CITY OF CHICAGO DEPARTMENT OF PROCUREMENT SERVICES ROOM 403, CITY HALL, 121 N. LASALLE ST.

JUSTIFICATION FOR NON-COMPETITIVE PROCUREMENT

COMPLETE THIS SECTION IF NEW CONTRACT, TERM AGREEMENT OR PURCHASE ORDER

For contract(s) or purchase order, answer applicable questions in each of the 4 major subject areas below in accordance with the Instructions for Preparation of Non-Competitive Procurement Form on the reverse side. Request that negotiations be conducted only with Transdyn for the product and/or services described herein.

Name of Person or Firm This is a request for: ____ (One-Time Contractor P.O. per Requisition #_____, copy attached) or X Term Agreement or ____ Delegate Agency (Check one). If Delegate Agency, this request is for "blanket approval" of all contracts within the _____ (Attach List) Pre-Assigned Specification No. Pre-Assigned Contract No._____ COMPLETE THIS SECTION IF AMENDMENT OR MODIFICATION TO CONTRACT Describe in detail the change in terms of dollars, time period, scope of services, etc., its relationship to the original contract and the specific reasons for the change. Indicate both the original and the adjusted contract amount and/or expiration date with this change, as applicable. Attach copy of all supporting documents. Request approval for a contract amendment or modification to the following: Contract #: Company or Agency Name: Specification #: Contract or Program Description: Mod #: (Attach List, if multiple) Al Carey 7443675 Cl Carey Water Management 3-2-06
Dispinator Name Telephone Signature Department Date Indicate SEE ATTACHED in each box below if additional space needed: (X) PROCUREMENT HISTORY Transdyn is a praprietary SCADA System required to maintain pumping Station operations. The first term agreement has expired. This is a 2nd term. # 950,000/5 year contract (X) SCHEDULE REQUIREMENTS Existing agreement expires 4/30/06. This contract should be in place then by 4/30/06 (X) EXCLUSIVE OR UNIQUE CAPABILITY Transdyn Computer programmers are only one, that can service) OTHER APPROVED BY: /BOARD CHAIRPERSON DATE

ANDUM
ATER SUPPLY
TER PUMPING

LICHARD

MEMORANDUM BUREAU OF WATER SUPPLY DIVISION OF WATER PUMPING

TO:

Julie

FROM:

Mark F. O'Malley, Engineer of Water Pumping

DATE:

February 23, 2006

RE:

Renewing our term agreement with Transdyn to

keep the pumping station SCADA system

operational.

We are requesting a new five year contract with TRANSDYN, INC. for a term agreement for repair, troubleshooting, equipment replacement, etc. in order to maintain our existing SCADA system that operates our twelve pumping stations. This SCADA system (DYNAC), developed by TRANSDYN, is a proprietary system that runs on a Unix type of server once owned by DEC, can only be maintained by TRANSDYN programmers.

The term agreement with Westin (SYSTEM INTEGRATION SERVICES) was developed for the maintenance of the SCADA: system for the filtration plants, is a Windows based system, and uses the Prophecy iFIX software, an integrated Ethernet system, and is not at all similar to the Transdyn system.

The pumping stations are in the process of converting to the Prophecy iFIX system, but it is years away from full implementation. If we do not have Transdyn support for maintaining our existing SCADA system, we would have to begin to man our pumping stations as the existing SCADA system fails, as it does on a regular bases. This is a very mature system, with many failing parts and required work-arounds to keep it in service until the new SCADA system can be constructed.



