From: Sampey, Timothy

Sent: Sunday, April 09, 2017 4:46 PM

To: Collazo, Ana

**Subject:** Travel Documentation

#### Ms. Collazo,

Attached are the correspondences associated with the Emergency Management for Airports Summit 2017 that was held in Singapore on March 28-31. I was invited to speak at the conference following the American Airlines Flight 383 emergency that occurred at O'Hare International Airport on October 28, 2016. Due to the successful outcome of the incident, a lessons learned, best practices presentation was requested. Upon receiving the invitation I did consult the CDA executive staff to inquire if they wanted me to participate, and they acknowledged they did.

All expenses regarding flight arrangements were completed prior to departure, and transportation to and from the airport, meals (not included with the summit) were paid for by myself using personal credit card, with reimbursement submitted to CDA. In consideration of my hosting a pre-summit workshop and presenting at the summit itself, the attendance fee was waived. Each day of the conference, a complementary breakfast and lunch buffet was provided. I received no gifts or anything of monetary value. I again offer my apologies for the delay in providing the documents. Please contact me with any questions or concerns, regards.

Timothy Sampey Asst. Deputy Fire Commissioner Bureau of Operations Division of Airport Operations Chicago Fire Department knowledge and valuable connections that drive tangible and sustainable bottom-line results in your business.

From: Eunice Ng [mailto:euniceng@equip-global.com]

**Sent:** Monday, 14 November 2016 9:42 AM **To:** 'timothy.sampey@cityofchicago.org'

Subject: Speaker Invitation - Emergency Management for Airports Summit 2017



Dear Mr Timothy Sampey

Greetings to you, I hope this mail finds you well.

My name is Eunice Ng and I am in charge of Emergency Management for Airports Summit with Equip Global Pte Ltd.

I am writing on behalf of Equip Global to cordially invite you as a **Guest Speaker at the Emergency Management for Airport Summit taking place on 28 – 31 March 2017 in Singapore**. This event is one of the first conferences in Asia Pacific to bring together crisis management and emergency services in airports. This conference will focus on airport emergencies including aircraft rescue and firefighting, terrorism in airport, risk identification and management, crisis management and response as well as post-event recovery.

I feel that as the Airport Fire Chief you will bring an extremely valuable perspective to the event on ARFF. It would be a pleasure to discuss the possibilities, topics and ideas with you in hope that this is an opportunity that will be of interest.

Therefore, we will be extremely delighted if you could share your experiences and perspectives on the following **plenary topic:** 

### AIRCRAFT FIRE: GAINING NEW PERSPECTIVE ON MANAGING AIRCRAFT ENGINE FAILURE

- Analysing aircraft fire due to engine failure on runway before take off
- Learning about the key challenges faced when dealing with engine fire on runway

- Understanding how emergency responders reacted in times of crisis
- Hearing from airports on their post-accident recovery method regarding runway clearance

### Other key topics that we are covering include:

- Strategies to deal with building bomb threats, hijacking, aircraft bomb threats and chemical hazards on board
- Minimizing and mitigating risks and processes to enhance your airport security
- Strategies to manage different types aircraft related emergencies (aircraft crash land, aircraft fire, aircraft engine failure)
- Emergency preparedness, crisis management and crisis communications and post-accident recovery
- Challenges and solutions for natural disaster happening in airport
- Technologies/ equipment to improve emergency management and response

I believe with your unmatched knowledge and experience in firefighting, and your presence will be an asset to the profile of the event. Should you choose to be involved in this highly topical conference, you will receive a <u>complimentary ticket</u> for yourself to the main dates of the event. We also offer discount for co-workers within your organisation in hope to gain incentive for sharing knowledge with like-minded peers.

Attached is the **confidential draft agenda** which will give you an overview of the main conference. Should you wish to present on other topic in this draft program or like to suggest something of more relevance, I would be happy to discuss the possibilities with you.

At the same time, I appreciate **if you could advise us on your interests and availability for the speaking engagement by Thursday, 17<sup>th</sup> November, 12pm. I understand the summit is still some time away but this is because of the extensive planning required and it will be great if you could pencil it into your schedule.** At this point of time, I only require <u>an indication of your acceptance and confirmation to speak</u>, so that I can reserve the free pass for you and also the discounted offer for all your staff. At a later date, we can definitely finalise the topic outline. Alternatively, should you are unable to accept this invitation; we would very much appreciate if you could direct us to any other person(s) that may represent your organisation to speak at the event.

