# PUBLIC SERVICE PHONE NUMBERS

# Call 911 for emergency services

# Call 311 for non-emergency services

# CHILDREN AND YOUTH SERVICES

### My CHI. My Future.

#### https://explore.mychimyfuture.org/

My CHI. My Future. is a citywide initiative to connect every young person in the city to meaningful out-of-school opportunities. Explore the website and download the mobile app for more information.

### **Healthy CPS Hotline**

#### 773-553-5437

The Children and Family Benefits Unit (CFBU) provides families with social services support, including Medicaid and SNAP enrollment. CFBU can connect you to free and lowcost food, healthcare, and emergency resources to keep your family healthy and safe.

# **COMMUNITY SERVICE CENTERS**

#### North Area Community Service Center

312-744-2580 | 845 W. Wilson Ave.

Community Service Centers help individuals and families in need access a wide range of resources from shelter, food and clothing to domestic violence assistance, job training/placement & services for the formerly incarcerated.

# DOMESTIC VIOLENCE SUPPORT

### Illinois Domestic Violence Hotline

1-877-863-6338

24-hour, toll-free hotline that provides confidential connection to domestic violence and community-based services. Bilingual and bi-cultural Spanish speaking support, as well 240 other languages, is available.

# FOOD ASSISTANCE

### **Greater Chicago Food Depository Benefits Hotline** 773-843-5416

The Greater Chicago Food Depository benefits hotline helps people access SNAP, Medicaid, & other benefits programs.

### St. Thomas of Canterbury

773-878-5507 | 4827 N. Kenmore Ave Offers food pantry services on Monday and Thursday from 9:00 to 11:30 AM and 1:00 to 3:30 PM. Also operate a soup kitchen on Tuesday and Friday from 5:30 to 6:30 PM.

### **HEALTH AND WELLNESS**

### Heartland Alliance – Uptown Health Center

773-274-2586 | 1015 W. Lawrence Ave Heartland Alliance Health Centers have 3 locations in Chicago that provide primary health care and supportive services for people experiencing homelessness.

### Planned Parenthood – Rogers Park Center

773-942-7193 | 5725 N. Broadway Planned Parenthood is one of the nation's leading providers of high-quality, affordable health care.

# **HOUSING AND SHELTERS**

### If you're experiencing homelessness, you should call 311

#### **Cornerstone Community Outreach**

773-271-8163 | 4628 N. Clifton Ave.

Cornerstone Community Outreach (CCO) is a Chicago homeless shelter and non-profit 501-c3 organization. We have a longstanding commitment to providing shelter and finding homes for Chicago families and individuals who are experiencing homelessness.

#### **Broadway Youth Center**

773-388-1600 | 1023 W. Irving Park Rd.

The Broadway Youth Center provides healthcare and social services to youth ages 12-24 who are LGBTQ+, underserved, and/or experiencing homelessness. For more information on youth shelters and services, visit <a href="https://www.streetlightchicago.org">https://www.streetlightchicago.org</a>

### **JOB TRAINING**

#### The Chicago Cook Workforce Partnership

800-720-2515

The Partnership operates the largest publicly-funded workforce development system in the nation, serving Chicago and Cook County. Through a network of more than 90 agencies, The Partnership helps people find the training and career opportunities they seek. All services are free.

### JVS Career and Employment – Uptown

855-275-5237 | 909 W. Wilson Ave Offers assessment and advising, education and training, counseling, coaching, job placement, and retention assistance to individuals facing unemployment or underemployment.

# **MENTAL HEALTH**

#### If you're experiencing a mental health crisis, call 988

#### 988

988 is the new national hotline staffed 24/7 for individuals experiencing mental health distress. Phone and text support is available.

#### Thresholds

773-572-5500 | intake@thresholds.org Thresholds provides a comprehensive array of clinical services and supports for people with mental illness. Thresholds serves all clients regardless of ability to pay. If you or a loved one is in need of more information about Threshold's services, please contact their central intake line.

# **SENIOR SERVICES**

# **Chicago Senior Services Hotline** 213-744-4016

By placing a call to the Senior Services Hotline, an older person or caregiver can receive information about all of the support services offered by the Chicago Department of Family and Support Services.

#### Northeast (Levy) Senior Center

312-744-0784 | 2019 West Lawrence Ave. DFSS Satellite Senior Centers serve as community focal points that connect seniors to social, recreational, economic, and educational resources that enhance the quality of their lives..

# **OTHER COMMUNITY RESOURCES**

**Bezazian Chicago Public Library** 312-744-0019 | 1226 W. Ainslie St.

**20<sup>th</sup> District Police Station – Lincoln** 312-742-8803 |5400 North Lincoln Ave