

To: The Honorable Pat Dowell

Chairman, Committee on the Budget and Government Operations

From: Anna M. Valencia

City Clerk

CC: Tiffany Sostrin

Mayor's Office of Intergovernmental Affairs

Date: October 31, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 25-02, 25-04, 25-08 City Stickers

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Aldermen Scott and Tunney requested information regarding City Sticker amnesty.

These figures will be provided within the first two weeks of November, no later than November 15, 2019. This will give us time to close out from our Third-Party sellers, our three office locations and online transactions.



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Date: October 31, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 25-06, 25-12 City Key

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Aldermen Mitts and Taylor requested information regarding CityKey, including related costs.

Currently, the only information our office retains is the date the ID is issued, the date it expires, and the unique identification number. It is optional for applicants to let us retain their ZIP code. To that end, we have partnered with the University of Chicago to help evaluate the program to better understand those who are getting the CityKey. Below is preliminary information received from the University of Chicago.

We partnered with the University of Chicago who is currently in the middle of a two-year evaluation of the CityKey program.

Some of the preliminary results include:

- 47% of respondents to the survey said they got a CityKey to access City services such as a health clinic, senior services or a library card.
- A quarter of respondents (25%) said they got a CityKey because they did not have any other form of government-issued ID.
- More than half of respondents reported difficulty with getting access to something because they did not have a government-issued ID.
- About 5% of survey respondents were formerly incarcerated and 5% reported no permanent place of residence.

Please see below for CityKey broken down by ward from January 1, 2019 through October 24, 2019.

CityKey Events by Ward

Like last year, we will visit every Ward by the end of the year.

	#	#
WARDS	SERVICED	PRINTED
1	1	131
2	3	193
3	4	359
4	2	238
5	1	98
6	2	117
7	1	93
8	3	310
9	3 2	159
10	4	557
11	2	146
12	3	306
13	3	342
14	1	281
15	7	998
16	0	0
17	4	442
18	4	722
19	2	204
20	2	196
21	1	90
22	4	809
23	5	831
24	3	334
25	7	1,252
	#	#
WARDS	SERVICED	PRINTED
26	5	558
27	4	506
28	3	413
29	2	166
30	4	540
31	2	330
32	0	0
33	1	51
34	5	485

35	1	122
36	3	450
37	1	92
38	3	721
39	0	0
40	1	176
41	1	175
42	32	2161
43	2	348
44	0	0
45	0	0
46	3	240
47	1	119
48	4	384
49	2	245
50	1	151
TOTAL	152	17,641



Please see attached document for the CityKey costs for FY2018-FY2020. Additional time is needed to procure the FY2017 CityKey costs.

CityKey Costs (FY2018-FY2020)

Line	Item	FY18	FY19	FY20
5	CityKey Director	\$85,836	\$85,824	\$85,824
5	CityKey Deputy Director	\$62,820	\$83,628	\$83,628
5	CityKey Administrative Supervisor	2.	\$48,960	\$51,324
5	CityKey Administrative Supervisor		\$48,960	\$51,324
Personnel Total:		\$148,656	\$267,372	\$272,100

Line	Item	FY18	FY19	FY20
135	Delegate Agencies	\$443,470	\$200,000	\$300,000
140	Language Access	\$100,000	\$10,000	\$5,000
140	Audit/Contracting	\$50,000	\$50,000	\$25,000
149	Tech Support	\$52,180	\$35,000	\$35,000
149	Annual Licensing/Software		\$134,400	\$134,400
149	Licensing Support/Gemalto		\$10,500	\$10,500
149	Appointment System Maintenance		\$18,000	\$18,000
152	Marketing	\$110,400	\$25,000	\$25,000
157	MiniVan Lease		\$9,900	\$10,400
159	CityKey Hardware		\$45,000	\$10,000
168	Educational Dev/Training	\$49,630		
181	Telecom/Phones			\$2,904
350	Consumables	\$137,500	\$120,000	\$50,000
Non-Personnel Total:		\$943,180	\$657,800	\$626,204

All in total:	\$1,091,836	\$925,172	\$898,304

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Mayor's Office of Intergovernmental Affairs

Date: October 31, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 25-10 Committee

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Vasquez requested the list of committee staff members.