Should you require further clarification or information, please contact me directly at +65 66352493 or email me at <a href="mailto:euniceng@equip-global.com">euniceng@equip-global.com</a>. I am looking forward to hearing from you. Thank you very much.

Best Regards

Eunice Ng

Project Manager – Emergency Management for Airports Summit



Equip Global Pte Ltd | 111 North Bridge Road #16-02, Peninsula Plaza, Singapore 179098

Office: +65 66352493 | Email: euniceng@equip-global.com | Website: http://www.equip-global.com/

Equip Global provides business executives globally with practical and tailored industry conferences, in-house and corporate training courses that focus on offering solutions that have met the concrete test of application and have proven to improve an organization's productivity and performance. Equip Global conferences and training courses will equip you with practical knowledge and valuable connections that drive tangible and sustainable bottom-line results in your business.

EQUIP

# EMERGENCY MANAGEMENT FOR AIRPORTS SUMMIT 2017

28 - 31 March 2017, Singapore

Pre-summit Workshops: 28 March 2017 Main Conference: 29 – 30 March 2017 Post-summit Workshops: 31 March 2017

### WHY ARE WE HOLDING THIS EVENT?

Different types of emergencies can occur in airports which could severely disrupt airport operations and impact millions of lives working or traveling within the airport. Any disruption will not only lead to aircraft delay and inconvenience to passengers, it could taint the nation's reputation and potentially cost the airport enormous financial loss. With a rise in number of airport emergencies such as the Brussels Airport Explosion in 2016 over the last 12 months globally, there is an increased focus around how airports plan for and deal with actual emergencies, resulting in increased scrutiny around safety and operational efficiency in airports which focus on emergency management, planning and crisis management & response

Be sure not to miss out on Equip Global's leading Emergency Management for Airports Summit 2017, taking place 28 – 31 March 2017 in Singapore. Part of Equip Global's renowned global Airport Summit Series, it provides an exclusive opportunity for emergency management & operations leaders across airports and aviation authorities to share insights and hear best practice case studies on proven strategies in the development of effective airport emergency response systems for both flight OR non-flight related incidents and emergencies, crisis management and response planning and implementation, risk identification and management as well as processes and technologies you could implement to better reduce/eliminate the impact of emergencies on your airport operations.

### WHAT MAKES EMERGENCY MANAGEMENT FOR AIRPORTS SUMMIT A MUST-ATTEND EVENT FOR ALL EMERGENCY RESPONDERS:

With over 16 real-life airport case studies focused around how to plan for and manage emergencies and accidents that occurred relating to planning, managing, executing and recovering from emergencies associated with bomb threats, hijacking, security awareness, landside/airside emergencies, firefighting and circraft rescue, crisis management and leveraging on technologies or equipment to maximise incident-management efficiency and reduce fatalities.

- Participate in interactive panel discussions featuring industry experts and first responders as they share their solutions to various challenges and viewpoints on how to effectively manage different types of crisis
- Be sure not to miss our comprehensive pre & post-summit workshops which focus on the important emergency management issues every airport are currently facing/potentially will face.

### KEY BENEFITS OF ATTENDING EMERGENCY MANAGEMENT FOR AIRPORTS SUMMIT 2017

- ❖ Discover practical and constructive information through global airport case studies on how you can manage different types of emergency accidents so you and your airport can be better prepared for crisis like bomb threats, hijacking, firefighting, natural disaster, landside/airside accidents, aircraft rescue accidents and so on.
- Leverage on this golden opportunity to interact with industry experts and emergency management decision makers from airports and aviation authorities all around the world to hear their thoughts and strategies on maintaining the best security for their airport.
- ❖ Take advantage of the platform to learn and gain insights from emergency management & operations senior executives from various functions of airports globally on how they identify risks and devise plans to management crisis in their country and how to effectively contained emergencies that occurred.
- ❖ Partake in **exclusive panel discussion** where you get the chance to hear from experienced emergency responders regarding the **key challenges** they face in dealing with terrorism and aircraft related emergency **and the leading strategies** in managing different emergencies.

Reserve your seat today and take advantage of the super saver discounted prices! Don't miss your chance to be involved in **Emergency Management for Airports Summit 2017** and engage in-depth discussion on proven strategies to manage emergencies, get first-hand updates and practical information to reduce respond time and plan ahead for various crises.

