



September 15, 2017

**RE: Water Main Replacement Project #1701104**

Dear Neighbor,

In coordination with Mayor Rahm Emanuel's *Building a New Chicago* infrastructure investment program, and at Alderman Ervin's request, I would like to provide you with information about an upcoming water main construction project in your neighborhood.

In late September 2017, Department of Water Management crews will begin the work to install 322 feet of new 8-inch water main in S Hoyne Ave from W Washburne Ave to W 13<sup>th</sup> St, 647 feet of new 8-inch water main in W 13<sup>th</sup> St from S Damen Ave to S Wolcott Ave and 360 feet of new 8-inch water main in S Wolcott Ave from W Washburne Ave to W 13<sup>th</sup> St. The old water main dates back to 1896, and needs to be replaced.

If you would like to receive regular email updates about the progress of the project, please go to **[BuildingANewChicago.org](http://BuildingANewChicago.org)** to register for the WaterALERT program. Simply enter your name, email address and the project identification number at the top of this letter.

By signing up for the WaterALERT emails, you will be notified as the project enters each new construction phase – from our mobilization of equipment onto the site, to the installation of new pipes, to the final restoration of the street.

When we are working in the street, we may close or limit it to traffic for safety reasons, but you will always be able to reach your home or business. Outside of working hours, a travel lane will be left open for local traffic only.

We will post our work area for "No Parking" as needed during work hours (generally 7am-4pm). Parking outside of those hours will be allowed, but cars will need to be moved by the start of the next workday. We will try to preserve as much parking space as possible.

We know that construction always involves inconveniences and noise. We will do everything possible to maintain your quality of life throughout these projects, and conducting ourselves as good and thoughtful neighbors in the course of our presence on your street.

Should you have any questions or concerns, you can either ask the construction foreman during the project, or call any of the following numbers:

- 24-Hour City Service and Information Line: 311
- 28th Ward Office: 773- 533-0900
- DWM Office of Public Affairs: 312-744-6635