Please see the attached document for all committee staff members.

Committee Staff Contact List

Full Name	Committee	Email
BRADLEY, QIANA	Public Safety	Qiana.Bradley@cityofchicago.org
HAYES, ANITA Y	Public Safety	anita.hayes2@cityofchicago.org
PEREZ-PADILLA, GILBERTO	Public Safety	gilberto.perez-padilla@cityofchicago.org
CUEVAS, ISMAEL	Workforce Development & Audit	ismael.cuevas2@cityofchicago.org
GARCIA, NICOLE	Workforce Development & Audit	nicole.garcia@cityofchicago.org
HEROFF, JOHN M	Workforce Development & Audit	john.heroff@cityofchicago.org
PUCCI, FRANK C	Workforce Development & Audit	Frank.Pucci@cityofchicago.org
ADELMAN, BRUCE E	License & Consumer Protection	
FLETCHER, BETTY A	License & Consumer Protection	betty.fletcher@cityofchicago.org
WHITT, ELAINE E	License & Consumer Protection	elaine.whitt@cityofchicago.org
CADIZ, BELINDA	Health & Human Relations	belinda.cadiz@cityofchicago.org
HOOD, MAYA M	Health & Human Relations	maya.hood@cityofchicago.org
GAMBLE, DOMINI N	Transportation & Public Way	domini.gamble@cityofchicago.org
GLOVER, CARLA D	Transportation & Public Way	carla.glover2@cityofchicago.org
HALL, STEPHANY T	Transportation & Public Way	stephany.hall@cityofchicago.org
KWAZA, KWELIT	Transportation & Public Way	kweli.kwaza@cityofchicago.org
WATSON, PATRICK C	Transportation & Public Way	patrick.watson@cityofchicago.org
BENFORD, WILLETTE C	Pedestrian & Traffic Safety	willette.benford@cityofchicago.org
BROWN, BENJAMIN	Pedestrian & Traffic Safety	
DANIEL, STANLEY J	Pedestrian & Traffic Safety	
DUKES, DOROTHY L	Pedestrian & Traffic Safety	dorothy.dukes@cityofchicago.org
GRANGER, MARYANN	Pedestrian & Traffic Safety	maryann.granger@cityofchicago.org
IVY, ALICIA S	Pedestrian & Traffic Safety	alicia.ivy@cityofchicago.org
MUNOZ, MAYRA L	Pedestrian & Traffic Safety	mayra.munoz@cityofchicago.org
TARVER, TAMARA L	Pedestrian & Traffic Safety	tamara.tarver@cityofchicago.org
CAPOBIANCO MAY ZAIDAN, JOANA	Ethics & Government Oversight	joana.zaidan@cityofchicago.org
MURPHY, MCKAY JOHN	Ethics & Government Oversight	mckay.murphy@cityofchicago.org
VARELA, ROCIO I	Ethics & Government Oversight	rocio.varela@cityofchicago.org
BRADEN, BREANA J	Education & Child Development	breana.braden@cityofchicago.org
JENKINS, MICHELLE J	Education & Child Development	michelle.jenkins@cityofchicago.org
DIAZ, CARLOS	Economic, Capital & Technology Development	carlos.diaz@cityofchicago.org
FUDALEWICZ, MAGDALENA	Economic, Capital & Technology Development	magdalena.fudalewicz@cityofchicago.org
GONZALEZ, NELIA	Economic, Capital & Technology Development	nelia.gonzalez@cityofchicago.org

