JUSTIFICATION FOR NON-COMPETITIVE PROCUREMENT THE COPY

COMPLETE THIS SECTION IF NEW CONTRACT	
For contract(s) in this request, answer applicable questions in each of the <u>Preparation of Non-Competitive Procurement Form</u> on the reverse side.	4 major subject areas below in accordance with the <u>Instructions for</u>
Request that negotiations be conducted only with	for the product and/or services described herein.
(Name of Person	or Firm)
This is a request for (One-Time Contractor Requisition #	, copy attached) or Term Agreement or
Delegate Agency (Check one). If Delegate Agency, this request is f	copy attached) or Term Agreement or or "blanket approval" of all contracts within the
(Aπach List) Pre-Ass	gned Specification No.
(Program Name) Pre-Assignment	ned Contract No.
COMPLETE THIS SECTION IF AMENDMENT OR N	IODIFICATION TO CONTRACT
for the change. Indicate both the original and the adjusted contract and any	vices, etc., its relationship to the original contract and the specific reasons
supporting documents. Request approval for a contract amendment or me	and and/or expiration date with this change, as applicable. Attach copy of all
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Contract #: 4378 Col	npany or Agency Name: Environmental Satete
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Specification #: 15077 Con Mod. #: (Attach List, if m	stroot or Petrom Dossinsian Theorem 1 To a 100
Mod. #: (Attach List if m	altinles
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Originator Name 745-4196 Telephone	The same of the sa
/ Went more 795-4/96//	Signature Department Date
Originator Name Telephone	Signature Department Posts
	***1 //
Indicate SEE ATTACHED in each box below if additional space needed:	
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DPS PROJECT SUPPLEMENTAL CHECKLIST TELECOMMUNICATIONS AND UTILITIES SUPPLEMENTAL CHECKLIST

and products the user department wants provided, in prospective vendors, special requirements or needs departments, citation of any applicable City ordinance. Has the project been reviewed by DGS?	ncluding time frame for completion, of the project, locations, anticipated or state/federal regulation or state fee. No.	special of diparticip ute.	vices s of	
If yes, is signed ITSC form attached?	s); or participate under current cont 'es	ract.	FILE	COPY
Does the location involve: A public way?	'es ∏No			
	es No		F-7	
WORK SERVICES/FACILITY MAIN			□ No	**********
Required Attachments: Detailed Specifications (Scolocations (with supporting detail), user department co-compensation and price escalation considerations, Bi Contractor's qualifications, citation of any applicable (applicable technical standards and Price Lists/Catalogas appropriate.	ope of Services) including detailed on tacts, work hours/days, laborer/suldder's qualification, contract term and city/State/Federal statutes or require	description in the control of the co	on of the wo	s,
Risk Management: Will services be performed within 50 feet (50') of CTA	train or other railroad property?	□Yes	□No	
Will services be performed on or near a waterway?		□Yes	□No	
Will services require the handling of hazardous/bio-wa	aste material?	□Yes	□No	
Will services require the blocking of streets or sidewal	ks which may affect public safety?	□Yes	□No	
If Modification of Amendment request, please verify		<u></u>		
Contractor's Name:				
Contractor's Address:				
Contractor's e-mail Address:	s. s. R. B.			
Contractor's Phone Number:	S. S. R. B. DATE 2/21/67			
Contractor's Contact Person:	APPROVED. DWY			
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CITY OF CHICAGO DEPARTMENT OF PURCHASES, CONTHACTS AND SUPPLIES EXTENDED PURCHASING SYSTEM (EPS FORM F-17)

REQUEST MODIFICATION FOR LINE ITEM ADDITIONS AND/OR DELETIONS

IN	STRUCTIONS:	THIS FORM MUST BE COMPLETED BY THE LISER DEPARTMENT TO REQUEST ADDING AND.OR DELETING ANY LINE ITEMS TO AN EXISTING (PN) OR ANNUAL TERM AGREEMENT (TA). ALL APPLICABLE SECTIONS BELOW MUST BE COMPLETED OR THE FORM WILL BE RETURNED TO YOUR DEPARTMENT, IF A SECTION DOES NOT APPLY, INDICATE "NA". FOR ITEM ADDITIONS, COMPLETE SECTION 12A ON PAGE 2, FOR ITEM DELETIONS, COMPLETE SECTION 12B ON PAGE 3.
		A SEPARATE FORM MUST BE COMPLETED PER CONTRACT. FORWARD REQUESTS TO THE PURCHASING AGENT, DEPARTMENT OF PURCHASES, CONTRACTS AND SUPPLIES, ROOM 403, CITY HALL, 121 N. LA SALLE STREET, CHICAGO, ILLINOIS 60602
RE	EQUEST DATE:	
		(Assigned By Purchasing Coding Section)
1.	CONTRACTO	ESCRIPTION: Thermal Imaging Cameras, New, Maint, and parts
2.	SPECIFICATION	on no. 15077
3 .	(PN) NUMBER	15077 /(TA) NUMBER:
-		
4.	VENDOR NAM	E. Environmental Safety Group VENDOR CODE No.: 1056444 /
	ADDRESS: 57	0 E North Frontage Rd. (EFT) CITY: Bollingbrook STATE: CODE: 60440
5,	TOTAL NUMBI	R OF APPROVED MODIFICATIONS (TO DATE): NONE
	ORIGINAL AW	ARD AMOUNT: \$ 200,000. IOR AUTHORIZED VENDOR LIMIT, IF TERM
7.	AGREEMENT) NET CHANGE	THIS REQUEST): PLUS: \$ 800,000. OR (MINUS): \$ 0
8.	ADJUSTED VA	LUE AFTER MODIFICATION (INCLUDING THIS NET CHANGE):4 1,000,000.
9.	PARAGRAPH 1	ntle and page number in the contract which allows for this change:
ı Q.	SPECIFIC REA	SONS FOR REQUESTING THIS CHANGE (EXPLAIN):
11.	APPROVALSE	OR THIS REQUEST
	REQUESTORI	
	april market	(Authorized Officer Signature)
	APPROVERBI	DEPARTMENT: Fire
		(Department Head Signature)
	APPROVED BY	PURCHASING AGENT: DATE:
		PURCHASING AGENT: DATE: (Signature)
	DATA ENTRY B	Y:DATE ENTERED:
		(Signature)
		PICATION WITH REVISED PROPOSAL PAGE
	PHINT SENT TO	CONTRACT ADMINISTRATORNEGOTIATOR:
EPS	FORM F-17: PEG	CUEST MODIFICATION FOR LIVE ITEM ADDITIONS AND OR DELETIONS (PROLETIONS AND OR DELETIONS AND OR DELETIONS (PROLETIONS AND ORDER AND ORDER (PROLETIONS AND ORDER DELETIONS AND ORDER (PROLETIONS AND ORDER (PR