March 9, 2006

Chicago Water Department Bureau of Water Pumping 1000 East Ohio Street Chicago, IL 60611

Attn.: Mark O'Malley

Subject: City Wide SCADA Repair and Service support

Dear Mr. O'Malley,

The City of Chicago Water Distribution Scada System is an extremely sophisticated system even for a large municipal water system. It provides data acquisition at several remote facilities with local control at those facilities and data acquisition at the main Jardine plant. The protocol used for the data acquisition is also diversified at the Chicago system. Typically a water plant Scada system will employ one or two protocols for the I/O equipment while Chicago utilizes Modbus protocol at the Jardine plant for dial-up RTUs, Dynamic protocol at some of the older remote sites, and Allen Bradley Ethernet protocol at some of the newer plants. All of this data must be collected at each site, made available for local control at the site, and transmitted back to Jardine in real-time. In addition to the complexity involved in data acquisition, the City of Chicago utilizes a layered method of control access. This allows local control at the actual I/O control panel, supervisory control at each local Transdyn system, and overall supervisory control from the Jardine plant.

The Transdyn system at Chicago is not only complex in data acquisition, control, and software methodology; there is also a very high level of sophistication in the varying types of computer hardware utilized in the system. Some of the original equipment and design date back almost twenty years. While there have been significant hardware upgrades performed at the three of the facilities as recently as July, 2000 there are still computer servers (VAX Processors) that date back to the late 1980s as well as 1990 versions of the Alpha Processor.

This variation in computer hardware requires supporting VAX VMS and Alpha OpenVMS operating systems as well as different versions of networking and support utilities. In the last eighteen years the Transdyn Dynac software has also been revised and improved many times. Each upgrade in hardware or software has required expertise in the old technology being replaced with the newer technology systems.

To insure the continued performance of this mission critical system, Transdyn personnel in our Pleasanton, Ca. and Atlanta, Ga. Offices have supported the Chicago system since its original installation. Because of this long term support, Transdyn field personnel are uniquely qualified to understand the overall design requirements, the hardware and the software issues required to insure continued system performance.

We would like to thank you for this opportunity to provide support for these critical systems. Should you have any questions or comments please feel free to contact me at the (925) 225-1600 or Mr. Virgil Grovenburg at (678) 473-6400.

Very truly yours, Transdyn, Inc.

Brian E. Luiz Sr. Vice President

01896. 434

	4-3162	A	OL PHONE	NZATTON C	DEPUTY AUTHORIZAT			3 H	0000	5	VENDOR CODE		OATE CARE	PS PASS (T T	EMERGENCY REQUEST REJECTED	DIRECT VOUCHER	7 \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
1	3675	4	PHONE	\$5	ADDRESS DATE	P	T C		Series	106	ADDRESS		PINANCE	COMBACIS REVIEW	ENT	CONTRACT	PURCHASE	8 5
	NATION NOTEN	M MEORI	BUREAU/DIVISION INFORMATION	BURE	SECTION	NVOICE NUMBER(S)		Norre	VENDOR INFORMATION	J	COMPANY	ÖE.	ANCE OFF	FOR EIN BS	C PIC	SOLE SOURCE	NEW TA OR CONTRACT	C N
525000.00		TOTAL (ALL PAGES)															N	1 .
		à	525000	C		63	830/	5 60/0		0163	1165	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	300	0	'	# 7.27.4		21
} }	というない	PAGE	DOLLAR AMT.	RPTG		PROJECT	· I	1		APPR	ORGN	C PE	GNP	FY	וא רבוב	CHECK OR COMPLETE	CHECK (
					0		031		Ken	X		5	5	C V	ک می	ALS:	COMMENTS:	
							$\ \cdot\ $											
		-	1	1	-	+	+	+	-		0010	0000		+	+	\dagger		
		\parallel				-		+		3	0	200	77. / L	JAN				
												TRACTS	R of CON	SUPERVISOR of CONTRACTS				
		-					\prod		3		St	45	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	1 8				
000, OC	535000,	5	P	105000.00	los				6	12.	3	A	1	Pe	36.	96896	F	0
E F	TOTAL PRICE	QUANTITY ORDER RCV	UNIT OF MEASURE	PRICE		ORMATION G CATALOG TEMPART #	ENTER CATALOG INFORMATION CATALOG CATALOG CATALOG CATALOG PAGE TEMPP	ENTER CATA CATALOG MONTE	CATALO	DESCRIBE AND JUSTIFY GOODS OR SERVICES	Y GOODS	אח שוצוור מי	CRIPTION	TEM	DMY SYS	COMMODITY	LINE FUND	렸
	NUMBER	PV NG		RXNUMBER	DED PS/PD	DATE NEEDED		Je Oc	100	E,0	1. C. S.	SHIP TO:	XO	SHIS OF THE STATE	BUREAU/DIVISION .	BUREAU,	1	DATE
0	2 3	DEPT USE 2		DEPT USE I	D. C.	ORM	TION F	-QUIST	SE RE	URPO.	ALL P	AGO ,	CHIC	CMY OF CHICAGO ALL PURPOSE REQUISITION FORM		of	PAGE	g
					1	(,	1	_									

