



MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES
CITY OF CHICAGO

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-01 HomeMod

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Mitts asked for a list of HomeMod projects completed by ward last year.

WARD 1	0	WARD 18	2	WARD 35	0
WARD 2	0	WARD 19	3	WARD 36	3
WARD 3	2	WARD 20	1	WARD 37	3
WARD 4	1	WARD 21	2	WARD 38	3
WARD 5	1	WARD 22	4	WARD 39	3
WARD 6	2	WARD 23	5	WARD 40	1
WARD 7	4	WARD 24	4	WARD 41	1
WARD 8	2	WARD 25	1	WARD 42	1
WARD 9	2	WARD 26	3	WARD 43	0
WARD 10	5	WARD 27	0	WARD 44	0
WARD 11	3	WARD 28	5	WARD 45	0
WARD 12	2	WARD 29	3	WARD 46	1
WARD 13	4	WARD 30	1	WARD 47	0
WARD 14	3	WARD 31	1	WARD 48	0
WARD 15	2	WARD 32	0	WARD 49	0
WARD 16	2	WARD 33	2	WARD 50	0
WARD 17	7	WARD 34	6	NA	0

As always, please let me know if you have any further questions.



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Chairman, Committee on the Budget and Government Operations

From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-02 Agency Partners

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Mitts asked for a list of agency partners MOPD works with regarding employment.

The list of agency partners that MOPD works with regarding employments are:

Adams Associates, Inc.
Age Options
America Works of Illinois, Inc.
Blue Cross Blue Shield
Chicago Cook Workforce Partnership
Chicago Department of Family and Support Services
Chicago House
Chicago Lighthouse for the Blind
Chicago Public Schools - Northside Learning Center
Chicago Public Schools - Office of Diverse Learner Supports and Services
Chicago Public Schools - Ray Graham Training Center
Companions on Your Journey, LLC
City Colleges of Chicago - Daley College
City Colleges of Chicago - Harold Washington College
City Colleges of Chicago - Kennedy-King College
City Colleges of Chicago - Malcolm X College
City Colleges of Chicago - Olive-Harvey College

City Colleges of Chicago - Truman College
City Colleges of Chicago - Wright College
Department of Human Services/Department of Rehabilitation Services
DHS - Illinois Department of Human Services - Bureau of Blind Services (DHS/BBS/DRS)
Edward Hines, Jr. VA Hospital
El Valor
Equip for Equality
Friedman Place
Goodwill Industries of Metropolitan Chicago, Inc.
Heartland Alliance Human Care
Housing Opportunities for Women
Illinois Council on Developmental Disabilities
Illinois Department on Aging
IRS
KRA Corporation
NDI
Richard Hines, Jr. VA Hospital
Ruth M. Rothstein Core Center
St Mary of Nazareth Hospital - PSR Program
Social Security Administration
Southside Occupational Academy High School
Thresholds
Trilogy
U.S. Dept of Veterans Affairs
University of Illinois at Chicago - Department of Disability & Human Development

As always, please let me know if you have any further questions.



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Chairman, Committee on the Budget and Government Operations

From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-03 Facilities

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Reilly asked if there is a policy in place that requires MOPD to survey facilities before they can be used to provide City services.

There is not a policy that requires MOPD to survey facilities before they can be used to provide City services.

As always, please let me know if you have any further questions.



**MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES
CITY OF CHICAGO**

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-04 Employment Task Force

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Reilly asked for a list of groups MOPD is working with on the Employment Taskforce.