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EPS FORM F-17: REQUEST MODIFICATION FOR LINE ITEM ADDITIONS AND/OR DELETION

IZA. AUDILINE ITEMSTO PN:	
TA: PO 9375	determ agreement, complete only commodity line information;

ACCOUNTING LINE NO.	DFYR	FUND)	DEFT	Olign	APPR	ACTY	ОВЈ	PitoJ	RPTG
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COMMODITY LINE NO.	QTY	UNITCOST	COMMODITY	UNIT MEASURE	TOTALCOST				
	60	\$ 699	653905302	-	\$ _{17.475} .	-			
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COMMODITY LINE NO.	QT'Y	UNITCOST	COMMODITY CODE NO.	UNIT MEASURE	TOTAL COST				
	60	\$ 12,249.	6553905307	Each	\$ 748,500				
ACCOUNTING LINE NO.	BFYR	FUNI)	DEPT	OKGN	APPR	ACTV	ORA	РКОЈ	RPFG
COMMODITY LINE NO.	QTY	UNITCOST	COMMODITY CODE NO.	UNIT MEASURE	TOTAL COST				
	7000	\$ 1	65598.20	USD	\$ 7,000.				

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www.incomp

EPS FORM F-17: REQUEST MODIFICATION FOR LINE FEM ADDITIONS AND/OR DELETION

12A. ADD LINEITEMS TO PN:	
ΤΛ:	BE FERM AGBERMENT, COMPLETE ONLY COMMODITY LINE INFORMATION

LINE NO.	QTY 3	UNIT COST 5 529.99	COMMODITY CODE NO. 65539	UNIT MEASURE Job	TOTAL COST \$ 1,589.97				
COMMODITY				1: 1/1/3					
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	3	\$ 419.99	65539	Job	\$ 1,259.97				
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(ATTACHADDITIONAL PAGES, IF NECESSARY)

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EPS FORM F-17: REQUEST MODIFICATION FOR LINE ITEM ADDITIONS AND/OR DELETION

12A. ADDITMETERS TO PRE		IMUITTY LINE INFOMATION
TA:	THE FORM AGREEMENT, COMMENT AND DESCRIPTIONS OF THE PROPERTY O	MODITY LINE INFORMATION

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COMMODITY LANE NO.	Ø.l.A	UNITCOST	COMMODITY CODE NO.	UNIT	TOTAL COST				
	5	\$ 3,999.99	65539	Job	\$ 19,999.95				
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COMMONITY LINE NO.	QTY	UNITCOST	COMMODITY CODE NO.	UNIT MEASURE	TOTAL COST				
<u> </u>		\$			5				

INTEREST ADDITIONAL PAGES, IF NECESSARY

exceptor if

CITY OF CHICAGO PRE-APPROVED **MODIFICATION / OVERRIDE REQUISITION**

Copy (Department)

DELIVER TO:

REQUISITION: 31622 For PO Number: 9375

PAGE:

FINANCE AND FISCAL MANAGEMENT 10 W. 35TH STREET 14TH FLOOR

DEPARTMENT: 59 - FIRE DEPARTMENT Karen L Sanger

CHICAGO, IL 60616

PREPARER: NEEDED:

PRE-APPROVED 1/10/2007

REQUISITION DESCRIPTION

ADD LINE ITEMS TO PO 9375 - ENVIRONMENTAL SAFETY GROUP

SPECIFICATION NUMBER: 15077 Mod Reason: SCOPE CHANGE

LINE	ITEM							QUA	NTITY	UOM	JNIT COST	TOTAL COST
1	6553905302	2							60	Year	0.00	0.00
	CAMERA, THERMAL - MAINTENANCE SERVICE FOR BULLARD T3 MAX THERMAL IMAGING CAMERA											
	SUGGESTE	DVEN	DOR:					REQUEST	ED BY:	Karen L Sa	ınger	
	DIST	BFY	FUND	COST CTR	APPR	ACCNT	ACTV	PROJECT	RPT CA	T GENRL	FUTR	
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	PARTS FOR	BULL	ARD T3 N	MAX THERMAL	IMAGIN	G CAMERA	4					
	SUGGESTE	DVEN	DOR:					REQUESTI	ED BY:	Karen L Sa	nger	
	DIST	BFY	FUND	COST CTR	APPR	ACCNT	ACTV	PROJECT	RPT CA	T GENRL	FUTR	
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										LIN	E TOTAL:	0.00