### WHO SHOULD ATTEND EMERGENCY MANAGEMENT FOR AIRPORTS SUMMIT 2017

This event is tailor-made for Heads, Directors, Vice Presidents, Senior Managers, Senior Officers and Specialists from Airports/Aviation Authorities of the following divisions:

- Emergency Services/ Planning
- Emergency Management
- Airport Fire/ Police
- Airport Fire and Rescue Services/ Airport Readiness
- Airport Search and Rescue
- Airport Authority
- Operations Departments (Landside/ Airside/ Terminal/ Ground/ Airport)
- Safety and Security Departments (Landside/ Airside/ Terminal/ Ground/ Airport)

Confidential Draft Agenda | Equip Global

### **Invited & Confirmed Speakers include:**

Cletus Packiam, Chief of Airport Emergency Service, Changi Airport Group

Wilfred Covent, Head of Security, Brussels Airport

Haydn Beynon, Head of Fire Services, Dubai Airport

Rudy Castellanos, Assistant Deputy Chief of Airport Division, San Francisco Fire Department Larry Mares, Manager Emergency Operations & Planning, San Francisco International Airport

Chay Pheap, Chief, Search and Rescue, Phnom Penh International Airport

Kia Thye Yeo, Managing Director, Airport Operations Planning & Airside, Changi Airport Group Mohammad Fuad Sharuji, Vice president, Operations Control Centre & Crisis Director, Malaysia Arlines

Edward Bushman, Director of Emergency Management, Los Angeles World Airport

Rebecca Carr, Emergency Planning Manager, London City Airport

Frank Ciaccio, Emergency Management Coordinator, Houston Airport System

Juliet Luff, Contingency & Emergency Planning Manager, Heathrow Airport

Keila Walker, Manager of Airport Operations – Emergency Management, Greater Orlando Aviation Authority

Nina Reitz, Senior Manager Emergency Management, Frankfurt Airport

Phillip Mongeau, Assistant Vice President of Airport Security and Emergency Management, Dallas International Airport

Howard Eng Kiu-chor, Executive Director of Airport Operations, Hong Kong – Zhuhai Airport Chang-Yun Chung, Executive Director of Safety & Security Division, Incheon International

Airport

Alexis Long, Head of Security Policy Heathrow Airport

Peter Frei, Head of Safety & Security, Zurich Airport

Pete Lederer, Head of Security, Gatwick Airport Ltd

Johnnie Muller, Security Director, Copenhagen Airport

Hideo Kanaya Senior Manager, Planning Department Narita International Airport Corporation Toshio Shinohara, Deputy General Manager of Operations Department, Tyoko International Airport

Russell Breach, Emergency Planning Manager, Dubai Airport

Abdul Rahman Al Marzouqi, Head of Airport Emergency Services Department, Abu Dhabi Airport

Arnaud Feist, Chief Executive Officer, Brussels Airport

Brandy Welch, Emergency Management Coordinator, Los Angeles World Airport

Cyrus Callum, Assistant Director, Airport Operations, Greater Orlando Aviation Authority

Steve Runge, Division Manager, Safety & Emergency Management, Houston Airport System

Timothy Sampey, Airport Fire Chief, O'Hare International Airport

Emily Chu, Senior Manager of Business Continuity Planning, Airport Authority Hong Kong

### DEVELOPING PROVEN STATGEIES TO MANAGE & DEAL WITH THE AFTERMATH OF A BUILDING BOMB THREAT OR/AND TERRORISM-RELATED EMERGENCY

- Evaluating recent bomb-threat related emergencies and how airports deal with them
- Understanding how airports emergency departments and authorities managed terrorism from first responder viewpoint
- Discovering proven strategies to manage aftermath of terrorism attack
- Reviewing on ways to step up terminal security after an attack

### Case Study

# DEVELOPING STRATEGIES ON MANAGING HIJACKING INCIDENTS: LEARNING TO IDENTIFY THE DIFFERENT TYPES OF HIJACKING THAT COULD POTENTIALLY BE AN AIRPORT DISASTER

- Learning to identify the different types of hijacking (aircraft hijacking, vehicle hijacking in the runway, communications hijacking, network/security hijacking) that could potentially lead to an emergency in airport vicinity
- Understanding the roles and responsibilities of the stakeholders involved
- Developing strategies on ways to prepare for the various types of hijacking
- Lesson learned from recent case studies

#### Case Study

# GREATER AWARENESS OF AIRCRAFT BOMB THREAT: DEVISE A PLAN ON DETECTION OF CARGO PLANE BOMB THREAT AND COLLABORATION WITH INTERNATIONAL AGENCIES