CO-CHAIRS

Karen Tamley, Mayor's Office for People with Disabilities
Robin Jones, Great Lakes ADA Center

MEMBERS

Adam Ballard, Access Living
Matthew Bruce, Chicagoland Workforce Funder Alliance
Kate Caldwell, University of Illinois at Chicago
Dawn Fuentes, Chicago Department of Planning and Development
Kathleen Gerhold, JCFS Chicago Career & Employment Services
Mariel Hamer, Illinois Council on Developmental Disabilities
Sarah Helm, Discover Sylvia Johnson, Habilitative Systems, Inc.
Tiffany Hamel-Johnson, World Business Chicago
Phaedra Leslie, The Chicago Cook Workforce Partnership
Kimberly Mailey, Thresholds
Kimberly Mercer-Schleider, Illinois Council on Developmental Disabilities
B.J. Parker, City of Chicago Business Affairs and Consumer Protection
Shumeca Pickett, Formerly World Business Chicago
Greg Polman, The Chicago Lighthouse for People who are Blind or Visually Impaired
Karin Norington-Reaves, Chicago Cook Workforce Partnership
Michael Russell, Formally City Colleges of Chicago

Antonio Sanders, Disabled Americans Want Work Now
Amy Santacaterina, Chicago Cook Workforce Partnership
Kenny Smilovitch, Formally JCFS Chicago Duman Center
Erin Sullivan, World Business Chicago
Barry C. Taylor, Equip for Equality
Pamela Tully, The Chicago Lighthouse for People who are Blind or Visually Impaired
Edwin Tumlos, City of Chicago Business Affairs and Consumer Protection
Laura Wilhem, Chicago Business Leadership Network
Victoria Wright, City of Chicago Department of Procurement Services

CITY OF CHICAGO MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES STAFF

Joseph Albritton
Laurie Dittman
Christina McGleam

As always, please let me know if you have any further questions.



**MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES
CITY OF CHICAGO**

To: The Honorable Pat Dowell
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From: Karen Tamley, Commissioner

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Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-05 Condo Parking

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Tunney asked about the status of the ordinance that provides accessible parking in condominium buildings.

The ordinance, sponsored by Alderman Reilly, was introduced to the City Council on July 24, 2019. No subsequent action has been taken. (See attached ordinance)

As always, please let me know if you have any further questions.



City of Chicago



O2019-5602

Office of the City Clerk

Document Tracking Sheet

Meeting Date:	7/24/2019
Sponsor(s):	Reilly (42)
Type:	Ordinance
Title:	Amendment of Municipal Code Chapter 18-11 by adding new Section 18-11-1106.2.1 concerning accessible parking space requirements in multi-unit residential occupancy buildings
Committee(s) Assignment:	Committee on Pedestrian and Traffic Safety

ORDINANCE

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF CHICAGO

SECTION 1. Chapter 18-11 of the Municipal Code of Chicago is hereby amended by inserting a new Section 18-11-1106.2.1, underscored as follows:

18-11-1106.2.1 Accessible parking space in a multi-unit residential occupancy.

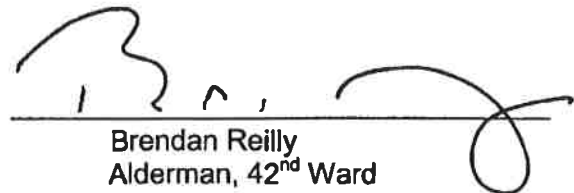
1. A multi-unit residential occupancy that is required to provide parking pursuant to any provision of this Code shall retain ownership of any accessible parking space required to be provided by this Code in the name of the condominium association, co-operative association or corporation, or management company having responsibility for the operation of the multi-unit residential occupancy ("Management"), and shall not sell such accessible parking space to any individual unit owner.

2. Management shall allow the use of an accessible parking space by a disabled resident of the multi-unit residential occupancy upon request, provided that the disabled resident presents a disability or disabled veteran state registration plate or a valid person with a disability parking decal or device issued pursuant to Section 3-609, 3-616 or Section 11-1301.2 of the Illinois Vehicle Code, and the disabled resident is the owner of a parking space in the multi-unit residential occupancy. For the duration of such use, Management may lease the disabled resident's parking space to another resident on a month-to-month basis. Upon 30 days' notice to Management, the disabled resident may reacquire the owned parking space if the resident no longer has a qualifying disability or intends to sell their unit in the multi-unit residential occupancy.