PROCUREMENT HISTORY

- 1). In 2002 Bank One donated 120 Bullard MX Thermal Imaging Cameras to the Chicago Fire Department. The division of equipment and supply is now requesting to purchase Bullard T3 Max thermal imaging cameras to replace the donated cameras at a
- 2). This will be a continuation of the current contract # 9375 which is assigned to Environmental Safety Group.
- 3). The Manufacturer Bullard states that Environmental Safety Group is the only authorized thermal imaging distributor in Northern Illinois.
- 4). N/A
- 5). Unless Bullard gives the authorization for another distributor, there is little the Fire Dept. can do in the way of competitive bidding.
- 6). This will be a add on request to the current contract
- 7). At the present time competitive bidding is not possible.

ESTIMATED COST

- 1). Approximately \$275,000.00 per year. Funding will be 059-4134-0162 and E-note money for the addition to the contract.
- 2). \$275,000.00 additionally to the current contract # 9375
- 3). A annual preventative maintenance program is recommended at a cost of \$699.00 per camera. It is the intent of this division to pm at least 25 per year. In addition we will purchase 20 Bullard T3 Max thermal imaging cameras in 2007. The remaining funds will be used for repairs and misc. parts needed to maintain the cameras.
- 4). N/A
- 5). Pricing was obtained from the manufacturer and then a discount was applied off list.

EXCLUSIVE OR UNIQUE CAPABILITY

- 1). Bullard stated that Environmental Safety Group is the only distributor in the Chicago land area.
- 2). Yes

3). Environmental Safety Group has a long history with the Bullard thermal Imaging Cameras. 4). Bullard only allows the Bullard Service Techniques to perform specific repairs to the internal components of the camera due to a required vacuum seal. Environmental Safety Group personnel are certified to perform any other repairs required. 5). Environmental Safety Group is the only distributor in the area that is certified in repair and maintenance. 6). Due to the fact that the original cameras were a foration to the Fire Department, Bullard was the only camera that the department received We field tested the TBMax and it met all the requirements. 7). No 8). Environmental Safety Group is the only authorized distributor per Bullard.

Copy (Department) Reprint

CITY OF CHICAGO BLANKET PURCHASE ORDER

Copy (Department) Reprint

START DATE		PURCHAS	a described below in confor SE SPECIFICATION		DOR			TE OF	PAGE
	END DATE	ORDER	NUMBER	NUM	BER	LIMIT	Al	WARD	NUMBE
1/1/2006	12/31/2010	9375	15077	105	9444	\$1,400,000.0	0 6/5	/2006	1
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Line item		scription					- · · · · · · · · · · · · · · · · · · ·	UOM	Unit C
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3 6553905	10 CAMER	LA, THERMAL	- PARTS FOR BULLARD	MX THE	RMAL	MAGING CAMERA	Š,	USD	0
4 65539	CAMER		REPAIR SERVICE TIER I					dob	289.
5 65539	TIMAGI	NG CAMERA	• •					Job	529.
6 65539	IMAGIN	IG CAMERAS	•					Job	879.
7 65539 8 65 539	HMAGIN	G CAMERAS	- ·					Job	1,749
0 00009	MAQM	CAMERAS	REPAIR SERVICE TIER I (TIER 5))	CATHE FO	RBUL	LARD MIX THERMA	L	Job	3,999
Line Line S39 Line S539 Line S539 Line Line Line Line Line	Camera, there ca	mal-parts for mal-repair ser mal-repair ser mal-repair ser nal-repair ser nal-repair ser	Bullard T3 Max thermal is vice tier rate 1 T3 Max the vice tier rate 2 T3 Max the vice tier rate 3 T3 Max the vice tier rate 3 T3 Max the vice tier rate 4 T3 Max the vice tier rate 5 T3 Max the vice tier rate 6 T3 Max the vice tier rate 7 T3 Max the vice	ermal in ermal im ermal in ermal in ermal in	camentaging of the second control of the sec	as USD camera job camera job camera job camera job camera job	699.00 8% off list 289.99 419.99 529.99 1199.99 3999.99	25	

DETAILED SPECIFICATIONS

This specification covers commercially produced Thermal Imaging Cameras. The Thermal Imaging Cameras provided under these specifications must be a Bullard T3MAX type imager that meet the requirements of these specifications. Materials used in construction of the Thermal maging Cameras must be new and not less than the quality conforming to modern engineering and manufacturing practices. Materials must be free of defects and suitable for the service intended.

QUALITY

The manufacturer must ensure quality, design and manufacturing methods through third party certification to ISO 9001, or its equivalent.

To ensure that the product is of the highest quality, documentation must be presented illustrating that a battery of tests that have been conducted to verify water resistance, heat resistance and shock/impact resistance.