SCOPE

The Contractor shall provide Repair Service, Parts and Support Service for the SCADA computer monitoring and control system, located in the City's water pumping stations. In addition, the Contractor shall furnish and deliver, to the City of Chicago, Department of Water, Parts whether separately or in conjunction with Repair Service, all in accordance with the terms and conditions of this Specification and the Contractor's Proposal (Attachment A).

TYPES OF SYSTEMS

The Contractor shall perform repair service, furnish parts and support service for the following systems:

- Programmable Logic Controllers (PL)
- Software support (PLC)
- RTU telemetry system
- SCADA system
- Process controls
- Instrumentation and signal loops
- All associated pressure controls and flow metering
- Associated wiring and raceways
- Fiber and other associated LAN systems
- Compaq Alpha Servers and other associated workstations, monitors and services
- Telephone telemetry systems

SERVICE REQUIREMENTS

Notification for Service

The Department of Water will contact the Contractor using the Dynamic Advanced control (DYNAC) System Telephone Support Plan, for any emergency services required. If the Contractor's and the Department of Water's technicians cannot resolve the system problem, the Contractor will send a technician to make repairs. Repair services requiring the use of a Contractor's technician requires Department of Water approval.

Repair Service

The Contractor shall respond to requests for repair service, if the Department of Water and the Contractor cannot resolve the system problem via DYNAC System Telephone Support, within twenty-four (24) hours or one (1) business day of notification by the Department of Water.

The Department of Water will furnish the Contractor with the location and description of the equipment to be repaired. The name and phone number of a contact person at the location who will be available for arranging access to the equipment will be provided at the time of notification.

Repair Services shall be performed during normal business hours, Monday through Friday, 8:00 a.m. to 5:00 p.m., unless otherwise requested by the Commissioner of the Department of Water or authorized representative.

Each time repair service is requested, the Contractor shall perform the following:

Otherwise requested by the Commissioner of the Department of Water or authorized representative.

Emergency Repair Services shall be performed twenty-four (24) hours per day, seven (7) days per week, unless otherwise required by the Commissioner of the Department of Water or authorized representative.

The cost of DYNAC System Telephone Support Plan is \$15,142.00 per year and does not include the costs of labor, parts and any other expenses necessary to repair the equipment. The DYNAC System Telephone Support plan is to be paid annually by the Department of Water.

Labor

Unit pricing for labor to maintain and/or repair the SCADA system shall be based on the following rates:

The Contractor must furnish a time sheet for any labor performed used in conjunction with any services specified herein.

Parts and Materials

Unit pricing for any repair parts and/or materials for the SCADA system are as follows:

The Contractor must furnish a manufacturer's invoice or print of manufacturer's price list for any parts and/or materials used in conjunction with any services specified herein.

