



OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATIONS
CITY OF CHICAGO

MEMORANDUM

To: The Honorable Carrie M. Austin
Chairman, Committee on the Budget and Government Operations

From: Gary W. Schenkel
Executive Director
Office of Emergency Management & Communications

CC: Samantha Fields
Mayor's Office of Legislative Counsel and Government Affairs

Date: October 13, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

RefID: 58-01: Crossing Guards

The attached information is in response to questions posed at our department's hearing on Wednesday, September 30, 2015 to discuss the proposed 2016 budget.

Alderman Ervin asked how the supervision for the Crossing Guard program is broken out in the Office of Emergency Management and Communication's (OEMC) budget.

The OEMC has added twelve supervisors to the 2016 budget to manage the Crossing Guard program. The OEMC, in coordination with the Chicago Police Department (CPD) has begun the initial stages of developing the strategy to transition the program from CPD to OEMC. Over the next several months, as the OEMC moves forward with the setup and management of the program, we will have a better description of how the supervision will be broken out for the program. It is anticipated that the crossing guard transition will be completed in time for the 2016-2017 school year.

As always, please let me know if you have any further questions.



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Date: October 13, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

RefID: 58-04: Traffic Management Authority

The attached information is in response to questions posed at our department's hearing on Wednesday, September 30, 2015 to discuss the proposed 2016 budget.

Alderman Dowell requested the demographic breakdown of the Traffic Management Authority's (TMA) supervisors.

The following is the demographic breakdown for TMA's eight (8) total supervisors:

Ethnicity	Number	Percentage
Hispanic (male)	4	50%
White (female)	3	37.5%
African American (female)	1	12.5%

As always, please let me know if you have any further questions.



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Re: Request for Information from Annual Appropriation Committee Hearing

RefID: 58-06: Heroin Overdose

The attached information is in response to questions posed at our department's hearing on Wednesday, September 30, 2015 to discuss the proposed 2016 budget.

Alderman Mitts asked how many calls the City receives for heroin overdoses.

According to the Chicago Fire Department, the City of Chicago has received 2,043 heroin overdose calls from January 1, 2015-October 5, 2015. For the same period in 2014, the City received 1,524 calls for heroin overdoses.

As always, please let me know if you have any further questions.



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Mayor's Office of Legislative Counsel and Government Affairs

Date: October 13, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

RefID: 58-07: See Something Say Something Campaign

The attached information is in response to questions posed at our department's hearing on Wednesday, September 30, 2015 to discuss the proposed 2016 budget.

Alderman Reboyras asked for the phone number and a one-page fact sheet on the "If You See Something Say Something" campaign.

Please see the attached press release and flyer regarding the "If You See Something Say Something" campaign. Additional information can also be found on the City's website at:

<http://www.cityofchicago.org/city/en/depts/oem.html>

As always, please let me know if you have any further questions.



FOR IMMEDIATE RELEASE

July 10, 2015

Contact:

Melissa Stratton, OEMC

(312) 746.9454

Natalia Derevyanny, DHSEM

(312) 603.8286

**CITY OF CHICAGO AND COOK COUNTY ANNOUNCE LAUNCH OF
'IF YOU SEE SOMETHING, SAY SOMETHING' CAMPAIGN**

*Urge Residents to Use New Toll-Free 855-RPRT-2S4 Number
to Report Suspicious Activity or Packages to Authorities*

Chicago – The City of Chicago Office of Emergency Management and Communications (OEMC) and the Cook County Department of Homeland Security and Emergency Management (DHSEM) have teamed up with the U.S. Department of Homeland Security (DHS) to launch the “If You See Something, Say Something™” campaign to alert local residents to the critical role they play in helping to keep the community safe.

If You See Something, Say Something™ is a national anti-terrorism public awareness campaign that emphasizes the importance of reporting suspicious activity to law enforcement authorities. Residents are urged to call **855-RPRT-2S4 (855-777-8274)** – the official toll-free number of the local campaign – to report any non-emergency suspicious activity to local authorities. Representatives from both the OEMC and the DHSEM stressed that security is the responsibility of the whole community.

“Public awareness and participation in our homeland security efforts are essential to keeping our local communities safe,” said Deputy Secretary of Homeland Security Alejandro Mayorkas. “Whether you are in downtown Chicago at Navy Pier or jogging down the city’s new 606 Park, we all play a role in protecting our neighborhoods and communities. I applaud Cook County Board President Preckwinkle and Chicago Mayor Emanuel for joining the If You See Something, Say Something™ public awareness campaign.”

OEMC and the DHSEM have partnered with local transit agencies, colleges and the faith-based community to help promote the If You See Something, Say Something™ program to residents on public transportation, in schools, at events and at other public and private spaces around the community. Additionally, the City and County will launch a radio campaign to reinforce the new reporting number to Chicago and Cook County residents so they know to begin using it instead of 9-1-1 to report non-emergency suspicious activity.

“We can all participate in keeping our community safe, so we encourage residents to be aware when in public and report anything that is unusual,” said Michael Masters, executive director of the DHSEM. “Residents know their surroundings better than anyone else, so if they see something out of the ordinary, they should pick up the phone and report it.”