PHYSICAL CONFIGURATION

The imager shall be a hand-held design.

The imager shall have a 3.5 inch LCD display screen.

The imager shall be equipped with two side straps, one on each side of the imager.

A combination wrist/gear strap shall accompany the imager.

Total weight of the imager shall not exceed 2.9 lbs with the standard battery installed

The imager shall ship in a padded, re-usable delivery case.

The imager shall ship standard with two rechargeable batteries, a battery charger with AC and DC adapters.

The imager shall include an interactive multimedia orientation/training CD-ROM capable of testing individual firefighters and reporting those test results to a centralized location.

The imager's physical dimensions shall be no more than five (5) inches tall, four (4) inches wide and seven (7) inches long.

The imager must contain an integral threaded connector to mount on a standard tripod.

DURABILITY

The imager shall remain operational after being submerged under 3 feet of water for 30 minutes.

The thermal imager battery must be able to be removed and replaced while the imager is submerged under water.

The thermal imager shall withstand a 6-foot diop on concrete in any orientation and sustain no operational damage.

TECHNOLOGY

The imaging technology shall be 160 X 120 pixel un-cooled amorphous silicon microbolometer detector.

The Noise Equivalent Temperature Difference (NETD) shall be less than 50 mK. The imager shall exhibit an ability to evade whiteout when pointed directly at flames or the sun.

The imager shall operate over core temperature ranges of -40 degrees Celsius to +85 degrees Celsius. The dynamic range of the detector and associated electronics shall be 600 degrees Celsius (+25 degrees Celsius).

The imager shall provide surface temperature measurement taken directly from the detector.

To ensure safety, temperatures must be displayed in a bar graph form rather than numerically.

The temperature display must indicate temperature as high as 1200 degrees F. The imager shall a colorization mode, active only in its low gain setting that colors items in three colors based on their temberatures.

The system shall activate at 500 degrees # with yellow colorization, at 750 degrees F with orange colorization, and at 1000 degrees F and above with red colorization.

Colorization must occur in gradations, meaning that each color appears in multiple shades based on the actual temperature of the object.

OUTER HOUSING

The outer shell or housing must be manufactured from hear resistant Ultem thermoplastic.

The Ultern must be molded with color pigment through to mask small surface

The interior surfaces of the outer shell or housing shall be coated with a conductive electromagnetic interference (EMI) shielding material.

MONITOR

The imager shall have a 3.5"diagonal fluorescent backlit Liquid Crystal Display (LCD) screen.

It shall have a minimum pixel range of 89,856 and a dot format of 234 x 384 dots for high quality resolution.

The screen must be visible in thick smoke to both the operator and nearby firefighters from a variety of distances from the face, including arms length. The display screen must be protected by a clear polycarbonate cover. This cover must be field replaceable and wateright.

LENS

The imager must be an f/1.0 lens fabricated of germanium. The lens shall be protected with a watertight, sealed 2 mm thick germanium

cover window.

VISUAL INDICATORS

The imager shall have only one LED-indicator system to promote maximum ease-of-use.

This indicator shall display battery life via 5 LED's: three greens, one yellow and one red.

SWITCHES

The imager shall have only one switch, and it must only turn on and off the unit. The switch must be recessed and protected to avoid accidental shut-off. The imager shall also be equipped with a pair of switches that activates a special colorization mode, which helps the user identify the hottest objects in a scene. This colorization mode must be manually adjustable by the user and colorize the hottest objects in a scene with a color that is unique to this mode.

STRAP SYSTEMS

The strap system must be field replaceable and shall be constructed with the following: A. The side straps, one on each side of the imager, shall be made

of Kevlar. The side straps must be adjustable and must include a metal D-ring. To improve safety, the side straps must have reflective trim.

B. The combination wrist and gear strap shall be made primarily of kevlar. This strap shall two metal carabineers and quick-release buckle that frees the imager from the strap.

A optional self-retracting strap must also be available for the imager. The self-retracting strap must retract fully with the full weight of the imager (with battery) hanging unsupported from the strap.

POWER SUPPLY

A minimum of two (2) rechargeable batteries shall accompany each imager. Each battery shall be a 10 volt nickel metal hydride (NiMH) cell, providing a minimum of 2 ½ hours of continuous use with all standard functions and features.

Each battery must be capable of a minimum of 1,000 charges.

The battery shall have an Ultern outer shell.

The battery shall eject from the imager only when two opposing battery release buttons are pressed simultaneously.

The battery must be capable of being loaded into the housing only one way. The battery must be easily inserted and removed by a person wearing standard firefighting gloves.

An optional AA alkaline battery case must also be available for the imager. The case must load and secure into the imager in the same manner as the standard NiMH battery. It must also be constructed from Ultern.

OPERATION

The imager must be fully operational no more than 5 seconds after activating the power switch.

The imager must not have a standby mode.

TRUCK MOUNT

The manufacturer must offer a truck charging system to mount the imager and internal charging system in a vehicle or fire apparatus, or on the wall of a fire house.

The charging system shall come standard with all necessary mounting hardware, a direct charge system, and power cords that enable the use of DC power supply.

The system must charge the battery in the imager at the same time it charges a spare battery.

The battery in the imager must be charged through contacts on the imager. The system must be compliant to NFPA 1901 when properly mounted in a fire apparatus.

The charger must include a separate storage compartment large enough to hold a spare battery or AA alkaline battery case.