Expenses

Unit pricing for reimbursable expenses used in conjunction with the services specified herein are as follows:

BO-96896-03, REPAIR SERVICES, PARTS AND SUPPORT SERVICE FOR SCADA COMPUTER MONITORING AND CONTROL SYSTEM, Page 50 of 73

In the event a technician is required to make repairs to the SCADA computer monitoring and control system, the cost of expenses will be billed at cost plus fifteen (15%) percent. All reimbursable costs are subject to the Commissioner of the Department of Water's approval. The reimbursable cost include the following:

- Travel (air fare, auto rental, public transportation and meals and lodging)
- Equipment rental
- Freight charges

The Contractor must furnish all invoices, vouchers, etc. for any expenses incurred in conjunction with any services specified herein. The Commissioner of the Department of Water or authorized representative has the right to approve or disapprove in whole or part, any of the expenses.

WARRANTY

The Contractor hereby warrants for a period of one (1) year from the date of final acceptance the City, all new Work, that it will, at its own expenses and without any cost to the City, replace all defective parts and make any repairs that may be required or made necessary by reason of defective design, material or workmanship, or by reason of non-compliance with these specifications, the warranty period shall commence on the first day the unit is placed in service by the City. If a longer warranty can be furnished, at no additional cost to the City, the longer period shall prevail. Exceptions to this warranty shall be damage or loss due to theft, vandalism, accidental occurrences outside the Contractor's control.

The Contractor hereby warrants that Materials Not Manufactured by Contractor shall be subject only to the warranty extended by the original manufacturer. The warranty period shall commence on the first day the unit is placed in service by the City. If a longer warranty can be furnished, at no additional cost to the City, the longer period shall prevail. Exceptions to this warranty shall be damage or loss due to theft, vandalism, accidental occurrences outside the Contractor's control.

GUARANTEE

The Contractor shall furnish a guarantee for the items provided under this Contract in accordance with the standard guarantee regularly supplied. Exceptions to this guarantee shall be damage or loss due to theft, vandalism, accidental occurrences outside the Contractor's control.

QUALITY OF REPAIR SERVICE

All repair services performed under this contract shall be performed by competent personnel, thoroughly trained and certified by an appropriate nationally recognized institution or organization. Repair services shall be performed in a workmanlike manner, using industry accepted practices and established manufacturer procedures. All unsatisfactory repairs shall be made or returned for corrections at no expense to the City.

THIRD-PARTY SOFTWARE

The Contractor must secure for the City, licenses (or sub-licenses) and associated maintenance agreements for all software that is developed by a third party, is purchased as a whole by the Contractor and included as part of the System in the course of the Work, if any ("Third-party Software"). Prior to the expiration or termination of this Contract the Contractor must take all reasonable steps to ensure that the City's licenses (or sub-licenses) continue to be in force for all Third-party Software, and that the City will be able to continue to use all Third-party Software after the expiration of termination hereof.

BO-96896-03, REPAIR SERVICES, PARTS AND SUPPORT SERVICE FOR SCADA COMPUTER MONITORING AND CONTROL SYSTEM.
Page 51 of 73

Under any license or sub-license agreement for Third-party Software that the Contractor must secure, the City has the right to make multiple copies of the licensed programs, and may use the licensed programs on multiple central processing units used by the City or entities owned or affiliated with City at no additional licensing fee.

WORK ORDERS

The Contractor shall keep a work order when repair service is requested. The Contractor must submit the work order with their original invoice. The work order must, at a minimum include the following information:

- date and time of receipt of call that a unit has become inoperable
- listing of parts used to repair unit
- number of hours of labor to repair unit
- name and signature of the Contractor's employees performing the work

TIME SHEETS

The Contractor will be required to furnish time sheets for all labor used in conjunction with any services performed under the contract.

The daily time sheets shall, at a minimum, include the following information:

- work site location
- name of City department representative requesting work
- name and signatures of the Contractor's employees performing the work
- date and time of arrival to and departure from a work site

Daily time sheets shall accompany the work order record for each work site location.



