



**Mental health services standards and performance indicators**

**Framing statement:**

These standards presume that ALL the services indicated below are documented. The population included is described only once in indicators, the numerators and denominators follow from the indicators.

<b>Standard</b>	<b>Indicator</b>	<b>Numerator</b>	<b>Denominator</b>	<b>Exclusion</b>	<b>Bench-marks</b>	<b>Notes</b>
<b>Mental health assessment</b>	Percentage of mental health services clients with HIV infection who have had a mental health assessment completed by the mental health services provider prior to initiation of any treatment by a licensed mental health professional updated at least annually.	Number of mental health services clients who have a complete mental health assessment prior to initiation of any treatment by a licensed mental health professional within the measurement year.	Number of mental health services clients who have had a mental health visit within the measurement year.	None	FY2008 EMA performance: Weighted mean: 88% Median: 87%	
<b>Multi-Axial Diagnosis</b>	Percentage of mental health services clients who have a multi-axial diagnosis completed by a mental health services provider within the measurement year.	Number of clients who have a complete multi-axial diagnosis within the measurement year.	Number of mental health services clients who have had a mental health visit within the measurement year.	None	FY2008 EMA performance: Weighted mean: 61% Median: 43%	
<b>Mental health service plan: Individual</b>  Definition: Measurement goals and outcomes are clearly delineated as well as specific time frame with client participating in the development of goals and outcomes.	Percentage of mental health services clients with HIV infection who have an initial mental health service plan for individual services or therapeutic group participation within the measurement year.	Number of clients who have a mental health service plan initiated within the measurement year.	Number who have had a mental health visit within the measurement year.	Persons beginning services within the past 3 months.	FY2008 EMA performance: weighted Mean 40% Median: 18%	

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**NOTE:** the standards are specific to the category of mental health services. See "cross-cutting" standards for category wide standards and indicators.



Standard	Indicator	Numerator	Denominator	Exclusion	Bench-marks	Notes
<p><b>Mental health service plan: Group</b></p> <p>All therapeutic mental health groups receiving RW-mental health group funding will have a service plan developed or updated annually</p> <p>Definition of therapeutic mental health group service plan: A statement of group goals and related activities including measurable objectives, realistic program plan linked to identified group member needs, and timeframes. Examples of therapeutic groups include groups to address depression and anxiety.</p>	<p>Percentage of mental health services programs with a sufficient identified therapeutic group service plan (see definition) updated within the measurement year.</p>	<p>Number of mental health services programs with a sufficient identified group service plan updated at least once within the measurement year.</p>	<p>Number of mental health services programs receiving RW mental health funding within the measurement year.</p>	<p>Excludes groups that are primarily educational or based on curriculum or support groups (See psychosocial standards)</p>	<p>None</p>	<p>Agency documentation in group charts or logs</p>
<p><b>Mental health service plan update.</b></p>	<p>Percent of mental health services clients with HIV infection whose mental health service plan has been updated within the measurement year.</p>	<p>Number who have a mental health service plan updated within the measurement year.</p>	<p>Number who have had a mental health visit within the measurement year.</p>	<p>1) Clients whose initial mental health services plan was developed during the second half of the year; 2) clients who were discharged from mental health services during the second half of the year</p>	<p>None</p>	

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Standard	Indicator	Numerator	Denominator	Exclusion	Bench-marks	Notes
<b>Credentials of mental health services provider.</b> Examples: psychiatrist, psychologist, licensed clinical social worker, Licensed Clinical Professional Counselor- (LCPC).	Percentage of mental health services clients with HIV infection whose mental health services were provided by credentialed provider within the measurement year.	Number of mental health services clients who received mental health services by a credentialed provider.	Number of mental health services clients who have had a mental health visit within the measurement year.	None	FY2008 EMA performance: Weighted mean 75% Median: 83%	Agency documentation of degrees, licenses in staff directory or other files.
<b>Progress in treatment</b> Progress in treatment assessed against treatment plan.	Percentage of mental health services clients with HIV infection whose progress in meeting treatment plan goals has been documented within the measurement year.	Number with completed/updated assessment mental health service treatment plan whose follow-up treatment reflects progress in at least one mental health treatment goal within the measurement year.	Number of mental health services clients who have had a mental health visit within the measurement year.	Clients who initiated mental health services within the past 6 months.	FY2008 EMA performance: Weighted mean: 67% Median: 43%	
<b>Outcome of treatment</b> Definition: improvement in standardized scales or other outcomes (e.g. housing stability, not requiring psychiatric hospitalization, uninvolved in legal system, no suicidal behavior).	Percentage of mental health services clients with HIV infection whose stable or improved outcomes of treatment within the measurement year.	Number of mental health services clients with stable or improved outcomes of treatment at least once within the measurement year.	Number of mental health services clients who have had a mental health visit within the measurement year.	Persons in mental health care for 6 months or less.	FY2008 EMA performance: Weighted mean: 60% Median: 64%	
<b>Medication management communication with medical provider</b>	Percentage of mental health services clients with HIV infection who are prescribed medication with documentation of communication with the client's medical provider	Number of mental health services clients who are prescribed medication with documentation of communication with the client's	Number of mental health services clients who are prescribed medication within the measurement year.	Clients who are not prescribed medications	FY2008 EMA performance: Weighted mean: 82% Median: 75%	

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Standard	Indicator within the measurement year.	Numerator medical provider at least once within the measurement year.	Denominator	Exclusion	Bench-marks	Notes
<b>Agency case conference</b>	Percentage of mental health services clients with HIV infection whose case is reviewed in an agency case conference within the measurement year.	Number of mental health services clients whose case is reviewed in an agency case conference within the measurement year.	Number of mental health services clients who had a mental health visit within the measurement year.	1) Mental health services clients who initiated mental health services in the last six months of the measurement year ; 2) Clients who were discharged from mental health services during the second half of the measurement year.	FY2008 EMA performance: Weighted mean: 12% Median: 3%	
<b>Referral outcome</b> Definition: Outcome of referrals includes identifying resource, linking client to the resource and providing assistance to ensure client is engaged in resource program and follow-up contact to ensure referral is actualized. Follow-up is conducted and additional activities occur as needed to achieve referral goals in the service plan for core services.	Percentage of mental health services clients with HIV infection whose referral was completed during the measurement year.	Number of mental health services clients whose referral made by their mental health services provider was completed.	Number of mental health services clients who had a referral made by their mental health services provider within the measurement year.	1) Referrals made during the last three months of the measurement year; 2) Clients who had no referrals made by their mental health services provider during the measurement year.	FY2008 EMA performance: Weighted mean: 54% Median: 42%	

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Standard	Indicator	Numerator	Denominator	Exclusion	Bench-marks	Notes
<p><b>Discharge summary</b> Each RW client who receives mental health services and terminates the service will have a discharge summary on file that describes their termination date and reason for discharge.</p>	<p>Percentage of mental health services clients with HIV infection who were discharged within the measurement year and have a discharge summary on file.</p>	<p>Number of mental health services clients discharged from mental health services with a documented discharge summary on file within the measurement year.</p>	<p>Number of HIV mental health services clients discharged from mental health services with a documented discharge summary within the measurement year and were.</p>	<p>Clients not terminated or discharged from mental health services.</p>	<p>FY2008 EMA performance: Weighted mean: 82% Median: 78%</p>	

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