3. If an accessible parking space under this Section is not in use by a resident with a qualifying disability, Management may lease such space on a month-to-month basis.

4. This Section applies to any multi-unit residential occupancy receiving a certificate of occupancy after January 1, 2020.

SECTION 2. This ordinance shall be in force and effect upon passage and publication.


Brendan Reilly
Alderman, 42nd Ward



City of Chicago



O2019-5602

Office of the City Clerk

Document Tracking Sheet

Meeting Date: 7/24/2019

Sponsor(s): Reilly (42)

Type: Ordinance

Title: Amendment of Municipal Code Chapter 18-11 by adding new Section 18-11-1106.2.1 concerning accessible parking space requirements in multi-unit residential occupancy buildings

Committee(s) Assignment: Committee on Pedestrian and Traffic Safety

ORDINANCE

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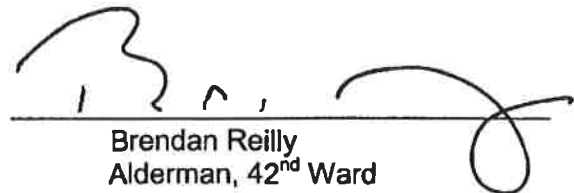
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Brendan Reilly
Alderman, 42nd Ward



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CITY OF CHICAGO**

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-06 Paratransit

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Tunney asked MOPD to provide data on pick-up times.

Please see the attached Chicago ADA Paratransit Service Status.

As always, please let me know if you have any further questions.

CHICAGO ADA PARATRANSIT SERVICE STATUS

Chicago Paratransit Service (Contracted Paratransit and Taxi Providers)

ADA Trips														
Year	January	February	March	April	May	June	July	August	September	October	November	December	Total	Monthly Avg
2018	219,743	197,874	232,947	224,489	227,731	216,045	217,574	225,546	212,366	233,672	211,614	206,287	2,625,888	218,824
2019	191,285	205,031	226,181	226,256	227,833	211,064	214,957	215,033					1,717,640	214,705

On Time Performance (OTP)													
Year	January	February	March	April	May	June	July	August	September	October	November	December	Monthly Avg
2018	90%	84%	89%	88%	89%	89%	90%	91%	86%	86%	87%	88%	88%
2019	91%	88%	89%	90%	91%	90%	89%	90%					90%

Average Trip Duration in Minutes													
Year	January	February	March	April	May	June	July	August	September	October	November	December	Monthly Avg
2018	36.73	38.37	37.18	38.12	38.44	38.16	37.30	37.35	38.84	38.16	37.37	35.48	38
2019	34.51	36.33	35.74	34.28	36.66	35.92	35.71	34.50					35
% Change 2018 to 2019	-6.0%	-5.3%	-3.9%	-10.1%	-4.6%	-5.9%	-4.3%	-7.6%					(2)

Average Miles per Trip Origin to Destination													
Year	January	February	March	April	May	June	July	August	September	October	November	December	Monthly Avg
2019	7.89	7.73	7.74	7.84	7.77	7.78	7.75	7.78					7.78

Complaints													
Year	January	February	March	April	May	June	July	August	September	October	November	December	TOTAL
2018	1,681	2,211	1,932	2,021	1,953	1,727	1,639	1,620	1,986	2,242	2,038	1,801	22,851
2019	1,434	1,843	1,906	1,838	1,854	1,534	1,793	1,573					13,775
Change 2018 to 2019	(247)	(368)	(26)	(183)	(99)	(193)	154	(47)					(1,009)

Commendations													
Year	January	February	March	April	May	June	July	August	September	October	November	December	TOTAL
2018	210	213	239	231	241	203	244	221	162	242	202	163	2,571
2019	212	197	187	250	241	192	194	189					1,662
Change 2018 to 2019	2	(16)	(52)	19	0	(11)	(50)	(32)					-140

