JUVENILE INTERVENTION AND SUPPORT CENTER (JISC) PERFORMANCE MANAGEMENT
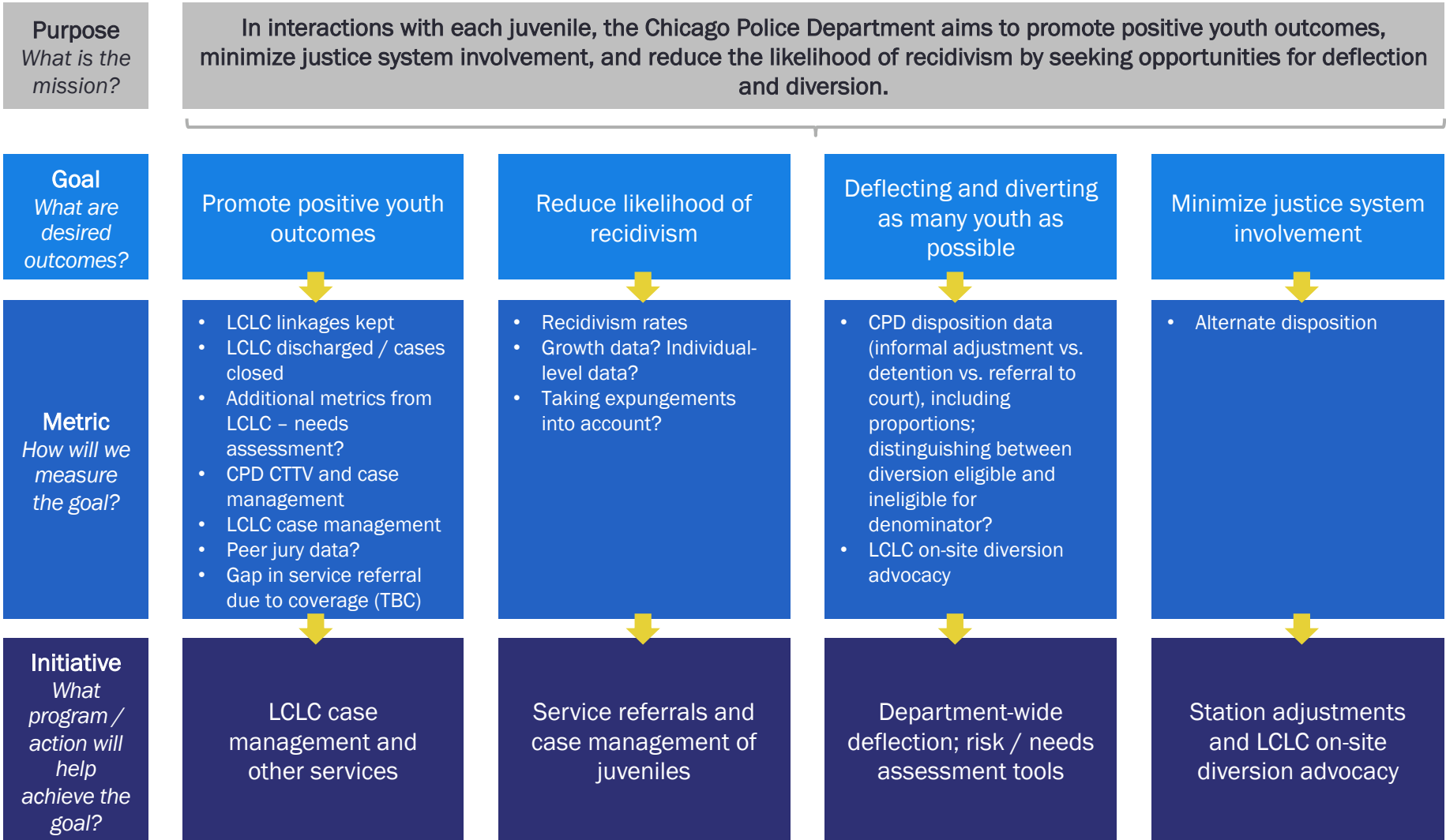
18 NOVEMBER 2021

Agenda

Agenda

1. Review prior action items
2. Review high-level summary for the month
   - Demographic trends (CPD)
3. Assess progress against goals
   - Promote positive youth outcomes
   - Reduce likelihood of recidivism
   - Deflect and divert as many youth as possible
   - Minimize justice system involvement
4. Deep dive
   - Review disposition types, categories, and Detective's referral process and LCLC's support

Guiding Questions

1. What trends can be seen in the data?

2. What factors – either positive of negative – might be contributing to these trends?

3. What actions – either reinforcing or corrective – should be taken to address these trends? Who will be responsible?

JISC Goals, Metrics, and Initiatives
Goals, metrics, and initiatives should regularly be reevaluated

Purpose *What is the mission?*	In interactions with each juvenile, the Chicago Police Department aims to promote positive youth outcomes, minimize justice system involvement, and reduce the likelihood of recidivism by seeking opportunities for deflection and diversion.

Goal *What are desired outcomes?*	Promote positive youth outcomes	Reduce likelihood of recidivism	Deflecting and diverting as many youth as possible	Minimize justice system involvement
Metric *How will we measure the goal?*	• LCLC linkages kept • LCLC discharged / cases closed • Additional metrics from LCLC – needs assessment? • CPD CTTV and case management • LCLC case management • Peer jury data? • Gap in service referral due to coverage (TBC)	• Recidivism rates • Growth data? Individual-level data? • Taking expungements into account?	• CPD disposition data (informal adjustment vs. detention vs. referral to court), including proportions; distinguishing between diversion eligible and ineligible for denominator? • LCLC on-site diversion advocacy	• Alternate disposition
Initiative *What program / action will help achieve the goal?*	LCLC case management and other services	Service referrals and case management of juveniles	Department-wide deflection; risk / needs assessment tools	Station adjustments and LCLC on-site diversion advocacy

Note: Basic, high-level data should also be considered on a monthly basis (e.g. demographics, arrest type, location of arrests, time of arrest, transit time, etc.). All metrics should be as a proportion of total juveniles processed at JISC.

