants | 3,000 | 26,345 | 778\% | 140,206 | 432\% |
| Field trip participants | 30 | 380 | 1,167\% | 280 | -26\% |
| Lecture attendees | 100 | 959 | 859\% | 570 | -41\% |
| Festival attendees |  | 21,944 | n/a | 21,604 | -2\% |
| Total in-person participation | 23,480 | 625,520 | 2,564\% | 569,814 | -9\% |
| Attendance Ages | FY 2015 | FY 2016 | \% Change | FY 2017 | \% Change |
| Children (18 and under) | 22,000 | 115,933 | 427\% |  | -100\% |
| Seniors |  | 133,247 | n/a |  | -100\% |
| Adults | 1,480 | 376,340 | 25,328\% |  | -100\% |
| Other Participation | FY 2015 | FY 2016 | \% Change | FY 2017 \% Change |  |