Committee Staff Contact List

Full Name	Committee	Email
HANSEN, KIMBERLEY A	Economic, Capital & Technology Development	kimberley.hansen@cityofchicago.org
HEATH, JUSTIN P	Economic, Capital & Technology Development	justin.heath@cityofchicago.org
CLIFFORD, SHANE G	Aviation	shane.clifford@cityofchicago.org
EVANS, CONOR R	Aviation	conor.evans@cityofchicago.org
KARNEZIS ANGUS, TRISTAN N	Aviation	tristan.angus@cityofchicago.org
WHITE, COLLEEN	Aviation	colleen.white@cityofchicago.org
GUZMAN, DANIA	Finance	dania.guzman@cityofchicago.org
HOLLEMANS, MARIO W	Finance	mario.hollemans@cityofchicago.org
MORGANELLI, CHRISTINA J	Finance	christina.morganelli@cityofchicago.org
O GARA, ELLEN M	Finance	ellen.ogara@cityofchicago.org
EVANS, MICHELLE	Committees & Rules	michelle.evans@cityofchicago.org
HICKS, PATRICIA	Committees & Rules	patricia.hicks@cityofchicago.org
JOHNSON, ALICIA	Committees & Rules	alicia.johnson@cityofchicago.org
GOODEN-SMILEY, PHYLLIS C	Housing & Real Estate	phyllis.gooden-smiley@cityofchicago.org
LUNA, DANIEL C	Housing & Real Estate	dan.luna@cityofchicago.org
GEORGE, MICHAEL M	Legislative Reference Bureau	michael.george@cityofchicago.org
HOWLETT, MICHAEL J	Legislative Reference Bureau	michael.howlett@cityofchicago.org
O'LEARY, DANA M	Legislative Reference Bureau	dana.o'leary@cityofchicago.org
ESCARPITA, LILIANA	Environmental Protection & Energy	liliana.escarpita@cityofchicago.org
HANESSIAN, SAMIRA M	Environmental Protection & Energy	samira.hanessian@cityofchicago.org
NG, LAI CHING C	Environmental Protection & Energy	laiching.ng@cityofchicago.org
BORRERO, ESMERALDA	Zoning, Landmarks & Building Standards	esmeralda.borrero@cityofchicago.org
LAWSON, BENNETT R	Zoning, Landmarks & Building Standards	bennett.lawson@cityofchicago.org
MANOLI, DIONISIOS J	Zoning, Landmarks & Building Standards	dionisios.manoli@cityofchicago.org
VALADEZ, RAYMOND R	Zoning, Landmarks & Building Standards	raymond.valadez@cityofchicago.org
WELLHAUSEN, NICOLE A	Zoning, Landmarks & Building Standards	nicole.wellhausen@cityofchicago.org
BARRERA, RENEE	Budget & Government Operations	renee.barrera@cityofchicago.org
FREEDMAN, BRIAN R	Budget & Government Operations	brian.freedman2@cityofchicago.org
MENDEZ III, JAMES ALEXANDER	Budget & Government Operations	james.mendez@cityofchicago.org
DILIBERTO, DANIEL P	Special Events, Cultural Affiars & Recreation	daniel.diliberto@cityofchicago.org
DURKIN, MARGARET J	Special Events, Cultural Affiars & Recreation	marge.durkin@cityofchicago.org
MARTIN, DANIEL P	Special Events, Cultural Affiars & Recreation	daniel.martin@cityofchicago.org
BRUGH, OWEN R	Finance	owen.brugh@cityofchicago.org

Committee Staff Contact List

Full Name	Committee	Email
BUFORD DAVIS, SHARON	Finance	sharon.davis2@cityofchicago.org
EMERSON, ANNE W	Finance	anne.emerson@cityofchicago.org
FLORES, ADAM	Finance	adam.flores@cityofchicago.org
LINDBERG, RICHARD	Finance	richard.lindberg@cityofchicago.org
MCNAMARA, KATHLEEN M	Finance	kathleen.mcnamara@cityofchicago.org
JACKSON JR, FRED	Contracting Oversight & Equity	
MARSH, TERRI	Contracting Oversight & Equity	terri.marsh@cityofchicago.org
WILSON, CHESTER	Contracting Oversight & Equity	chester.wilsonjr@cityofchicago.org
RIVERA, ANGEL L	Complete Count/Census Committee	angel.rivera@cityofchicago.org
RUCINSKI, AIMIE S	Complete Count/Census Committee	aimie.rucinski2@cityofchicago.org
SILVERSTEIN, JONATHAN G	COFA	jonathan.silverstein@cityofchicago.org
WILLIAMS, KENNETH P	COFA	kenneth.williams2@cityofchicago.org



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Date: October 31, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 25-13 Investments

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Vasquez requested a wish list of investments for the Office of the City Clerk.