Key data takeaways – October 2021

Dispositional:

- In October 2021, **26** youth (41%) were informally station adjusted
    - 13 youth (21%) were referred to City-Funded Case Management
    - 7 youth (11%) were released to an adult
    - 3 youth (5%) were referred to City-Funded Case Management and CTTV Workshop
    - 3 youth (5%) were referred to CTTV Workshop only
    - No youth (0%) were referred to other non-City-Funded agencies for resources
- **37** youth (59%) were referred to court
    - 14 youth (22%) were detained
    - 3 youth (5%) were referred to home confinement
    - 20 youth (32%) were referred to court were "other referred to court", meaning those not involving detention /Suara Center / home confinement, but cases that will be prosecuted and not diverted.
- Motor Vehicle Theft (12), Robbery (7) , and Simple Battery (7), and Drug Abuse Violations (7) were the most frequent JISC-processed arrest charges in October 2021.

Charge	Total Number	Informal Station Adjustments	Referred to Court
ROBBERY (INDEX)	7	2	5
AGGRAVATED BATTERY (INDEX)	4	0	4
AGGRAVATED ASSAULT	0	0	0
BURGLARY (INDEX)	0	0	0
TRAFFIC VIOLATIONS	2	2	0
MOTOR VEHICLE THEFT (INDEX)	12	6	6
SIMPLE ASSAULT	1	0	1
SIMPLE BATTERY	7	3	4
VANDALISM	5	4	1
WEAPONS	1	1	0
DRUG ABUSE VIOLATIONS	7	2	5
DISORDERLY CONDUCT	5	4	1
MISCELLANEOUS NON-INDEX VIOLATIONS	5	1	4
MISCELLANEOUS MUNICIPAL CODE VIOLATIONS	0	0	0
LIQUOR LAWS	1	1	0
WARRANT ARRESTS	6	0	6
TOTAL	63	26	37

Key data takeaways – October 2021 (cont.)

Arrival Times:

- The most common arrival hours in October 2021 were 6 and 11 p.m.

Prior Arrests & Recidivism:

- October 2021 and 2020 saw similar trends of youth having few arrests prior to interaction with JISC (51% or 32 youth had no prior arrest in 2021).
  - There were several youth with 5-7 prior arrests and one youth with 17 prior arrests.
- As of October 2021, 30 of 90 youth arrested in October 2020 (33%) were not re-arrested in the year following their JISC-processed arrest.
  - There was one youth arrested in October 2020 who was re-arrested 6 times as of October 2021.

Alternate Dispositions/Overrides:

- There were 3 alternate dispositions in October 2021. 2 Higher and 1 Lower.