TRAINING

A product familiarization class will be available hrough the manufacturer's authorized distributor.

Each imager must ship with an interactive multimedia orientation CD-ROM covering the technology, product uses and applications. The CD-ROM must have interactive testing of each main section covered in the program.

The vendor shall provide at his/her expense, a factory trained instructor for such time as the department may require for complete instruction on the operation, care and maintenance of the imager.

The vendor shall provide basic maintenance training to the fire department air mask technicians. The technicians shall be trained to a level of competency to make routine repairs, not to include electronic components. This training will be provided by the vendor to 5 technicians at no expense to the city.

WARRANTY

The manufacturer shall warrant the imagers free of defects in material and workmanship, under normal use and service, for a period of two years from delivery.

In addition, the imager's outer shell or housing shall carry a life time limited warranty.

SERVICE

The manufacturer must be located in the USA and provide a full service repair center in the USA to ensure timely and efficient processing of any service related issues concerning the imager.

Warranty repairs must carry a guaranteed 48 hour turnaround (2 full business days) from the time of receipt at the service center to the time that the manufacturer ships the imager.

Non-warranty repairs must carry a guaranteed 48 hour (2 full business days) turnaround from the time the manufacturer receives purchase order authorization to complete the repairs to the time the manufacturer ships the imager. Upon request, the manufacturer must provide the names and contact information for three (3) fire departments that can serve as references, verifying that the manufacturer complies with this requirement.

DELIVERY

The manufacturer shall deliver the thermal imager and all ordered accessories in 30 days or less after receiving the purchase order. The imager shall be delivered to the City of Chicago Fire Department located at 1044 N. Orleans Chicago, II. 60610. The Fire Department's contact person is Chief Robert Anthony who can be reached at 312-744-3209.



November 22, 2006

Chief Bob Anthony Chicago Fire Department

QUOTE

T3Max Bullard T3 Max Thermal Imager

List Price \$11,999.00 each

System Includes:

- Two 10 volt NiMH rechargeable batteries
- Battery Charger with AC and DC adaptors
- Combination wrist and gear strap
- Carry Case
- Electronic Thermal Throttle
- Super Red Hot Feature (Colorization over 500+ Degrees)

Optional Equipment:

- Extended Warranty of one additional year (Total of 2 years) \$1,000.00
- Retractable lanyard keeps T3 out of the way while crawling \$49.00 ea

Your Cost per Camera with optional equipment listed \$10,499.00

Should you have any questions or require additional information do not hesitate to contact me.

Respectfully,

Steve Demas Vice President

Quote Valid for 60 Days

570 E. North Frontage Road Bolingbrook, Il 60440 800-242-4295 Fax630-633-5555



 Bullard
 Buttard

 1898 Safety Way
 Hochkret

 Cynthiana. KY 41031-9303
 53175 8

 Tel: 859-234-6611
 Ferrard

 Fax: 859-234-8987
 Fax: 449

Builterd GmbH Hochkreuzallee 36 53175 Bonn - Bad Godesberg Germany Tel: +49 228 931 9330 Fax: +49 228 931 93350

Conference A. L. C. Caller Reil.



Fire and Rescue Safety



Thermal Imaging

Thursday, November 30 2006

To Whom It May Concern:

In order to continually improve customer support and to guarantee the highest standard of technical factory training guidelines Bullard has chosen to market our Thermal Imaging line of products through exclusive factory authorized distributors.

This letter is intended to let all parties be known that Environmental Safety Group is the authorized distributor for Northern Illinois – including the City of Chicago.

If you have any questions, please reel free to contact me.

Regards,

Jumban

Jimmie Smith National Sales Manager



December 4, 2006

Debbie Smith

Chicago Fire Department 1044 North Orleans Chicago, IL. 60610

Debbie,

Here are the parts and accessories you requested for the T3 Max camera for the Fire Department. ESG will extend an 8% Discount from the list price shown below on all replacement parts and accessories with the exception of the preventive maintenance program.

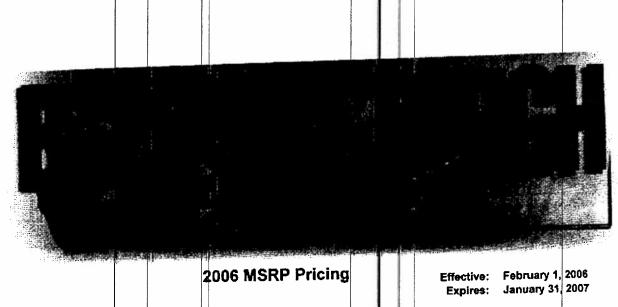
7077111001111			
T3TRANSONLY	T3 Series 4 Channel Transmitter	\$	1,600.00
T3TRANSONLY2	T3 Series 2 Channel Transmitter	\$	1,600.00
T3POWERHOUSE	T3 Series Powerhouse Vehicle Charging Mount	\$	629.00
T3POWERHOUSEKIT	T3 Series Powerhouse AC/DC Conversion Kit	\$	85.00
T3HANDLE	T3 Series Attachable Handle	\$	89.00
T3CASE	T3 Series Hard Storage and Carrying Case	\$	225.00
T3ALK	T3 Series Alkaline Battery Pack (8 AA Batteries Required)	\$	79.00
T3RETRACT	T3 Series Retractable Strap Kit	\$	49.00
T3STRAPKIT	T3 Series Side Strap Kit	\$	29.00
T3COMBOSTRAP	T3 Series Combination Wrist and Gear Strap	\$	39.00
T3WINDOW	T3 Series Display Window Cover	\$	43.00
T3CHARGERBASE	T3 Series Charger Base	\$	149.00
T3NIMH	T3 Series NiMH Rechargeable Battery	\$	109.00
T3PMKIT	T3 Series Preventative Maintenance Parts Kit	\$	159.00
TIPMT3	T3 Series Preventative Maintenance Service (No Discount Available	e) \$	699.00
ACADAPTOR	AC Adaptor	\$	25.00
CARADAPTOR	DC (Car) Adaptor	\$	25.00
T3GLARESHIELD	T3 Series Glare Shield	\$	135.00
LCDGUARD	T3 Series Display Guard	\$	22.00