City of Chicago Richard M. Daley, Mayor

Department of Water Management

Jardine Water Purification Plant 1000 East Ohio Street Chicago, Illinois 60611 (312) 744-7001 (312) 744-9631 (FAX) (312) 744-2968 (TTY)

www.cityofchicago.org/ watermanagement

MEMORANDUM

TO:

Barbara Lumpkin

Chief Procurement Officer

Department of Procurement Services

FROM:

John F. Spatz

Acting Commissioner,

Department of Water Management

DATE:

August 28, 2006

SUBJECT:

Sole Source Term Agreement

NO#. T24379 Description: Service and repairs concerning the Pumping Station Operation Division Supervisory,

Control, and Data Acquisition System.

Vendor: Transdyn Controls, Inc.

The Department of Water Management is requesting a Sole Source Term Agreement with Transdyn Controls, Inc. In order to replace the Transdyn Controls, Inc. Sole Source Term Agreement that will expire on 12/31/2006.

Note that the aforementioned S.C.A.D.A. system developed by Transdyn Controls, Inc., is a proprietary system that can only be maintained by Transdyn programmers. Please see attachment.

cc:

J. Hernandez-Tomlin

B. Murphy

D. Leonardo

M. O'Malley

A. Carey

M. Sturtevant

A. Wietrzak

M. Alvarez

MO:vh





ATTACHMENT

History

The P.S.O.D. S.C.A.D.A. system that was developed and installed by Transdyn, Controls, Inc. provides data acquisition at twelve pumping stations and ninety-four distribution system locations.

This data is collected at each site, made available for local control where applicable, transmitted back to the Jardine plant and made available for remote control.

Schedule Requirements

The Department of Water Management is recommending that the proposed contract be for a five(5) year period with two(2) option years.

Exclusive or Unique Capabilities

The P.S.O.D. S.C.A.D.A. system is not only complex concerning data acquisition, control, and software methodology; there are also different types of computers utilized throughout the system. Some of the original equipment and design date back almost 20 years. Although upgrades have been performed at four facilities, original equipment is still utilized at most facilities.

This variation in computer hardware requires supporting VAX VMS and Alpha open VMS operating systems as well as different versions of networking and support utilities. Also, the proprietary Transdyn Dynac Software has been revised and improved upon many times. Each upgrade in hardware or software has required expertise concerning the original technology in order to implement current technology.

Transdyn Technicians and programmers have supported this critical system since it was originally installed, and are uniquely qualified to understand the overall performance requirements, and the hardware and software issues required to ensure continued system performance.

ROCESSING REQUEST - Purchasing Requisition

TO:	Proc	urement
FROM:	Moll	y Longanecker, Supervisor of Contracts, Water Management
DATE:	08-28	3-06
RE:	CON	TRACT PROCESSING
	1.	() Request Renewal of Contract # for months. Budgeted Amount \$ Current Contract Expires:
	2.	(X) Request New Blanket for 60 months. Budgeted Amount \$ 525,000.00
	3.	() Request One-Time Purchase #Budgeted Amount: \$
	Fill in	n information below for choice A, B or C above
		Quantity Required: VARIOUS
		Description: REPAIR SERVICE, PARTS & SUPPORT SERVICES FORSCADA SYST.
		Item #():
		Spec. # (): 44398
		Justification: CONTRACT HAS NO MORE EXTENSION OPTIONS
		Requestion: 25840
		Comments: NEED IT AS/AP
	4.	() Request Extension of Contract for months. Current Contract Expires:
	5.	() Request Increase and or Vendor Limit of Contract # in the Amount of \$ for usage until contract is in place.
	6.	Current Contract Expires: () Contract should not be renewed.
_	1.	(X) CPAC Check List 4. (X) Spec
	2.	(X) CPAC Check List 4. (X) Spec (X) Hard Copy of Req.
	3.	() Commissioner Letter Approved and Date:
		$\mathcal{U}_{\mathcal{A}}$.

Sent to Procurement