Demographic trends

DATA FULFILLMENT & ANALYSIS | DEMOGRAPHICS

Year:	Month:	District:	Year Legend:
2021	OCTOBER	All	■ 2020 ■ 2021

This page provides a monthly demographic breakdown and previous year comparison of juveniles processed at the JISC.
Totals can be filtered by arrest year, month, and district. Data run some time apart may result in slightly different totals due to expungements.
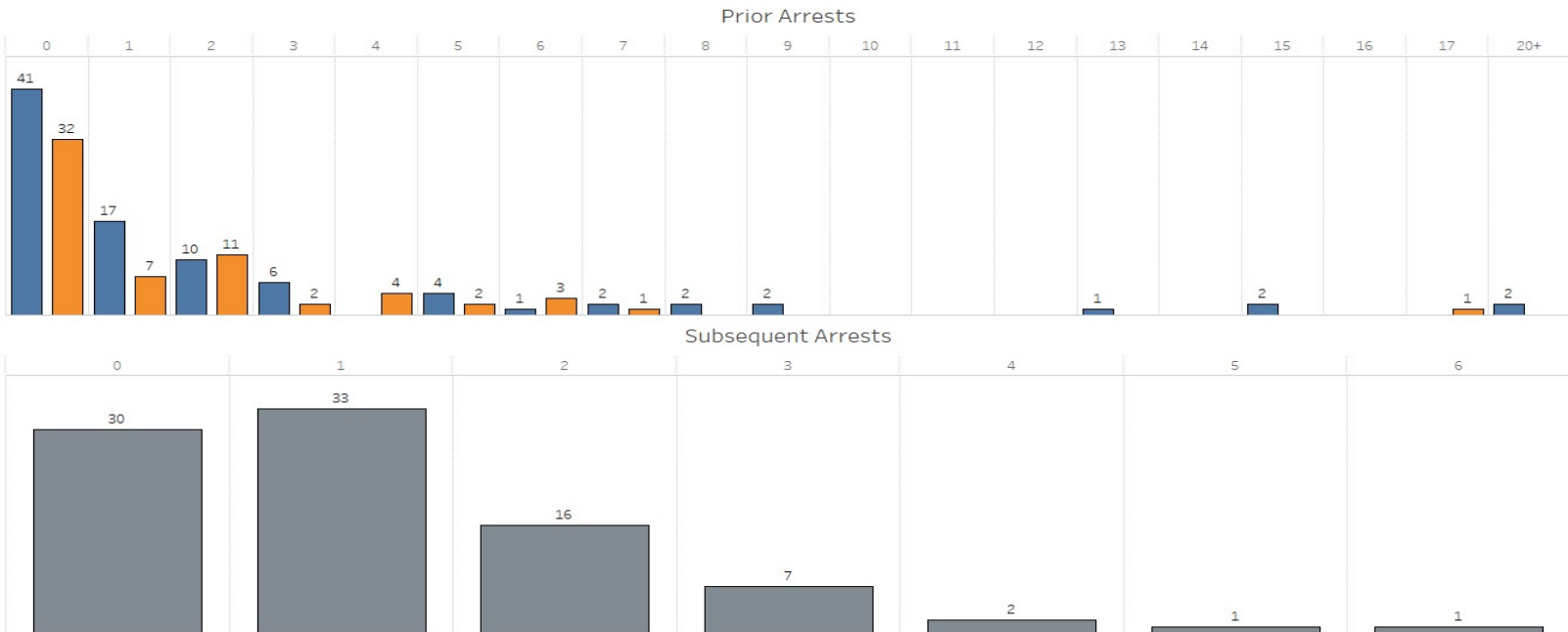
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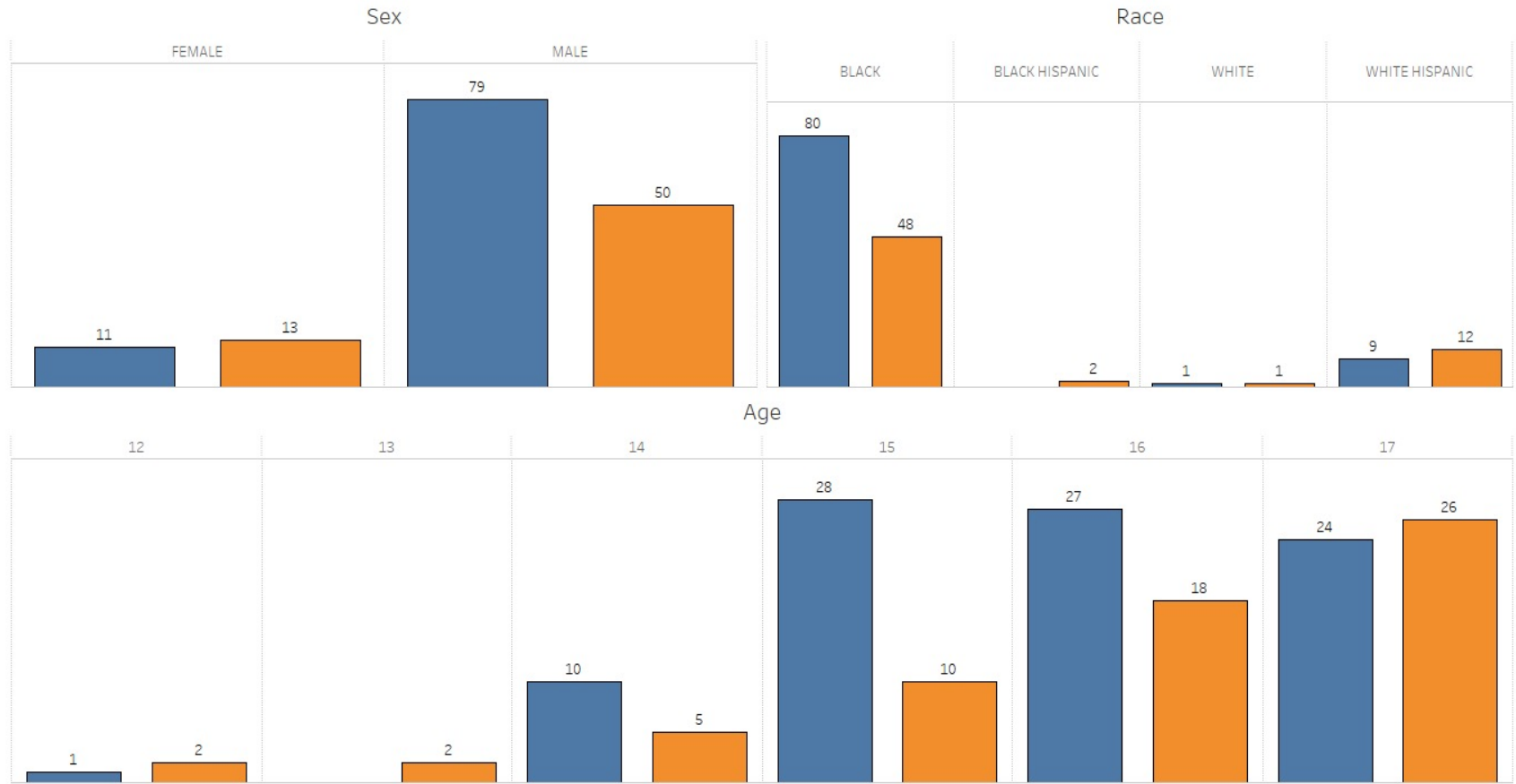
Goal 2: Reduce the likelihood of recidivism

DATA FULFILLMENT & ANALYSIS | RECIDIVISM

Year:	Month:	District:	Year Legend:
2021	OCTOBER	All	■ 2020 ■ 2021

This page provides a monthly breakdown and previous year comparison of the arrest history as well as next year recidivism rates of juveniles processed at the JISC. Arrest history is not available for expunged records.
Subsequent arrest counts are based on the number of times an individual arrested during the selected month of the previous year was arrested at any point during the twelve months from the month of the initial arrest. Subsequent arrests may have occured in the year of inital arrest or the selected year.
Totals can be filtered by arrest year, month, and district. Data run some time apart may result in slightly different totals due to expungements.

Prior Arrests

Subsequent Arrests

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Guiding Questions
1. What trends can be seen in the data?
2. What factors – either positive of negative – might be contributing to these trends?
3. What actions – either reinforcing or corrective – should be taken to address these trends? Who will be responsible?

Goal 3: Deflect and divert as many youth as possible

DATA FULFILLMENT & ANALYSIS | DISPOSITIONS

Year:	Month:	District:	Row Filter:	View Filter:
2021	OCTOBER	All	CHARGE TYPE	CATEGORIES

This page provides a monthly disposition breakdown and previous year comparison of juveniles processed at the JISC. The "OTHER" disposition category includes formal adjustments, individuals released without charging, and unspecified dispositions.
Totals can be filtered by arrest year, month, and district. Row selections can be made based on FBI UCR arrest charge type or community area or district of arrest. Column selections can be made based on disposition categories or row totals. Data run some time apart may result in slightly different totals due to expungements.