Please see below regarding the Office of the City Clerk wish list of investments.

Personnel (All Funds):

- Two positions for Council Modernization (New)
- One position for Administration and Finance Team (Removed vacancy)
- Total of three positions

Non-Personnel (All Funds):

• Overtime (total): \$160,000

• Technology (total): \$7,847,160

• CityKey (total): \$748,300



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Date: October 31, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 25-14 Residential Daily Passes

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Aldermen Tunney requested information regarding the grace period for residential daily passes.

Currently, there is no grace period upon expiration of the residential daily passes.



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Mayor's Office of Intergovernmental Affairs

Date: November 20, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 25-15 Requests

The following information is in reply to Alderman Reilly's request for written responses to prehearing 2020 budget question.

- 1. Changes in headcount projected for 2020.
 - a. Eliminated four positions.
 - i. FY2019: 102 Total Budgeted Positions (includes the 2 year-round interns)
 - ii. FY2020: 96 Total Budgeted Positions; 98 Positions (includes 2 year-round interns)
- 2. Number of funded vacancies and breakdown for 2020.
 - a. 4 vacancies will be carried over into FY2020
 - Editorial Assistant (Fund 100- Council Division- 3010 Index Division) -\$47.160
 - ii. Proofreader (Fund 100- Council Division- 3100- Index Division) -\$42,960
 - iii. Supervisor of Payment Center (Fund 300-3025-Issuance of Vehicle Licenses) \$58,968
 - iv. Attorney (Fund 300-3025 Issuance of Vehicle License) \$58,800
 - b. Total vacancy carryover: \$207,888

- 3. Number of vacancies being cut-what positions (job titles) are being eliminated?
 - a. 4 vacancies were eliminated
 - i. Payment Services Representative (Fund 300-3025- Issuance of Vehicle License) \$42,960
 - ii. Customer Account Representative (Fund 300-3030- Customer Processing Center) \$42,960
 - iii. Administrative Supervisor (Fund 300- 3025- Issuance of Vehicle License)- \$48,960
 - iv. Proofreader (Fund 100- Council Division- 3015- City Council Research and Record Services) \$42,960
 - b. Total vacancies removed: \$177,840
- 4. Number of non-union employees to receive salary increases in 2020 Budget
 - a. 5 non-collective bargaining members will receive raises as a part of a BX scheduled increases.
 - i. BX Schedule- The Salary Schedule for Non-Represented Employees
- 5. Description of outsourced services projected for 2020.
 - a. Clarity: Maintains our sales application suite for our point of sales and our website for legislation, live streaming, CityKey and compliance mailers
 - b. Kamaltech: Responsible for the technology that supports City Council committee streaming
 - c. Sebis: Mail house responsible for sending City Stickers, dog licenses and residential daily parking permits Chicago residents
 - d. 3PS: More than 300 locations that are responsible for selling City Stickers to Chicago residents
 - e. Pitney Bowes: Mailing machine to send out business licenses etc.
 - f. R-4: Responsible for records storage
 - g. Delegate Agencies: Community-based organizations that assist with the CityKey program (will go to RFP this year- FY19)
- 6. List of savings and cost-efficiencies due to zero-based budgeting.
 - a. Corporate Fund (Fund 100)
 - i. Lease/Purchase Equipment (0159) \$99,528 <u>decrease</u> was realized as these additional funds were no longer needed as we have moved to canon and CityKey expenditures moved to another account (0171) and the amount was decreased
 - ii. Stationery and office supplies (0350) \$70,000 decrease as the funds were no longer needed
 - b. Vehicle Tax Fund
 - i. Student Interns (0039) \$60,000 <u>decrease</u> to better accommodate the needs of the office and to provide a well-round internship experience
 - ii. IT Development (0139) \$93,000 decrease as the IT project is completed
 - iii. Repair/Maint. Equip (0162) \$2,525 **decrease** as we do not need to reimage any laptops