Should you have any questions or require additional information do not hesitate to contact me.

Respectfully,

Steve Demas Vice President

570 E. North Frontage Road Bolingbrook, IL 60440 Phone 630-633-5000 Fax 630-633-5555



		Expires: January 31, 2007
Part Number	Description	2006 MSRP
	magers Accessories, and Replacement Parts	
	Ti Commender, Red Housing	\$ 14,999.00
CMDRED	TI Commander, Blue Housing	\$ 15,249.00
CMDBLUE	TI Commander, Yellow Housing	\$ 15,249.00
CMDYLW	TI Commander, Lime Yellow Housing	\$ 15,249.00
CMDLYW	TI Commander, White Housing	\$ 15,249.00
CMDWHT	Ti Commander, Black Housing	\$ 15,249.00
CMDBLK		\$ 15,249.00
CMDORG	Ti Commander, Orange Housing	\$ 17,749.00
CMDFFRED	TI Commender Full-Featured, Red Housing	\$ 18,249.00
CMDFFBLUE	TI Commander Full-Featured, Blue Housing	\$ 18,249,00
CMDFFYLW	TI Commander Full-Featured, Yellow Housing	\$ 18,249.00
CMDFFLYW	TI Commander Full-Featured, Lime Yellow Housing	
CMDFFWHT	TI Commander Full-Featured, White Housing	\$ 18,249.00
CMDFFBLK	TI Commander Full-Featured, Black Housing	\$ 18,249.00
CMDFFORG	TI Commander Full-Featured, Orange Housing	\$ 18,249.00
PERSONALIZEDSTRAP	Ti Commander Personalized Strap	\$ 49.00
CMDEXT	Ti Commander 1 Year Extended Warranty	\$ 1,100.00
CMDUPGRADE	Tix Upgrade to T) Commander Base Unit	\$ 2,595.00
CMDZOOM	Ti Commander 2K Digital Zoom	\$ 500.00
CMDCAPTURE	TI Commander Digital Image Capture	\$ 1,000.00
CMDRHI	TI Commander Relative Heat Indicator	\$ 1,500.00
CMDGRAPH	Ti Commander Text Startup Graphics	\$ 150.00
CMDCUSTGRAPH	TI Commander Custom Logo Startup Graphics	\$ 250.00
CMDTRANS	TI Commander 4 Channel Transmitter and Receiver	\$ 3,400,00
CMDTRANS2	TI Commander 2 Channel Transmitter and Receiver	\$ 3,400.00
CMDTRANSONLY	TI Commander 4 Channel Transmitter Only	\$ 1,600.00
CMDTRANSONLY2	TI Commander 2 Channel Transmitter Only	\$ 1,600,00
CMDRCACABLE	TI Commander Video-Out Cable	\$ 99.00
CMDTRUCKMNT	TI Commander Vehicle Charging Mount	\$ 449.00
TIGLARESHIELD	TI Commander Glere Shield	\$ 89.00
TRIPOD	TI Commander Tripod System	\$ 359.00
CLAMP	Ti Commander Clamp System	\$ 289.00
BATTERYNIMHULTRA	Ti Commender Rechargeable Ultra NiMH Battery	\$ 135.00
CMDDCCABLE	Ti Commander Direct Charge Cable	\$ 89.00
CMDOATACABLE	Ti Commander Image Capture Download Cable	\$ 119.00
DUALCHARGERBASE	Ti Commander Dual Charger Base	\$ 249.00
ACADAPTOR	AC Adaptor	\$ 25,00
CARADAPTOR	DC (Car) Adaptor	\$ 25.00
BUMPERKIT	TI Commander Bumper Kit	\$ 25.00
SHSTRAP	TI Commander Shoulder Strap	\$ 59.00
STRAPKIT	TI Commander Top and Side Straps	\$ 59.00
CMDWINDOW	TI Commander Display Cover Window	\$ 49.00
CMDKIT	TI Commander Preventative Maintenance Parts Kit	\$ 239.00
TIPMCMD	TI Commander Preventative Maintenance Service	\$ 699.00
T3 Series Thermal Image	ers. Accessories, and Replacement Parts	
T3MAX2RED	T3MAX, Red Housing	\$ 11,999.00
T3MAX2BLUE	T3MAX, Blue Housing	\$ 12,249.00
T3MAX2LYW	T3MAX, Lime Yellow Housing	\$ 12,249.00
T3MAX2YLW	T3MAX, Yellow Housing	\$ 12,249.00
T3MAX2WHT	T3MAX, White Housing	\$ 12,249,00
T3MAX2ORG	T3MAX, Orange Housing	\$ 12,249,00