Dispositions

	STATION ADJUSTMENT										REFERRED TO COURT								OTHER	
	CTTV WORKSHOP & CASE MGMT		CTTV WORKSHOP ONLY		REFERRED TO AGENCY		RELEASED TO ADULT		CITY FUNDED CASE MGMT		HOME CONFINEMENT		SUARA CENTER		DETAINED		REFERRED TO COURT		OTHER	
	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021
ROBBERY	0	1	0	0	0	0	0	0	0	1	5	1	0	0	0	4	0	0	0	0
AGGRAVATED BATTE..	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	3	0	0
BURGLARY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0
MOTOR VEHICLE THEFT	4	2	5	3	0	0	2	0	1	1	0	0	0	0	3	1	13	5	0	0
SIMPLE ASSAULT	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
SIMPLE BATTERY	0	0	0	0	0	0	1	1	2	2	0	0	0	0	0	1	2	3	0	0
VANDALISM	0	0	0	0	0	0	2	2	1	2	0	0	0	0	0	0	1	1	0	0
WEAPONS	0	0	0	0	0	0	2	0	0	1	0	0	0	0	0	0	0	0	0	0
DRUG ABUSE VIOLATI..	0	0	0	0	0	0	0	0	0	2	2	0	0	0	2	1	20	4	0	0
LIQUOR LAWS	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
DISORDERLY CONDUCT	0	0	0	0	0	0	1	3	0	1	0	0	0	0	0	0	0	1	0	0
MISCELLANEOUS NO..	0	0	0	0	0	0	1	0	3	1	0	0	0	0	0	1	1	3	0	0
MISCELLANEOUS MU..	0	0	0	0	1	0	5	0	1	0	0	0	0	0	0	0	0	0	0	0
TRAFFIC VIOLATIONS	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	1	0	0	0
WARRANT ARRESTS	0	0	0	0	0	0	0	0	0	0	0	1	0	0	5	5	0	0	0	0
TOTAL	4	3	5	3	1	0	14	7	8	13	8	3	0	0	10	14	40	20	0	0

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Guiding Questions
1. What trends can be seen in the data?
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3. What actions – either reinforcing or corrective – should be taken to address these trends? Who will be responsible?

*NOTE: DRUG ABUSE VIOLATIONS IS POSSESSION/DELIVERY CASES PER FBI CODING RULES*

Goal 4: Minimize justice system involvement

DATA FULFILLMENT & ANALYSIS | ALTERNATE DISPOSITIONS

Year:	Month:	District:
2021	OCTOBER	All

This page provides a breakdown of alternate dispositions for juveniles processed at the JISC. A "HIGHER ALTERNATE DISPOSITION" of "YES" indicates an alternate disposition higher than the calculated disposition was used. A "HIGHER ALTERNATE DISPOSITION" of "NO" or "NULL" indicates negative.

The alternate disposition indicator was added to the data warehouse in November 2020; data is unavailable for earlier arrests. The "SUMMARY" field is not a required application field and may not always be populated for higher alternate disposition types.

Totals can be filtered by arrest year, month, and district. Data run some time apart may result in slightly different totals due to expungements.

Alternate Dispositions

2   1

60
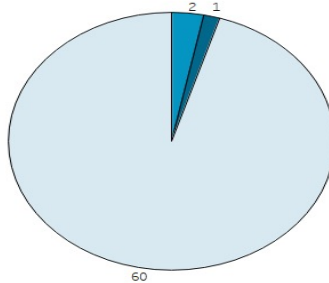
HIGHER ALTERNATE DISPOSITION: ■ YES   ■ NO   □ NULL

Summary Notes

HIGHER ALTERNATE DISPOSITION:	SUMMARY
YES	MINOR WAS ARRESTED FOR RESISTING POLICE OFFICERS.

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■ Alternate Disposition - N   ■ Alternate Disposition - Y   ■ Null Values

2- Yes 1- No 60- Null

Guiding Questions
1. What trends can be seen in the data?
2. What factors – either positive of negative – might be contributing to these trends?
3. What actions – either reinforcing or corrective – should be taken to address these trends? Who will be responsible?

Deep Dive: Deflecting and diverting as many youth as possible

DATA FULFILLMENT & ANALYSIS | ARREST TYPES

Year:	Month:	District:	Year Legend:
2021	OCTOBER	All	■ 2020 ■ 2021

This page provides a monthly arrest type breakdown and previous year comparison of juveniles processed at the JISC. Totals are given for arrest charge and FBI UCR arrest types. Totals can be filtered by arrest year, month, and district. Data run some time apart may result in slightly different totals due to expungements.

Arrest Charge Type

FELONY: 43, 23
MISDEMEANOR: 42, 34
WARRANT: 5, 6
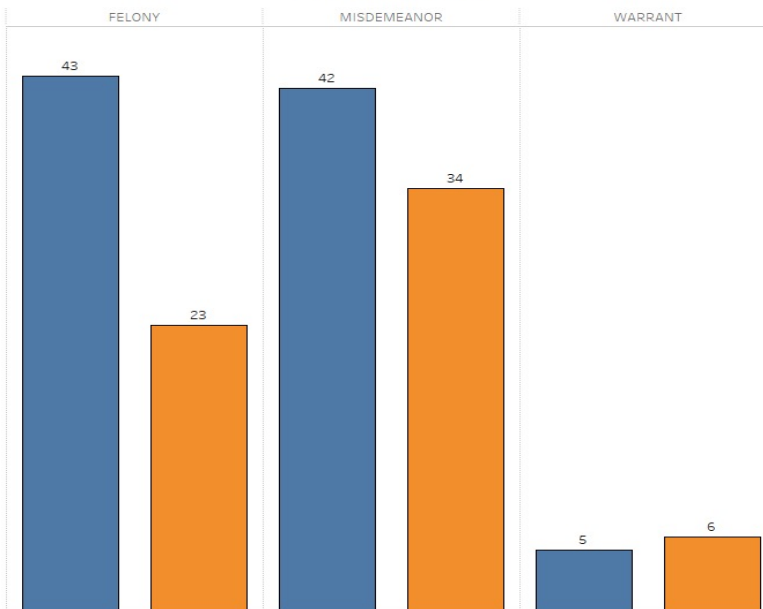
FBI Type Charge Description

	PREVIOUS YEAR	CURRENT YEAR	% CHANGE
ROBBERY	5	7	40%
AGGRAVATED BATTERY	1	4	300%
BURGLARY	2	0	-100%
MOTOR VEHICLE THEFT	28	12	-57%
SIMPLE ASSAULT	0	1	
SIMPLE BATTERY	5	7	40%
VANDALISM	4	5	25%
WEAPONS	2	1	-50%
DRUG ABUSE VIOLATIONS	24	7	-71%
LIQUOR LAWS	0	1	
DISORDERLY CONDUCT	1	5	400%
MISCELLANEOUS NON-INDEX OF...	5	5	0%
MISCELLANEOUS MUNICIPAL CO...	7	0	-100%
TRAFFIC VIOLATIONS	1	2	100%
WARRANT ARRESTS	5	6	20%
TOTAL	90	63	-30%

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Guiding Questions
1. What trends can be seen in the data?
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3. What actions – either reinforcing or corrective – should be taken to address these trends? Who will be responsible?