- Analysing cargo plane bomb threats and how airports managed threats arriving from all around the world
- Understanding how different airports work simultaneously to detect and locate the bomb threat
- Analysing how five different international agencies work together to prevent mass airport fatality
- Reviewing on ways to heighten security measurements on detection of aircraft bomb threats

#### Case Study

### CHEMICAL HAZARDS ON BOARD: GAIN INSIGHTS ON HOW TO MANAGE LIQUID EXPLOSIVES IN AIRPORT VINCINITIES

- Analysing the security actions that airports took 10 years ago on liquid explosives in the form of soft drinks
- Examining recent airport accidents related to chemical hazards
- Learning to protect the airport from with better security measurements
- Devising strategies to detect chemical threats in airport and aircraft

### MINIMIZING & MITIGATING RISKS FOR AIRPORT SECURITY: PUTTING IN PLACE THE RIGHT PLANNING PROCEDURES & PROCESSES

- Learning the current prevention trends of visible and invisible airport security
- · Understanding the importance of analysing threats outside of airport
- Discovering ways to set up security checks on the road leading to airport/ terminals
- Learning the latest practice on baggage, departure-gate screening

#### Case Study

### ENHANCING YOUR AIRPORT SECURITY: TAKING PRECAUTIONS TO MITIGATE SECURITY WEAKNESSES

- Developing strategies to constantly monitor and improve your airport's security standard
- · Having an oversight on the best practices to evaluate and improve security planning
- · Learning to protect the airport from external and internal threats
- Devising ways to mitigate security loopholes through internal and external security training

### **Case Study**

# EFFECTIVE APPROACH TO AIRCRAFT RESCUE POST-RECOVERY: GRASP THE CONCEPT & METHODOLOGIES TO EVACAUTE PASSENGERS EFFECTIVELY DURING AN AIRCRAFT ACCIDENT AND ON POST-ACCIDENT RECOVERY

- Evaluating recent aircraft crash landing emergencies into the airside and how airports managed an aircraft rescue
- Understanding how airports ensure smooth evacuation of hundreds of passengers on board in the shortest time
- Having additional perspectives on reducing respond time while ensuring safety of firefighters in an aircraft accident
- Learning from airports on their post-accident recovery method which allowed them to effectively resume operation hours after accident

#### Case Study

# DEVELOPING STRATEGIES TO BEST MANAGE AIRCRAFT RESCUE: SECURING THE AIRCRAFT AGAINST ALL HAZARDS AND TO INCREASE THE SURVIVABILITY OF ALL PASSENGERS AND CREW ON BOARD

- Assessing the key challenges during an aircraft rescue operation and what really happened during an air crash
   Learning from airport management and firefighters on how they manage to contain
  - Learning from airport management and firefighters on how they manage to contain the aircraft fire in the shortest time possible
- Key considerations on airport emergency responders reacted in times of crisis
- Learning more on the collaboration between firefighters and frontline responders to be better prepared for aircraft related accidents

### EQUIPPING FIREFIGHTERS WITH THE RIGHT SKILLSETS WHEN DEALING WITH FIRE-RELATED INCIDENTS, CRISISES & EMERGENCIES

- Building a robust firefighting community to ensure smooth operational response
- Understanding the latest trends in firefighting equipment with systems like fire detection, suppression, vehicles etc
- Key challengers faced when dealing in aircraft fire and structural fire in airports
- · Case studies on fire risk assessment
  - i. Strategies to detect and tackle fire emergencies
  - ii. An example on firefighters managing an aircraft fire
  - iii. An example on firefighters managing other threats resulting in a fire

#### Case Study

### AIRCRAFT FIRE: GAINING NEW PERSPECTIVE ON MANAGING AIRCRAFT ENGINE FAILURE

- Analysing aircraft fire due to engine failure on runway before take off
- Learning about the key challenges faced when dealing with engine fire on runway
- Understanding how emergency responders reacted in times of crisis
- Hearing from airports on their post-accident recovery method regarding runway clearance

#### Case Study

### AIRPORT RUNWAY: UNDERSTANDING THE RISK ASSOSCIATED WITH MULTIPLE RUNWAYS TO ENHANCE YOUR AIRPORT RUNWAY SAFETY

- Understanding the risk identification and assessment process when dealing with multiple runways in airside
- Highlighting the key challenges faced when accidents occurred in airport runways
- Analysing the proven strategies in addressing runway safety
- Hearing from airports on ways to prepare for accidents happening on multiple runways which could lead to a potential emergency