art Number	Description	2006 MSRP	
3MAX2BLK	T3MAX, Black Housing	\$ 12,249.00	
3CASEUPGRADE	Upgrade T3 Series Case to Hard Carrying Case	\$ 225.00	
3PERSONALSTRAP	T3 Series Personal Strap	\$ 49.00	
3MAXEXT	T3MAX 1 Year Extended Warranty	\$ 1,000.00	
3XTLYW	T3XT, Lime Yellow Housing	\$ 9,499.00	
3XTRED	T3XT Red Housing	\$ 9,749.00	
SXTBLUE	T3XT Blue Housing	\$ 9,749.00	
3XTYLW	T3XT Yellow Housing	\$ 9,749.00	
SXTWHT	T3XT White Housing	\$ 9,749.00	
3XTORG	T3XT Orange Housing	\$ 9,749.00	
3XTBLK	T3XT Black Housing	\$ 9,749.00	
SXTEXT	T3XT 1 Year Extended Warranty	\$ 1,000.00	
3LTBLUE	T3LT Blue Housing		
3LTLYW	T3LT Lime Yellow Housing		
3LTRED	T3LT Red Housing		
3LTYLW	T3LT Yellow Housing		
3LTWHT	T3LT White Housing		
3LTORG	T3LT Orange Housing		
SLTBLK	T3LT Black Housing		
3LTEXT	T3LT 1 Year Extended Warranty	\$ 1,000.00	e-20111111111111111111111111111111111111
3TRANSONLY	T3 Series 4 Channel Transmitter	\$ 1,500.00	
3TRANSONLY2	T3 Series 2 Channel Transmitter	\$ 1,800.00	
3POWERHOUSE	T3 Series Powerhouse Vehicle Charging Mount	\$ 629.00	
3POWERHOUSEKIT	T3 Series Powerhouse AC/DC Conversion Kit	\$ 85.00	
3HANDLE	T3 Series Attachable Handle	\$ 89.00	
3CASE	T3 Series Hard Storage and Carrying Case	\$ 225.00	
3ALK	T3 Series Alkaline Battery Pack (8 AA Batteries Required)	\$ 79.00	
3RETRACT	T3 Series Retractable Strap Kit	\$ 49.00	
3STRAPKIT	T3 Series Side Strap Kit	\$ 29.00	
3COMBOSTRAP	T3 Series Combination Wrist and Gear Strap	\$ 39.00	
3WINDOW	T3 Series Diaptay Window Cover	\$ 43.00	
3CHARGERBASE	T3 Series Charger Base	\$ 149.00	
зымн	T3 Series NiMH Rechargeable Battery	\$ 109.00	
ЗРМКІТ	T3 Series Preventative Maintenance Parts Kit	\$ 159.00	
IPMT3	T3 Series Preventative Maintenance Service	\$ 699.00	
CADAPTOR	AC Adaptor	\$ 25.00	
CARADAPTOR	DC (Car) Adaptor	\$ 25.00	
3GLARESHIELD	T3 Series Glare Shield		
.CDGUARD	T3 Series Display Guard	\$ 135.00 \$ 22.00	
		4 22.00	
hermal Imager Receiver			
#L1	2 Channel MobileLink with Battery and Charger	\$ 2,499.00	
AL2	2 Chunnel MobileLink (Receiver Only)	\$ 2,199.00	
AL3	4 Channel MobileLink with Battery and Charger	\$ 2,499.00	
AL4	4 Channel MobileLink (Receiver Only)	\$ 2,199.00	
ACC1	2 Channel Mobile Command Center with Recorder and Cassette	\$ 3,999.00	
ACC2	2 Channel Mobile Command Center (without Recorder)	\$ 2,499.00	
ACC3	4 Channel Mobile Command Center with Recorder and Cassette	\$ 3,999.00	
fCC4	4 Channel Mobile Command Center (without Recorder)	\$ 2,499.00	
REC	4 Channel Receiver Kit	\$ 1,800.00	
EC2	2 Channel Receiver Kit	\$ 1,800.00	
MNI	Omni Directional Antenna Kit	\$ 129.00	
MNIONLY	Omni Directional Antenna (no mounts)	\$ 69.00	
ICCANTENNA	Replacement Antenna for Mobile Command Center	\$ 69.00	
ILANTENNA	Replacement Antenna for MobileLink	\$ 69.00	
The and MV Assess (
I. IIX. BUU MA ACCESSOM RANSMITONLY	s and Replacement Parts TI and Tix 2 Channel Transmitter	\$ -	
IXTRANSMITONLY	MX 4 Channel Transmitter	\$ 1,600.00	
RUCKMNT	TI, Tik, and MX Vehicle Charging Mount	\$ 1,600.00	
CKITUPGRADE	TI, TIK, and MX Direct Charge Port Upgrade	\$ 449.00	
ATTERYNIMH	TI, TIK, and MX NIMH Rechargeable Battery	\$ 595.00	
IWINDOW	TI, TIK, and MX Display Cover Window	\$ 109.00	
UMPERKIT		\$ 49.00	
IDCPOWERCORD	TI, Tik, and MX Bumper Kit	\$ 15,00	
MXPMKIT	TI, Tik, and MX Direct Charge Cord	\$ 39.00	
INGLECHARGERBASE	TI, Tik, and MX Preventative Maintenance Parts Kit	\$ 239.00	
IPM	Single Charger Base For Use with Non-Direct Charge Systems	\$ 149.00	
PMMX	II, and Tix Preventative Maintenance Service	\$ 699.00	
1 11/11/2	MX Preventative Maintenance Service	\$ 699.00	
	talled accessories incur a \$250 retrofit fee		
ote: Attermarket factory ins	UNICU ACCESSORES INCLIF A \$250 natrofit fax		