ARRIVAL TIMES


DATA FULFILLMENT & ANALYSIS | ARRIVAL DATES & TIMES

Year:	Month:	District:	Year Legend:
2021	OCTOBER	All	■ 2020 ■ 2021

This page provides a monthly arrival time breakdown and previous year comparison of juveniles processed at the JISC. Arrival time is based on the day or week and hour of day arrestee first arrived at the JISC. Totals can be filtered by arrest year, month, and district. Data run some time apart may result in slightly different totals due to expungements.

Arrival Hour

Arrival Day
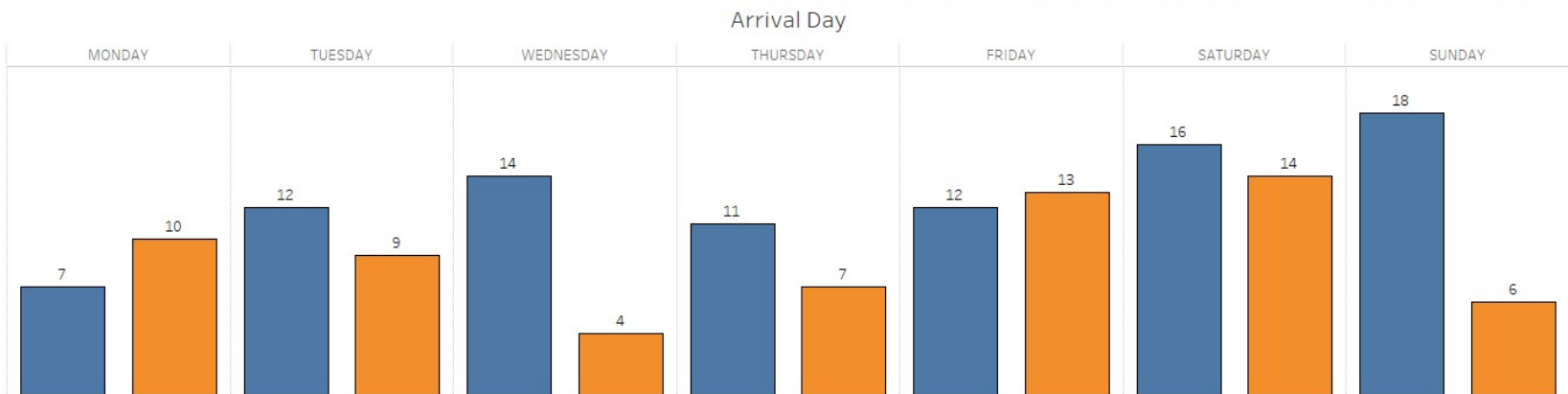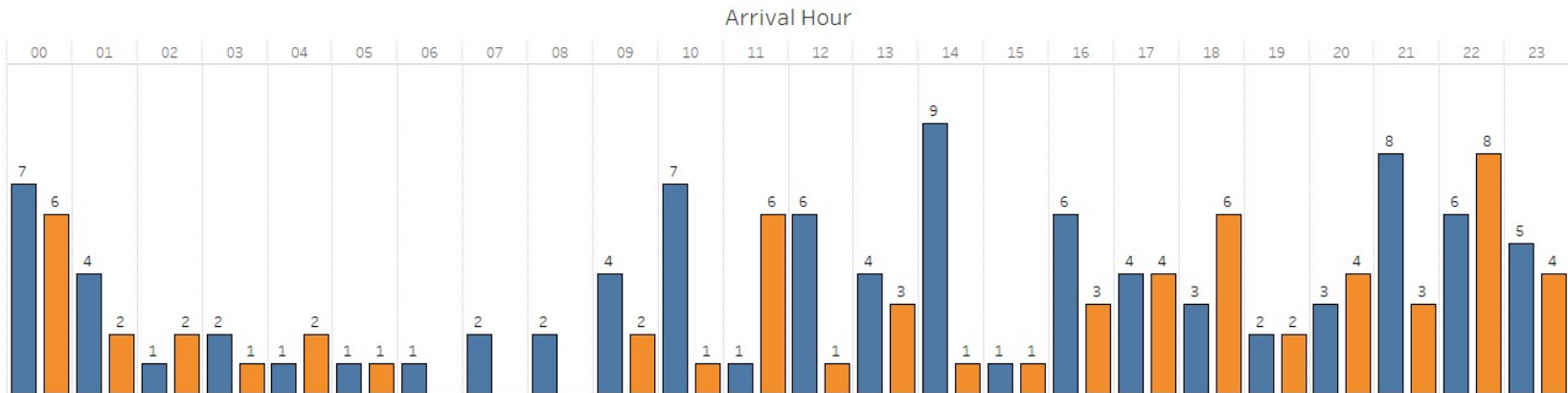
Youth Diverted