#### **Case Study**

### PREPARING FOR CRISIS: DEVELOPING A SUITABLE EMERGENCY PLANNING MODEL FOR AIRCRAFT RELATED FIRE

- Understanding ICAO rescue and firefighting procedures and methods
- Hear the best practices to contain the fire during an aircraft accident
- · Learning the latest aircraft rescue and firefighting techniques and tactics
- Identifying and responding appropriately when dealing with suspicious or dangerous goods packages transported by air

Confidential Draft Agenda | Equip Global

### CRISIS MANAGEMENT: LEARN TO MINIMIZE RISKS & CRISIS BY REVIEWING CURRENT THREATS IN THE AVIATION INDUSTRY

- Developing strategies to identify risks and to conduct risk assessment on risk identified
- Understanding roles and responsibilities of stakeholders involved during an emergency
- Deriving practical solutions to coordinate between aviation community when facing an emergency
- Ways to eliminate human error to reduce confusion time in order to respond quickly and effectively
- Improving coordination both internally and externally during a crisis

### Case Study

## EMERGENCY PREPAREDNESS: EVALUATING PROCSSES & STRATEGIES AIRPORTS USE TO PLAN FOR EMERGENCIES MANAGING ACTIVITIES DURING A CRISIS

- Introduction to international standards and recommended practices of an airport emergency plan
- Greater understanding of the role of emergency planning including creating of emergency protocol and contingency plans suitable for your airport and auditing of manuals and training of all stakeholders to test emergency procedures
- Case studies on previous incident analysis of proven strategies on crisis management in airports
  - i. In Asia Pacific
  - ii. In United Kingdom/ Europe
  - iii. United States

#### Case Study

### POST-CRISIS HANDLING OF AIRLINES INVOLVED IN AIRCRAFT DISASTERS AT YOUR AIRPORT

- Key lessons learned in activating and coordinating between various stakeholders involved after an accident had occurred
- Developing strategies to share information within the airport, externally with international agencies and media
- Understanding airline and airport responsibilities on humanitarian efforts postaccident

#### Case Study

CRISIS COMMUNICATION: HAVING A GREATER UNDERSTANDING ON WAYS TO DEAL WITH INTERNAL AND EXTERNAL AGENCIES

- Key challenges in communication between agencies when conducting audits and performing full scale exercise
- Strategies to improving communication both internally and externally during a crisis
- Usage of social media should authorities ban or integrate social media
- Case studies on proven strategies to management communication during an emergency

### NATURAL DISASTER: LEARNING NEW WAYS TO DEAL WITH NATURAL DISASTERS OCCURING IN AIRPORT VINCINITIES

- Key challenges in dealing with natural disasters like earthquakes, tsunamis, tornados, flooding, fogging occurring in airport
- Developing strategies to resume airport operations in the shortest time possible
- Understanding the roles and responsibilities of stakeholders involved when a natural disaster strikes
- Hearing from airports on their post-accident recovery method

# DEVELOPING ALTERNATIVE PLANS TO EFFECTIVELY COPE WITH DEVIATIONS OF ACTUAL EVENT FROM YOUR ORIGINAL EMERGENCY MANAGEMENT/OPERATIONS PLAN

- Understanding the importance and application of a Safety Management System
- Learning best practices to prepare your airport for safety audits based on ICAO regulations
- Key challenges in conducting audits and performing full scale exercise
- Case studies on developing a process to deal with discrepancies after the exercise

# LEVERAGING ON TECHNOLOGIES TO REDUCE EMEGENCY RESPONSE TIME & BETTER MANAGE POTENTIAL AIRSIDE/LANDSIDE EMERGENCIES Gadgets and technologies to make up for shortage of manpower when emergency services are not able to assist on site

- Creating an integrated security approach to ensure security effectiveness and operational efficiency without causing too much inconvenience to passengers
- Cast studies on how technology improve emergency management in airports
  - Handheld screening devices for explosive
  - ii. Safety management software

### INCREASING AIRPORT SURVEILLANCE TO IMPROVE EMERGENCY MANAGEMENT

- Understanding the various types of surveillance technology involved in an airport security
- Comparison on the latest surveillance technology available
- Determining the best surveillance technology suitable for your airport
- Case studies on types of surveillance system that aid in times of emergencies
  - i. Surveillance camera

### SEARCH AND RESCUE: LEVERAGING ON TECHNOLOGIES TO AID SEARCH AND RESCUE OPERATIONS MANAGED BY AIRPORTS

- The latest technologies involved in search and rescue operation happening in airport vicinity
- Key challenges to reduce human error while conducting a search and rescue
- · Discovering the technologies to aid in emergency when facing a change in weather
- Case studies on types technology that aid in times of search and rescue operation
  - Devices that can detect bodies