Mobility Direct - Subscription Trips													
Year	January	February	March	April	May	June	July	August	September	October	November	December	TOTAL
2018	1,183	1,130	1,354	1,237	1,413	1,395	1,405	1,507	1,331	1,418	1,209	1,069	15,651
2019	1,080	1,142	1,249	1,296	1,336	1,250	1,321	1,353					10,027

Taxi Access Program (TAP) User Side Subsidy Program													
Year	January	February	March	April	May	June	July	August	September	October	November	December	TOTAL
2018	10,784	10,676	17,202	13,934	17,037	13,665	13,893	14,339	14,007	15,688	14,812	15,443	171,480
2019	14,384	15,182	17,644	17,050	19,908	19,462	22,379	24,205					150,214

CHICAGO ADA PARATRANSIT SERVICE STATUS

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2019	14,384	15,182	17,644	17,050	19,908	19,462	22,379	24,205					150,214



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CITY OF CHICAGO**

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-07 Partnership

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Tunney asked for information on whether MOPD has partnered with Misericordia for employment as program partner.

MOPD has not partnered with Misericordia as a program partner. However, MOPD has worked with Misericordia as a partner in the Department's biannual exposition, AccessChicago.

As always, please let me know if you have any further questions.



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To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-08 Sports Stadiums

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Tunney asked for information on the ADA accessible seating at all sports stadiums in Chicago, i.e. Wrigley Field, Guaranteed Rate Field, United Center and Soldier Field.

The ADA accessible seating information for the sports stadiums is:

Guaranteed Rate Field: ADA map and information available here:

<https://www.mlb.com/whitesox/ballpark/disability-access-guide#accessible-seating>

Soldier Field: (ADA Map available here

https://soldierfield.net/files/pdf/ch1059_Soldier%20Field%20ADA_2016.pdf) Additional information here: (<https://soldierfield.net/accessibility>

United Center: accessibility information and map can be found here:

<https://www.unitedcenter.com/venue/accessibility-guide/>

Wrigley Field: There is accessibility information online but no seating map.

<https://www.mlb.com/cubs/ballpark/accessibility>

As always, please let me know if you have any further questions.



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CITY OF CHICAGO**

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-09 Curb Ramps

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Harris asked how it is decided where curb ramps will be installed.

Starting in 2007, MOPD and CDOT co-chaired the Curb Cut Advisory Committee that addressed the lack of accessible curb-cuts in Chicago. That committee, which was made up of representatives from both Departments and stakeholders with disabilities worked to prioritize where curb cuts should be installed. It was then determined that schools, hospitals, government buildings, areas where people with disabilities work/live, areas near transportation, and pedestrian streets should be prioritized. The stakeholders also helped identify key areas where no curb cuts existed (as opposed to those out of compliance). Residents were also encouraged to use the 311 system to request curb cuts to be installed. Finally, CDOT staff identified street improvements that would trigger new curb cuts to be installed. While MOPD and CDOT continue to oversee progress on the installation of curb cuts, the program ended in 2012. Currently, curb cut requests are handled by CDOT through 311. Over 104,000 curb cuts were installed between 2007 and 2018.

As always, please let me know if you have any further questions.



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To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-10 Accessibility Ramps

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Austin asked how many residential accessibility ramps are installed or have been requested in the 34th ward.

In 2018, there were six home modifications provided: one ramp, two interior chair lifts, and three vertical platform lifts.

As always, please let me know if you have any further questions.



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To: The Honorable Pat Dowell
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From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-11 Delegates

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Austin asked for a list of delegates for the HomeMod program.

The delegate agencies for the HomeMod program are Extended Home Living Services and Independent Living Solutions, Inc.

As always, please let me know if you have any further questions.



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From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-12 City Owned Buildings

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Moore asked for a list of city owned buildings that are ADA compliant or have had complaints.