TOTAL # OF YOUTH DIVERTED BY MONTH
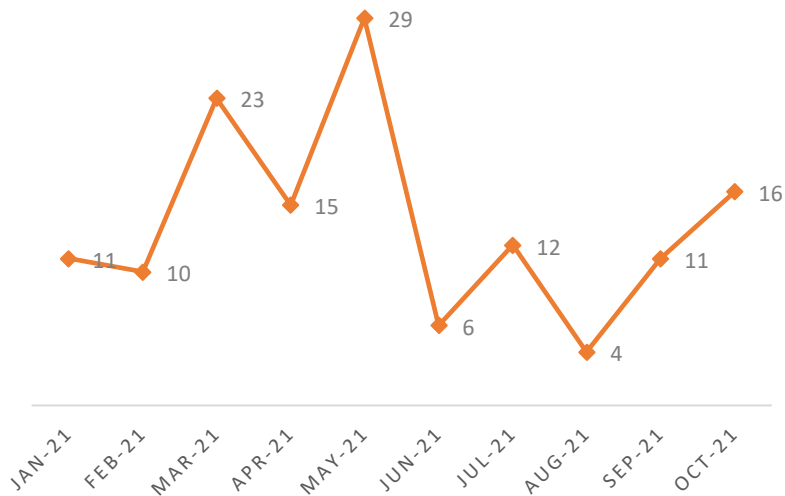
ON-SITE VS. OFF-SITE HOURS
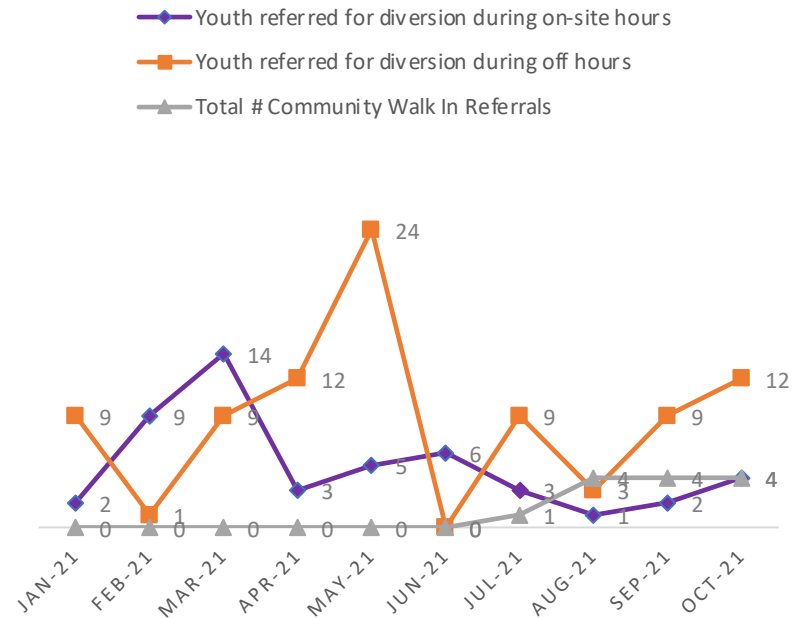
Note: there was a discussion about looking into the percentage of youth that were diverted while LCLC was on site. In October, 9 young people came through the JISC while LCLC was on site – 4 were diverted, 5 were referred to court.
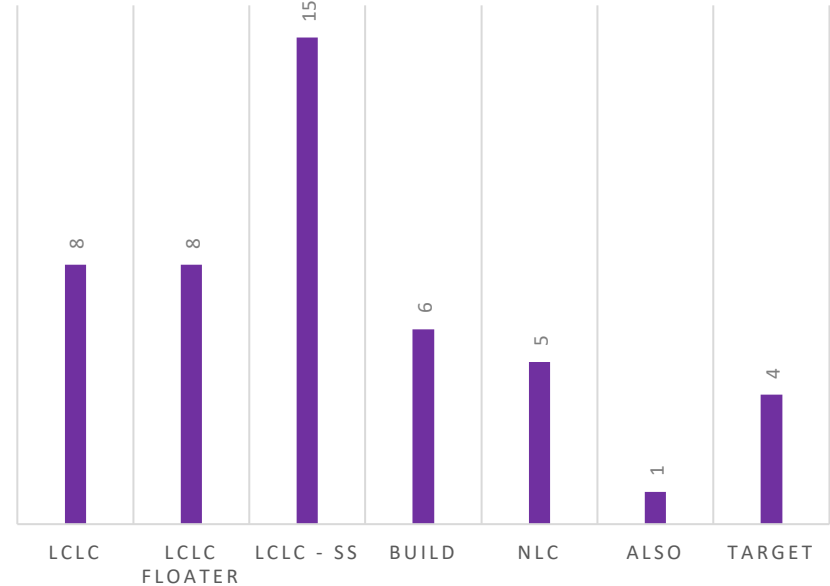
Guiding Questions

1. We are starting to see a rise in youth being diverted again compared to the drop in previous months. This generally goes against the trend of increased arrests during the summer. Why do we think that might be?

Diversion by Agency/Area

REFERRALS BY AGENCY (OCTOBER 2021)
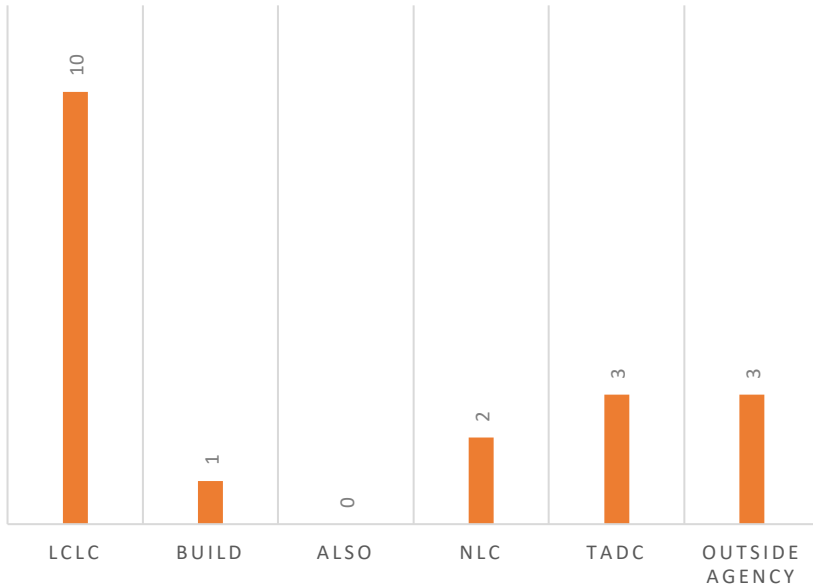
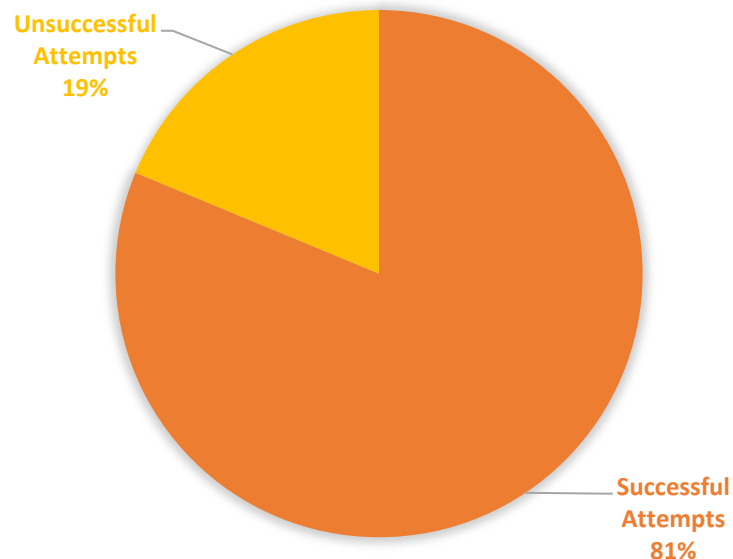CASELOAD BY AGENCY/CM (OCTOBER 2021)