In September 1998, Bullard shipped its first thermal imager. Many thousands of units later, we have experienced extensive growth in the scope and complexity of our service process. Recognizing this, Bullard is revamping our service program to better accommodate and even enhance the customer service experience.

New Tier Structure

Bullard is excited to introduce the new Service Tier Program. Under the Service Tier Program, all thermal imager and accessory repairs are categorized into tiers. For instance, service on a Bullard TIx thermal throttle falls into Tier 1, while repair of a transmitter falls under Tier 4. The tier categories are listed below.



Tier 1	Gaskets,	Switches, Housings and o	ther W	esar Parts
Tier 2				
Tier 3				
Tier 4				
Tier 5				
		ystems		

Up-front Diagnosis

A unique feature of the new program is Bullard's commitment to diagnosing a repair issue prior to a unit shipping to Bullard. Through a sophisticated decision tree system, a Bullard Customer Service Representative (CSR) will work with distributors and end-users to hone in on the product issue over the phone and assign it to one of the tiers. This process occurs prior to any product returns to Bullard.

BULLARD TOUGH MADE

Easy Return Process

Upon assigning the appropriate tier, the Bullard CSR will quote a standard list price for the repair corresponding to the tier level and the product (see back of this page for pricing details). The CSR will issue a quote for repair and upon receiving a distributor purchase order, will issue a return authorization number. We'll repair all units within our 48 business hour commitment. To enhance customer convenience, the QSR will make shipping arrangements and send a shipping label via fax or email. Bullard pays for all inbound and outpound thermal imager (UPS Ground) shipping regardless of warranty status.* Emails will notify users when a unit arrives and when it ships back to the customer.

New Service Tier Program Advantages:

- Upfront, simplified, predictable pricing
- Free shipping inbound and outbound on every order
- Complimentary strap and display cover replacement on every older
- Lifetime housing warranty
- Free housing replacement on service over \$1,000
- Email communications throughout the process
- 48 business hour turnaround on all thermal imagers
- * Previously, Bullard paid only outbound UPS Red shipping for thermal imagers under warranty. No other shipping costs

www hullard



Service Tier Program List Pricing:

Product	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5
TI	\$789,90	\$950,50	\$879,99	\$1749.50	\$3749.99
TIX	\$289,90	5579.49	\$870.00	\$1749.99	\$2549.99
K PA	\$289.99	\$529.99	1879.99	\$1749.99	\$3999,99
CFD	\$289.99	\$529.99	51499.99	\$2049.09	\$3199.99
1:	\$289.90	\$419.99	\$529.99	\$1199.99	\$2899,99
131	\$289.99	\$419.00	\$629,90	\$1199,99	\$2899.09
1311	\$289.99	\$419,09	\$524.69	\$1190.00	\$5800.00
TIMAX	\$280,00	\$2,19,00	\$529.99	\$1109.99	5,3949,99
I-UN17	\$289.99	\$419.90	5::29.09	\$1199,99	\$2899,99
DOSIGHT	\$289,09	\$419,99	\$529,09	11199.99	\$2899.99
TEMAX (TT)	\$280,90	\$419.99	\$5,20,00	\$1199.99	\$3199.99
TEXT	\$280,09	\$419.99	1520,99	51100.00	\$3199.99
it stillet ink	5299,94	11/3	\$644.99	\$999.99	H/d
Mobile Command Col	\$399,99	\$509,00	\$844,99	\$1,299,99	\$2,499.99

Evaluations:

Out of warranty product requested for evaluation will incur a \$129 non-refundable charge.



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ww.bullard.com

Bullard GmbH Hochkreuzaliee 36 53175 Bonn-Bad Gode

Germany Tel: +49 228 981933 Fax: +49 228 931933 0 www.butlardestrem.c

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8157 (0705) Rev. July 21, 2005





Bullard 1898 Safety Way Cynthiana, KY 41031-9303 Toll free: 877-BULLARD (285-5273) Tel: 859-234-6611

Fax: 859-234-8987

(285-52)3) Germany Tel: +49 228 931 9330 Fax: +49 228 931 93350

Ballard GmhH

Hochkreuzallee 36

53175 Bonn - Bad Godesberg



Imaging

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Thursday, November 30 2006

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Jimmie Smith National Sales Manager

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December 4, 2006

Debbie Smith
Chicago Fire Department
1044 North Orleans
Chicago, IL. 60610

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	T3WINDOW	T3 Series Display Window Cover	\$	43.00
	T3CHARGERBASE	T3 Series Charger Base	\$	149.00
	T3NIMH	T3 Series NiMH Rechargeable Battery	\$	109.00
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1				

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Steve Demas Vice President

570 E. North Frontage Road Bolingbrook, IL 60440 Phone 630-633-5000 Fax 630-633-5555