### EVALUATING BEST PRACTICES TO DETECT AND DEAL WITH BOMB THREATS TO PREVENT AIRPORT CATASTROPHES

- Discovering the latest technologies on detecting explosive materials
- Learning the different methods to screening for explosive materials
- Devising ways to manage bomb threats in aircraft and in terminals
- Case studies on types of screening devices that aid in times of emergencies

#### PANEL DISCUSSION

# PANEL DISCUSSION: DISCOVERING THE KEY CHALLENGES REGARDING TERRORISM RELATED EMERGENCIES IN AIRPORT TO ENHANCE YOUR AIRPORT SECURITY

- · Identifying the key challenges in handling terrorism in airports
- · Evaluating the leading strategies in dealing with different types of terrorism
- Reviewing on ways to heighten security measurements
- Integrating innovative technology to address multiple challenges in airport security

# PANEL DISCUSSION: UNDERSTANDING THE LEADING DIFFICULTIES IN HANDLING AIRCRAFT RELATED EMERGENCIES TO ENHANCE RESPOND EFFICIENCY

- Analysing the key challenges in handling aircraft related emergencies
- Evaluating the leading strategies in responding to aircraft related emergencies
- Reviewing on different tactics and means to tackle fire emergencies
- Devising solutions to resume runway operation speedily

#### SUMMIT WORKSHOPS

### PRE-SUMMIT WORKSHOPS

Tuesday, 28 March 2017

#### Workshop A:

### Developing Strategic Ways to Manage Aircraft Related Emergencies

In recent years, there were numerous international reports on aircraft crash landing in airport which draw attention to the importance of emergency response. Unfortunately the responsiveness of these aircraft rescue and firefighting teams has not always been as fast or as coordinated as the situation called for. This workshop provides an overview of ways to manage aircraft related emergencies from planning for an aircraft accident to managing

the emergency responders and lastly, ways on post-accident recovery to resume airport operations.

### After attending this workshop, you will be able to:

- Determine the necessary equipment, chemicals and vehicles required to contain aircraft accidents
- · Determine the best location for equipment that will have quickest response time
- · Understand different methods on conducting an aircraft rescue
- Mitigate and manage a mass casualty incident resulting from crashed aircraft
- Discover the best practice to carry out an aircraft rescue
- Gain new perspective on ways other airports train their staff to handle aircraft emergencies
- Learn from unfortunate experience that happened previously
- Grasp the idea on how to plan and execute an emergency response to an aircraft accident
- Determine the key challenges in handling post-accident recovery
- Identify ways to resume runway operations in the shortest time
- Develop ways to ensure your emergency responders are always operational ready
- Learned how to take corrective actions after discovering discrepancies

### Workshop B:

Developing Plans & Strategies to Heighten Airport Security and Deter Malicious Criminal Activities & Threats

Airports are repeatedly vulnerable targets of terrorism due to the large quantities of unchecked baggage and the millions of people traveling to and fro the airport daily. Placement of bombs in close proximity to people is often where most emergencies occurred. This workshop provides an in-depth study on ways to improve security operations.

### After attending this workshop, you will be able to:

- Understanding the importance of airport security involving passengers and ground crew
- Realise the role and importance of involving all stakeholders and passenger to detect acts of terror
- Educate the crew to understand threats thereby reducing risks
- Understand the current trends involving passenger and baggage screening
- · Identify the key factors when training ground crew
- Identify ways to look for unusual behaviour/ activity
- Learn the key challenges to maintaining security at the landside and airside
- · Developing strategies to enhance security at landside and airside
- Understand the proven strategies of airport security from different airports

### POST-SUMMIT WORKSHOP

Friday, 31 March 2017

#### Workshop C:

Developing Strategies to Manage Terrorism Emergencies within Airport Vicinities

Terrorism attacks taking place in airports is a reminder that threat to aviation industry has not diminished. A typical response after a terrorist attack would be to heighten security measures around the airport. This workshop focuses on analysing various forms of threats taking place in an airport from identifying the threats to understanding current trends and learning how other airports plan and manage terrorism related emergencies.