Guiding Questions

1. Are we surprised by the distribution of cases across Chicago? Trends usually show there is a high volume of arrests on the South and West Sides. However, more recent data seems to indicate there are more arrests happening on the South Side.

Youth Engagement

PRE-ENGAGEMENT ATTEMPTS (OCTOBER 2021)

PHONE CALL	47
LETTERS	1
HOUSE VISITS	4
OTHER	0
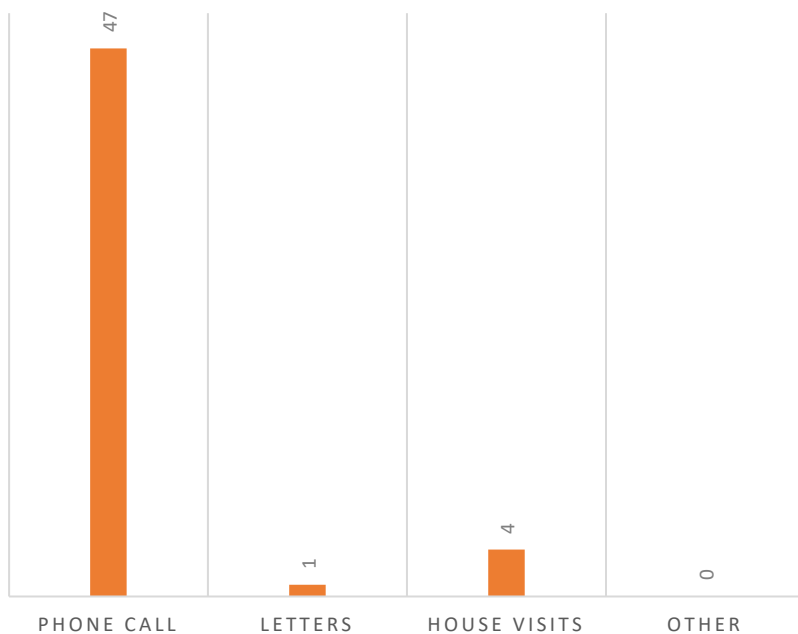
CASE MANAGEMENT CONTACTS (OCTOBER 2021)

Unsuccessful Attempts 19%

Successful Attempts 81%
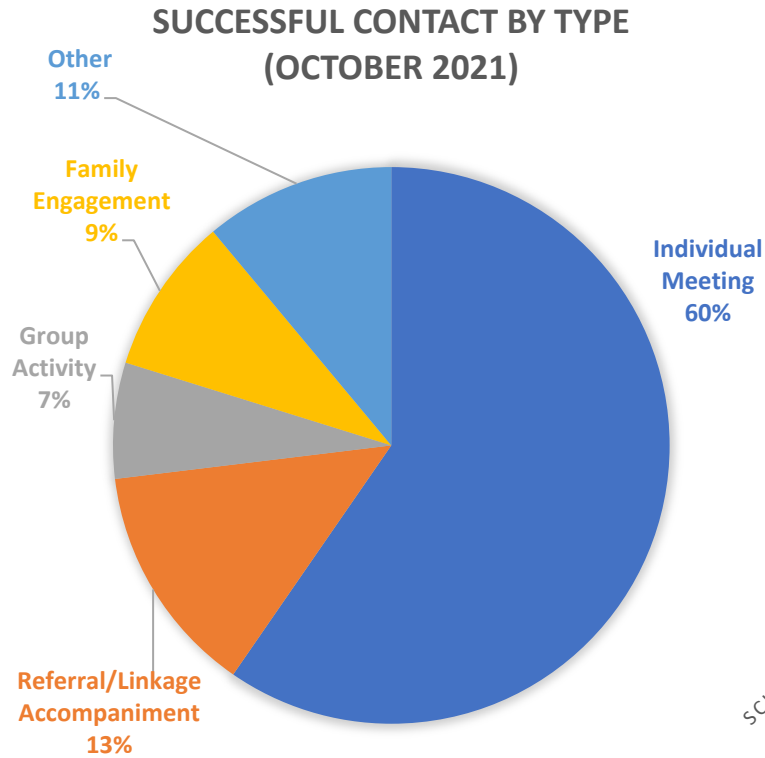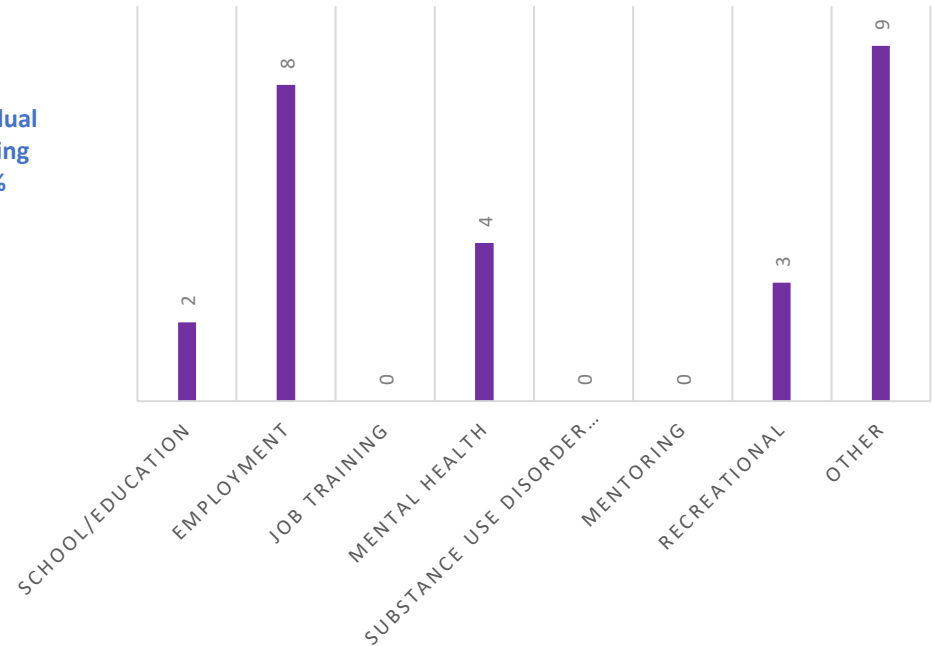
Guiding Questions
1. Are there steps we can take to continue engaging clients and keep them engaged? Further activities and resources we can engage our youth in so they are receptive to services?