“Our residents are vital partners in ensuring the safety of our communities,” said Gary Schenkel, executive director of OEMC. “We want them to know they are empowered if they see something and have a responsibility to say something by reporting questionable activity or suspicious packages to law enforcement.”

OEMC and the DHSEM will continue to expand the campaign in Chicago and throughout Cook County by partnering with additional agencies and organizations. Any agency interested in joining the If You See Something, Say Something™ campaign should contact the DHSEM and OEMC for more information.

** If You See Something, Say Something™ campaign materials attached.*

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The Office of Emergency Management and Communications was established in 1995 to coordinate the City’s delivery of Police, Fire and Emergency Medical Services resources. OEMC operates Chicago’s public safety communications system, manages emergency situations and coordinates major events, 3-1-1 and 9-1-1 Communications Operations. For more information visit cityofchicago.org/oemc or [www.facebook/coemc](https://www.facebook.com/coemc).

The Cook County Department of Homeland Security and Emergency Management integrates first responders, their departments and resources from 134 Cook County municipalities, and serves as the central agency in Cook County for coordinating efforts to prevent, protect against, mitigate the effects of, respond to, and recover from all incidents, whether man-made or natural. For more information, visit our website at www.cookcountyhomelandsecurity.org.



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Date: October 13, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

RefID: 58-08: See Something Say Something Campaign

The attached information is in response to questions posed at our department's hearing on Wednesday, September 30, 2015 to discuss the proposed 2016 budget.

Alderman Silverstein asked for the phone number and a one-page fact sheet on the "If You See Something Say Something" campaign.

Please see the attached press release and flyer regarding the "If You See Something Say Something" campaign. Additional information can also be found on the City's website at:

<http://www.cityofchicago.org/city/en/depts/oem.html>

As always, please let me know if you have any further questions.



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Date: October 13, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

RefID: 58-09: Traffic Management Authority

The attached information is in response to questions posed at our department's hearing on Wednesday, September 30, 2015 to discuss the proposed 2016 budget.

Alderman Solis asked for the demographic breakdown of the Traffic Management Authority's (TMA) supervisors.

The following is the demographic breakdown for TMA's eight (8) total supervisors:

Ethnicity	Number	Percentage
Hispanic (male)	4	50%
White (female)	3	37.5%
African American (female)	1	12.5%

As always, please let me know if you have any further questions.



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Date: October 13, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

RefID: 58-10 Traffic Management Authority (TMA)

The attached information is in response to questions posed at our department's hearing on Wednesday, September 30, 2015 to discuss the proposed 2016 budget.

Alderman Thompson asked for the number of events for which TMA is reimbursed.

In 2014, the OEMC billed for 937 events. In 2015 to date, the OEMC has billed for 1,026 events.

As always, please let me know if you have any further questions.



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Date: October 13, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

RefID: 58-11 Crossing Guards

The attached information is in response to questions posed at our department's hearing on Wednesday, September 30, 2015 to discuss the proposed 2016 budget.

Alderman D. Moore asked for a description of the economic efficiencies expected from the transfer of the Crossing Guard Program to the OEMC.

The OEMC, in coordination with the Chicago Police Department (CPD) has begun the initial stages of developing the strategy to transition the program from CPD to OEMC. Over the next several months, as the OEMC moves forward with the setup and management of the program, we will have a better understanding of all the efficiencies gained by moving the program to OEMC.



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However, as stated at the hearing, the initial efficiency gained from the transition is that it will free up a large number of police officers who are currently either supervising or backfilling for crossing guards and put those officers in other areas of the community where they are needed. Additionally, the OEMC will leverage its existing resources with the Traffic Management Authority by bringing together the City's entire civilian workforce responsible for ensuring motorist and pedestrian safety for residents of all ages throughout our communities.

As always, please let me know if you have any further questions.



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Date: October 13, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

RefID: 58-12: 911 Vacancies

The attached information is in response to questions posed at our department's hearing on Wednesday, September 30, 2015 to discuss the proposed 2016 budget.

Alderman D. Moore requested information on the number of vacancies the department has for police and fire communication officers.

As of September 30, 2015, the OEMC is in the process of filling the following 9-1-1 Operations vacancies:

Title	Number of Vacancies
Police Communications Officer I	14
Police Communications Officer II	20
Supervisor Police Communications Officer	1
Fire Communications Officer I	4
Fire Communications Officer II	4
Coordinating Fire Communications Officer	1
Total	44

As always, please let me know if you have any further questions.



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Date: October 13, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

RefID: 58-13: Contractual Services

The attached information is in response to questions posed at our department's hearing on Wednesday, September 30, 2015 to discuss the proposed 2016 budget.

Alderman D. Moore asked for additional detail regarding the OEMC's 0140 line for Contractual Services.