### After attending this workshop, you will be able to:

- Have an overview of various forms of terrorism domestic terrorism, bomb threats, biological or chemical agents
- · Identify the threats associated with terrorism based on previous aviation incidents
- Understand the current trends in airport security when managing terrorism
- Gain additional viewpoint on how other airports train their staff to handle terrorism related emergencies like bomb threat, hijacking, biological and chemical agents
- Learn from unfortunate accident that happened previously
- Do a comparison of past accidents and recent case studies
- Determine the key challenges in handling post-accident recovery
- · Identify ways to resume airport operations in the shortest time
- Develop ways to ensure your emergency responders are always operational ready
- Learn how to take corrective actions after discovering discrepancies
- Identify the various ways to step up airport security

### Workshop D:

### Identify a Systematic and Pragmatic Approach to Manage Crisis

Any airports in the world could face man-made or natural disaster at any time hence authorities in airports have devoted considerable resources to plan for emergency occurring in airport. This workshop provides an opportunity to devise a crisis management program for your airport from risk identification, to planning for emergencies, to collaborating between stakeholders and lastly, managing post-accident recovery efforts.

### After attending this workshop, you will be able to:

- Communicate and coordinate effectively between all stakeholders during an emergency
- Develop a crisis plan suitable for your airport
- Plan ahead to prevent potential issues and crisis
- Create awareness on the importance of having an Airport Emergency Plan in placed
- Gain additional viewpoint on how other airports conduct periodic exercises
- · Learn from unfortunate accident that happened previously
- Understand the key challenges faced when executing an exercise
- Learn how to take corrective actions after discovering discrepancies
- Discover the ways to devise innovative traffic management systems for evacuation and emergencies
- Learn from airport management/authorities on coordination of a post-accident recovery
- Develop strategies to resume airport operations in the shortest time possible

FW: Speaker Invitation - Emergency Management for Airports Summit 2017

Eunice Ng <euniceng@equip-global.com>

Thu 11/17/2016 8:22 PM

To: Sampey, Timothy < Timothy. Sampey@cityofchicago.org >;

1 attachments (473 KB)

Confidential Draft Agenda Emergency Management for Airports Summit 2017.pdf;

Dear Mr Timothy Sampey

Hope you are well.

I just want to check if you have had a chance to review the invitation below.

We would love to have you share your perspectives at the annual event relating to airport security and some confirmed speakers include Mr John Trew from Falck Fire Services UK, Mr Cletus Packiam from Changi Airport Group, Mr Larry Mares from San Francisco Airport and Mr Venkatachalapathy from Rajiv Gandhi International Airport.

As we need to reserve your free pass at the event, it will be great if we can have your confirmation shortly. We can confirm the topic details at a later date. Please acknowledge upon receiving this email, looking forward to hearing from you.

Best Regards

Eunice Ng Project Manager – Emergency Management for Airports Summit



Equip Global Pte Ltd | 111 North Bridge Road #16-02, Peninsula Plaza, Singapore 179098

Office: +65 66352493 | Email: euniceng@equip-global.com | Website: http://www.equip-global.com/
Equip Global provides business executives globally with practical and tailored industry conferences, in-house and corporate training courses that focus on offering solutions that have met the concrete test of application and have proven to improve an organization's productivity and performance. Equip Global conferences and training courses will equip you with practical

### RE: Confirmation of Emergency Management for Airports Summit

### lucastan@equip-global.com

Mon 2/27/2017 1:42 AM

To:Sampey, Timothy <Timothy.Sampey@cityofchicago.org>;

Cc: 'Eunice Ng' <euniceng@equip-global.com>;

#### **Dear Timothy**

Greetings from Singapore. Am writing to touch base with you and also to take the chance to ask if you may need any help with regards to travel arrangements.

Have you booked your flight ticket? I think its perfect time to do so. Appreciate if you can send us a copy of the flight details as we need for our internal records.

With regards to your accommodation, Eunice had forwarded you the room reservation form previously. Just fyi, the rates include daily breakfast and internet access. When you are ready to book, all you need to do fill it up and email it back to the hotel at <a href="mailto:reservations1.riverfront@furama.com">reservations1.riverfront@furama.com</a> and the hotel will revert to confirm the booking. If you would like stay at another hotel, I will also be glad to provide some recommendations.

Feel free to email me should you have any question. Cheers.

Best Regards,

Lucas Tan
Events & Operations

Tel: +65 6376 0907 | Mobile: +65 9185 9661

From: Eunice Ng [mailto:euniceng@equip-global.com]

Sent: Monday, 13 February 2017 3:51 PM

To: 'Sampey, Timothy'

Cc: lucastan@equip-global.com

Subject: RE: Confirmation of Emergency Management for Airports Summit

Hi Timothy

The pleasure is ours, just to let you know, there are people registering for the ARFF workshop with you as the workshop leader. I can say, we are all looking forward to learning from you.