Youth Engagement and Support Services

SUCCESSFUL CONTACT BY TYPE (OCTOBER 2021)

Other 11%

Family Engagement 9%

Group Activity 7%

Individual Meeting 60%

Referral/Linkage Accompaniment 13%

LINKAGES FOR WRAPAROUND SUPPORT (OCTOBER 2021)

Category	Value
SCHOOL/EDUCATION	2
EMPLOYMENT	8
JOB TRAINING	0
MENTAL HEALTH	4
SUBSTANCE USE DISORDER…	0
MENTORING	0
RECREATIONAL	3
OTHER	9

Note: Other types of support services youth were referred to in September include things such the Secretary of State and Know Your Rights trainings.

Community Narratives

- BUILD: We were able to successfully discharge one participant this month. This participant had been exceptionally receptive and was able to obtain employment while engaged in our programming.

Metrics Chart

Metric (listed in DFSS contract)	Goal (listed in DFSS contract)	Current
Percent of youth referred by any source (including walk-ins) that LCLC contacts.	100%	100% of young people have been reached out to. In October, 52 pre-engagement attempts were made to reach out to referrals. Once contact was established by the community based case manager, 256 case management contacts were made. Of the 229 – 208 were successful, 48 were unsuccessful.
Percent of youth referred by any source (including walk-ins) that meet with a case manager to complete a needs assessment within 30 days and are given an individualized service plan.	75%	77% of youth that have met with a case manager have completed a needs assessment within 30 days and given an individualized service plan.
Percent of youth who begin service plan implementation complete individualized service plan.	75%	• 35% of youth who begin service plan implementation successfully completed their individualized service plan (ISP). • 49% who begin service plan implementation are in the midst of their ISP. • 8% who begin service plan implementation unsuccessfully completed their ISP. • 6% who begin service plan implementation were closed for other reasons.
Percent of youth who have completed a needs assessment begin individualized service plan implementation.	85%	• 80% of linkages for wrap around support services have been kept over all. • In October, 33% were successfully linked, 63% of linkages are pending/waiting for an appointment, and 4% denied services.

Action items and next steps

- Identify action items based on data

- Identify owners for each action item

- Share action items and owners via e-mail after meeting

- Individual action item owners execute on action items prior to next meeting

- Begin next meeting with report-outs on action items

APPENDIX

Once goals, metrics, and targets are set, performance management follows a repeating cycle each month

1 Set goals, metrics, & targets

- Performance management starts with choosing goals, quantifying them with metrics, and setting targets to work to achieve
- Goals are important for the PM process as they orient what you are working towards

2 Monitor and understand data

- Regularly monitoring data allows early detection of problems and learnings from successes
- Through data monitoring, trends should be identified and hypotheses formed for possible complications
- Hypotheses will be used to generate discussion at the PM meeting and to drive decision-making

3 Hold PM meeting

- PM is anchored around the monthly meeting, which is critical for ensuring data is converted to action
- The PM meeting is also an opportunity to celebrate successes, communicate challenges, and share best practices

4 Vigorously follow up

- Rigorous follow-up on action items is critical to success after PM meeting
- Reminders prior to the next PM and/or a next step / action item tracker should be maintained to catalogue and monitor status of next steps over time and hold staff accountable
- As next steps are taken, data is monitored and the PM process begins again

The JISC's Performance Management cycle should center around monthly JISC PM meetings

Set goals, metrics & targets

Monitor and understand data

Performance Management Monthly Process

Report on findings

Manage and follow up

Step 1: Monitor and understand data

Week before meeting

- DFA shares monthly data report
- JISC staff reviews data report and to determine focus for PM meeting
- Prepare agenda for PM meeting

Step 2: Hold PM meeting & develop action items

Monthly PM meeting

- Report on off-track metrics
- Revisit ongoing next steps and successes from previous PM meetings
- Decide on next steps to address off-track metrics

Step 3: Execute on action items

Week after meeting

- Enact next steps from PM meeting
- Track new data as applicable

The cyclical nature of the PM process means that it is iterative, and CPD will be able to build its capacity for PM every month

Once goals, metrics, and targets are set, performance management follows a repeating cycle each month

1 Set goals, metrics & targets

Identify goals

Identify metrics

Set targets

Capture & monitor data

Determine causes of data trends

2 Monitor and understand data

Report on findings

Execute action items

Develop action items

Hold PM meeting **3**

4 Vigorously follow up