MOPD does not maintain a list of City-owned buildings that are ADA compliant or have had complaints. MOPD will respond to complaints and work with 2FM or specific departments to address accessibility issues. If the physical accessibility of a building cannot be remediated, MOPD will work with departments on how programs and services can be provided, i.e., moving the program or service to an alternate location.

However, MOPD's 2020 Budget includes a new position for a Building Construction/Inspector. Filling this position will enable MOPD to increase the number of accessibility inspections and surveys it can complete in public/private and commercial/residential properties. Additionally, this position will increase MOPD's ability to track surveys and other compliance issues throughout the City.

As always, please let me know if you have any further questions.



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To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-13 Employment

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Cappleman asked how the MOPD employment taskforce is working with mental health facilities to help people gain employment.

The employment taskforce is working on recommendation to employ all people with disabilities including those with mental illness although not specifically identified. There are several agencies that work with people with mental illness, such as Thresholds, that serve on the employment taskforce.

As always, please let me know if you have any further questions.



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CITY OF CHICAGO**

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-14 Public Transit

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Taylor asked how many CTA and Metra stations are accessible/not accessible.

CTA currently has 103 accessible rail stations. 70 percent of CTA's system is now accessible and while key station upgrade requirements under the Americans with Disabilities Act (ADA) have long been met, multiple projects have continued and are underway to make more stations accessible.

Metra currently has 185 fully accessible stations, 13 partially accessible stations and 44 inaccessible stations. Customers who use wheelchairs at partially accessible stations will be able to access train platforms from the street. However, ramps, ticket windows, buildings and shelters may not fully conform to ADA guidelines. These stations are designated as partially accessible so as not to deter customers from facilities which may be usable.

In compliance with the requirements of the ADA, all 11 train lines in the Metra system are fully accessible to customers with disabilities. Metra has modified railcars and made accessible most of its busiest train stations to accommodate individuals with hearing, vision, and mobility disabilities. Train service for customers with disabilities spans all six counties in metropolitan Chicago."

<https://metrarail.com/riding-metra/accessibility>

As always, please let me know if you have any further questions.



**MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES
CITY OF CHICAGO**

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-15 Looping

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Nugent asked how the City is doing with "looping" for the hearing-impaired community.

The City isn't currently doing it but plans to explore more options for "looping" in 2020.

As always, please let me know if you have any further questions.



**MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES
CITY OF CHICAGO**

To: The Honorable Pat Dowell
Chairman, Committee on the Budget and Government Operations

From: Karen Tamley, Commissioner

CC: Tiffany Sostrin
Mayor's Office of Intergovernmental Affairs

Date: October 30, 2019

Re: Request for Information from Annual Appropriation Committee Hearing

ID#: 48-16 Requests

The attached information is in response to questions posed at our department's hearing on October 29, 2019 to discuss the proposed 2020 budget.

Alderman Reilly requested information on the:

- changes in headcount projected for 2020
- number of funded vacancies and breakdown for 2020
- number of vacancies being cut – what positions (job titles) are being eliminated
- number of non-union employees to receive salary increases in 2020 budget
- description of outsourced services projected for 2020
- list of savings and cost-efficiencies due to zero-based budgeting

There are no changes in headcount for MOPD projected for 2020.

MOPD has two funded vacancies for 2020. The Deputy Commissioner and Building Construction/Inspector both are corporate funded.

MOPD does not have any vacancies being cut.

None of MOPD's non-union employees will receive salary increases in 2020.

MOPD doesn't have any new outsourced services projected for 2020.

MOPD's budget is general in nature. In previous years, MOPD experienced savings and cost-efficiencies due to zero based budgeting. One example is hosting the bi-annual exposition AccessChicago every other year, versus every year. Also, MOPD purchases off citywide blanket agreement contracts to partake in bulk savings.

As always, please let me know if you have any further questions.