Conference venue: Furama Riverfront Hotel Singapore

There will be corporate discount applicable for guest speaker booking through us, attached is a reservation form for the hotel. Once you completed it, you can send it to <a href="mailto:reservations1.riverfront@furama.com">reservations1.riverfront@furama.com</a>

Regarding traveling from Changi International Airport to the hotel, you may want to take a taxi, it is estimated to be around \$\$20 - 30.

In another note, I would like to introduce my colleague, **Lucas**, who is copied in this email and the person responsible for the operations and event logistics of the summit. He will be the point of contact for any logistical information you require.

### Lucas Tan

**Events & Operations** 

Tel: +65 6376 0907 | Mobile: +65 9185 9661 | Email: <u>lucastan@equip-global.com</u>

Hi Lucas, please assist Timothy should he have any questions regarding the logistical arrangement for the summit.

Best Regards

Eunice Ng



Equip Global Pte Ltd | 111 North Bridge Road #16-02, Peninsula Plaza, Singapore 179098

Office: +65 66352493 | Email: euniceng@equip-global.com | Website: http://www.equip-global.com/

Equip Global provides business executives globally with practical and tailored industry conferences, in-house and corporate training courses that focus on offering solutions that have met the concrete test of application and have proven to improve an organization's productivity and performance. Equip Global conferences and training courses will equip you with practical knowledge and valuable connections that drive tangible and sustainable bottom-line results in your business.

**From:** Sampey, Timothy [mailto:Timothy.Sampey@cityofchicago.org]

Sent: Monday, 13 February 2017 11:50 AM

To: Eunice Ng

Subject: Re: Confirmation of Emergency Management for Airports Summit

Eunice,

I look forward to participating in the Workshop you listed. I feel confident I can provide beneficial experience that may benefit others in this field. Is there a host hotel for this summit? If I can get any logistical information regarding lodging and travel to and from the airport it would be helpful, regards.

Timothy Sampey

Asst. Deputy Fire Commissioner

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From: Eunice Ng < <a href="mailto:euniceng@equip-global.com">euniceng@equip-global.com</a>>
Sent: Monday, January 9, 2017 9:18:18 PM

To: Sampey, Timothy

Subject: Confirmation of Emergency Management for Airports Summit

Hi Mr Sampey

Greetings to you, hope all is well with you at the start of the new year!

I am writing to refresh your memory on the Emergency Management for Airports Summit happening in 2 months' time.

Title: Emergency Management for Airports
Main Summit Dates: 29 & 30 March 2017

Location: Singapore

Topic:

### AIRCRAFT FIRE: GAINING NEW PERSPECTIVE ON MANAGING AIRCRAFT ENGINE FAILURE

- Analysing aircraft fire due to engine failure on runway before take off
- Learning about the key challenges faced when dealing with engine fire on runway
- Understanding how emergency responders reacted in times of crisis
- Hearing from O'Hare airport on their post-accident recovery method regarding runway clearance

Workshop: 28 March 2017 (9 am - 12 pm)

### Workshop A:

### **Developing Strategic Ways to Manage Aircraft Related Emergencies**

In recent years, there were numerous international reports on aircraft crash landing in airport which draw attention to the importance of emergency response. Unfortunately the responsiveness of these aircraft rescue and firefighting teams has not always been as fast or as coordinated as the situation called for. This workshop provides an overview of ways to manage aircraft related emergencies from planning for an aircraft accident to managing the emergency responders and lastly, ways on post-accident recovery to resume airport operations.

### After attending this workshop, you will be able to:

- · Determine the necessary equipment, chemicals and vehicles required to contain aircraft accidents
- Determine the best location for equipment that will have quickest response time
- Understand different methods on conducting an aircraft rescue
- Mitigate and manage a mass casualty incident resulting from crashed aircraft
- Discover the best practice to carry out an aircraft rescue
- Gain new perspective on ways other airports train their staff to handle aircraft emergencies
- · Learn from unfortunate experience that happened previously
- Grasp the idea on how to plan and execute an emergency response to an aircraft accident
- Determine the key challenges in handling post-accident recovery
- Identify ways to resume runway operations in the shortest time
- Develop ways to ensure your emergency responders are always operational ready
- Learned how to take corrective actions after discovering discrepancies

Kindly acknowledge the email for confirmation of the topic and workshop. I am looking forward to seeing you in March.

Best Regards

Eunice Ng

Project Manager - Emergency Management for Airports Summit



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