Below is a breakdown for the OEMC's 0140 line for 2015:

OEMC Professional Service (0140) 2015 Payments			
PO Number	Vendor Name	Total	Total
12301	PUBLIC BUILDING COMMISSION CHG	\$9,855,092.92	Camera Maintenance & Installation
13783	SYSTEM SOLUTIONS, INC.	\$4,200.00	Software Installation
16819	SYSTEM DEVELOPMENT INTEGRATION, INC	\$75,846.00	Reverse 911
17509	C & C COMMUNICATIONS	\$117,347.26	Telephone Repair



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19950	EMR CONSULTING GROUP LLC	\$30,644.25	Radio Frequency Management
20099	CLARITY PARTNERS LLC	\$952,179.90	CLEAR Maintenance
20334	MORGAN FRANKLIN CORPORATION	\$135,812.16	Satellite Communication Connectivity
31057	UNITED SECURITY SERVICES, INC	\$207,088.70	Security of 911 Center
28102	PASCHEN DIVANE JOINT VENTURE	\$207,381.48	Fiber & Cable Repair
28387	LANGUAGE LINE SERVICES 01	\$181,926.87	Interpretation Services
28422	PACIFIC CABLE JOINT VENTURE	\$15,904.76	Fiber & Cable Repair
28423	PACIFIC CABLE JOINT VENTURE	\$463,209.84	Fiber & Cable Repair
28668	FEDERAL SIGNAL CORPORATION	\$150,000.00	Notify Chicago
28821	NORTHROP GRUMMAN SYSTEMS CORPORATION	\$397,985.58	CAD Maintenance
29403	MOTROLA SOLUTIONS, INC.	\$221,437.62	Radio Systems Integration
30365	BOLDPLANNING, INC.	\$38,000.00	COOP Planning
30741	LEOPARDO COMPANIES, INC	\$291,856.59	Repair & Maintenance of Smoke Stacks
T26824	THE GORDIAN GROUP, INC.	\$10,158.33	JOC Project Management
T27781	UNISYS CORPORATION	\$624,798.68	Network Support

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Date: October 6, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

RefID: 58-14: Overtime

The attached information is in response to questions posed at our department's hearing on Wednesday, September 30, 2015 to discuss the proposed 2016 budget.

Alderman Lopez asked for an explanation as to why the O'Hare and Midway overtime lines are roughly the same.

The budgets for O'Hare and Midway communications centers are designed to meet the specific needs of each airport. Overtime is used to maintain operational levels when employees are out on sick time, vacation time, or other leave.

The O'Hare Communications Center (OCC) currently has 28 positions budgeted and Midway Communications Center (MCC) has 18 positions budgeted. Overtime projections are based on an analysis of usage in recent years as well as union contracts.

As always, please let me know if you have any further questions.



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Date: October 13, 2015

Re: Request for Information from Annual Appropriation Committee Hearing

RefID: 58-15: Absenteeism

The attached information is in response to questions posed at our department's hearing on Wednesday, September 30, 2015 to discuss the proposed 2016 budget.

Alderman Smith asked for the department's absenteeism data for distribution to all Aldermen.

Below is a specific breakdown of the OEMC's absenteeism data:

	2014	2014 Jan - Aug	2015 YTD	2015 Proj	2014 vs. 2015	% Inc/Dec
Medical (hrs)	52,264	34,843	34,249	51,374	-891	-1.70%
Suspension (hrs)	1,180	787	1,261	1,892	712	60.30%
Leave of Absence (hrs)	33,320	22,213	18,982	28,473	-4,847	-14.55%
FMLA & Intermittent FMLA (hrs)	32,755	21,837	31,459	47,189	14,434	44.07%
Total HRS	119,519	79,679	85,951	128,927	9,408	7.87%



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Average Number of Employees Absent per Day 2012-2015				
Section	2012	2013	2014	2015
Police	31	30	31	35
Fire Ops	4	4	4	4
3-1-1	5	6	6	5
Total	40	40	42	45

As always, please let me know if you have any further questions.



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Re: Request for Information from Annual Appropriation Committee Hearing

RefID: 58-16: 311 vs. 911

The attached information is in response to questions posed at our department's hearing on Wednesday, September 30, 2015 to discuss the proposed 2016 budget.

Alderman Dowell asked the department to provide an explanation as to why 9-1-1 Operations requires more staffing than 3-1-1 City Services.

There are more positions budgeted for 9-1-1 Operations than 3-1-1 City Services due to the emergency nature of the calls received at the 9-1-1 center. It is imperative that the 9-1-1 Call Center is adequately staffed to answer emergency calls of life or death nature for which citizens cannot afford to be put on hold. Further, any given call requires not only a police or fire call taker, but also a dispatcher to handle a wide array of emergency call needs that pertain to police, fire, and EMS response. Conversely, 3-1-1 City Services only requires call taking staff.

As always, please let me know if you have any further questions.



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Re: Request for Information from Annual Appropriation Committee Hearing

RefID: 58-17: Traffic Management Authority

The attached information is in response to questions posed at our department's hearing on Wednesday, September 30, 2015 to discuss the proposed 2016 budget.

Alderman D. Moore asked the department how much it spends and how much it collects for Traffic Management Authority services.

In 2015 YTD, the OEMC has spent \$5,970,291 on the TMA program. The OEMC has billed outside entities for use of Traffic Control Aides and expect to collect for all outside events.

As always, please let me know if you have any further questions.